

**Notice Inviting Expression of Interest
For**

**Comprehensive Maintenance and Management contract for Operation and Maintenance of
the Knowledge Management Centre (KMC) at the Institute of Urban Transport,
New Delhi (INDIA)**

1. Background

Ministry of Housing and Urban Affairs (MoHUA), Govt. of India has initiated the Sustainable Urban Transport Project (SUTP) with the support of Global Environment Facility (GEF), UNDP and the World Bank. Under this project, a Knowledge Management Centre (KMC), a learning repository, including a database, which can be effectively utilized by all the stakeholders, has been set up and launched on 08th November, 2016 (www.kmcutindia.org) in the Institute of Urban Transport, New Delhi, India. Such a resource pool will help the stakeholders in taking appropriate informed decisions in their respective sub-domains and also help in improving the quality of the decisions taken. The knowledge repository platform has been developed using SAP Netweaver and Net framework. KMC as a Knowledge repository and management centre provides access to documents and knowledge applications i.e. DPR, CDP, Toolkits, e-Learning Resources, Blog, Wiki, Webinars, Thought exchanges, etc., as information resources.

Information artefacts like databases, documents and other electronic information channels are also integrated to deliver composite knowledge outputs through universal search services thereby following a holistic approach to information dissemination. The computing, application and information systems are configured and deployed over cloud infrastructure, thus, making KMC a globally accessible platform for intended users.

Ministry of Housing and Urban Affairs now invites eligible consulting firms ("Consultants") to indicate their interest in providing their services for Operation and Maintenance of the Knowledge Management Centre at the Institute of Urban Transport, New Delhi.

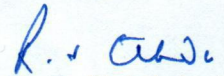
2. Objective of Services:

Consequent to the development and launch of the KMC, MoHUA hereby invites proposals to maintain, manage and enhance the KMC portal for a period of three (3) years. The scope of work includes:

- A. Maintenance of the Knowledge management portal under Maintenance services for 3 years.
- B. Portal Management including provision of requisite staff as indicated in this EOI.

The REOI and Terms of Reference documents will be available on the Website at www.eprocure.gov.in. Further information can be obtained at the address below during office hours from 1500 to 1700 hours.

Interested bidders are requested to submit the EOI electronically in PDF format through <https://www.eprocure.gov.in/> not later than 1500 Hrs on 24th August, 2018 and bids will be opened on 27th August, 2018 at 1500 hrs. Clarification, if any, can be obtained through Email: rupak.das@nic.in.


(R. D. Talukdar)

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