

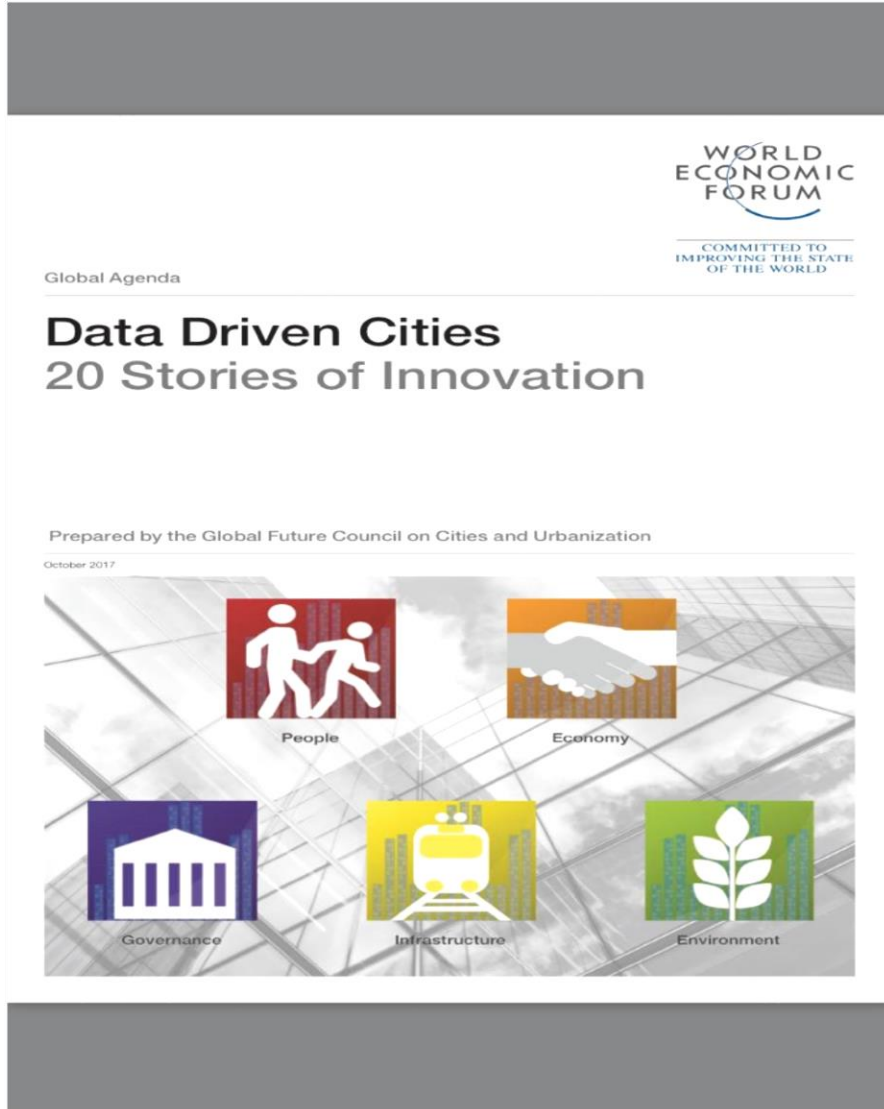


SMART CITY AHMEDABAD

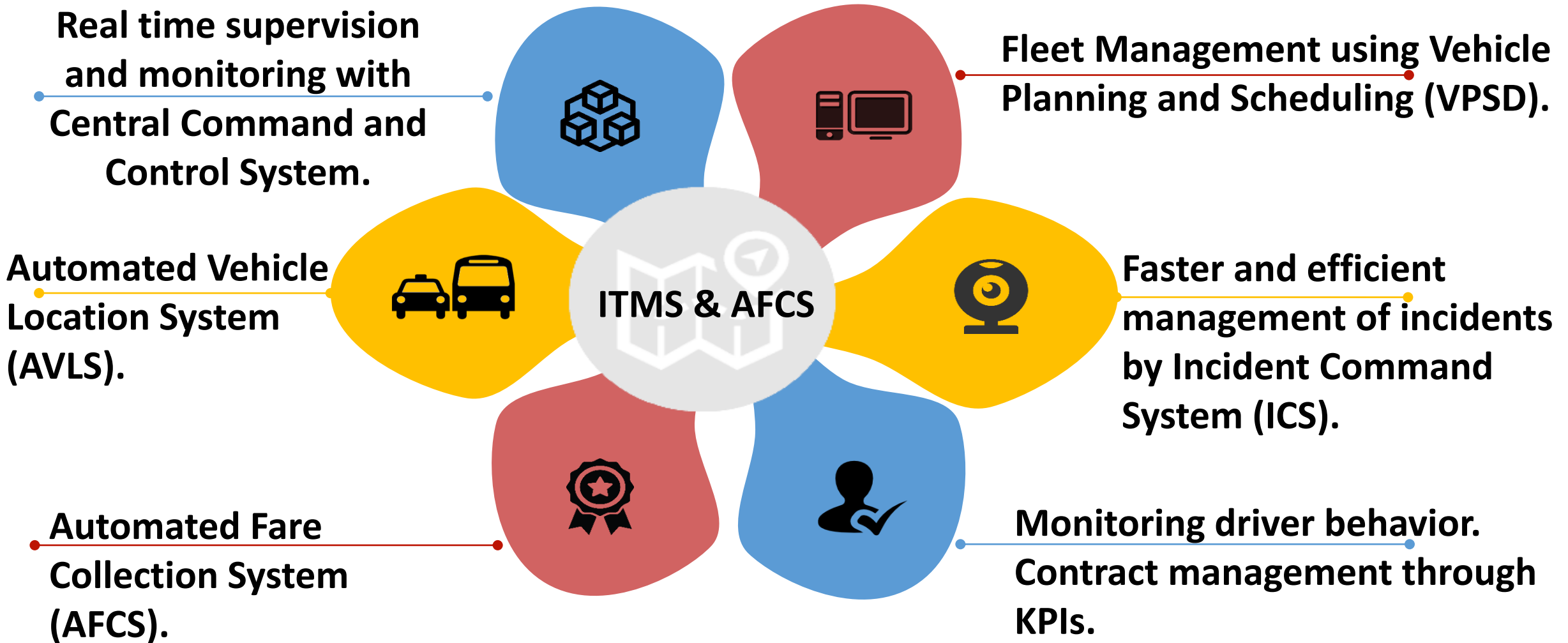
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(CEO,SCADL)



Ahmedabad ITMS- AFCS & CCPS in World Economic Forum Report for Data Driven Cities



Scope



Implementation framework of ITMS-AFCS

Component	Details	Vendor/OEMs
Optical fibre network	182 KMs Connects all 158 BRTS stations with Command and Control Center.	Sterlite. Commissioned in March 2017.
ITMS	Cameras	Integration of 158 Stations & 230 Buses of BRTS along with 837 buses & 2900 Stations of AMTS. (n)Code-NEC
	Electronic Ticketing Machines	
	Validators and Turnstiles	
	Passenger Information Systems	
	GPS	
	Software's	
Janmitra	Open loop Smart card system for transit and non-transit services.	ICICI Bank Major OEMs: 1. Paycraft – Mumbai 2. Verifone – Bangalore 3. NEC-Japan 4. Amco – Greece.

Challenges and Mitigation Plan

Challenges

Mitigation plan

Capacity building- Training employees of multiple agencies to ensure the smooth transition to new ecosystem

SCADL crafted a well defined training program ensuring people of different skill sets gets equipped to operate disparate systems and perform day to day operations optimally

Complex integration of multiple hardware and software involved

SCADL understood the most vital and crucial hardware required right from validators, OBU, DDU, PIS to fair gates. Then we started a gradual integration process. This incremental integration process ensured that only after a successful integration next integration activity would occur

Card Launch was a major challenge as it involved replacing old cards and transfer of balance to new open loop cards

SCADL meticulously planned a gradual rollout of the old cards, on all stations, where in people were given ample time to replace cards , transfer balance . SCADL also set up a strong grievance redressal forum to address people's queries and apprehensions

Challenges and Mitigation Plan

Challenges

Mitigation plan

Dealing with 15 different OEM's from diverse geographies

We established a war room approach, where in OEM's from across the globe be it Japan, Greece, many states of India converged and ensured successful implementation

Brownfield project- Implementing new hardware, software which will replace existing functional elements

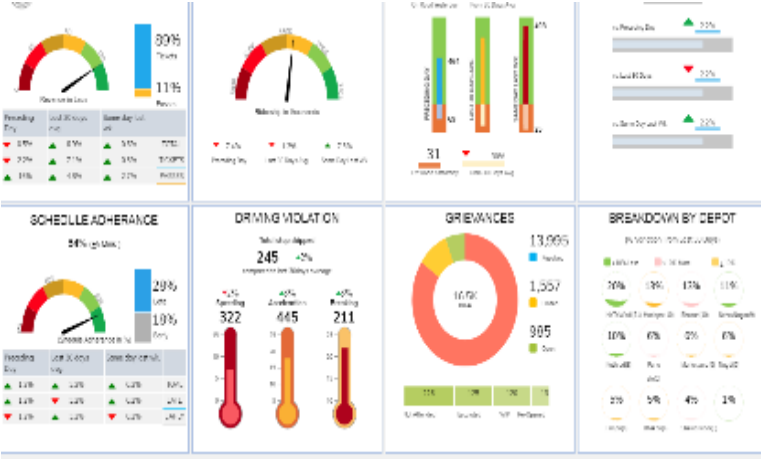
The project implementation was impeccably planned which ensured gradual phasing out of already existing infrastructure, ensuring forward and backward integration. All this was done without hampering on going operations

For the first time in the country ,understanding and procuring major certifications and compliances

Formed a team to understand the required certifications and coordinate with NPCI to secure necessary certifications. In record time span, we have achieved all deliverables of Certification with the help of NPCI team

IMPACTS

Business Intelligence



AVLS



Components	Outcome
Automatic Vehicle Locating System (AVLS)	<ul style="list-style-type: none"> Schedule Adherence at real time Analysis of Driver behaviour Control of Bus Speed monitoring Control of Station Skipping Avoiding bus bunching Idle timing Real time communication between Driver and Control Room
Automatic Fare Collection System (AFCS)	<ul style="list-style-type: none"> Reduction in ticket issuance time Automatic and effective reconciliation Real time passenger data Origin – Destination Data Analysis to change bus schedule
CCTV	<ul style="list-style-type: none"> Passenger Safety at Station and in bus. Station Supervision Monitoring of Traffic at Junctions
Passenger Information System	<ul style="list-style-type: none"> Bus Information Display for the ease of Passenger Advertisement revenue Emergency Announcement

Photographs

