सत्यमेव जयते

Digital India Awards 2016

india.gov.in
INITIATIVE

WINNERS

Ministry of Electronics & Information Technology (MeitY)
Government of India

NATIONAL
INFORMATICS
CENTRE **NIC**

Digital India
Power To Empower

Digital India Awards 2016 Compendium
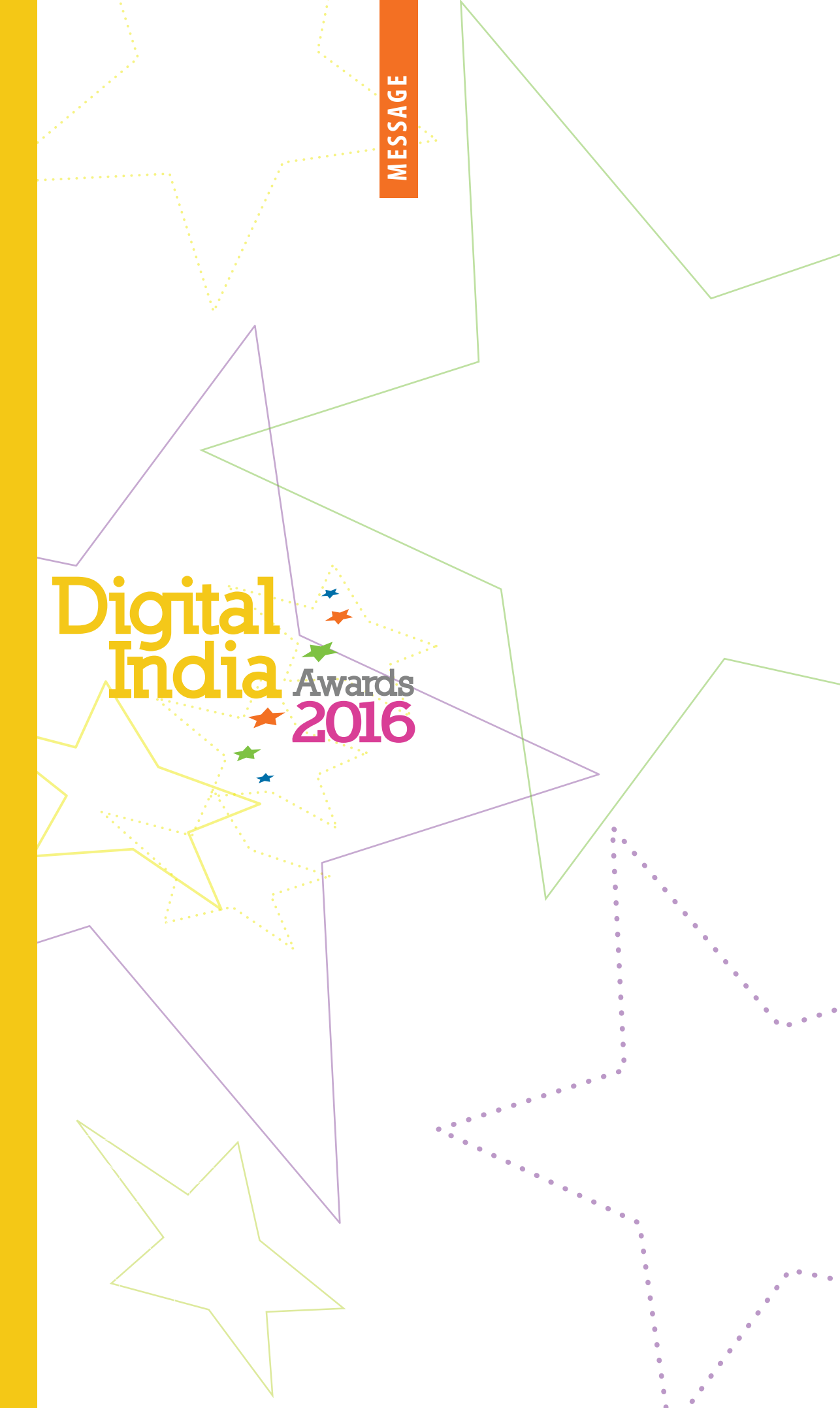
Digital India
Awards
2016

http://digitalindiaawards.gov.in

Digital India
Awards
2016

रविशंकर प्रसाद
RAVI SHANKAR PRASAD

मंत्री
विधि एवं न्याय
एवं
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी
भारत सरकार
**MINISTER OF
LAW & JUSTICE
and
ELECTRONICS & IT
GOVERNMENT OF INDIA**

MESSAGE

Digital India is an ambitious programme of Government of India. The vision of Digital India is to transform the country into a digitally empowered society and knowledge economy.

A new world is being created. This world demands good governance & its delivery! The quest for good governance is taking shape by its own force and it is our primary responsibility to ensure delivery to the citizens at large.

Governments, all over the world, are increasingly asserting themselves in a proactive way to provide robust and effective governance to their citizens by using the medium of Internet to deliver government services. India has always been a front-runner in the contemporary ICT enabled developing countries to provide the effective information and services to its citizens, and proactive to take necessary steps and derive policies for adopting various emerging ICT tools & technologies to realize good governance.

It gives me immense pleasure to acknowledge that Digital Governance in India has steadily transcended into an effective delivery gateway for various citizen centric services, using ICT tools, entailing transparency and accountability in service delivery process necessary for the realization of national development goals.

Indian Government has set up a digital platform where every responsible Indian citizen can put across his views to help build the nation. This will be preparing India for the knowledge based transformation and delivering good governance to citizens by synchronized and coordinated engagement with both Central Government and State Governments.

The Digital India vision provides the intensified impetus for further momentum and progress for digital governance and would promote inclusive growth that covers electronic services, products, devices, manufacturing and job opportunities.

National Informatics Centre has been the central body for executing the Digital India Awards, right from conceptualization till selection of winners and organizing the awards execution smoothly. NIC has adopted an approach where the ongoing schemes and initiatives are restructured with minimal cost to align them with the Digital India programme.

I extend my compliments to all the winners of Digital India Awards 2016 for their exemplary initiatives and wish them success in their future endeavours.

(Ravi Shankar Prasad)

Digital India
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2016
Awards

पी.पी. चौधरी
राज्य मंत्री
विधि एवं न्याय
और
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी
भारत सरकार

सत्यमेव जयते

स्वच्छ भारत
एक कदम स्वच्छता की ओर

P.P. CHAUDHARY
Minister of State
Law & Justice
and
Electronics & Information Technology
Government of India

MESSAGE

November 28, 2016

It is indeed heartening to note that the Digital India, one of the flagship initiatives of the Government, has in a short span enabled roll out of a new set of projects and products, covering the entire spectrum of e-Governance space in the country – G2C, G2B, and G2G – with added emphasis on quality in all aspects of service delivery.

NIC, the premier ICT organization of the government, has spearheaded the "Informatics-led-development" programme in the country. NIC provides National Common ICT infrastructure to support e-Governance services to the citizen, products and solutions designed to address e-Governance Projects, and district level informatics and services support in all States/ UTs. It has successfully implemented a large number of ICT applications in social & public administration, and keeps up high success rate in rolling out projects in e- Governance, Global Awareness and Early Harvest programmes. I take this opportunity to acknowledge their contributions and compliment the extraordinary team effort of NIC in putting together and organizing this event.

I am happy to learn that the category of nominations under Digital India Awards 2016 has further grown with inclusion of interactive services and mobile applications, and the nominations filed reflect an overwhelming and countrywide response. I am told that the entries were thoroughly and stringently evaluated on the basis of scientifically devised criterion for respective category.

I congratulate the winners of Digital India Awards 2016 for their outstanding services and initiatives, and compliment all the participants in the competition for their valuable and noteworthy contributions.

I am sure this platform would continue to evolve and encourage newer and innovative approaches and applications to impart citizen centric services through electronic governance.

(P. P. Chaudhary)

Digital India
Power To Empower

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अरुणा सुंदरराजन, आई.ए.एस.
Aruna Sundararajan, I.A.S.

सचिव
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय
भारत सरकार
Secretary
Ministry of Electronics &
Information Technology (MeitY)
Government of India

MESSAGE

Digital India campaign is run by the Government of India to make it a digitally empowered country. The aim of launching this campaign is to provide electronic government services to Indian citizens by reducing paperwork.

This ambitious programme has been envisaged by Ministry of Electronics and Information Technology (MeitY) widely implemented by National Informatics Centre (NIC) across the country.

Digital India programme has great potential of ensuring digital integration of Government and citizens through innovative ICT initiatives and services. It aspires at ensuring good governance to citizens by enhancing and improving digital infrastructure and e-governance initiatives at various levels.

The focus of Digital India is on three key areas: Digital infrastructure as a public utility, Governance & Services on demand and Digital empowerment of citizens. It seeks to leverage broadband highways, universal access to mobile connectivity, public internet access, electronic delivery of services, information for all and IT for jobs for the benefit of citizens.

A number of initiatives and projects have become quite popular and NIC has contributed to these projects, in one way or other. With the advancement of technology, the expectation and demand for its services is ever increasing. Therefore by translating challenges into opportunities, we should strive to accelerate the efforts to offer innovative solutions in ICT to augment better governance.

Many new promising developments through digital technologies are underway. Together, we improve and strengthen our capabilities and bring innovative breakthroughs in ICT development in the country.

The journey of Digital India awareness has witnessed integration of services across different governmental structure, in an effort to simplify interaction, while reducing cost structures and ameliorating overall service delivery.

I compliment NIC for successfully executing Digital India Awards and playing a principle role in accelerating the cause of Digital India at all levels of governance. I also congratulate the winners of Digital India Awards 2016 and wish them success in future.

(Aruna Sundararajan)

Dated: 29th November, 2016
Place: New Delhi

Digital
India
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2016

नीता वर्मा
महानिदेशक

Neeta Verma
Director General

MESSAGE

NIC has been associated with design and development of software for delivery of citizen services. A number of e-Governance initiatives of different Ministries/ Departments as well as State Governments/ District Administrations are supported by ICT systems developed by NIC. NIC is further enhancing these systems with Cloud Enablement, Social Media, Analytics, Mobile Apps and Dashboards for Data Driven Decision Making.

Nationwide ICT infrastructure is another important achievement of National Informatics Centre. Local Area Networks, High Speed Internet Access, Data Centres, Videoconference Studios, Messaging & Cloud Computing are the key constituents of this State-of-Art, Secure ICT Infrastructure set-up by NIC.

NIC is proud to be associated with Digital India Initiatives namely MyGov, Digital Locker, Swachh Bharat, Public Finance Management System (PFMS), DBT, e-Hospital, National Scholarship Portal, etc.

Over a span of 40 years, NIC has witnessed an evolution of plethora of e-Governance systems in Central and State Governments as well as District Administrations across different sectors of socio-economic development. In the process NIC officers have acquired a unique combination of ICT and domain experience in the realm of e-Governance.

Digital India Awards are instituted to honour the exemplary initiatives of different Ministries/ Departments/ District Administrations towards delivery of citizen services as well as citizen engagement and empowerment. Process of selection has undergone the scrutiny of multi-layer evaluation by Expert Committee and Esteemed Jury having representations from Government, Academia and Industry.

I would like to convey my compliments to all who have applied for their innovative ICT enabled initiatives in different categories of Awards.

My heartiest congratulations to all the winners of the Digital India Awards 2016!

(Neeta Verma)

Digital India
India Awards
2016

Preface

With increasing awareness leading to demand and availability of ICT infrastructure with better capacities and programme framework, the governance space in the country witnessed a new round of projects and products, covering the entire spectrum of e-Governance including G2C, G2B, G2G, with emphasis on service delivery, be it through Web or Mobile.

National Informatics Centre (NIC) provides Nationwide common ICT Infrastructure to support e-Governance services to the citizen, Products and Solutions designed to address Digital India initiatives, e-Governance Initiatives, Major e-Governance Projects, State/UT Informatics Support and District level services rendered.

Digital India Awards, formally known as Web Ratna Awards, have been instituted to honour exemplary e-Governance initiatives (through Web and Mobile) under the Digital India Programme of the Government of India. These Awards have been conferred under the ambit of the National Portal of India, National Informatics Centre. Nominations under eight categories were invited from government institutions, right from Local Bodies to the central Ministries/Departments.

All the nominations were thoroughly screened and scientifically evaluated by IIT Delhi on the basis of derived criterion. Nominations that have been shortlisted in the screening process were finally placed before the esteemed Jury chaired by Secretary (MeitY). It was really tough to rank the shortlisted nominations as all of them were equally worthy! I am grateful to Smt. Aruna Sundararajan, Secretary (MeitY) and all the other members of the Jury for their precious support and guidance in selecting the awardees.

I am thankful to our Director General, Smt. Neeta Verma for putting her confidence and giving me the opportunity to conduct Digital India Awards.

I would specially like to acknowledge the valuable contribution and unstinting tireless effort put in by all my colleagues in Web Services Group, without which it wouldn't be feasible to accomplish the task successfully. I acknowledge the support rendered by all my seniors and colleagues of NIC, MeitY and NICSI for making this event a success.

A special mention of thanks to all the delegates from various departments and states for your august presence and sparing your valuable time to motivate the awardees by participating in the Digital India Awards ceremony. In the forthcoming Digital India Awards, I look forward to the alleviation of many of you as Awardees !

I take this opportunity to congratulate all the Awardees for their exemplary efforts and participation !

Alka Misra
Project Lead, National Portal of India
Senior Technical Director
National Informatics Centre

Digital India
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2016

Digital India Awards 2016

Jury

Aruna Sundararajan
Secretary
Ministry of Electronics & Information Technology

Dr. Ajay Kumar
Additional Secretary
Ministry of Electronics & Information Technology

Neeta Verma
Director General
National Informatics Centre

Kiran Puri
Joint Secretary (e-gov)
Department of Administrative Reforms & Public Grievances

Alka Mishra
Senior Technical Director
National Informatics Centre

Prof. M.P. Gupta
Department of Management Studies
Indian Institute of Technology, Delhi

Rama Vedashree
CEO
Data Security Council of India

Anjali Kaushik
Professor
Management Development Institute

Shyamanuja Das
Director
JuxtConsult

Digital India Awards 2016

Digital India Awards 2016

The Government of India has been proactively engaged in seamless delivery of information/services with adoption of best ICT practices. Almost all Government Departments are now utilizing various medium like World Wide Web and Smart phones in making their services integrated and accessible to citizens.

In order to promote more innovative e-Governance initiatives, Digital India Awards have been instituted under the ambit of the National Portal of India. The award acknowledges exemplary initiatives/practices of various Government entities in the realm of e-Governance. These awards have been constituted under the following categories:

1. **Exemplary Online Service**

2. **Open Data Champion**

3. **Most Innovative Citizen Engagement**

4. **Outstanding Digital Initiative by Local body**

5. **Best Mobile App**

6. **Web Ratna - Ministry/Department**

7. **Web Ratna - State/UT**

8. **Web Ratna - District**

Digital India

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Digital India Awards 2016
The process followed...

Online nominations were called from Government entities and overwhelming response was received for all the eight categories of awards.

An extensive process for evaluation of filed nominations was followed which was conducted in two stages. In the initial stage, entries were screened based on a scientifically formulated Evaluation Matrix which was specifically designed for each category of the Digital India Awards. The entries were screened by IIT Delhi to shortlist the best 5 nominations in each category The distinguished Jury thereafter reviewed the shortlisted nominations and finalized the awards in each category.

Digital India Awards 2016

Exemplary Online Service

The Award felicitates those ICT based services by a Government Department (Central/State) which have displayed exemplary citizen focus, reach, scope and innovation in approach. The services have effectively contributed to enhancement in efficiency and productivity as well as in imparting transparency and accountability in the governance process. The winning entries display extent of service maturity and the convenience provided for availing the services.

WINNERS

Platinum

VYAS - VarnijYakar Automation System
for Department of Commercial Taxes, UP

Gold

E-Permit

Silver

One Stop Clearance System

Digital India
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Exemplary Online Service

PLATINUM :

VYAS - VarnijYakar Automation System for Department of Commercial Taxes, UP

http://comtax.up.nic.in

An integrated e-Governance solution to provide effective and efficient system of collection of taxes based on progressive use of Information Technology and to ensure an environment which is congenial for prospering of Trade & Commerce in the state of UP covering 1,349 sector offices at 95 locations in 75 districts.

VYAS is a bilingual portal. It has a FAQ section for common queries, Feedback form / Contact details of feedback handling officer and Help Section. It includes an Alert mechanism (Email, SMS etc) for the users. Data is provided in reusable format. Online Grievance Redressal system and Content personalization is enabled in 'E-Services portal for dealers' for specific audience i.e. dealer. e-Payment facility is provided to the taxpayers. Another key feature is Integration with Payment gateway of 15 Banks and U.P. Treasuries. It has 255 Facilitation Centres & 52,000 Community Service Centers (CSC) for e-Returns Filing. VYAS adopts web policies regarding copyright, hyper-linking, privacy along with terms of use, Contact information, Archive section, Content Ownership information and links to websites of various departments.

It covers one-way e-communication between Government and Citizen with downloadable documents/ forms with Search feature. It covers two-way e-communication between Government and Citizens providing Integrated online applications enabling 360 degree computerization of department. It also has electronic authentication of the citizen's identity with provision of taking biometrics of dealer & business partners during enquiry for Business Registration.

Project Team:
Dr. Saurabh Gupta
Ashesh Agarwal
Amita Srivastava
Sanjay Chatterji
Sandeep Ablash
Ravikar Srivastava
Chitra Sharma
Shruti Pant
Sadhana Tripathi
D N Singh
Vandana Tiwari
M V Singh
Arvind Kumar
Sanjay Kumar
Jasmine
Ruhee Saxena
Puneet Tripathi
Seema Saroj
Anchal Agrawal
Nandini Goel
Abhijit Gupta

Exemplary Online Service

GOLD :

E-Permit

https://www.commercialtax.gujarat.gov.in

E-Permit allows to generate statutory forms for use during transportation of goods to, from or through the state of Gujarat. E-Permit can be obtained online or through SMS available 24 X 7. It also provides alerts on the movement of goods through the checkpost. It has introduced the process of online validation of such forms at the checkpost level.

It has overhauled the system of inspection by introducing random, system selected vehicles for inspection and reduced the number of such inspections. Overall it has resulted in reduction of logistics cost at the checkposts.

In the year 2015-16, a total of 2.58 crore forms were generated on this system by people from all over the country. Around 6.28 lakh people (dealers, transporters, etc.) have taken the benefit of this system. These forms are now validated online only and the time taken is between 15 to 25 seconds. The check post officers do not decide which trucks are to be physically checked under this system and it is determined by an algorithm so that random unique numbers are picked for checking. This transparent system allowed the department to reduce the numbers of trucks to be physically verified. Transit time has improved considerably and resulted in huge savings in logistic costs for dealers and transporters in Gujarat.

Dealers/Transporters are informed of the trucks passing the check post through SMS so they can track the movement of their goods. A total of 3.19 Crore SMS were sent during the year 2015-16. The data collection at the check post is much more robust and accurate and therefore it is easier to analyse data and identify tax evaders and tax defaulters. Tax revenue has increased by 192% in 2015-16 as compared to 2014-15.

Project Team:

Dr. P D Vaghela, IAS
Arti Kanwar, IAS
T Y Bhatt
R R Patel
K B Jhaveri

Exemplary Online Service

SILVER :

One Stop Clearance System

http://investpunjab.gov.in

A common platform developed for the investor to obtain Regulatory Clearances as well as Fiscal Incentive Approvals of different State Departments through INVEST PUNJAB. One Stop Clearance System (OSCS) ensures world class facilitation to the investor, right from conceptualization of the project till commencement of its commercial operations which includes Project Acceptance, Site Clearances (LORC1), Construction Permits (LORC2) and Operational Clearances (LORC3).

OSCS includes features like Know Your Clearances, master application handling Clearances of multiple departments, Common Application Form, One Time Online Document Submission, Online Multiple Payments in one go, Online Paperless Processing, Pre-feasibility in 10 days without any fee, SeVA (Self Validated Approval) within 24 hours, Online advisory at different stages, Regulatory Clearances in one go (Letter of Regulatory Clearance), Single Point of Contact with dedicated Relationship Managers, Co-ordinated processing by multiple departments, Deemed Approvals with defined timelines, Online Business Query Interface, Weekly follow up with Graphical MIS Reports, Real-time Email & SMS Alerts, Land Bank Information and Inter-Department Communication.

It has the following well defined stages :

Stage 1 (Acceptance) - Proposals/projects are Accepted In Principle.
Stage 2 (Site Clearances) - CLU, CTE, Forest NOC, Temporary Power Connection etc.
Stage 3 (Before Construction) - Building Plan Approval, Contract Labour License, etc.
Stage 4 (Before Commissioning of the project) - CTO, Factory Registration, Regular Power Connection, etc.

Project Team:
Anirudh Tewari, IAS
Krunesh Garg
Sarbjeet Singh
Navinder Kumar Sharma
Gaurav Khanna

Digital India Awards 2016

Open Data Champion

The Award acknowledges proactive release of resources (datasets/apps) in an Open/Machine Readable format, on the Open Government Data (OGD) Platform (https://data.gov.in), by the Ministries/ Departments/ Organizations/ States in compliance with the National Data Sharing and Accessibility Policy (NDSAP). The selection criteria includes overall consumption of resources by public at large with respect to their ratings, views, downloads etc. Potential usage of such datasets for development of Apps to deliver citizen services innovatively is an added advantage.

WINNERS

Platinum
. . . .
Office of The Registrar General, India

Gold
. . . .
Health & Family Welfare

Gold
. . . .
Directorate of Marketing & Inspection

Silver
. . . .
Rajya Sabha

Silver
. . . .
National Crime Records Bureau

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Open Data Champion

PLATINUM :

Office of The Registrar General, India

https://data.gov.in/catalogs/ministry_department/regis-trar-general-and-census-commissioner-india

Office of the Registrar General, India (ORGI), an attached office to Ministry of Home Affairs, Government of India, is responsible for conducting decennial population census in the country and dissemination of its results.The only mode of dissemination available up to 1981 was printed voluminous reports for the country as a whole and for each of the States/ UT. Since 1991, ORGI started publishing data on its official website. It also published the entire data set regarding demographic, housing and other aspects of population of India at various administrative levels on https://data.gov.in as per the National Data Sharing and Accessibility Policy (NDSAP).

Total Datasets published by ORGI in OGD Platform at present is more than 17,000 datasets. These datasets are the most credible source of information on Demography, Economic Activity, Literacy and Education, Housing & Household Amenities, Urbanization, Fertility and Mortality, Scheduled Castes and Scheduled Tribes, Language, Religion, Migration, Disability and many other socio-cultural and demographic data. Some of the datasets have been viewed more than 1,30,000 times in the last one year since these have been published.

The Census of India is conducted under the provision of the Census Act 1948 and the Census Rules, 1990. In India, Population Census is a Union Subject (Article 246). The Census Act, 1948 forms the legal basis for the conduct of Censuses in independent India. Although the Census Act is an instrument of Central Legislation, in the scheme of its execution, the State Governments provide the administrative support for the actual conduct of the census.

Project Team:
Kameshwar Ojha
Mohan Singh Thapa
A K Srivastava
Anil Kumar
A K Samal
Deepak Ghatak

GOLD :

Health & Family Welfare

https://data.gov.in/catalogs/ministry_department/department-health-and-family-welfare

Ministry of Health & Family Welfare is responsible for implementation of various programmes and schemes in area of health & family welfare which includes physical infrastructure and also human resources at the healthcare centres, dispensaries and hospitals. The health care infrastructure in rural areas has been developed as a three tier system viz. Sub-Centre, PHC and CHC and is based on population norms.

A web based Health MIS (HMIS) portal (nrhm-mis.nic.in) was launched to facilitate data capturing right at district and facility levels to speed up the flow of information. Almost all districts in the country are now reporting data on a regular basis. Further, to improve quality of HMIS data, score cards and dash-boards along with GIS Module have been developed and are being used at the State and District level consultations.

The Ministry has been regularly conducting large scale surveys, compiling and disseminating data on Health & Family Welfare Programme in India. Data uploaded on the HMIS portal by the States and Union Territories, key indicators from different Surveys viz. National Family Health Survey, District Level Household Surveys, Coverage Evaluation Survey (UNICEF), Unit level data of Annual Health Survey, Rural Health Statistics, Health and Family Welfare Statistics in India etc. are being regularly published on OGD Platform India to facilitate stake holders know the status of health services provided to target population and assessing impact of various programmes.

Project Team:
Dr. Vishnu Kant Srivastava
Biswajit Das
D P Awasthi
Rakesh Bisht
A H Ramteke
Deepti Srivastava
Navanita Gogoi

GOLD :

# Directorate of Marketing & Inspection

https://data.gov.in/catalogs/ministry_department/directorate-marketing-and-inspection-dmi

To empower farmers and to facilitate easy access to global markets, the Directorate of Marketing & Inspection (DMI), with technical assistance from NIC, has embarked upon ICT based e-Gov portal AGMARKNET under planned scheme of Marketing Research & Information Network (MRIN) since March, 2000. It helps to connect farmers with their markets and minimise the information asymmetry. Digitizing Agricultural Marketing (AGMARKNET) aims at empowering farmers by improving their decision-making capability and strengthening bargaining power.

It provides information on more than 300 commodities, Daily Price Range Reports, Price & Arrival Trend Reports, e-Directory of Markets of over 5,000 APMC markets, Commodity Profiles and Market Profiles, Linkage to all line Departments, State Agricultural Marketing Boards, e-NAM, FAO and other related websites.

It provides dissemination of live mandi prices for the benefit of farmers including display of latest mandi prices on scrolling mode on the DD-Kisan Channel, Live Discussions / Market Analysis by usage of the AGMARKNET information in DD-Kisan and Doordarshan, Electronic display boards at every networked market nodes for displaying prices, etc.

These datasets are also published in open format on OGD Platform in auto consumption mode and are refreshed four times a day.
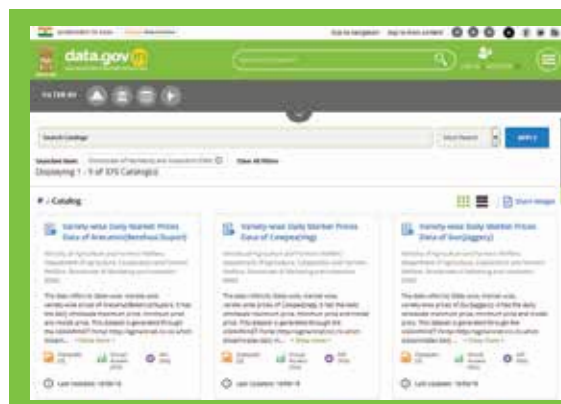
Project Team:
Dinesh Kumar, IAS
K S Srinivas, IAS
B K Prusty
T Bhattacharjee
Ankur Agrawal
Saurabh Kumar
Jyoti Rana

Open Data Champion

SILVER :

Rajya Sabha

https://data.gov.in/catalogs/ministry_department/rajya-sabha

There are a lot of valuable datasets in Rajya Sabha domain which are of great relevance and value to the citizens. Rajya Sabha Secretariat has taken due initiative in pursuance of the National Data Sharing and Accessibility Policy (NDSAP), publishing a large number of Data Sets on the Open Data Portal.

Rajya Sabha Secretariat has also taken a number of proactive steps for managing and monitoring the release of datasets on the OGD Platform.

More than 3,313 number of datasets have been published so far and categorized in 160 types of datasets. Total Resources Published were 3,313 as on November, 2016
CSV : 3077 Resources
XML : 107 Resources
EXCEL : 128 Resources
TEXT/HTML : 1 Resources
with 107 through Web Services/APIs.

Also 107 resources are being updated on real time basis i.e. XML feeds, with three resources being contributed on monthly basis and 451 resources being contributed on quarterly basis.

The identified datasets are citizen centric and relate to areas of interest like Member's Attendance, Member's Details, Parliament Questions, Parliament Bills, Government Assurances, RSS feeds for the List of Business, Parliamentary Bulletins, Member's Information, etc. covering all sectors of the functioning of the Upper House of Indian Parliament.

Project Team:
Shashi Bhushan
N S Arneja
Vimal Kumar
S N Prasad
Rajiva Srivastava
Har Prateek Aya
Oindrila Roy
Sanjay Kumar

Open Data Champion

SILVER :

National Crime Records Bureau

https://data.gov.in/catalogs/ministry_department/national-crime-records-bureau-ncrb

National Crime Records Bureau (NCRB) is collecting, compiling and maintaining data on crime statistics, statistics on natural as well as un-natural accidents, suicides, prisons & prisoners and finger prints and publishing this data in its Annual Reports 'Crime in India', 'Accidental Deaths & Suicides in India', 'Prison Statistics India' and 'Finger Print in India' on calendar year basis. Data for these reports are collected from all 36 States & UTs.

'Crime in India' is one of the most prestigious report of the Bureau, being published since 1953. It is the only official authenticated report on crimes and criminals. It is a vital tool in the hands of police officers, researchers, criminologists and officers of criminal justice system. It provides ample statistical data for analysis of crimes and in taking informed decision in order to reduce crime. This report has been one of the prime documents on crime statistics in our country. The report makes us understand and analyse the emerging crime trends better, both nationally and locally.

It is a constant endeavour to make data available in the public domain so that maximum use of the data could be made. In this regard the Bureau has already uploaded all editions of these reports on website http://ncrb.gov.in

NCRB was the first among Government Departments where Data Controller and Data Contributor were declared and designated immediately after framing of the National Data Sharing and Accessibility Policy (NDSAP). As on date, a total of 2,684 resources and 150 catalogs have been uploaded on National Data Portal. It is expected that data digitisation of remaining reports will be completed during the current financial year 2016-17.

Project Team:
Surendra Panwar
Akhilesh Kumar

Digital India Awards 2016

CATEGORY

Most Innovative Citizen Engagement

In a democratic system, Citizen Participation is one of the key components of decision making process. The Award aims to honour initiatives taken by Government entities which have leveraged the use of ICT to solicit active engagement of public in the process of governance. The winning entries display relevance of context, multiple modes of participation, involvement of stakeholders and innovative use of ICT for response acquisition.

WINNERS

Platinum

MyGov

Gold

Online Management, Monitoring and
Accounting System - OMMAS

Silver

Coimbatore City Municipal Corporation

Jury Choice

IT Initiatives of Simhasth Kumbh, Ujjain

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Most Innovative Citizen Engagement

PLATINUM :

MyGov

https://mygov.in

MyGov, Government of India's citizen engagement and crowd sourcing platform, aims to promote active citizen participation for better governance. MyGov was launched on 26th July 2014 by the Hon'ble Prime Minister, Shri Narendra Modi.

MyGov's vision is "Creating a participatory digital democracy, leveraging technology to enable every citizen to contribute ideas and efforts for nation-building, transforming these ideas into actions and recognizing individual contributions."

Since July 2014, over 39 lakh citizens have participated in 52 Groups, 628 Discussion Themes, 571 Tasks, 291 Blogs, 207 Polls and 99 Talks spanning flagship government programmes across 45 Central Ministries and nearly all States. As a response, over 8 crore views of the website attracted over 34.6 lakh comments and over 1.84 lakh task submissions.

MyGov's salient features include:
Discuss - Inviting suggestions on governance issues
Do - Online and on-the-ground activities that showcase citizens' talent and creativity
Disseminate - Publishing blogs, infographics, e-Books, editorials, testimonials etc.
Polls - Collecting quantified citizen response on governance issues
Talks - Live interactive broadcasts featuring Ministers and senior officials for informing and educating citizens
Dedicated Microsites - Swachh Bharat, Transforming India, Merchandize, Quiz, Innovation, TaskMgmt etc.
Mann Ki Baat- Citizen inputs through web, app, IVRS; disseminating episodes via OBD

Project Team:
Gaurav Dwivedi
Akhilesh Mishra
Alka Mishra
DP Misra

Most Innovative Citizen Engagement

GOLD :

Online Management, Monitoring and Accounting System - OMMAS

http://omms.nic.in

A one of its kind e-Governance initiative, the Pradhan Mantri Gram Sadak Yojana (PMGSY), was launched by the Government of India to provide connectivity to unconnected rural habitations as part of a poverty reduction strategy.

Main Objectives of OMMAS included up-to-date information about the programme PMGSY, Effective Decision Support Tool for National Level & State Level Officials in managing the network of roads being constructed under PMGSY and Bring Accountability, Improved Efficiency, and Transparency in implementation.

Other mainstream features of this initiative were Data Entry at origin to avoid duplicity of effort, Work Flow Enabled, Effective Decision Support Tool for officials managing the PMGSY and anytime, anywhere availability of data related to PMGSY.

Citizens are benefitted largely in the form of Up-to-date information about the programme, Information about projects cleared (including sanctioned length, cost etc.) for their Blocks/Districts/States, Information about progress of road works, Single-point feedback about the programme with an assurance of timely action, Information about the quality of works being executed through the report of National level Quality Monitors, Photographs and Video clips of actual road works and Information about the relative performance of various Blocks/Districts/States in the programme implementation.

OMMAS has demonstrated its capability as an effective construction project management tool and gives a comprehensive view of the nature of change in the entire rural roads network.

Project Team:
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Anand Singh
Sammed Patel
Prince Paliwal
Mahendra Madham

Most Innovative Citizen Engagement

SILVER :

Coimbatore City Municipal Corporation

http://www.ccmc.gov.in/

Coimbatore City Municipal Corporation (CCMC) portal is a comprehensive online interface for multiple stakeholders concerning effective, efficient and timely disbursement of citizen centric services.

The main features of CCMC include Online Birth and Death Certificates, Building Plan, Grievance Redressal, Online Tax Payment, e-Tendering, e-Auction, etc. It is updated on a regular basis and informs about national awareness topics like Swachch Bharat Mission and Election Notifications regularly.

It invites suggestions from the citizens through multiple polls like Brand Your City Poll, thereby having a two-way interaction with the stakeholders.

Coimbatore City Municipal Corporation launched a Free Wi-Fi scheme. This pilot project is a first-of-its-kind scheme introduced by the Coimbatore City Municipal Corporation to provide free WiFi facilities at 4G speed with proper built-in security and feedback mechanism for the benefit of public, including students and employees of all cadres. The pilot project started in August 2015.

For the entire pilot project duration, the general public can access the Wi-Fi full time free of cost. After completion of the pilot period Wi-Fi can be accessible freely for the initial 60 minutes for each device. Free usage will be refreshed once in 24 hours by the service providers.

Facilities have been provided to ensure uninterrupted 24 X7 services by means of fixing up of power backups. Any time free access will be provided to important Government websites.

Project Team:
K Vijayakarthickeyan
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Jury Choice :

IT Initiatives of Simhasth Kumbh, Ujjain

http://www.simhasthujjain.in/

This year the mega event was traditional {in a temporary city build in ~3500 Hectares of farmland}, however the management was hi-tech, ranging from Mobile Apps (Panic Button), GIS (49 layers) to Human Resource Management Portal (Geo Fencing of Staff).

Citizen Engagement was key part of the event. Administration to Citizen included Website & Social Media (Facebook, Twitter, YouTube, Instagram, Blog), Mass SMS, Mobile Applications on major platform (Android, iOS, Windows), Variable Messaging System (VMS) synchronized with localized/centralized Public Address (PA) system, etc.

Partnership & Collaboration with Society, Industries and Individuals included 55 Services open for participation, Water Huts (Piyao) with social messages, Bio Degradable Carry Bags, etc.

Citizens were connected to Administration mainly through Call Centre running 24x7 with 100 % women during day shift (women empowerment), Help Desks at 106 locations run by local trained college students (local skill development), Zonal & Sector Offices with Feedback Cards (online & pen-n-paper), Feedback via Website, Complaints via Mobile App and WhatsApp Groups & Broadcasts.

The innovative & WoW features included Online Digital Map viewed more than 2, 60, 000 times by citizens and GIS based planning of entire mega event (More than 49 layers for 18 departments), Mobile Apps on all major platforms downloaded more than 30,000 times, Simhasth Portal for Single Window facility to 8 crore pilgrims with 15852 complaints resolved to the satisfaction of citizens, including Geo Tagged Photo based complaints, etc.

Project Team:
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Bindu Dodia
Bhagwati Prasad Sharma
Vipin Sharma
Ankita Bhatt
Rahul Tandon
Deepali Jadhav
Ravindra Pastor
Kavindra Kiyavat
Manohar Verma

Digital
India
Awards
2016

Digital India Awards **2016**

Outstanding Digital Initiative by Local Body

The Award felicitates outstanding Local Body initiative with a focus on providing exemplary information quality and extent of service provisioning by enhancing the maturity level, service catalogue, transparency, cost effectiveness and efficiency thereby ensuring better service delivery. The entries are also assessed on the level of convenience and/or empowerment provided to the citizen through the initiative.

WINNERS

Platinum

Surat Municipal Corporation

Gold

Greater Visakhapatnam Municipal Corporation

Silver

Web and Mobile based Integrated Complaint Logging and Resolution Tracking System - Madurai Corporation

Jury Choice

e-NagarSewaUP – Electronic Workflow based Reform for ULBs

Digital
India
Awards
2016

Outstanding Digital Initiative by Local Body

PLATINUM :

Surat Municipal Corporation

https://www.suratmunicipal.gov.in

Surat Municipal Corporation's (SMC) portal is a single window online interface for multiple stakeholders that guarantees effective and transparent processes for various services pertaining to Municipal Corporation to citizens of Surat. The key stakeholders of portal are citizens of Surat who interact with SMC for various purposes like availing general information about functions and services of SMC, guidance on process for application for basic urban services, payment of taxes, utility charges, booking charges and application/certificate charges, etc.

The main features of Surat Municipal Corporation include Online services covering 19 business domains (Payment facility for payment of taxes, Utility charges, Certificate Application & Issuance, Facility booking, Application for ULB services etc.), Comprehensive information pertaining to various departments/functions, Integration of SMS Gateway and e-Mailing solution to keep citizens informed about the transactions made through the portal, etc. The portal is also supported with a Mobile Application and has a comprehensive RTI Proactive Disclosure section.

The portal contains comprehensive details of various Engineering, Health and Support Departments.

Wide range of citizen services are offered through Virtual Civic Centre which include Payment of Taxes, Issue of Certificates, Registration, Grivance Redressal, Citizen Feedback, RTI Application Status Check & PAD, Hall Booking, e-Library, etc.

Project Team:
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Jigar Patel
Rakesh Rana
Chitrang Parmar
Manish Tankaria

Outstanding Digital Initiative by Local Body

GOLD :

Greater Visakhapatnam Municipal Corporation

https://gvmc.gov.in/gvmc/

Greater Visakhapatnam Municipal Corporation (GVMC) Website is an online portal for the citizens of erstwhile Visakhapatnam Municipal Corporation along with Gajuwaka Municipality and 32 villages. It not only provides information on various departments of the Corporation but is also a one stop shop for citizens for various online services such as paying taxes online and filing complaints.

The salient features of GVMC website include Virtual Civic Center (Online Services), which is a simple and convenient way for citizens to access various services from anywhere at any time. It has a Citizen's Charter connecting citizens to GVMC through citizen chart desks in zonal offices at various locations for services under different departments namely Engineering, Revenue Section, Town Planning and Citizen Health.

A comprehensive description of Visakhapatnam's History, Heritage, Industries, Weather and Markets is available on the website. Other information entails GVMC's press releases, information on Events, Grievances and FAQs, etc.
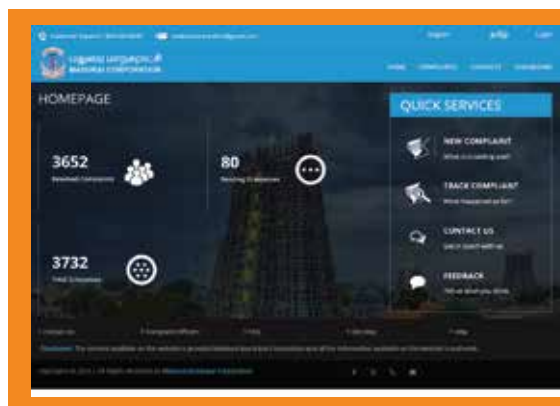
Project Team:

M Hari Narayanan

Kareti Suneel Kumar

Outstanding Digital Initiative by Local Body

SILVER :

Web and Mobile based Integrated Complaint Logging and Resolution Tracking System - Madurai Corporation

http://www.mducorpicts.com

Madurai Corporation developed an integrated web based complaint logging, segregation, escalation and resolution monitoring solution based on web and mobile technologies. It also includes GPS based complaint tagging and visualization of complaints on Google maps across the corporation limits to have visual indicators of departmental performance metrics in citizen complaints resolution. This web base platform ICTS is converging complaints landing through call centre toll free numbers, facebook page, notified whatsapp numbers and direct complaint lodging on website itself. Sophisticated algorithms map the complaints to the resolution teams in real-time with SMS and E-Mail notifications. Citizens are updated with the status of complaints using SMS and E-mail alerts.

A proactive and visually rich dashboard assists administration for effective supervision and mitigation of entire activity for the speedy resolution of complaints.

Its salient features include integrated single platform for unified civic complaint aggregation and resolution, automatic segregation of inbound complaints based on the category selected, ward and locality selection, real-time allotment and assignment of complaint to the field force using SMS and e-Mail alerts. It has better visibility of overall civic amenities facilitation using Google Maps. There is clear listing of wards, localities and complaint categorization resulting in more accurate routing of complaints for speedy resolution.

Complaints are being accepted along with photos and other enclosures to provide broader scope for citizens to describe and provide necessary documentary support.

Project Team:

Sandeep Nanduri, IAS

Shanthi S

Outstanding Digital Initiative by Local Body

Jury Choice :

e-NagarSewaUP – Electronic Workflow based Reform for ULBs

http://e-nagarsewaup.gov.in/ulbapps/

e-NagarSewa, an Electronic Workflow Based Reform, is a centralized ICT solution that focuses on providing e-Governance services, seamless, timely and up-to-date information to the citizens with improved efficiency, convenience and transparency. This initiative has been developed to serve the entire state of Uttar Pradesh (for 635 Urban Local Bodies including 14 Nagar Nigams, 195 Nagar Palika Parishads and 426 Nagar Panchayats).

Various services and innovations provided under e-NagarSewa platform include Registration of Birth & Death through Hospitals (Integration Model), free of cost downloadable Certificates from e-NagarSewa web portal anywhere (Reachablility), online Verification & Validation of Certificates (Authentication), Digitally Signed Certificates (IT Act Implementation), Online Tracking of the applications (Progress Monitoring), Vaccination Programs (Social Impact), Android & Symbian App for Mobiles to track applications (Technology Enhancement), Integration with eTaal & e-District (Comprehensibility), SMS Notifications at every step of application processing (Transparency), Citizen Locker for all Certificates (Safety & Security), Public Grievance Redressal, RTI, etc. Licenses registration & renewal is possible on the fly (Instantaneous Delivery). Services are integrated with 52,000+ CSCs in State (Accessibility).

It provides "Ease of doing Business" for Water & Sewage connection and Property tax deposit & Mutation process. It has provision of 635 Websites of all ULBs and provides homogenous ID Cards for all Nagar Nigams. It includes provisions of Self Learning Videos and Integrated Central Public Grievance system for citizen usage in 635 ULBs with two way communication via IVR/SMS/Toll-free number. It also supports Reliability in Decision Making through Monthly Reports over web and tax deposit via Zonal Counter/CSC and Webpage.

Project Team:
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Digital India

India Awards
2016

Best Mobile App

India is going mobile. More people today are accessing the internet on their devices than ever before. The Award honours the Best Mobile App launched by a Government entity. Selected apps have well designed and intuitive mobile interface, display ease of use and personalisation features. Usability, content organisation and availability on multiple platforms are considered. Analytics functionality are desirable.

WINNERS

Platinum

Citizen Cop Mobile App

Gold

Mid Day Meal Mobile App

Silver

GARV - Grameen Vidyutikaran App

Digital
India
Awards
2016

Best Mobile App

Citizen Cop Mobile App

https://play.google.com/store/apps/details?id=com.info.traffic

Citizen Cop mobile App is a thought that is absolutely in alignment with vision of Hon'ble Prime Minister to have citizen centric services that enable citizen participation in securing the communities. This vision has been realised through Citizen Cop App without incurring any cost to government exchequer. It is amongst the successful models of Corporate Social Responsibility initiative. Its features include Women and Child safety, Empowerment of common citizen to participate in creating safe environment and focus on delivery of services to common man. A unified solution throughout the Nation is also possible.

The app makes Innovative use of technology to connect with people for securing cities. It streamlines the work flow of authorities on one hand and empowers common citizen on the other. Citizen Cop Mobile App is loaded with powerful features that offer Convenience, Safety and Empowerment. It facilitates Connectivity to different administrative departments through a single app that is completely scalable to include as many features as required.

The app is available with an easy to use interface on Android as well as iPhones along with a secured and easy to use extensive web based back end MIS tool. It encourages citizens to participate in securing their cities and has facilities to recover lost/stolen mobile phones. It is also an important tool to collect criminal intelligence as it maintains anonymity.

Other features include Reporting an Incidence, Help Me!!/ SOS, Call Police and Call Admin, My Safe Zone, Fare Calculator, Towing Vehicle search and Vehicle search, Report lost vehicle, News update and Emergency Calls, etc.

Project Team:
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Best Mobile App

Mid Day Meal Mobile App

https://play.google.com/store/apps/details?id=nic.hp.mdm

Mid Day Meal mobile app is meant for effective reporting and monitoring of daily and monthly mid day meal data to be sent by the schools. The app provides additional data communication mechanism for the MDM in-charge/teacher who has to send the daily/monthly data using SMS. The app, once installed on android device, does not need Internet to send MDM figures as user has option to send the figure through SMS from the app. The higher authorities at Block, District and State level have a very simple and effective mechanism in form of this app on their mobile devices for effective and efficient monitoring of daily as well as monthly data transmission by all the MDM in-charge falling under their jurisdiction. The monitoring authorities can send SMS alerts to all defaulters using single button available in the app.

The App has been developed as Single Android Mobile App for all States/UTs. Presently 7 States/UTs of Himachal Pradesh, Rajasthan, Haryana, Uttrakhand, Mizoram, Chandigarh and Daman & Diu are using it. Madhya Pradesh and Meghalaya are in the process of on-boarding the software. A total of 1,30,255 (Active: 1,29,874) schools are registered with 2,61,753 respondent teachers. It has three kinds of role based Users: Citizens/NGOs/Parents of students, Respondent Teachers and MDM Coordinators.

It provides efficient Monitoring tools and Check on unfair practices as data is sent on daily basis. It is a Multi-lingual mobile app with Easy to understand interface and Easy to remember User ID. It also works without internet connectivity by showing the previously accessed data. It incurs no cost of using SMS mode for sending data as the data is sent on the Toll Free number and saves time/ cost. It aids in achieving the basic objective of the Mid Day Meal scheme.

Project Team:
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Best Mobile App

SILVER :

GARV - Grameen Vidyutikaran App

https://play.google.com/store/apps/details?id=com.phonegap.kyrovidyut

18,452 villages in the country were un-electrified as on 01st April, 2015. These were the left out villages in flood affected (1,077), hilly (3,177) and mostly LWE affected (4,903) areas of the country which were left un-electrified over 69 years of independence.

GARV App was developed to monitor the progress of electrification work in these villages. It was developed for updating the real-time, milestone based progress along with photographs of village by Gram Vidyut Abhiyantas (GVAs).

To achieve this difficult target, existing methods were re-engineered and an innovative approach was used, supported by technology. More than 370 fresh graduate engineers/Gram Vidyut Abhiyantas (GVAs) were deployed to closely monitor & Accelerate electrification works.

Interactive & Informative dashboard of GARV provides the latest status of work of each village like receipt of material, pole erection, receipt of transformer distribution, stringing of lines, release of household connections, etc. GARV brought maximum Transparency & Accountability in electrification of un-electrified villages under "Deen Dayal Upadhyay Gram Jyoti Yojana" as all information were made for public view.

As a result of close monitoring, 7,108 villages have been electrified during FY 2015-16. As on November 2016, 10,935 villages have been electrified. GARV App has received approximately 72,000+ downloads and 19,26,290 visits on https://garv.gov.in

GARV App is available in Android, Apple iOS & Windows platforms. Web interface is also available for the App at https://garv.gov.in

Project Team:
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Digital India Awards 2016

Web Ratna Ministry/Department

The Award felicitates a Ministry or Department of the Government of India which has a comprehensive web presence and displays the level of accountability in terms of quantity, quality, spectrum of coverage and innovation in order to ascertain user satisfaction. Level of convenience provided to the citizen for availing the services and aspects of usability and accessibility are also assessed.

WINNERS

Platinum

Ministry of Human Resource Development

Gold

Ministry of Health & Family Welfare

Silver

Ministry of External Affairs

Digital
India
Awards
2016

PLATINUM :

Ministry of Human Resource Development

http://mhrd.gov.In

This website provides information about the activities of the Ministry of Human Resource Development and its departments namely Department of School, Education & Literacy and Department of Higher Education to the public and makes information available to its stakeholders.

This comprehensive site offers links to institutes, schemes, policies, acts & rules, initiatives undertaken by the Ministry for both higher & school education throughout the country. The website has a clear cut and well structured navigation with strong visuals and suitable colour scheme. It is informative with valuable and relevant content.

This site lets users to know about the latest developments/changes in the educational domain if any, throughout the country and the various scholarships available to the students at both National and External level offered by the ministry. It gives detailed information of various schemes of the Ministry. Users can navigate for information pertaining to any event, initiative, vacancy, etc. belonging to the ministry or any autonomous organization under the ministry. Users can know about all the government institutions under this ministry at a single platform.

The site is visually appealing with a professional look and the layout of the site is consistent with minimal scroll. It connects with social media and is kept updated.

Project Team:
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Saba Akhtar
Ashwani Kumar

GOLD :

Ministry of Health & Family Welfare

https://mohfw.gov.in

The website of Ministry of Health & Family welfare conforms to the UUU triology. It is totally bilingual as per directions of Parliamentary Committee of official languages. It is accessible to all and special features have been incorporated for visually challenged users.

This website complies with the mandatory requirements of Guidelines for Indian Government Websites (GIGW). Search has been facilitated using GOI Search as Service (SAS) available on http://searchservice.nic.in. All relevant web policies have been implemented with due approvals. Contents have been grouped systematically under drop down menus that result in easy navigation.

A well placed Content Management System (CMS) keeps the website regularly updated. The website and CMS are both security audited. It has been awarded for Comprehensive web presence in Web Ratna awards in 2014 and appreciated by Sugam Web e-Newsletter as Usable, User-Centric, and Universally Accessible. It is Complaint with Web Content Accessibility Guideline (WCAG-2.0). Social Media has been integrated with website.

Project Team:
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Shakti Bala
S K Sinha

SILVER :

Ministry of External Affairs

http://mea.gov.in

Ministry of External Affairs is the nodal Ministry within the Government of India for the conduct of India's foreign relations. The Ministry's website is not only a window to India's foreign policy but a link to the 183 Missions and Posts across the world. Updated in real time, the MEA website is a vital source for Indian and International Media, Diplomatic Missions, Governmental Organizations, Scholars, Think Tanks, Students, Businessmen and Tourists. The present portal is highly accessible, scalable, flexible, reliable and compliant to standard specifications.

Starting from the home page the website is accessible and compliant to the latest guidelines of the Government of India. Available in Hindi, English, Russian, French and Arabic, it also provides the translation of key press releases in multiple Indian languages. Easy to use navigation makes it simple to go through the pages of the website with minimum clicks.

There are tens of thousands of posts in the M E A website. In last two years alone there have been 25,000+ posts registered.

The website is a key repository of in-depth information about India's Foreign Policy. The MEA portal also provides the critical link to our Missions abroad through the integrated Mission pages, which allows users to find India's diplomatic representatives abroad and keep abreast of their latest events.

The MEA prides itself on the speed, accuracy and quality of the content it uploads on the portal. A dedicated team works around the clock, through the year to ensure that photos and releases are available in real time as and when a visit or meeting takes place.

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Devender Singh

Digital India Awards 2016

Web Ratna State / UT

The Award acknowledges the State/UT of India for displaying exemplary initiative in establishing comprehensive web presence and display the level of accountability in terms of quantity, quality, spectrum of coverage and innovation in order to ascertain user satisfaction. Level of convenience provided to the citizen for availing the services and aspects of usability and accessibility are also assessed.

WINNERS

Platinum
Rajasthan

Gold
Tamil Nadu

Silver
Haryana

Digital India
India Awards 2016

Web Ratna
- State / UT

PLATINUM :

Rajasthan

http://rajasthan.gov.in

Government of Rajasthan has restructured the Government Websites/ Portals and Applications, so as to achieve visually appealing, technologically up-to-date modern web sites and portals, along with unification and centralization of information available on websites, portals and applications under the aegis of Government of Rajasthan. The websites/portals have complete compliance to national and international guidelines and web standards. This has also ensured integrity of information, which is the primary objective of Government Data and Information Security. The Rajasthan Web Restructuring Plan is applicable to all portals and websites of Government Departments, Companies, Corporations, Autonomous Bodies, Local Bodies and PSUs under the aegis of the Government, hosted on Rajasthan State Data Center, NIC Data Center or any other data center.

All web portals are compliant to GIGW, WCAG and HTML5 Guidelines and Standards. They are 100% responsive on all devices.

Rajasthan is the only state to have a concept of integrated web portals. All departments under the ambit of one sector are covered under the sectorial macro portal, with integrated web sites for such individual department. All applications under the ambit of one sector are also integrated with the sectorial portal only, with same CSS for identical look and feel. The entire web is on rajasthan.gov.in domain, with domain and sub domain policy in place. All web portals have options of their mobile apps
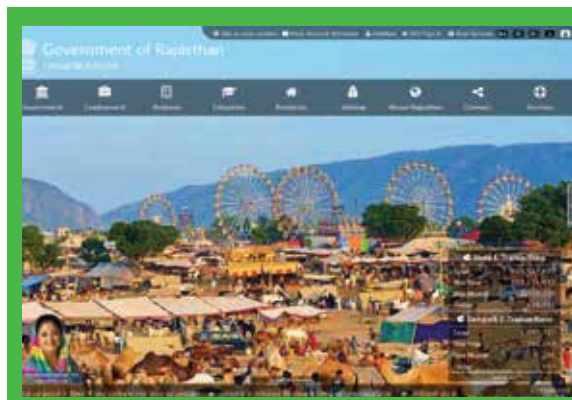
Project Team:
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Vineeta Srivastava
Aslam Khan
Priyanka Jain
Arvind Tiwari

Web Ratna
- State / UT

GOLD :

Tamil Nadu

http://www.tn.gov.in

State Portal of Tamil Nadu is a Misson Mode Project under NeGP, developed by NIC. It is a CMS based comprehensive system with workflow based approval. The Government of Tamil Nadu has implemented several e-Governance projects aimed at delivering various G2C, G2B, G2E and G2G services in a hassle free manner. These online services cover every aspect of citizens daily life and can be accessed on anytime anywhere basis.

Tamil Nilam facilitates online application for Patta Transfer /Land sub Division by Citizens. The OAP Back Office Automates sanctioning beneficiaries and monitoring disbursement of monthly instalment for 13 Schemes. It features end to end workflow for various applications filed through CSCs, OAP Disbursement of pension through ECS, managing funds flow from taluk to state level, sms alerts, etc. Various other e-Services in Transport include e-Payment, e-ack, automatic reconciliation, 2D barcode, etc.

e-Pension handles all transactions related to pensioners which is integrated with Jeevan Pramaan. Online NEEDS facilitates online filing of applications by Entrepreneurs. District Industries Centres process applications online. Adi Dravidar Scholarship System covers online distribution of College Scholarship. CCTNS provides FIR/CSR status Online, Mobile App for Citizens implemented in all 1910 police stations.

e-District Services relates to Revenue and Social Welfare schemes. e-District Revenue services provide 13 Revenue and Social services available online through CSCs with a provision to track the status. e-Payment System for Registration Department includes Online Payment system.

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Dr. S Selvaraj, IAS
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Web Ratna
- State / UT

Silver :

Haryana

http://haryana.gov.in

Haryana Government Web Portal or State Portal of Haryana has been launched as Mission Mode Project under NeGP.

The portal is a horizontal portal covering entire gamut of information and services being provided by Government of Haryana. It covers public information like Acts, Rules, Policies, Schemes, Gazette, Citizen Charter, e-Forms, etc. A Special section has been dedicated to the citizen and employees.

The web portal is a repository of online services offered by Government through various Government agencies and brought online services launched by different Government organization on one single platform. Now the user does not have to visit separate websites to avail department specific services. The web portal covers various services and information under G2C, G2B, G2E and G2G domains and some specific services for student community, thereby covering every citizen of Haryana in particular and anyone in the country or abroad who may wish to avail Services of Government of Haryana.

The portal contains many e-Services related to Government departments. It also provides links to online services being provided through other Haryana Government departmental websites.

Information about online tenders, business opportunities have also been provided. Besides this, a section on basic information about the state is also available on the portal.

Project Team:
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A Sreenivas, IAS
Ghan Shyam Bansal
Pardeep Kaushal
Munish Chandan

CATEGORY

Web Ratna
- District

The award acknowledges the accomplishments of the District administration which has displayed exemplary focus on providing online services and information to the citizen. The Initiatives display the level of convenience provided to the citizen for availing the services in terms of accessibility, quantity, service maturity and spectrum of coverage.

WINNERS

Platinum

North Goa

Gold

Kupwara

Silver

Udham Singh Nagar

Digital India Awards 2016

WINNERS

Web Ratna
- District

PLATINUM :

North Goa

http://www.northgoa.gov.in

The revamped website of North Goa District is a content-management based dynamic website, envisaged to be a crucial first point of contact between the citizens and the district administration. It has been developed by Goa Electronics Limited, a public sector undertaking of Government of Goa, using in-house expertise and it is hosted on the NIC Data Centre. With a highly user-friendly interface, this website contains a wealth of information on the various services offered by the Collectorate and its allied offices at the Sub-divisional and Taluka levels. Citizens can apply online for a host of certificates like Caste, Income, Residence and Divergence and can track the status of their applications. The website gives a snapshot of the administrative, historical and geographical background of the district.

It has been conceptualized and accordingly designed to serve as a citizen-friendly portal through which the district administration can reach out and extend its services to citizens.

The salient features include Visually appealing layout, facility to apply online for certificates through the 'Village Level Delivery' link that is connected to the Talathi offices, Concise information on the procedure to apply for various services of the Collectorate and Sub-divisional offices along with downloadable application forms. Important Acts and Notifications are available in downloadable formats along with information on Disaster Management and Elections, facility for Aadhar tracking, links to important Central and State Govt websites, Citizen's Corner for receiving feedback from public, etc.

Project Team:
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Web Ratna
- District

GOLD :

Kupwara

http://kupwara.gov.in

The official website of district Kupwara has been designed keeping in view the citizen and lists the various services provided by the government to the citizen. This e-Governance citizen friendly website includes exhaustive information on Public Services Guarantees like application forms, brochures, contact details etc.

The website has been appreciated by general public as well as top government officials of Jammu & Kashmir for including exact/correct and real-time information about critical public services.

The main features of this website include exhaustive information on Citizen Services, important Contact Information, regular important Updates, Guides/Tutorials on obtaining various public services like Public Utilities, Certificates, etc., Important Acts and Rules, exhaustive information about the District and Tourism activities, Development Activities in the district and various departments, Online portals for data entry using Google Forms and Google Sheets, Online Information Portals for various services like NFSA, Civil Works Monitoring etc.
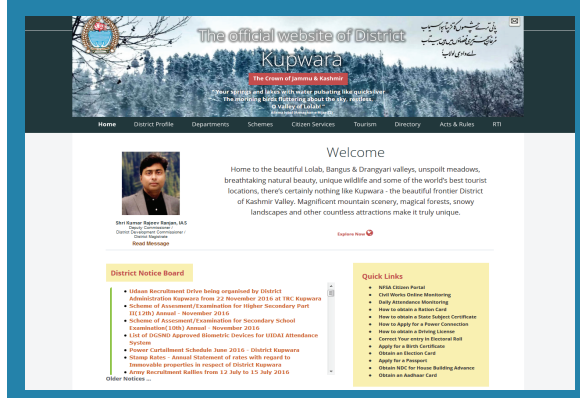
Project Team:
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Firdous Ahmad Bhat
Mudasir Ahmad Bhat
Tanveer Ahmad Mir

Web Ratna
- District

SILVER :

Udham Singh Nagar

http://usnagar.nic.in

District Administration of Udham Singh Nagar led by District Magistrate and all important officers express pride in providing transparent, responsive, effective and efficient governance through the website of Udham Singh Nagar. Citizen Centric Services and Daily programs of Government bodies find place on website to implement the dream of 'Government at Citizen's doorsteps' for democratization in true manner.

Main features of this Website include comprehensive Home Page covering useful information from different Departments, Events, News, Contacts and important links from other websites. This Website has Bilingual interface and follows GIGW guidelines. It has Screen Reader provisions for specially-abled citizens. All citizen centric services are highlighted on the website. This website has a comprehensive Search feature.

One of the important features is the Web Banner which displays important schemes/programs being implemented in the district by the Government and points to important places of the district. Daily activities and news is uploaded regularly showing the indulgence of Government representatives in lives of people. Citizens from different segment of society can use this website. Government keeps track of the follow-ups in implemented works through this website by uploaded reports. Tracking of important events like Patwari Selection/ Recruitments, Elections, Tenders Information etc. is done through the website.

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National Portal Project, **india.gov.in** was a conceptualized as a Mission Mode Project under the National e-Governance Plan (NeGP) to provide a single window access to information and services of Indian government over internet. Ever since its launch in November 2005, the Portal has been an extremely popular medium, for people across the world, to access information on all aspects of India and its Government. It is a gateway to over 8000 Indian Government Websites providing a unified interface and it also acts as a logical front- end to the e-Governance initiatives under various Central /State /UT government schemes and programmes.

Infrastructure setup under the National Portal Project also facilitated launch/implementation of various e-Governance initiatives by Indian Government in a cost efficient and hassle free manner. It also optimized on the resources particularly skilled manpower needed in the management of the e-Governance infrastructure.

It defined the standards for publishing of information and electronic delivery of government information and services thus facilitating unified, seamless and universal access for the citizens of India from all walks of life and from varied demography. This enhanced the quality of content in Government Web Space and ensured compliance with basic standards. Establishing a platform for participation by public in the process of governance is also one of the key deliverables of the project.

Publication of information and documents on the net and online delivery of citizen services also leads to enhanced transparency, efficiency in service delivery, less corruption and increased public participation which are the key objectives of good governance.

An attempt has been made through this portal to provide comprehensive, accurate, reliable and up-to-date information about India and its various facets. A variety of citizen services being provided by the government across different sectors can also be accessed through the portal.

india.gov.in

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National Informatics Centre under the Ministry of Electronics and Information Technology of Government of India, is a premier Science and Technology Organization, at the forefront of the active promotion and implementation of Information and Communication Technology (ICT) solutions in the Government. Number of e-Governance initiatives of different Ministries / Departments as well as State Government /District Administration are supported by ICT systems developed by NIC. NIC is further enhancing these systems with Cloud Enablement, Social Media, Analytics, Mobile Apps and Dashboard for Data Driven Decision making.

Nationwide ICT infrastructure is another important achievement of National Informatics Centre. Local Area Networks, High Speed Internet Access, Data Centres, Videoconference Studios, Messaging & Cloud Computing are the constituents of State-of-the-Art Secure ICT Infrastructure set-up by NIC.

NIC has spearheaded the e-Governance drive in the country for the last three decades building a strong foundation for better and more transparent governance and assisting the government's endeavor to reach the unreached. India Portal is one of the many projects developed and implemented by the NIC. NIC is also at the helm of implementing major Digital India initatives in the Country.

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