Episode 5:
Integrated digital fare collection for formal and informal public transport
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In discussion with:

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Do you think digital fare solutions have the potential to transform the Indian public transport sector?

- Yes: 86%
- No: 5%
- Can't say: 9%
DIGITAL FARE PAYMENT SOLUTIONS TO REFORM INDIAN PUBLIC TRANSPORT
What is Public Transport?

GOVERNMENT OWNED AND OPERATED (STUS)

GOVERNMENT MANAGED PRIVATE OPERATIONS (GCC)

PRIVATE OPERATOR UNDER ROUTE LICENSE (NCC)

PRIVATE OPERATOR UNREGULATED AND INFORMAL
What percentage of public transport trips in India are served by informal modes?

- More than 50%: 43%
- Under 50%: 24%
- Under 30%: 14%
- Under 10%: 5%
What does it mean to go digital?

What are the benefits/incentives for operators, staff, and passengers?

What are the barriers for adoption?

What are the roles of the public and the private sector?
Market solutions should not replace or decide public policy.
Thank you!

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