



# COMPILATION OF NEIGHBOURHOOD GOOD PRACTICES

Neighbourhoods Recovery Program  
"I Love my Neighbourhood"



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Neighbourhoods Recovery Program  
"I Love my Neighbourhood"



**Título**

Compilado de Buenas Prácticas Programa de Recuperación de Barrios

**Autor**

Ministerio de Vivienda y Urbanismo  
Programa de Recuperación de Barrios  
Quiero Mi Barrio

**Secretaría Ejecutiva Programa de Recuperación de Barrios**

Claudia Bustos Gallardo

**Coordinadora de Publicación**

Soledad González Vidal

**Traducción**

Isabel Yávar Carlevarino

**Diseño y Diagramación**

Cecilia Antonio Montero

**Equipo de Publicación**

María Francisca Cofré  
Carolina Gómez Villar  
Rodolfo Rojas Luarte  
María Trinidad Vidal

**Fotografía**

Archivo fotográfico Programa de Recuperación de Barrios

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**Cities Alliance**  
Cities Without Slums



San Hernán Neighborhood  
residents.  
Región of Libertador  
Bernardo O'Higgins





## Acknowledgements

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The Good Practices are the result of the creativity, commitment, passion and great effort that daily and throughout the country the protagonists of the Program make. Neighbours that want to make their neighbourhoods a better place to live. Municipalities, neighbourhood teams, the teams of the Ministry of Housing and Urban Development in each region and the citizen organizations.

Each good practice is unique and particular but have the virtue of being replicable, so it is key to share these experiences to advance in a citizen urbanism, in which the inhabitants are who define how the neighbourhoods and the cities are developed.

This document is a sample of the Good Practices that were finalists in the four National Contests made on 2008, 2010, 2013, and 2016. Therefore, the acknowledgement is for each one of the participants and everyone who dare to build through ideas and in a collective way the cities for all.



—  
Rodelillo Neighborhood resident  
Region of Valparaíso

# INDEX

I. PRESENTATION	08
<hr/>	
II. I LOVE MY NEIGHBOURHOOD PROGRAM	09
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2.1 Ten years of the Program "I Love my Neighbourhood"	09
2.2 Approaches and Principles	10
2.3 Intervention Model ILMNP	12
III. GOOD PRACTICES: STORIES OF NEIGHBOURHOOD TRANSFORMATION	16
<hr/>	
3.1 Description of the contest	16
3.2 History of the contest	18
3.3 Process of the Good Practices contest	20
3.4 Good Practices as permanent methodology of learning	24
IV. FINALIST OF NATIONAL CONTEST OF GOOD PRACTICES IN NEIGHBORHOODS	30
<hr/>	
Year 2008	32
Year 2010	62
Year 2013	90
Year 2016	118

## I. PRESENTATION

The Neighbourhood Recovery Program "I love my Neighbourhood" of the Ministry of Housing and Urban Development of Chile (MINVU) emerged on 2006 with the challenge of developing a strategy of comprehensive improvement in the deteriorated urban areas, through a participative process with the community and the municipality. The principle of the intervention is the works in the public space that improve the habitability conditions, promote community living and strengthen neighbourhood identity.

In these ten years of the Program it has worked with more than 1 million people residents of 520 neighbourhoods in 126 counties of the 15 regions of our country.

The achievements reached, the diversity of actors involved, the professionalism and the ability to communicate of the team leading its execution, has had as result the recognition and validation of the program as an essential component of the urban housing policy that the State of Chile promotes, through the Ministry of Housing and Urban Development of Chile.

Over time, the types of neighbourhood to intervene have diversified, acquiring importance the social condos, the old or heritage neighbourhoods; the neighbourhoods of small or medium size and the neighbourhoods with severe deficit of habitability.

In the same way, the tools and methodologies for working with the community have diversi-

fied and enriched; inter-sector coordination efforts; the quality and pertinence of the works has been improved and the worldview of the program has expanded from the neighbourhood space to a view of the urban environment that gives a more solid and sustainable support to the interventions.

Undoubtedly, one of the greatest attributes of the program has been the ability to improve processes and results as of the experience. In this context the Neighbourhood Good Practices Contest has established a privileged space for the exchange, dissemination and visibility of the experiences, becoming a powerful tool for collective learning.

The process contemplates an identification and collection of the practices that neighbours consider as emblematic in their neighbourhood; their systematization based on common parameters and finally their exposure and socialization within collective instances with participation of other neighbours, technical teams and experts.

To date there have been four versions of the contest - the years 2008, 2010, 2013 and 2016 and each of them is a true reflection of the issues, initiatives, problems and achievements that characterize the program at that stage of its development.

Sharing these four versions is a simple, graphical way to disseminate part of the invaluable flow of lessons and experiences that ten years of the program have allowed to treasure.



*Paulina Saball*

Paulina Saball Astaburuaga  
Minister of Housing and Urban Development





## II. THE PROGRAM "I LOVE MY NEIGHBOURHOOD"

### 2.1 TEN YEARS OF THE PROGRAM "I LOVE MY NEIGHBOURHOOD"

In the First Government of President Michelle Bachelet a definitive turning point was established in the policy of the Ministry of Housing and Urban Development, starting an irreversible path to address the qualitative deficit of cities. From the axis Housing, Neighbourhood and City, were generated different programs and instruments that has as vision to move forward in a more comprehensive and close to people urban development.

That was how in 2006 the Neighbourhood Recovery Program "I Love my neighbourhood" was born, whose main emphasis was placed on addressing the qualitative deficit and the deterioration of neighbourhoods, through the recovery of public spaces, equipment and strengthening the social fabric.

The program started in 250 neighbourhoods throughout Chile. From the dimensions of physical deterioration and social vulnerability, territories in which the action of the Program was concentrated were defined. In consideration to the importance that the neighbourhood scale has in the development of the cities, the

Program "I Love my Neighbourhood" has been installed as a regular line of intervention of the Ministry of Housing and Urban Development, creating new processes of neighbourhood selection that until 2006 sums up 520 neighbourhoods, benefiting more than a million people, in 126 counties of the 15 regions of Chile.

Through its implementation it is expected to contribute to the improvement of the quality of life of the inhabitants of the neighbourhoods that present problems of deterioration of their public spaces and of the urban surroundings, or neighbourhoods that present problems of segregation and/or social vulnerability, through a participative, comprehensive and sustainable process of urban regeneration.

In terms of results, until June 2016, exists a total of 3.357 works in public spaces and urban infrastructure that has been executed throughout the ten years of neighbourhood work. In social terms, there have been hundreds of projects designed to strengthen relations, use and appropriation of public space and neighbour coexistence. It has been a decade of learning and achievements, which earned it on 2015 to be recognized as one of the "best practices" worldwide by the Dubai Award of the UN.

## 2.2 APPROACHES AND PRINCIPLES OF THE PROGRAM I LOVE MY NEIGHBOURHOOD

One of the elements that give sustain to the Program corresponds to the guiding principles, which in an articulate way define the intervention to develop in the territories. Nowadays, the "I Love my Neighbourhood" defines four key pillars:



### Integrity

The recovery of neighbourhoods requires an integral vision of the problems that affect the communities and their territories, where the physical and the social constitutes the same urban reality. The Program has to consider a wide variety of strategies of intervention pointed to different components (physical, social, spatial, environmental and cultural, among others). Likewise, the coherent and synergetic articulation of the projects and public investments, together with the inter-sector and/or multi-sector coordination, are essential conditions to guarantee sustainable results.



### Participation

The development of neighbourhoods and cities cannot be conceived without the citizen participation. The urban regeneration is neither effective nor sustainable as long as there are no competences, resources and institutional mechanisms for citizens to engage actively and in an informed manner in local and territorial management.

Throughout the entire process of execution of the Program deliberative participation is encouraged, to strengthen the capacities of neighbours and their communities, affecting urban regeneration through local development and promoting a better quality of life.



### Inter-scalar

Cities are complex systems conformed by units of different size and hierarchy and between which, economic, social, political, environmental, cultural and identity linkages are recognized. In this sense, the intervention in neighbourhoods should not only be sensitive to the characteristics of the territory and its different scales, but must develop strategies capable of articulating the changes at the local level with the development of cities, as well as their areas and intermediate tissue.

The development of plans and strategies, as well as the proper selection of territories that present relevant characteristics for the intervention should be guided by inter-scalar criteria and considerations.



### Sustainability

Sustainability is given by the commitment that is generated throughout the process of improving the neighbourhoods by local organizations and each inhabitant of the Neighbourhood. These commitments have the objective of increasing the use, appropriation, care and maintenance of the sector investments.







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### 2.3 I LOVE MY NEIGHBOURHOOD PROGRAM

The Neighbourhood recovery Program contemplates the development of a Master Plan that is based in a shared diagnosis, the Plan corresponds to a long-term planning that puts in relation the different aspects of the territory to coordinate the investment and management of times, actors, resources and strategies. For that, the methodology of "I love my neighbourhood" contemplates the Works Management Plan (WMP), the Inter-sector Strategy and the Communication Strategy. Likewise, the Master Plan is founded over the three Transversal Principles: Environment, Security and Identity and Heritage. Below are briefly described the key aspects of the methodology of the Program:



2.3.1 .KEY ASPECTS OF THE NEIGHBOURHOOD RECOVERY METHODOLOGY

➔  
**A. WORKS  
MANAGEMENT  
PLAN**



Its objective is to improve the integration of neighbours in the context of the neighbourhood and the city, through the identification of physical works that generate transformations in the social and spatial dynamics of it. For this purpose, are defined, planned and implemented the necessary actions for urban-physical recovery of the neighbourhood, through the improvement or sustainable provision of equipment and public spaces.

**COMPONENTS**

- Green Areas
- Equipment
- Infrastructure and networks
- Complementary Works
- Acquisition of property for equipment
- Improvement of Houses

➔  
**B. SOCIAL  
MANAGEMENT  
PLAN**



Its objective is to design and implement strategies and/or projects of social management that linked to the WMP, strengthens the sustainable collective action, deliberative participation and social inclusion in the neighbourhoods.

**COMPONENTS**

- Associativity
- Appropriation and use of public Space
- Neighbour Coexistence

## C. INTER-SECTOR STRATEGY



It has for objective to complement and strengthen the master plan for the neighbourhood recovery. It articulates diverse actors in terms of technical, materials, human and financial resources that contribute to the comprehensive improvement of the neighbourhood.

### COMPONENTS

- Complement of social management
- Complement of works management
- Referral of problems

## D. COMMUNICATIONS STRATEGY



Its purpose is to disseminate and communicate to the community, to the public opinion through the media, institutions and other target groups, the project of neighbourhood recovery that wants to be developed, placing value on the process, people, the territory, the specific objectives and the benefits of the interventions that are made.

### COMPONENTS

- Dissemination
- Continuous Information
- Linkages
- Campaigns

The model of the Program contemplates three crosscutting themes that are presented in the following chart:



**ENVIRONMENT**

Social dimension that makes the neighbourhood a unique territorial unit, from a geographical point of view, natural and social resources. The ways of living are incorporated integrating the existing resources to create positive environmental determining factors in urban regeneration.

- Landscape, geography, climate, ecosystems
- Green areas system
- Sustainable mobility
- Waste management
- Efficient use of natural resources

**SECURITY**

Dimension that recognizes in Human Security a contribution to urban regeneration. It promotes processes and safe relationships among the inhabitants plus the prevention and reduction of risk exposure of a neighbourhood. It encourages the inclusive use of public spaces

- Universal Accessibility
- Crime Prevention
- Disasters Risk Prevention

**IDENTITY AND HERITAGE**

Dimension that establishes elements that from the social and physical symbolic perspective characterize the neighbourhood as a particular territorial unit. The components of this transverse axis are constructed from specific elements that reinforce the collective memory and sense of belonging to the neighbourhood, gathering the ways of living and local identities of each neighbourhood.

- Construction of a shared urban image
- Construction or reconstruction of a socio spatial identity
- Natural Heritage
- Built urban and architectonic Heritage
- Cultural Heritage



### III. GOOD PRACTICES: Histories of Neighbourhood Transformation

#### 3.1 DESCRIPTION OF THE CONTEST

The implementation of the program I Love my Neighbourhood throughout the country in more than 500 neighbourhoods, has generated a number of important achievements and learnings, which from different areas have collaborated to generate a public policy at the neighbourhood scale, that has impacted in different territorial interventions from the State and Civil Society. Each neighbourhood is a source of new experiences.

From its beginnings, the program I Love my neighbourhood has sought to raise, systematize and share the different neighbourhood practices carried out by neighbours to recover their neighbourhood, understanding that each territory is unique and particular, but often share problems and challenges that can be solved from the experience of others.

Taking into consideration the importance of the exchange and the active role of the neighbours in the design, planning and improvement of their neighbourhood that is grounded on local knowledge, it is that starts in 2008 the First National Good Practices Contest, from there on, there have been developed a total of four contests that were designed based on the moment the program was in. The objectives are detailed below.

The first version of 2008, responds to the need to systematize the experiences created in the

framework of program, in order to obtain, through achievements and learnings, inputs for the generation of a neighbourhood scale policy. The second version in 2010 aims to create a process of reflection on the achievements of the implementation of the program I Love my Neighbourhood, four years from its beginning and with 45 neighbourhoods whose intervention process had ended.

The third and fourth version (2013 and 2016), account for a program already institutionalized as a neighbourhood recovery policy, so the centre of the contest focuses in the comprehensiveness of the intervention, i.e. how to link social issues and participation with the design and construction of more suitable works, with the incorporation of other actors in the process, being able to apply civil society organizations and municipalities.

Finally, the last contest considers as the main category social inclusion of minorities in the neighbourhood, because it is a subject that appears at different levels in most of the territories worked.

After 10 years hundreds of good practices have been lifted and systemized. Undoubtedly, the most significant of this process has been the ability to articulate views, dreams, challenges, everyday situations and experiences to improve life in the neighbourhoods of our country in a collective way.



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## WHAT IS A GOOD PRACTICE?

*“ A good practice is an experience, action, methodology or process with positive results for a territory.*

*The good practices are creative, innovative, with high quality standards, integrating gender diversity, age, social and cultural groups of the neighbourhood, promotes social inclusion, are produced through alliances between different actors, generates sustainable changes and with high levels of citizen participation.*

*Definitively, a good practice is a story of transformation. ”*

### 3.2 HISTORY OF THE CONTEST

While the Good Practices contests have been established as a permanent working methodology, each contest has had characteristics that make them unique in terms of its categories, participants and results. Undoubtedly, the experience and learnings have improved their scope and impact. Below is a timeline that accounts for this process.



2008



#### I National Contest of Good Practices

First Seminar on Good Practices in Neighbourhoods that was held in April 2008 at the Centro Cultural Palacio La Moneda.



2010



#### II National Contest of Good Practices

Second National Seminar on Good Practices in November 2010 in the Faculty of Architecture, Art and Design Diego Portales University



2013



#### III National Contest of Good Practices

Third seminar on Good Practices in neighbourhoods and First Barter Fair, September 9 and 10, 2013, in the Faculty of Architecture, Planning and Landscape. Central University.



2016



#### IV National Contest of Good Practices

National Seminar on Good Practices that was held in May 2016 at the Museum of Contemporary Art of the Quinta Normal.

THE CATEGORIES OF THE CONTESTS

COEXISTENCE AND  
ASSOCIATIVITY

**NEIGHBOURHOOD  
COEXISTENCE**

LOCAL GOVERNMENT AND  
REGIONAL MANAGEMENT

APPROPRIATION AND USE  
OF THE PUBLIC SPACE

COMMUNICATIONS AND  
NEIGHBOURHOOD IMAGE

**CULTURE AND IDENTITY**

**CITIZEN SECURITY**

**WORKS** STRENGTHENING OF  
ENVIRONMENT SOCIAL VARIABLES

**ASSOCIATIVITY**

**MULTI-SECTOR  
SUSTAINABILITY**  
FROM THE NEIGHBOURHOOD TO THE CITY

**OUR NEIGHBOURHOOD**

**OUR PEOPLE**  
COEXISTING WITH OUR OWN WORKS

**INTEGRALITY OF THE WORKS**

**ENVIRONMENT**  
CROSS-CUTTING THEMES

ARTICULATION WITH OTHER ACTORS

**INTEGRALITY**  
INTEGRALITY ON THE RECOVERY

### 3.3 PROCESS OF THE GOOD PRACTICES CONTEST

Sharing Good Practices has become a way of generating local transformations in the program I Love my Neighbourhood. Such initiatives are raised and exchange in the different instances and dynamics, either neighbourhood, regional, by zone or national. Also it has become a tool of collective learning.

But it is in the Good Practices contest, where is formally established a process to raise, systematize and share these experiences that, at the same time, contribute to the creation of other similar experiences, based on the possibility of replicating them.

In this context, the process of the good practices contest has had similar stages in almost all of its versions: This way 5 key stages have been identified.







### 01. Collection of Good Practices:

As indicated above, “good practices are an experience, action, methodology or process with positive results for a territory”. That is, they respond to needs of the neighbourhood and are not generated only on the basis of a contest or an encounter. Therefore, the collection of the Good Practice is related to the idea of identifying community processes that are possible to be transmitted to other neighbourhoods or people. In this collection neighbours participate actively, who along with regional and neighbourhood professional teams, identify transformative practices that have been made in the neighbourhood and that are important to share. This implies a reflexive analysis action that allows placing value in those significant aspects of each neighbourhood.

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### 02. Application:

Once the Good Practice is identified and collected, the regional or neighbourhood teams are the ones that make the exercise of systematizing the experience, so it can be shared and understood by other neighbourhoods of the country. In this sense, the contest has presented different categories of application through its versions. Categories that, in general, respond to the different moments in the development of the program I Love my neighbourhood. For purposes of facilitating the subsequent selection process, the organizing team of the contest asked the teams for a uniform application format, so that all participants submit the same information at the time of the contest.

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### 03. Selection: :

The selection of the contest has two stages. A first evaluation is conducted by professionals from different areas of the Ministry of Housing and Urban Development, which allows to internally validate the contest and socialize at the institutional level the Good Practices being done by the program I Love my Neighbourhood. This internal jury selects in a first stage the semi-finalists of the contest. Subsequently, these projects go to a second stage where an expert jury evaluates them and define the contest winners; this jury is composed by important and diverse personalities from the world of academia and public policies that contribute from their experience in selecting the winners.

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#### 04. Meeting and Exchange:

Once the finalists and winning good practices are selected, the neighbours in charge are invited to share their experiences in a big national meeting that takes place in Santiago, the national capital. This meeting has become an important instance of learning and knowledge of different neighbourhood realities of our country. Over the years it has presented several formats, either as an exchange fair, in which neighbours install their projects in different interactive formats, panels with exhibitors or a seminar on Good Practices, where each project is exposed and there is room for questions and debates.

Beyond the exposure of different initiatives, one of the most interesting aspects is the space that is generated, where neighbours can meet and share experiences. At the same time, they get to know various neighbourhood processes, which they can replicate in their territories and generate new learnings. This undoubtedly contributes to generate learning among peers.



#### 05. International Internship:

In the first version of the contest the winners had the opportunity to travel to Ecuador, in the framework of Seminar of Ciudad Viva, the second and third year, they travelled to Paraguay and Uruguay respectively, with agendas developed especially for that purpose.

Each year the travel program is different, but always the goal is double: on the one hand, the neighbours get to know a neighbourhood and national reality completely different to which they are accustomed and on the other hand, they revalue their experience as neighbourhood leaders.

The award is a recognition to the leaders of each project, but has an impact on the neighbourhood, because they return to the country full of new ways of doing things. Not only in their work as leaders, but they get to know other ways to participate, of operation of the state, of local organization etc.



### 3.4 GOOD PRACTICES AS PERMANENT METHODOLOGY OF LEARNING

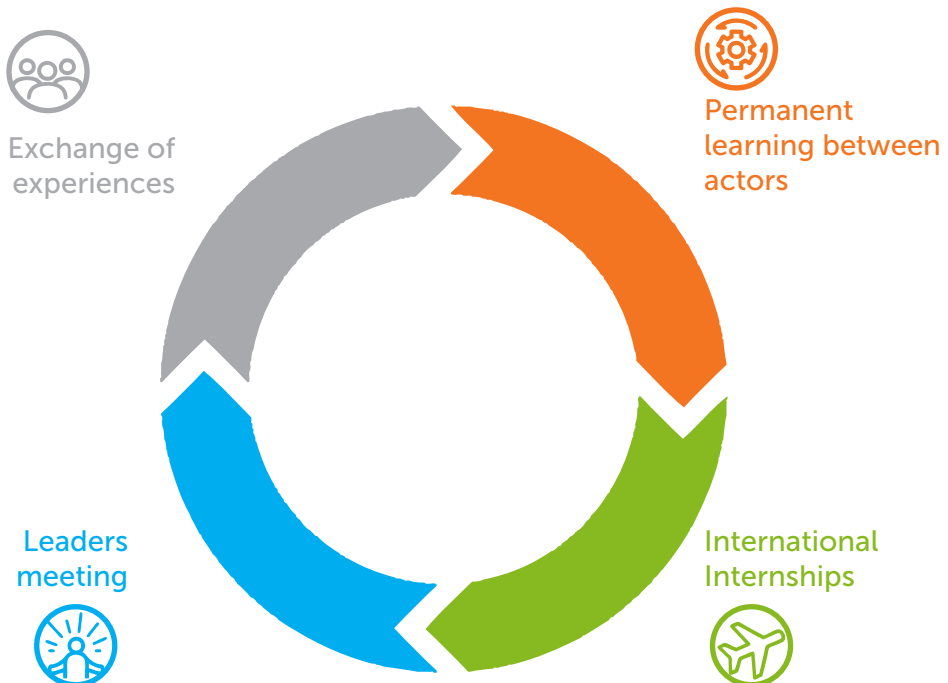
One of the bets of the Neighbourhood Recovery Program is grounded on the idea of developing collective processes of review and on going evaluation, promoting continuous improvement in its design and implementation. This has involved capitalizing the experience integrating the view of various actors -neighbours, municipalities, executors, NGOs, academics, experts and the institutional view- to adjust and improve the methodologies and approaches of the work.

In this context, various activities have been developed, such as macro-zone workdays, meet-

ings between leaders, city dialogues, national and international seminars, exchange of experiences fair, publications, among other. Thus, learnings are distributed and shared.

One of the relevant experiences in this line has been the four National Good Practices Contests, carried out in these 10 years of the program. Currently the Contest has managed to be installed as a permanent work methodology. This has certainly allowed to generate innovations and to promote continuous learning as a practice of I Love my Neighbourhood.

Considering this, we have defined four attributes of the Good Practices Contest as a permanent work methodology:









## Achievements and Challenges of the Good Practices

### 1. Exchange of experiences:

While each contest has its own signature, which becomes relevant is a new type of relationship between the state and citizens; in which shared responsibilities are established in the context of a relationship of horizontal nature and more symmetry, promoting an integrated co-management and co-production of the territory. This way, neighbours and leaders of the neighbourhoods are the main figures that expose, share and exchange contents and models of action to improve neighbourhoods and cities.

Undoubtedly, one of the great attributes of the Contest has been the opportunity to exchange experiences permanently between neighbourhoods, this has allowed to nourish the knowledge of the program taking in consideration that the neighbourhoods are the expression of a richness founded on cultural, religious, political, social and gender diversity and also on the life cycle of its inhabitants.



### 2. Create permanent learning between neighbours and local and regional teams

In these ten years of the program "I Love my Neighbourhood" various actors have participated and continue to participate. The methodology of the program has succeeded in immersing many. In the first place, the neighbours that are more than one million people. Then their representatives that according to a 2015 research, the Neighbourhood Development Councils have a format of 15 members, which would imply nearly 8,000 leaders. In addition, field teams, which include at least one pair by neighbourhood, equivalent to more than 1,000 professionals, also those leading the program in each one of the regions, which corresponds to approximate 250 professionals working permanently in the program. Finally, one of the key pillars, the local government reaching 126 municipalities throughout Chile. Added to this is the involvement of NGOs, Universities and various organizations involved in the work of neighbourhoods.



Taking into account the scope of the program, the four Good Practices National Contests have allowed to establish a working model and a way of "doing things" in the territory, facilitating the articulation and the development of alliances between the actors, as well as, the deepening of participatory processes.



Without doubt, the periodicity of the contests has become a spearhead to generate permanent learning between neighbours local teams and regional teams. In pragmatic terms, the contests have brought together hundreds of people to show their achievements and innovations at a neighbourhood scale, which has facilitated the establishment of networks between regions, municipalities and neighbourhoods.

### 3. Possibility of meeting between local leaders from different regions

The Good Practices Contests have been accompanied by seminars that show and expose the Good Practices from across the country, this certainly allows a collective reflection and open up a space for debate about the way we build houses, neighbourhoods, cities and a better country for all. It also allows the meeting, the permanent dialogue between different actors.



With the objective of linking the neighbourhoods of the Program with other social actors, and produce encounter, the last two contests (2013 and 2016) incorporated civil society organizations and municipalities respectively. This allowed broadening the spectrum of neighbourhood initiatives and good practices beyond the logics of the program.

An example of this was the First Barter Fair of Good Practices held on 2013, which aimed to establish a space to share and exchange methodologies, experiences and learnings about the recovery of neighbourhoods. In the activity presented their practices neighbours of different neighbourhoods across the country, as well as foundations and organizations that work in the neighbourhood scale.

The stands were filled with colours, giving life to the most varied exhibition of ideas and practices that take place throughout Chile. Additionally, live workshops were developed by the participants of the fair, in which were shown various methodologies and processes, such as recycling, composting, development of urban gardens, among others. Workshops that allowed to show the "how to make", so as to generate learnings live and direct.

### Challenges

The main projected challenges are the following:

- Advance in the generation of knowledge from the experience
- Establish a model or method of dissemination of the Good Practices that facilitates the access, the contact and the exchange with others, for example a web platform.
- Promote the creation of institutional and social networks with other countries that allow to advance in neighbourhoods policies.

### 4. Development of international internships

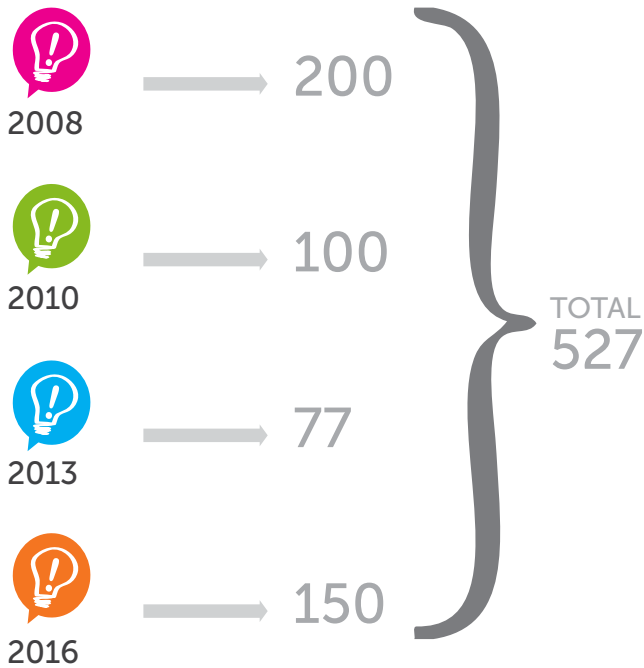
The Good Practices have allowed representatives of neighbourhoods of Chile to visit, share and learn the international experience mainly in Latin America, with it; it has been achieved to extend the relationship in order to increase the exchange opportunities at regional level. Below is a summary of the internships of the four executed contests.

YEAR	INTERNSHIP
2008	The three Good Practices were awarded with a trip to Quito, Ecuador, where they represented Chile in the International Seminar " La Ciudad Viva " that was held in Quito in 2009.
2010	The award was co financed by the German Cooperation Agency GIZ, The Andalusia Council, the Ministry of Housing and Urban Development and the National Secretariat for Housing and Habitat of Paraguay. This consisted in four residents of the winning neighbourhoods attended an internship in Paraguay to know other neighbourhoods in a recovery process.
2013	The award consisted of an internship of neighbour representatives of the four winning good practices, it was held in June 2014 in Montevideo. Opportunity where was developed an activity called " Exchange of Neighbourhood Experiences Meeting of Uruguay and Chile ". Space that brought together more than 100 leaders and was framed in the cooperation project South-South of methodological exchange Chile Uruguay.
2016	It is projected that through the support and financing of Cities Alliance, the winning neighbours of Good Practices can travel to Brazil, to the city of Recife and get to know other experiences.



Below are the Technical Sheets of the finalists of the Four National Contests held in 2008, 2010, 2013 and 2016 and that are the sample of the work of hundreds of neighbours for making their neighbourhood, their city and their country a better place to live.

#### TOTAL OF GOOD PRACTICES RECEIVED











2008






I NATIONAL CONTEST OF GOOD  
PRACTICES IN NEIGHBORHOODS

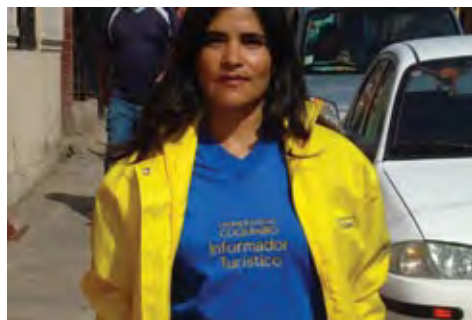




**PROJECT**  
RESIDENTS TRAINING AS TOUR GUIDES  
**NEIGHBOURHOOD**  
Parte Alta – Casco Histórico



-  **REGION**  
Coquimbo
-  **COUNTY**  
Coquimbo
-  **NO. OF INHABITANTS**  
1.493
-  **APPROXIMATE COST**  
\$1.572.222
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

From the great tourist attraction of the Parte Alta- Casco Historico area, close to the Port of Coquimbo, and to the limited dissemination of its rich history, in the participatory assessments came up the idea of training residents of the area in the tourist activity.

This with the objective of spreading the history of the Parte Alta- Casco Historico neighbourhood and strengthen the neighbourhood identity: start a tourist route of the neighbourhood, linked to the attractions of the port: generate a source of income; and create consciousness among neighbours and their families in caring for the environment and the cultural heritage of their neighbourhood.

**TARGET AUDIENCES**

Ten residents of the Parte Alta- Casco Historico neighbourhood, mostly housewives.

**IMPACT AND RESULTS**

- The integration of housewives to the development of their neighbourhood, strengthening their capacities and autonomy.
- Neighbours and authorities re appreciated the history and heritage of the neighbourhood visualizing its tourist potential in the area.
- With the workshops progress was made in strengthening the identity and neighbourhood pride, together with the social gatherings and water polo that aimed to recover the history.
- Creation of alliances with the Municipality of Coquimbo and SERNATUR. An application to a FOSIS program on Microbusiness was made, to install a tourist information module in the square of the Barrio Ingles neighbourhood of Coquimbo.



**PROJECT**  
RADIO SHOW "NEIGHBOURHOOD LIFE"  
**NEIGHBOURHOOD**  
Villa Portales



-  **REGION**  
Metropolitana
-  **COUNTY**  
Estación Central
-  **NO. OF INHABITANTS**  
5.991
-  **APPROXIMATE COST**  
Cero cost
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

Neighbourhood life is a support that helps to establish communication among the residents of the neighbourhoods in the Metropolitan Region. Through it, the implications and impacts of the Neighbourhood Recovery Program in their communities are shared. This is a program of interviews and conversation that also includes the promotion of music made by the residents of the neighbourhoods.

A formal relation is established with the University of Santiago, neighbour to Barrio Villa Portales.

**TARGET AUDIENCES**

The possibility of accessing official information and participate in the design of it, turns all the neighbours of the Metropolitan Region in beneficiaries of this radial initiative. Reaching the mass media is a key achievement for everyone involved in neighbourhood recovery.

**IMPACT AND RESULTS**







The first 11 shows were recorded, but then they chose to go out live, decision of major complexity for a team with little experience on the job.

The Studios of "Neighbourhood life" in Usach Radio, received all national and regional authorities, linked to the Neighbourhood Recovery Program, as well as professionals of the regional level, representatives of municipalities, and indeed, a lot of neighbours who have given testimony of the processes lived in their communities





**PROJECT**  
RECOVERY OF THE MAIN AVENUE AS A PUBLIC SPACE OF THE NEIGHBOURHOOD  
**NEIGHBOURHOOD**  
Parte Alta –Casco Histórico

- 
-  **REGION**  
Coquimbo
  -  **COUNTY**  
La Serena
  -  **NO. OF INHABITANTS**  
1.122
  -  **APPROXIMATE COST**  
\$144.000.000
  -  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The need for green areas, spaces for encounter and sport, luminaries and in general public spaces for children and youth in the neighbourhood, had a strong impact in the collective life and in the integration among neighbours. Therefore it is decided to recover the main avenue of the neighbourhood as a civic space for gathering.

**TARGET AUDIENCES**

More than a thousand residents of 17 de Septiembre Neighbourhood.

**IMPACT AND RESULTS**

- High participation of the community in the design of the projects and the incorporation of elements of crime prevention in the design of the works with high community participation.
- The main results are linked to the vitality and use that these spaces are having once they are inaugurated, generating an urban circuit that enhances neighbourhood life and improves the perception of residents to their environment.
- The Social Management Plan, defined its objectives and planning according to the proper use and maintenance of the works, encouraging local participation in ceremonies, cultural events, recreational activities, dance workshops, social operations, sport practice, healthy lifestyle.
- The good lightning of the works, allowed extending the life neighbourhood life to nighttime hours.



**PROJECT**  
COMPREHENSIVE HERITAGE RECOVERY PROJECT CONNECTED TO  
MICROBUSINESS

**NEIGHBOURHOOD**

Leiva



**REGION**

Biobío



**COUNTY**

Cañete



**NO. OF INHABITANTS**

1.175



**APPROXIMATE COST**

project FNDR culture 2008



**START AND FINISH DATE**

2008



**SUMMARY OF THE GOOD PRACTICE:**

Diagnosed as a neighbourhood whose social fabric had been deteriorated and women had almost none citizen participation, today the neighbourhood is active, with new organizations and women leadership. It is recognized for its human heritage and identity in the entire county. It has been reaffirmed and promoted the traditional productive activity, through various initiatives that has trespassed the limits of the province of Arauco.

**TARGET AUDIENCES**







Directly, the 1175 inhabitants of Leiva neighbourhood, grouped in 220 families, and indirectly, the Cañete County in general.

**IMPACT AND RESULTS**

- Motivated and empowered women in the public domain.
- In the microbusinesses area, 45 women have been trained in gastronomy, traditional handicrafts and development of entrepreneurial spirit.
- It has achieved the development of massive traditional activities, encouraging the participation of the whole community. Through these same activities, plus the construction of the work of trust of heritage signage, it has expressed on a significant identity image for neighbours and the rest of the county. It has managed to rescue many of the traditions and produced a recovery of the handicrafts activities. At last, it has achieved progress in key elements to neighbourhood sustainability, as the attraction of the public offer to the neighbourhood, and the creation of a network that has helped to strengthen the social capital.



**PROJECT**  
HERITAGE WEEK HISTORIC DISTRICT PABELLONES LOTA  
**NEIGHBOURHOOD**  
Histórico Pabellones

- 
-  **REGION**  
Biobío
  -  **COUNTY**  
Lota
  -  **NO. OF INHABITANTS**  
1.200
  -  **APPROXIMATE COST**  
\$600.000
  -  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The first heritage week emerged as an initiative of the neighbours to value the mining cultural identity and the Lota history, but it achieved the social integration of all the neighbourhoods of the region integrated to the Neighbourhoods Recovery Program, affecting the external perception of the city; and guiding the practical development of the identity and heritage as a transversal component of the Program.

**TARGET AUDIENCES**

65 Representatives of neighbourhood teams and leaders of the NDC's (Neighbourhood development council) of the region.

Regional Authorities.

35 Representatives of workshops made under the program.

Residents of the Histórico Pabellones neighbourhood.

**IMPACT AND RESULTS**

- Greater participation and community involvement in the activities of the Neighbourhoods Recovery Program.
- Appropriation of damaged heritage public spaces.
- Consolidation of the NDC as the umbrella entity of social organizations in the Histórico Pabellones neighbourhood area.
- Consolidation of the board of the NDC in partnership with other local networks.
- Value and promotion to the given workshops that also were part of the exhibition of their products in the Lota Alto Theatre.
- The activity reinforced in the leaders the ability of planning and organizing activities for their community.
- Application of the project for the 2nd Heritage Week to the FNDR Culture Fund.





## PROJECT

### MOSAIC AND MURAL COLLECTIVE CREATION WORKSHOPS

## NEIGHBOURHOOD

Villa Arauco-Colonias Extranjeras



**REGION**  
Atacama



**COUNTY**  
Copiapó



**NO. OF INHABITANTS**  
5.029



**APPROXIMATE COST**  
\$15.000.000



**START AND FINISH DATE**  
2008



### SUMMARY OF THE GOOD PRACTICE:

To give a start to the Key of Social Intervention "Intra-neighbourhood Integration", collective creation workshops on mosaics and murals are done in the Villa Arauco-Colonias Extranjeras neighbourhood, its purpose was to recover a public space in Urban Decay conditions.

### TARGET AUDIENCES

The direct beneficiaries are 135 residents of the Villa Arauco-Colonias Extranjeras neighbourhood, distributed in three areas of the polygon that participated in the workshops of Mosaics and Murals respectively. The indirect beneficiaries are the residents of the neighbourhood and the surrounding settlements.

### IMPACT AND RESULTS

- Greater appropriation of spaces that were unsafe in the neighbourhood.
- Concern for Environmental Protection.
- Active care from neighbours for the recovered spaces.
- Projection of recovering new damaged places from spontaneous initiative of the neighbours.
- Emerging of initiatives of Micro enterprises.
- This initiative was done in the 4 vulnerable neighbourhoods of the Atacama Region, having the same success.







## PROJECT

PRIORITIZATION AND APPLICATION FOR PAVING THE STREETS OF LANIN

## NEIGHBOURHOOD

Lanín



### REGION

De La Araucanía



### COUNTY

Temuco



### NO. OF INHABITANTS

5.500



### APPROXIMATE COST

\$918.000.000



### START AND FINISH DATE

2008



### SUMMARY OF THE GOOD PRACTICE:

Seven were the participative paving committees that were formed in the Lanin neighbourhood. They worked hard to apply 38 streets to the participative paving Program of 2007 and 2008.

### TARGET AUDIENCES

With the paving of the streets, the entire neighbourhood will benefit, around 5.500 neighbours.

### IMPACT AND RESULTS


After the selection, prioritization and establishment of committees, the NDC (Neighbourhood development council) managed to position itself as a binding, management agent and validated by the neighbours, they recovered trust in their social organizations and in the government bodies.

Once the process of completely paving the neighbourhood is finished, it is expected to achieve in the neighbours a high degree of satisfaction, as their greatest desire will become a reality, which will allow them to re-enchant themselves with their environment, achieving a high degree of identity with their neighbourhood.



**PROJECT**  
CRIME PREVENTION TRAINING FOR NEIGHBOURHOOD DEVELOPMENT  
COUNCILS  
**NEIGHBOURHOOD**  
Neighbourhoods of different regions.

 **REGION**  
Arica y Parinacota, Tarapacá, Antofagasta,  
Coquimbo, Maule y Biobío

 **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

Theoretical-practical Training given by the team MINVU (Ministry of Housing and Urban Development)-MININ (Ministry of the Interior), together with the community, teams from neighbourhoods and municipalities, to raise the quality of life for residents, reducing their perception of insecurity in public spaces and facilities of the Program "I love my neighbourhood", for them to intensely use these spaces and help to its maintenance over time.

**TARGET AUDIENCES**

More than 600 people, members of the Neighbourhoods Development Councils, professionals of the technical teams of the Program I Love my Neighbourhood, Municipalities, Consultants of the Services of Housing and Urban Development and Regional Ministerial Secretariats of different cities from the north, centre and south of the country.

**IMPACT AND RESULTS**






- Paradigm change, from a vertical perspective of the individual, the confinement and the police, towards a horizontal perspective of the community, the natural surveillance and the interior exterior spatial relation.
- Participation of the community as an input to strengthen their organizations, rebuilding the social fabric.
- Essential factor to address collectively, the design of the safe public spaces.



**PROJECT**  
**SANTA ADRIANA ASSOCIATION OF CULTURAL ORGANIZATIONS**

**NEIGHBOURHOOD**  
**Santa Adriana**



-  **REGION**  
Metropolitana
-  **COUNTY**  
Lo Espejo
-  **NO. OF INHABITANTS**  
12.227
-  **FINANCING**  
PGS Santa Adriana
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The Cultural Roundtable is formed within the frame of Identity and Culture of the Social Management Plan of Santa Adriana, implemented by the Social Observatory of the Alberto Hurtado University.

Currently, 6 cultural organizations of the community, participate actively in the roundtable, developing a joint work aimed at activating the cultural life of Santa Adriana.

**TARGET AUDIENCES**

6 organizations participating actively in the Cultural Roundtable/5 organizations collaborating with the table for specific actions/250 neighbours participating in massive activities/500 neighbours participating in Community Initiatives/2.500 indirect beneficiaries (families and organizations).

**IMPACT AND RESULTS**

This work has allowed different organizations of 4 areas of the community, recognize themselves, get together and start a joint and collaborative work. The Roundtable has put in value the resources and capabilities of each organization, which has promoted the joint work as the individual.






At the same time, the organizations of the Roundtable are making visible their work in public spaces of the neighbourhood, which marks the beginning of a process of activation of cultural life in Santa Adriana. Currently, this group is in the process of planning their future work and learning to manage collective resources.





## PROJECT COMMUNITY AFTERNOON TEA

### NEIGHBOURHOOD Tarapacá Oriente

-  **REGION**  
Arica y Parinacota
-  **COUNTY**  
Arica
-  **NO. OF INHABITANTS**  
1.600
-  **APPROXIMATE COST**  
\$50.000
-  **START AND FINISH DATE**  
2008



#### SUMMARY OF THE GOOD PRACTICE:

The Community Afternoon Teas were made in all the lanes of the neighbourhood, with a participation of more than 250 neighbours that were reunited with each other and with the public space in their sector. The objective was to raise awareness in the care and recovery of existing and new public spaces, committing themselves in the task of making sustainable spaces over time.

Communication among neighbours improved, creating a climate of dialogue, generating consensus regarding the projections that currently have the works to be build with the Program.

The activity achieved to promote methods to encourage social activities, support community involvement, leading to the development of an autonomous identity and giving more influence and control in local affairs

#### TARGET AUDIENCES

250 neighbours of the lanes, Diamante, Zafiro, Onix, Azabache, Amatista, Gema, Caolin, Loa and of the streets Balmaceda, Joaquín Aracena and Rodrigo de Araya.

#### IMPACT AND RESULTS

In relation to the convocation, the activity was successfully evaluated due to the large number of neighbours and neighbourhood counsellors who participated and expressed their concerns and suggestions.






Also it is worth noting the high participation of Neighbourhood Development Council, who gave prominence to the Community Afternoon Teas, as they could tell the neighbours who attended, the work they do as counsellors and also the activities that are to be developed in the community. In relation to the activity, participants said they were grateful and satisfied with what is being done, highlighted and appreciated this kind of activity, that allows an approach between the neighbours.



**PROJECT**  
ORGANIC GARDENING AND COMPOSTING WORKSHOP

**NEIGHBOURHOOD**  
Modelo



-  **REGION**  
Metropolitana
-  **COUNTY**  
San Ramón
-  **NO. OF INHABITANTS**  
1.583
-  **APPROXIMATE COST**  
\$1.202.200
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

It consists of a neighbourhood initiative with the purpose of promoting practices of environmental improvement. The workshop consisted of 12 sessions, where they work on the following subjects; Treatment of organic waste, construction of seedlings, compost bins, enabling a greenhouse and irrigation system (rational use of water).

**TARGET AUDIENCES**

Among the direct beneficiaries are the participants of the workshop (8), plus the neighbours that were later invited to new workshops that took place by their own initiative.

**IMPACT AND RESULTS**






- The experience of crops and organic soil was replicated in three more houses, with the support of educational materials developed by the workshop and transfer of knowledge in the daily neighbourhood dialogues.
- Training of new instructors where neighbours members of the original workshop direct the new experiences.
  - New compost bins are self-constructed
  - Alliances of cooperation with Street Fair vendors that support the neighbours in the collection of fruits and vegetables waste.
  - Family microenterprises with commercial purposes (sale of soil), and improvement of private gardens.





## PROJECT NEIGHBOURHOOD MEETINGS "I LOVE MY BLOCK"

### NEIGHBOURHOOD Modelo

-  **REGION**  
Metropolitana
-  **COUNTY**  
San Ramón
-  **NO. OF INHABITANTS**  
1.583
-  **APPROXIMATE COST**  
\$5.500.000
-  **START AND FINISH DATE**  
2008



#### SUMMARY OF THE GOOD PRACTICE:

The community meeting starts as a wider dissemination and validation instance of the Social Management Plan, according to the needs of each block. It promotes neighbour coexistence to prioritize and implement social initiatives and choose block delegates to represent the neighbours on the creation of a new Territorial Council as a means of strengthening the JJVV 23.

Over time it is constituted in an instance of neighbourhood debate about security as the central focus of reclaiming public spaces.

This proposal has the Municipal agreement and support.

#### TARGET AUDIENCES

Approximately 350 residents of the Modelo Neighbourhood, residents of the streets Mayo, Mirador, Nva. Fuenzalida Urrejola, Alvear, Pasajes San Fernando, Chillán, Lo Espejo, Callejón Lo Ovalle.

A total of 8 community meetings were held.






#### IMPACT AND RESULTS

- Recovery of instances of community living, especially among historical and traditional families.
- Exhibition of neighbourhood resources (auto enterprises, various good experiences).
- Election of 8 delegates of street or block and neighbourhood legitimacy of these representatives.
- Implementation of a Community Alarms Plan, related to Social Management Plan initiatives in promoting Citizen Safety.
- Self-management of the neighbourhood initiatives after the meetings
- Formulation of neighbourhood initiatives in the subject of improving the surroundings, presented to NDC (Neighbourhood Development Council).
- Bonding of new neighbours to the Neighbourhood Development Council.
- Higher territorial integration of the municipal exercise through the office for Public Security and greater proximity between Chilean Police and the community.



**PROJECT**  
OPERATION CLEAN UP  
**NEIGHBOURHOOD**  
San Hernán



-  **REGION**  
Libertador Bernardo O´ Higgins
-  **COUNTY**  
San Fernando
-  **NO. OF INHABITANTS**  
3.600
-  **APPROXIMATE COST**  
\$500.000
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The initiative arises due to the environmental degradation in which the neighbourhood was. With the support of the Program the neighbours become organized to develop campaigns of neighbourhood clean-up that they decided to name Operation Clean Up (Operación Rastrillo). Neighbours, private and public organizations participate in it. Gradually a more comprehensive plan of environmental management has been managed.

**TARGET AUDIENCES**

The operation Clean Up directly benefits all neighbourhood inhabitants, making an approximate total of 3,600 people including children, adolescents, adults and seniors.

**IMPACT AND RESULTS**

- It has managed to consolidate the realization of clean-up campaigns every two months.
- There is increased awareness by residents in maintaining their spaces clean
- It has greatly improved the image of the neighbourhood from the an environmental perspective and also to the county through the dissemination of this activity.
- Coordination of actors with the common goal of improving the neighbourhood.
- Progress has been made towards integration because the neighbours have managed to implement their capacity for dialogue, organization and teamwork.

## PROJECT

### MULTIPURPOSE CENTER

## NEIGHBOURHOOD

### Alerce Histórico Sur Villa Lahuén



**REGION**  
De Los Lagos



**COUNTY**  
Puerto Montt



**NO. OF INHABITANTS**  
1.848



**APPROXIMATE COST**  
\$45.000.000



**START AND FINISH DATE**  
2008



### SUMMARY OF THE GOOD PRACTICE:

Work of Trust of Alerce Historico Sur, Villa Lahuén neighbourhood. It is a space conceived to hold and coordinate activities of community meetings: Parties, dinners, bingos, social gatherings, and even funeral wake.

### TARGET AUDIENCES

-Directly: 20 organizations of the polygon Alerce Historico Sur Villa Lahuén.

### IMPACT AND RESULTS





- A space to hold events: parties, meetings, etc.
- The incorporation of materiality (shingles) with a identitarian weight in a building that implicitly recognizes the history being a window to the contemporary community.
- Specific product that speaks of the process of Citizen Participation regarding its prioritization, design and management of the building.





**PROJECT**  
PEDESTRIAN FACILITIES ON RAVINES  
**NEIGHBOURHOOD**  
Rodelillo



-  **REGION**  
Valparaíso
-  **COUNTY**  
Valparaíso
-  **NO. OF INHABITANTS**  
19.860
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The most vulnerable sectors of Barrio Rodelillo are located on slopes and ravines; informal settlements, with precarious and discontinuous connection circuits without improvements, from the traces of the natural desire of occupation of the territory. The absence of consolidation of the routes results in unsafe conditions and physical difficulties for everyday transit.

**TARGET AUDIENCES**

The quality of the routes was improved, promoting citizen interaction and the inclusion of vulnerable sectors of the ravine with the more established sectors of the plateau, achieving a neighbourhood with less segregation.

**IMPACT AND RESULTS**

- Interventions have been initiated in four neighbourhood units, generating new connectivities from existing precarious trails, tending to consolidate a network of continuous circuits in the ravine.
- With a three stage project, the intention is to involve more neighbourhood units, using the same methodology to prioritize the demand
- It has been coordinated the development of the Social Management Plan Project "Taking care of Our Environment" to intervene in focalized sectors with works of Pedestrian Facilities





## PROJECT

CITIZENS' URBAN DEVELOPMENT FAIRS IN THE PROVINCES OF ELQUI, LIMARÍ AND CHOAPA: "TOGETHER, WE MAKE A BETTER CITY"

## NEIGHBOURHOOD

9 Neighbourhoods



### REGION

Coquimbo



### COUNTY

La Serena, Coquimbo e Illapel



### NO. OF INHABITANTS

12.000



### APPROXIMATE COST

\$2.000.000



### START AND FINISH DATE

2008



### SUMMARY OF THE GOOD PRACTICE:

Development Neighbourhood Councils leaders had asked the regional team about their idea to present to the rest of their peers their experiences of "How I love my neighbourhood" and "what positive changes" has the program made. This coincided with the end of the first phase of the program and the communication strategy of positioning the brand I love my Neighbourhood.

### TARGET AUDIENCES

Development Neighbourhood Councils and 12.000 residents from the 9 neighbourhoods of the region.






### IMPACT AND RESULTS

- Strengthening the work in the neighbourhood, between neighbours, leaders and consultants teams.
- Generation of ties and exchange of experiences between the leaders of the NDC of the 9 districts.
- Generation of a socializing space for the leaders toward the authorities, the media and the community, providing them with leadership and management tools.
- Talents and artists of the neighbourhood were boosted.
- Strengthening alliances between MINVU, municipalities, multisectoral institutions and governments.
- Positioning of the Program I love my Neighbourhood in the region, its achievements and projections.



**PROJECT**  
NEIGHBOURHOOD WORK BRIGADE. CAROL URZUA SQUARE  
**NEIGHBOURHOOD**  
Carol Urzúa



-  **REGION**  
Tarapacá
-  **COUNTY**  
Iquique
-  **NO. OF INHABITANTS**  
1.721
-  **APPROXIMATE COST**  
Cero Cost
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The Carol Urzua neighbourhood square was inaugurated on February 23 this year, in its design it considered in the playground area, gravel distribution. This material due to the socio-cultural neighbourhood context had an impact on aggressive behaviours in the youth, stones were used as projectiles. The neighbours worked hard in the solution, that is, the definitive extraction of the gravel from the square.

**TARGET AUDIENCES**

The direct beneficiaries of this project are the 216 families living in the homes of Carol Urzua and especially children and seniors in the neighbourhood.






**IMPACT AND RESULTS**

This activity helped to strengthen existing social and organizational capacities in the neighbourhood. The extraction of this material, also promoted the appropriation of this space, since the gravel extraction was not carried out by external agents, but by the neighbours themselves, therefore it gave a social value to this activity.



**PROJECT**  
CHILDREN ECOLOGICAL BRIGADE "LOS CHICOS DEL BARRIO"  
(THE NEIGHBORHOOD KIDS)

**NEIGHBOURHOOD**  
Santos Martínez

- 
-  **REGION**  
Del Maule
  -  **COUNTY**  
Curicó
  -  **NO. OF INHABITANTS**  
1.016
  -  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

22 children between the ages of seven and thirteen years maintain activity in the Neighbourhood Ecological Brigade. Their work is directed to environmental education and caring for their environment, meets the objective of developing in them an awareness and commitment to the care of the local environment.

**TARGET AUDIENCES**

Direct the 22 children participating in the ecological Brigade.

Indirect more than one thousand people living in the polygon.

**IMPACT AND RESULTS**

- The members of the ecological brigade have participated in a rewarding experience that has changed their consciousness and behaviour in relation to the commitment with others and their environment.
- There is more environmental awareness in adults of the neighbourhood, which is reflected in a cleaner neighbourhood.
- Neighbourhood children have had the commitment of local authorities that have recognized and supported their actions.
- The existence of a group of children organized and committed in community actions, becoming part of a neighbourhood process.










**PROJECT**  
ESTABLISHING SQUATTER SETTLEMENT "ESTRELLA DE MAR"  
**NEIGHBOURHOOD**  
30 De Marzo



**SUMMARY OF THE GOOD PRACTICE:**

The Estanque area of the 30 de Marzo neighbourhood, does not have appropriate physical spaces for sports practice and recreation. The arrival of the Program I love my Neighbourhood (QMB), encourages neighbours to participate, promote and consolidate the construction of new public places, thereby permitting, prioritize as the project the construction of the Mirador Estanque Square, which will be located on the side of the lands where the Squatter Settlement Estrella de Mar is now located, land that is unfit for human settlement.

-  **REGION**  
Valparaíso
-  **COUNTY**  
San Antonio
-  **NO. OF INHABITANTS**  
1.016
-  **APPROXIMATE COST**  
\$42.000.000
-  **START AND FINISH DATE**  
2008



**TARGET AUDIENCES**

The Neighbourhood 30 de Marzo, entirely benefits in living an experience of solidarity, generating a conciliatory community practice and a future full of social and urban expectations.

**IMPACT AND RESULTS**

19 decent homes for the residents of the squatter settlement Estrella del Mar  
200 neighbours of the Estanque sector, beneficiaries of a new space for the realization of sports and leisure activities





## PROJECT

COMMUNITY PARTICIPATION WITH A CRIME PREVENTION APPROACH IN THE COMPREHENSIVE PROCESS OF DESIGN AND CONTROL.

## NEIGHBOURHOOD

Boca Sur



REGION

Biobío



COUNTY

San Pedro De La Paz



NO. OF INHABITANTS

16.000



START AND FINISH DATE

2008



### SUMMARY OF THE GOOD PRACTICE:

Social participation is embodied concretely in the "Improvement of Interior Public Spaces" in squares and platbands by building architectural projects designed from users, capable of initiating recovery processes; both of the social and urban fabric, implementing a local cultural action, of Boca Sur.

The relevance of this "citizen urbanism" is in the use of urban imaginary conflict in a community, as a tool for reading, analysis and design, which allows its application in other neighbourhoods with similar characteristics.

### TARGET AUDIENCES

1,300 direct beneficiaries, corresponding to the neighbours living opposite or nearby public spaces to recover.

16,000 indirect beneficiaries, corresponding to the inhabitants of Boca Sur.

### IMPACT AND RESULTS

- Development of 21 architectural projects, forming an integrated systems squares and platbands.
  - Sustainability strategies and generation of networks of social environmental articulation.
  - Strategic alliances management for the development of architectural projects between relevant actors as MINVU, Municipality and NDC as neighbours directly involved with each sector to intervene, MININ, universities and private companies.
  - Direct citizen participation in the process of design and execution of works through spaces of dialogue and shares of power.
- Design of safe public spaces from the perspective of crime prevention



## PROJECT

COMMUNITY ACTION COMMITTEES AND TRAINING SCHOOL  
FOR LOCAL LEADERS

## NEIGHBOURHOOD

José Miguel Carrera-Villa Río



REGION  
Del Maule



COUNTY  
Talca



NO. OF INHABITANTS  
4.648



APPROXIMATE COST  
\$8.000.000



START AND FINISH DATE  
2008



### SUMMARY OF THE GOOD PRACTICE:

The Training School for Local Leaders, as well as the commissions of neighbourhood action, are educational spaces, which aim to develop local skills and resources towards strengthening individual and collective capacities.

### TARGET AUDIENCES

Youth, adults and seniors; men and women; inhabitants of the neighbourhood NDC. As articulator of committees.






### IMPACT AND RESULTS

- NDC board of directors and explicit demands for training in Leadership.
- It has committees that have already faced the design and execution of actions.
- It is recognized in the speech of the community, the importance of social relations and neighbourhood organization for the use and maintenance of physical works.
- The NDC board is in the process of planning towards a common and long-term project.



**PROJECT**  
**NEIGHBOURHOOD SPOTS LAS ANIMAS**  
**NEIGHBOURHOOD**  
 Las Animas



-  **REGION**  
De Los Ríos
-  **COUNTY**  
Valdivia
-  **NO. OF INHABITANTS**  
10.000
-  **FINANCING**  
Self-financing
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The Neighbourhood Spot consists basically in drawing the attention of the community through the appropriation of a strategic space in the neighbourhood, by public institutions that intervene in the neighbourhood and by social organizations in the sector, which are coordinated by Neighbourhood Development Council through the neighbourhood multisectoral tables.

**TARGET AUDIENCES**

13 Communities with 3194 beneficiaries

**IMPACT AND RESULTS**

- It strengthened the integrity of the process.
- Neighbourhoods recovery, in its ability to address the different lines of action that the program does not tackle. It achieves bringing together the neighbours with all mentioned public institutions.

- It is achieved to communicationaly enforce the Neighbourhood Recovery Program in Las Animas neighbourhood and in other sectors of the valdiviana community
- The working alliance and intervention in the neighbourhood is consolidated between the neighbours and public institutions involved in the intervened polygon.

Expected results:

- Greater citizen participation
- To continue with the approach of public services to the community
- To continue with the integration of the neighbours to the functional and neighbourhood organizations.
- Feedback from the NDC to execute on its own the articulation and implementation of neighbourhood spots more periodically in the neighbourhood and the city.








**PROJECT**  
INTEGRATED FABRIC OF SMALL-SCALE PUBLIC WORKS TO RECOVER THE  
NEIGHBORHOOD BERNARDO O´ HIGGINS/EXTENSION

**NEIGHBOURHOOD**  
Bernardo O´ Higgins/Ampliación



-  **REGION**  
Aysén
-  **COUNTY**  
Coyhaique
-  **NO. OF INHABITANTS**  
1.641
-  **APPROXIMATE COST**  
\$900.000.000
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

The final product of urban intervention, generates an INTEGRATED FABRIC of small works in the neighbourhood, not far apart from each other, which are generating a new way of life and appropriation of the neighbourhood, in harmony with the social and material environment, appreciating what already exists. These as a whole allow better links and visual connections that make the neighbourhood a more transitable space

**TARGET AUDIENCES**

All neighbourhood inhabitants: women, men, children, youth, adults and seniors.  
Residents of nearby neighbourhoods.

**IMPACT AND RESULTS**

Results to date

- Creation of green areas.
- Higher quality and standards of the constructions in the public space.
- Public spaces that respond best to the climatic conditions of the region.
- Increased perception of security.
- NDC empowerment in the projects and their subsequent care.
- Greater use of recovered spaces.
- Better transit, greater displacement.
- More care of the spaces recovered.

Expected Results

Sustainability. The goal is to obtain through social participation and a greater sense of belonging, the continuity over time of the improvements and maintenance of the recovered spaces.





## PROJECT TOGETHER, BUILDING OUR NEIGHBOURHOOD LAS CANTERAS HERITAGE SQUARE

**NEIGHBOURHOOD**  
Las Canteras



**REGION**  
Metropolitana



**COUNTY**  
Colina



**NO. OF INHABITANTS**  
1.452



**START AND FINISH DATE**  
2008



### SUMMARY OF THE GOOD PRACTICE:

The first work developed in the neighbourhood is a green area of approx. 1500 m<sup>2</sup>, designed with participatory methodologies, implemented and supervised by the residents themselves, with a leading role of the representatives of the NDC in the administration of resources by becoming an organization capable of acquiring public funds.

Besides, the square incorporates symbolic elements made of basalt stone, which constitutes the main source of employment in the neighbourhood.

### TARGET AUDIENCES

All the community of Las Canteras.

### IMPACT AND RESULTS

New public space for recreation, interchange and recreation of the population. With the participation of the community in all the stages of the process (design, implementation and monitoring).

The rescue of the heritage identity of the neighbourhood, through the design of the square, is strengthening the neighbourhood identity together with the opportunity to generate job opportunities for the inhabitants of the sector.



**PROJECT**  
COLOR WORKSHOPS FOR HOUSES FACADES

**NEIGHBOURHOOD**  
Ríos Patagónicos



-  **REGION**  
Magallanes y la Antártica Chilena
-  **COUNTY**  
Punta Arenas
-  **NO. OF INHABITANTS**  
657
-  **APPROXIMATE COST**  
\$ 200.000
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE:**

During three workshops the neighbours of Ríos Patagónicos worked to choose the colours of their houses and lanes in the frame of the project of improving the image of their neighbourhood.

**TARGET AUDIENCES**

The totality of the houses in the neighbourhood, as over 99% of them were directly intervened (there were 2 houses not intervened because they were in optimum condition).

**IMPACT AND RESULTS**

The main results are related to the greater integration of neighbours in this process and lanes that today -through their colour- presents a better face and a new identity.

- The neighbourhood has a completely new look, and their houses have improved their market value.
- Neighbours assume today, with more strength and organization, the cleanliness and maintenance of their houses and lanes.



## PROJECT BARTER AND RUMMAGE FAIR

### NEIGHBOURHOOD Joaquín Edwards Bello



**REGION**  
Valparaíso



**COUNTY**  
Valparaíso



**NO. OF INHABITANTS**  
1.767



**APPROXIMATE COST**  
\$200.000



**START AND FINISH DATE**  
2008



### SUMMARY OF THE GOOD PRACTICE

The barter and rummage fair provides a space for meeting and exchange of services and products between neighbours, which allows them to solve immediate needs, and re-signify what all of them are and can be and do as a community.

### TARGET AUDIENCES

Currently, there is a significant number of residents participating in the development of both the fair and the presentation of products, or in general circulating in the space provided for the occasion. Between 200 and 500 people approximately from all group ages.

### IMPACT AND RESULTS

This practice made possible to generate new types of partnerships between neighbours, from a more equal treatment, in which solidarity becomes a key value. The development of the activity has meant the organized work of a large group of neighbours, children, youth and adults who participate in the Council of Neighbourhood Development, led by its board, which are involved assuming various roles and responsibilities depending on their own interests.

A new acknowledgment between people who inhabit the same space, a fund that allows them to invest according to their needs, solidarity actions, to occupy in a beneficial way the new public spaces are some of the results of the barter and rummage Fair.










**PROJECT**  
NEIGHBOURHOOD IMPROVEMENT " CLOSING OFF PERIMETER

**NEIGHBOURHOOD**  
Jorge Alessandri



-  **REGION**  
Antofagasta
-  **COUNTY**  
Antofagasta
-  **NO. OF INHABITANTS**  
1.040
-  **APPROXIMATE COST**  
\$ 200.000
-  **START AND FINISH DATE**  
2008



**SUMMARY OF THE GOOD PRACTICE**

The community mostly has mobilized to transform the image of the neighbourhood, the installation of the perimeter closing, comes to consolidate a path of effort and organization of the community, aimed at improving the environmental conditions in the neighbourhood and above all the image it projects to the city, the neighbourhood will never again be called "the niches", the social representations of the city towards the neighbourhood are changing. There is new Neighbourhood life.

**TARGET AUDIENCES**

256 families that live in the sector and who will be encouraged to work together to achieve the expected changes.

**IMPACT AND RESULTS**

Installation of weekly practices of coordination meetings for the control and safety of pedestrian and vehicular entries to the neighbourhood.

- Practices of Meetings of coordination, Block Delegates, Neighbourhood Association, NDC, for proper coexistence of the community.
  - Installation of the payment of fees for common expenses of the condominium (concierge and security system).
  - Weekly housekeeping practices (collection operations and waste cleanliness).
  - Massive clean-up operations in alliance with Foundations of Antofagasta.
  - Self-management and organization for the acquisition of remote controls for every family, for the electric gates disposed by the work.
  - The construction of a security booth and concierge.
  - Reception and planting of tree species, donated by CONAF by management of the Neighbours Association.
- Execution of the project of visual intervention of the 8 blocks of the condominium, with the aim of improving the visual image of the neighbourhood, (project implemented by the neighbours themselves).





Classic knife sharpener, Alejandro Inostroza, Yungay, Neighborhood, Metropolitan Region. Photo Contest Winner of the Month Quarter 2016.



2010

II NATIONAL CONTEST OF GOOD  
PRACTICES IN NEIGHBORHOODS










## PROJECT

### "FLOR DE MUJER" ASSOCIATION

## NEIGHBOURHOOD

### Millaray

-  **REGION**  
De la Araucanía
-  **COUNTY**  
Temuco
-  **NO. OF INHABITANTS**  
2.317
-  **APPROXIMATE COST**  
No Cost
-  **START AND FINISH DATE**  
2010



### SUMMARY OF THE GOOD PRACTICE

Women from the Millaray neighbourhood, requested support of the neighbourhood team for the creation of a formal group (with legal personality). This group would aim to be trained in various topics, projects application, generate instances of personal development, group relaxation activities, conducting self-management activities, among others.

All these activities, finally, have allowed that within this group, 25 women gather in a stable manner, for almost two years.

### TARGET AUDIENCES

Currently, there is a significant number of residents participating in the development of both the fair and the presentation of products, or in general circulating in the space provided for the occasion. Between 200 and 500 people approximately from all group ages.

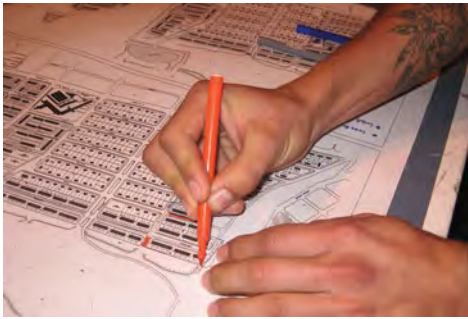
### IMPACT AND RESULTS






To date they have been awarded two projects, obtaining equipment for audiovisual projection (data show and notebook) and a training course, given by the School of Social Work from the University of la Frontera, in non-violent resolution of conflicts and mediation, open to the entire Millaray community.

It should be noted that, once the Neighbourhood Recovery program ends its intervention in the neighbourhood, this group has been able to remain and continue to grow.



**PROJECT**  
SPORTS AND RECREATIONAL PARK VILLA ARAUCO  
**NEIGHBOURHOOD**  
Villa Arauco Colonias Extranjeras



-  **REGION**  
Atacama
-  **COUNTY**  
Copiapó
-  **NO. OF INHABITANTS**  
5.029
-  **APPROXIMATE COST**  
\$365.185.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The comprehensive plan begins to develop for projects that deliver solution of needs to a greater number of people, diversity of genres and specifically to the most vulnerable age groups in the sector in this case young people, so Sports and Recreational Park Villa Arauco, is selected as a first priority.

**TARGET AUDIENCES**

More than 5,000 inhabitants of the neighbourhood have access to this park.

**IMPACT AND RESULTS**

Installation of weekly practices of coordination The results achieved to date are evident, from an empty lot destined to Green area where debris, micro garbage dumps piled up and where crimes occurred due to lack of lighting at night and insecurity , now an infrastructure was executed with high standards of quality and design that embraces all age groups in the neighbourhood.






## PROJECT

### SMALL NEIGHBOURHOOD INITIATIVES CONTEST

## NEIGHBOURHOOD

### Bernardo O'higgins/ampliación

-  **REGION**  
Aysén
-  **COUNTY**  
Coyhaique
-  **NO. OF INHABITANTS**  
7.060
-  **APPROXIMATE COST**  
\$24.500.000
-  **START AND FINISH DATE**  
2010



### SUMMARY OF THE GOOD PRACTICE

It consisted in a competition directed to the community offering technical and financial support for the neighbourhood residents (individuals or organizations) to develop by themselves, small social and urban intervention proposals, aimed at restoring the neighbourhood and its public spaces.

The developed interventions corresponded to smaller initiatives than those contained in the Works Management Plan and the Plan of Social Initiatives. Some were works or complementary actions to projects and initiatives of these plans.

### TARGET AUDIENCES

More than 7,000 local people were able to participate in contests and initiatives that were developed.

### IMPACT AND RESULTS






The essential in the development of this competition is that the initiatives always emerged from the neighbors themselves and were always carried out with community participation. Therefore, it is considered an innovative initiative that promotes social participation and empowerment.

It is an interesting experience of social participation, achieving a high degree of community involvement in the development of each of the initiatives, and therefore part of the community assumes an active commitment to the recovery of their neighbourhood.



**PROJECT**  
CHANGING THE IMAGE OF THE NEIGHBOURHOOD THROUGH  
PARTICIPATIVE DESIGN  
**NEIGHBOURHOOD**  
Domingo Contreras Gómez



-  **REGION**  
Biobío
-  **COUNTY**  
Los Angeles
-  **NO. OF INHABITANTS**  
1.572
-  **APPROXIMATE COST**  
\$ 113.216.730
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The initiative considered the joint design between professional teams of the Ministry of Housing, the Municipality of Los Angeles, leaders grouped in the Neighbourhood Development Council and individuals that live next to the “intervention” scenarios, 4 mini squares and one main square, located in a sector with a high degree of urban decay and marked by its boundaries that constitute environmental hazards, such as Estero Quilque, the Market and Rural Bus Station.

**TARGET AUDIENCES**

The local residents and users of the rural bus station adjacent to the sector, who enjoy the space while waiting for their transport to travel to various parts of the country or region.

**IMPACT AND RESULTS**

The participative design allowed to identify the interests and concerns of the inhabitants of each sector, such as construction of thematic sculptures, linked to their identity; confection of mosaics on planters, installation of the neighbourhood’s logo in the square that is in the main entrance; and integration of urban furniture corresponding to each age segment, which allowed the installation of playground equipment where the child and adolescent population was predominant, and games tables in sectors where prevailed the elderly population, contributing to modify its inactive role into participative, joining in the social life of the Domingo Contreras Gomez neighbourhood.



## PROJECT

THE ENVIRONMENT MOBILIZES AND EXPORTS THE BOCA SUR NEIGHBOURHOOD

## NEIGHBOURHOOD

Boca Sur



REGION  
Biobío



COUNTY  
San Pedro de La Paz



NO. OF INHABITANTS  
16.000



APPROXIMATE COST  
\$51.630.000



START AND FINISH DATE  
2010



### SUMMARY OF THE GOOD PRACTICE

The development of ecological campaigns has led to a transformation process and environmental recovery, which quantitative impact involved directly and actively the 16 thousand inhabitants of the neighbourhood, achieving to socialize concepts of human health promotion based on the control and extermination of vectors and plagues, promoting healthy lifestyles when executing cleaning and fumigation of patios, micro garbage dumps removal, pest control of the polygon, deworming of pets, free pet sterilization, and the beginning of the source separation of domestic waste.

### TARGET AUDIENCES

The 16 thousand inhabitants of Boca Sur and indirectly all San Pedro de la Paz.

### IMPACT AND RESULTS

The projection and sustainability of this initiative was materialized through the conformation and training of a group of environmental monitors, who are currently formed as a functional community organization, which has a planning and structuring of annual work, that guarantees the continuity of the intervention, addressing subjects related to the promotion of environmental health, such as source separation, also dabbling as an initiative of microbusiness, in commercializing their production of household solid waste in partnership with the local government.





## PROJECT

ASSOCIATIVITY WITH MULTISECTORAL NETWORKS TO IMPROVE THE NEIGHBOURHOOD AND STRENGTHEN NEIGHBOUR COEXISTENCE

## NEIGHBOURHOOD

Independencia Norte



REGION  
Antofagasta



COUNTY  
Calama



NO. OF INHABITANTS  
2.083



APPROXIMATE COST  
\$ 8.500.000



START AND FINISH DATE  
2010



### SUMMARY OF THE GOOD PRACTICE

After the construction and opening of the Community Center and Senior Citizen Square, first work of the neighbourhood contract executed within the Independencia Norte neighbourhood, triggered in the neighbors in general the interest collaborate and participate in the various activities proposed in the local level, together with the self management ability of the neighbors, being them the precursors of several activities to be implemented.

### TARGET AUDIENCES

The more than two thousand residents will benefit from the agreements that may be achieved through the cross-sectoral work of neighbors.

### IMPACT AND RESULTS






The neighbours have developed various projects to apply for grant funds, as the construction of the perimeter closing in the most unsafe place the Community Centre or the improvement of the social headquarter of Independencia Norte, as well as planting native species in green areas of the Senior Citizen Square.

These kind of partnerships between neighbours and their different social organizations, are important to highlight and to achieve that the Neighbourhood Community Center is the meeting place for the residents as a place of social inclusion, creating and strengthening in them a sense of belonging and neighbourhood identity.





**PROJECT**  
 CONSTRUCTION OF SIDEWALKS ON MADRID STREET  
**NEIGHBOURHOOD**  
 Quinto Centenario

-  **REGION**  
De Los Lagos
-  **COUNTY**  
Osorno
-  **NO. OF INHABITANTS**  
5.500
-  **APPROXIMATE COST**  
\$44.091.169
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The experience consists in the construction of 200 meters of sidewalk, located on the east side of the existing football fields in the neighbourhood. It is about the recovery and transformation of a deteriorated space, for community use, transforming it into a pedestrian perimeter that acts as a boundary between the sporting activity and the activity of the street (pedestrian).

**TARGET AUDIENCES**

The more than five thousand residents now enjoy the improvements of the program

**IMPACT AND RESULTS**






The bonds of trust between neighbors and the program were strengthened, it was expressed in the participation and level of commitment from them.

There was appropriation and valorization of a historic space located in the deteriorated neighbourhood and that today is an important milestone for the community, which brought an improvement in the image of the neighbourhood, translated in the cleaning of the sector and the good lighting of the work.



**PROJECT**  
CRAFT CENTER ALERCE HISTORICO NEIGHBOURHOOD  
**NEIGHBOURHOOD**  
Alerce histórico



-  **REGION**  
De Los Lagos
-  **COUNTY**  
Puerto Montt
-  **NO. OF INHABITANTS**  
2.500
-  **APPROXIMATE COST**  
\$140.221.180
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The need to have a craft center through which can be developed and establish the woodcraft, as an historic landmark of the alercina community, was the main argument that the community expressed in the different techniques of data collection (participatory diagnostic interviews , focus groups, etc.) that were applied with the development of the Social Management Plan in the neighbourhood.

**TARGET AUDIENCES**

The 2500 neighbours now recognize crafts as part of their cultural and traditional heritage.

**IMPACT AND RESULTS**

Today in the Alerce Historico neighbourhood is possible to identify and recognize the work, effort, perseverance, love and pride that these craftsmen and furniture makers have been developing since they have this infrastructure, encouraging the alercina community to become interested in the tasks and craft activities of their own culture, recognizing them as part of their cultural heritage - traditional and thereby highlight its tourist value.



## PROJECT

LA ROTONDA PRODUCTIONS: A COMMUNITY SPACE FOR THE GENERATION AND CIRCULATION OF LOCAL KNOWLEDGE

## NEIGHBOURHOOD

Yáñez Zavala Pablo Neruda



REGION  
De Los Ríos



COUNTY  
Valdivia



NO. OF INHABITANTS  
6.263



APPROXIMATE COST  
\$410.000.000



START AND FINISH DATE  
2010



## SUMMARY OF THE GOOD PRACTICE

The reasons that motivated this experience are sustained in the appreciation and identity that has the square La Rotonda for the neighbourhoods Pablo Neruda - Yanez Zavala, since this space is an essential milestone in terms of location, size and use by the community, which performs community activities of different characteristics and also obviously arrive sources of social problematics.

## TARGET AUDIENCES

The more than six thousand residents of the neighbourhood are direct beneficiaries of the works.

## IMPACT AND RESULTS

The analysis conducted by the Neighbourhood Development Council is framed in being able to recover this space to provide a service with a completely renovated equipment to different groups, organizations, existing institutions and others involved in the neighbourhood covering each of the different areas and disciplines of these collectives of people as well as individual interests held by each motivated inhabitant to use these dependencies.









**PROJECT**  
URBAN IMPROVEMENT PLAN RÍOS PATAGÓNICOS

**NEIGHBOURHOOD**  
Ríos Patagónicos



-  **REGION**  
Magallanes y de la Antártica Chilena
-  **COUNTY**  
Punta Arenas
-  **NO. OF INHABITANTS**  
657
-  **APPROXIMATE COST**  
\$900.000.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

From a participative diagnosis, which shows a neighbourhood with deteriorated public spaces, deficit of green areas, lack of meeting places, physical and environmental degradation, and a growing negative image and stigmatization towards its inhabitants -it was proposed a master plan with emphasis on two scales of intervention plan: Intra and extra neighbourhood.

The Plan have originated from the need to give meaning and spatial order to the Works Management Plan (WMP) of the neighbourhood. From the beginning it was thought to give coherence to the intervention, understanding that each work is not a piece itself, but it is directly related to each of the pieces that conform the total.

**TARGET AUDIENCES**

The more than 600 inhabitants have access to the improvements in the public spaces and equipment.

**IMPACT AND RESULTS**

During the development of WMP, it emerged the necessity to extend the intervention to their immediate environment and establish spatial relationships with other areas of the city through road connectivity and new lineal public spaces. A more comprehensive perspective was included, understanding that the recovery of the neighbourhood not only goes through the improvement of what is within its limits, but also in how it integrates and communicates with the city and its benefits.

In a long-term perspective, the Master Plan Ríos Patagónicos should create conditions to promote and attract the installation of new real estate projects, that help consolidate an area of the city where prevails urban and social integration



## PROJECT SQUARES THAT LIGHT UP IN SIMÓN BOLÍVAR NEIGHBOURHOOD Simón Bolívar



### REGION

Magallanes y de la antártica Chilena



### COUNTY

Punta Arenas



### NO. OF INHABITANTS

1.221



### APPROXIMATE COST

\$226.000.000



### START AND FINISH DATE

2010



### SUMMARY OF THE GOOD PRACTICE

The recovery of the neighbourhood went through providing it with new spaces for public use, which will replace the abandoned or damaged sites, creating conditions that improve their occupation and aesthetic.

To do this, the neighbours agreed to build several thematic squares, distributed in the neighbourhood polygon, which will provide new uses, colour and lighting to the neighbourhood. Along with that, the improvement of some streets was decided, building pigmented sidewalks and improving lighting. Each square, in addition to reducing the deficit of public spaces and green areas, has a particular function, whether to host a particular age group or has a specific urban function.

### TARGET AUDIENCES

More than a thousand residents of the neighbourhood have access to the improvements, and indirectly the entire city of Punta Arenas has better equipment.

### IMPACT AND RESULTS






The initiative lays out a new standard and quality of public spaces, which should mark future interventions in the area; both the neighbourhood and its surroundings, especially in the field of lighting of public spaces. Neighbours have noticed the difference of the aesthetic and subjective impact of the new lights, so they will promote their use and installation. It also reinforced trust, mainly with public institutions, since other initiatives developed in the neighbourhood had not materialized as the neighbours expected. These are the first significant positive physical changes happened in the neighbourhood since its creation, and neighbors have felt participants and managers of them.



**PROJECT**  
STRATEGY OF NEIGHBOURHOOD CITIZEN SECURITY

**NEIGHBOURHOOD**  
Villa Esperanza



-  **REGION**  
Del Maule
-  **COUNTY**  
Cauquenes
-  **NO. OF INHABITANTS**  
3.955
-  **APPROXIMATE COST**  
No cost
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The Strategy for Citizen Security of the neighbourhood emerges through the integration of the various actors of the Program of Neighbourhood Recovery in the Community Technical Council of Public Security, instance that allowed to activate a support network based on the most frequent criminal actions in the intervention polygon, taking into consideration those crimes of less public connotation but that generated riots in the neighbourhood and along with that the feeling of insecurity in people.

The Strategy for Citizen Security implemented in the neighbourhood aimed to integrate, educate and inform the residents of the polygon on preventive topics according to crime rates in the neighbourhood, which are mainly associated with alcohol consumption, domestic violence, theft and minor injuries.

**TARGET AUDIENCES**

The 3955 inhabitants of the neighbourhood and indirectly the rest of the county.

**IMPACT AND RESULTS**

It achieved more institutional closeness, highlighting the presence of the Police and Investigations Police, which favored the integration of people in the activities and along with it, the appreciation and respect to the services. The neighbours were made responsible on finding solutions to their most recurrent crimes problems.

Spaces for reflection were created through public services to sensitize people about their role in the community.

The different public services were adapted to the real problems and interests of the community thereby favoring the participation and integration of children, youth, women and the community in general.





## PROJECT

### SOLAR PANELS. SUSTAINABLE ENERGY FOR THE NEIGHBOURHOOD

## NEIGHBOURHOOD

Yerbas Buenas



REGION  
Del Maule



COUNTY  
Linares



NO. OF INHABITANTS  
1.324



APPROXIMATE COST  
\$12.040.000



START AND FINISH DATE  
2010



## SUMMARY OF THE GOOD PRACTICE

The good practice consisted in providing the school Pedro Aguirre Cerda (municipalized), with solar collectors so that students can properly bathe, preventing several diseases due to the exposure to low temperatures they must suffer because of the absence of hot water.

Besides giving a solution to this problem, it contributes, through workshops with members of NDC and professional PAC of the Seremi of Housing and Urban Development, to the development and accompaniment of the project, providing knowledge about the use of clean, innovative and sustainable energy, and the importance this has for improving our environmental setting and our quality of life.

## TARGET AUDIENCES

350 students of the establishment and indirectly the rest of the neighbourhood.

## IMPACT AND RESULTS

Besides the provision of solar panels to the school Pedro Aguirre Cerda, it was possible to cover the following aspects: first, promote environmental education and increase the participation of civil society in environmental management for sustainable development. Second, promote and facilitate reflection on the use and care of energies through environmental education. And finally, to lower the costs associated with the provision and supply of hot water of the establishment.

The community has learned and is practicing the use of sustainable energies, contributing to the reduction of global warming. This practice is associated with the strengthening of NDC, which has participated in the formulation, management and implementation of the project, exercising the learnings acquired in building high-impact projects for the community.



**PROJECT**

“AGENDA MI BARRIO” RADIO PROGRAM, CONNECTING THE COMMUNITY

**NEIGHBOURHOOD**

José Miguel Carrera – Villa Río



**REGION**  
Del Maule



**COUNTY**  
Talca



**NO. OF INHABITANTS**  
4.648



**APPROXIMATE COST**  
\$200.000



**START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The “Agenda Mi Barrio” radio program, which was broadcast on the community radio station “Primavera 89.9 FM” had a strong impact on residents of the neighbourhood José Miguel Carrera - Villa Río and generally in the northern sector of Talca.

The general objective of the radio program was to inform about the objectives of the program “I love my neighbourhood” to the community and in this way help the inhabitants of the sector to obtain information on the program from the residents themselves, which helped to validate the program interventions with the community.

**TARGET AUDIENCES**

The 5,000 residents of the neighbourhood and indirectly the entire northern sector of Talca.

**IMPACT AND RESULTS**

The program allowed to connect the NDC with the community of the neighbourhood José Miguel Carrera -Villa Río, along with the northern sector of Talca, favoring the integration of different populations that constitute this sector.

The program has also contributed to solve daily problems of the neighbourhood Jose Miguel Carrera-Villa Río, as the cadastre of sectors left without power after the 2010 earthquake, which served to accelerate the service restoration.



## PROJECT

PADRE HURTADO NEIGHBOURHOOD ANNIVERSARY. A MILESTONE OF NEIGHBOURHOOD IDENTITY

## NEIGHBOURHOOD

Padre Hurtado



REGION  
Del Maule



COUNTY  
Talca



NO. OF INHABITANTS  
3.121



APPROXIMATE COST  
\$3.000.000



START AND FINISH DATE  
2010



## SUMMARY OF THE GOOD PRACTICE

Since May 17th 1996, when the Neighbourhood Association of Padre Hurtado was constituted, social leaders have celebrated this milestone of neighbourhood and organizational identity, as overcoming the disperse efforts of groups coming from squats without any prior contact to the cohabitation of the neighbourhood.

The objective of celebrating the anniversary is to vindicate and keep alive the sense of pride and struggle of social leaders and the community in general, once the own house is acquired and is necessary to continue working for the improvement of living conditions and the urban environment.

## TARGET AUDIENCES

The more than 3,000 residents of the neighbourhood that celebrate this date through art and culture, sport and solidarity actions.

## IMPACT AND RESULTS

The impact of these activities has been profound, particularly in improving the stigmatization of young people of the neighbourhood, who have shown the most positive aspects of their idiosyncrasies, through art and culture, sport and solidarity actions.






These activities have also contributed to the relations of NDC and the various groups of the neighbourhood with public networks.





**PROJECT**  
VILLA SAN FRANCISCO DE ASIS MASTER PLAN  
**NEIGHBOURHOOD**  
San Francisco



-  **REGION**  
Metropolitana
-  **COUNTY**  
El Bosque
-  **NO. OF INHABITANTS**  
1.466
-  **APPROXIMATE COST**  
\$981.618.713
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

More than 20 years after its delivery, the deficit in facilities, green areas and infrastructure that characterized the beginning of the neighbourhood remained practically the same.

Despite the multiple existing problems, various potentialities could be identified in the neighbourhood, from the physical point of view, such as the existence of very generous common spaces that made possible the development of projects for community use and situations of deterioration of revertible and improvable common goods.

**TARGET AUDIENCES**

The more than 1400 residents of the neighbourhood have access to improvements in public spaces and equipment.

**IMPACT AND RESULTS**

Are recognized as successes of the intervention the community commitment for the proper use and management of their recovered spaces, the backing and municipal support for the maintenance of the green areas of the villa, having common spaces as scenarios that encourage community meeting and the development of different groups that coexist in the neighbourhood, observing the Villa San Francisco as a center of social development for the territory n ° 1 of the county, being platform for the delivery of community services in a local scale and also be a Villa example of neighbourhood recovery for many other similar neighbourhoods in the south sector of the city of Santiago.



## PROJECT

LEADERSHIP TO ACHIEVE THE DESIRED NEIGHBOURHOOD

## NEIGHBOURHOOD

Padres Carmelitos



REGION

Metropolitana



COUNTRY

Estación Central



NO. OF INHABITANTS

2.466



START AND FINISH DATE

2010



## SUMMARY OF THE GOOD PRACTICE

The tools delivered to the NDC made possible to start an autonomous work from the community regarding the improvement of the departments of the villa, as with over 30 years old, the deterioration of the departments was evident. When the possibility of applying for the Program for Family Heritage of MINVU was presented, through an introductory workshop to PPPF, the NDC autonomously took the lead in managing the project, they selected a PSAT and disseminated to the community about what was the application.

## TARGET AUDIENCES

The 2466 inhabitants of the villa, that thanks to these efforts may count on a organization committed and able to work for the interests of the entire community.



## IMPACT AND RESULTS

This experience of self-management, collaborative work between the community and the private world (as the PSAT), with public organisms as the municipality and SERVIU, has made that the NDC demonstrate and manifest its ability to manage projects and dreams. Also it has shown the community that it counts with an organization committed and able to work for the interests of the entire community.



**PROJECT**  
GRANT FUNDS FOR NEIGHBOURHOOD ORGANIZATIONS  
**NEIGHBOURHOOD**  
Villa Portales



-  **REGION**  
Metropolitana
-  **COUNTY**  
Estación Central
-  **NO. OF INHABITANTS**  
5.991
-  **APPROXIMATE COST**  
\$15.000.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

When the neighbourhood team arrives in Villa Portales neighbourhood in 2006, they diagnosed that organizations had low leadership replacement, few active organizations and the ones that remained in operation evidenced lack of representativity and limited link between them.

The team contacts the organizations in Villa Portales, encouraging them to participate in the School of Leaders that would provide basic and essential tools in the evolution of each organization, being one of the main courses on Project Formulation, which allows them to apply to other funds (public and private) in the future. In that instance the organizations initiate relationships, get to know each other, make contact, share experiences and get linked to conduct joint activities, activities that are developed in order to bring together all the villaportalina community.

**TARGET AUDIENCES**

The almost 6.000 inhabitants of the villa, where social and community life was revitalized.

**IMPACT AND RESULTS**

The organizations applying for the Grant Funds offered by the program, on the occasion 13 of 15 organizations obtain the benefit of the resources and start their activities under the theme that each organization develops (senior citizen, childhood sports, participation, recreation, culture, among many others) so then each organization implements its project revitalizing the social and community life of the villa.





## PROJECT

### EL PEUMO SQUARE

## NEIGHBOURHOOD

### Villa Portales



**REGION**  
Metropolitana



**COUNTY**  
Estación Central



**NO. OF INHABITANTS**  
5.991



**APPROXIMATE COST**  
\$ 260.000.000



**START AND FINISH DATE**  
2010



### SUMMARY OF THE GOOD PRACTICE

The El Peumo square is the largest of Villa Portales. It is located between houses, apartments and roads. Its status before the beginning of the works is of an advanced deterioration and abandonment. In this context were considered to be green areas the spaces that had been taken by neighbours, a situation that altered in a negative way appearance of the square generating irregular borders, and therefore, unsafe.

In this situation, which contrasts with the good spirit of the owners in the sector, begins the process of designing the new public place. As a result of the work between neighbors and I love my neighbourhood program, the picture today is considerably different.

### TARGET AUDIENCES

Neighbours of the square directly and the around 6,000 inhabitants of the villa indirectly.

### IMPACT AND RESULTS




The work not only recognizes and takes care of the requirements of the neighbours but also allowed to bring order to the boundaries between public and private space, proposing a new outline through which the fences were raised.

Today it is observed that the decision was correct because the treatment of closings generated order in the circulation, and above all, a spatial order that it lacked of before. This generated a positive externality: arrangement of the courtyards by the residents themselves; incorporation of vegetable treatment to complement the fences of the front gardens; and arrangement of facades in the houses.



**PROJECT**  
6 DE MAYO NEIGHBOURHOOD MASTER PLAN  
**NEIGHBOURHOOD**  
6 de Mayo



-  **REGION**  
Metropolitana
-  **COUNTY**  
La Pintana
-  **NO. OF INHABITANTS**  
5.126
-  **APPROXIMATE COST**  
\$896.000.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

The Master Plan prepared by the neighbourhood team together with the neighbors, proposes to bring to light the urban potentialities observed on site by following three main lines: Valuing the main avenue, a circuit of squares and improvement of infrastructure.

The Master Plan has the characteristic of being comprehensive, integrating a vision of the whole neighbourhood public spaces (squares, streets and lanes). In the implemented projects stand out innovative projects in its approach and design, for both the neighbourhood and its surroundings, among these we have: the bike lane, the skating and skateboard rink, and Social Headquarters.

**TARGET AUDIENCES**

The more than 5.000 inhabitants of the neighbourhood have access to the improvements in the public spaces and equipment.

**IMPACT AND RESULTS**

Currently, it is possible to appreciate the conclusion of a neighbourhood improvement process, in which you can appreciate that 100% of the public areas of the neighbourhood are fully consolidated.

This is significant, because a process of urbanization initiated over 40 years ago in very precarious conditions is finished.

As of the implementation of the Master Plan, neighbours have found that the changes have been "great and important" from goals and fulfilled dreams.



## PROJECT IMPROVEMENT OF PUBLIC SPACES

### NEIGHBOURHOOD Santa Adriana



**REGION**  
Metropolitana



**COUNTY**  
Lo Espejo



**NO. OF INHABITANTS**  
12.227



**APPROXIMATE COST**  
\$ 3.700.000



**START AND FINISH DATE**  
2010



### SUMMARY OF THE GOOD PRACTICE

The project Improvement of Public Spaces (IPS) is a project of comprehensive urban management that arises from the general objective of the intervention in the neighbourhood to revalue its urban fabric in order to trigger the highest and best use of public and community spaces.

For this objective, it was proposed the construction of quality public spaces, comfortable, safe, accessible and friendly, oriented to the well being of the inhabitant. As the final result it was intended to strengthen the role of the lane, the street and the corners as spaces of everyday neighbourhood meeting.

### TARGET AUDIENCES

The more than twelve thousand inhabitants of the neighbourhood have access to the improvements in the public spaces and equipment.

### IMPACT AND RESULTS

The project improved the urban and environmental image of the neighbourhood, it has created spaces of permanence and meeting where before were only transited, the sense of insecurity of specific spaces decreased, it returned the pedestrian and meeting condition in the lanes, in which the car was perceived as the greatest danger. It is perceived a greater appropriation of the space in the immediate environment, more dynamism of the lanes and remodelled spaces, redefinition of spaces that were seen as negative before and physical supports had diversified for the execution of massive neighbourhood activities.










**PROJECT**  
A NEIGHBOURHOOD WITH CLEAN ENERGY

**NEIGHBOURHOOD**  
San Valentín - Caupolicán



-  **REGION**  
Metropolitana
-  **COUNTY**  
Lo Prado
-  **NO. OF INHABITANTS**  
4.075
-  **APPROXIMATE COST**  
\$ 312.000.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

To avoid the fear of paying high condo fees, after formalizing the co-ownership of the polygon, families, a project of generating savings in the expenses carried out by families is created, as for example their basic consumption of gas and electricity, using these funds to consolidate their organization of Social Condominium by amortizing in a big part the concept of Condo Fee through two interventions of Energy Efficiency that help their family economy.

**TARGET AUDIENCES**

240 families benefited from the first stage.






**IMPACT AND RESULTS**

This pilot project in San Valentín and Caupolicán is the starting point for a local policy where energy efficiency is posed as a developer of the Community, as are the new social housing projects developed in the commune.



**PROJECT**  
**BUYING TOGETHER**

**NEIGHBOURHOOD**  
**Nueva Villa Sur II**

- 
-  **REGION**  
Metropolitana
  -  **COUNTY**  
Pedro Aguirre Cerda
  -  **NO. OF INHABITANTS**  
1.300
  -  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

Buying together is an organization of functional character that has its beginnings in the neighbourhood in late April 2009, with neighbours or neighbourhood families that seek to associate in order to buy wholesale groceries and sell them among them per unit at cost price, lowering by this, the food expenses of each family. This initiative arises because of the dismissal of several heads of household; this concern forced the women of the family to make budget adjustments in the monthly basic food basket.

**TARGET AUDIENCES**

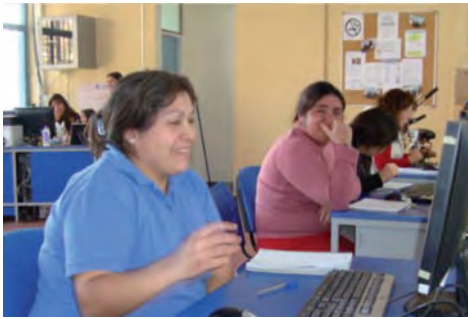
At the moment of application were 30 families of the neighbourhood.






**IMPACT AND RESULTS**

The initiative came of the solidarity of the leaders, but it proposes a substantial change in the actions of collaboration with the neighbours. It promotes the concept of social participation as the trigger of collective action, to improve the quality of life and strengthen the social fabric in a topic of public and private interest in the neighbourhoods. It also promotes social inclusion as neighbours seek alternatives in a wholesale market, which they cannot usually access.



**PROJECT**  
**DIGITAL NEWSPAPER**  
**NEIGHBOURHOOD**  
Irene Frei



-  **REGION**  
Del Libertador Bernardo O'higgins
-  **COUNTY**  
Rancagua
-  **NO. OF INHABITANTS**  
1.437
-  **APPROXIMATE COST**  
\$300.000
-  **START AND FINISH DATE**  
2010



**SUMMARY OF THE GOOD PRACTICE**

This good practice comes as a result of a work done at 3 courses of digital alphabetization given at Irene Frei neighbourhood. Two of them were basic level and one medium level, being the participants of the third workshop of digital technology the authors of the construction of their own digital newspaper. "Irene Frei Informa" is the new local newspaper with a participatory and digital character. It is also a pioneer among the neighbourhoods of the region and constitutes a real and effective way of communication between neighbours and the other inhabitants of the county of Rancagua.

**TARGET AUDIENCES**

The 1347 inhabitants of the neighbourhood, that benefits from this digital communication medium.

**IMPACT AND RESULTS**

Through the training it was provided to the neighbours the necessary tools to carry out this media, which allows to ensure its sustainability beyond the program intervention. This is especially clear in the fact that the team has withdrawn from the neighbourhood and the initiative maintains its operation.





## PROJECT SUSTAINABILITY OF THE NEIGHBOURHOOD LEADERSHIP. YOUTH TO THE NDC NEIGHBOURHOOD Cerro Alegre



**REGION**  
Valparaíso



**COUNTY**  
San Antonio



**NO. OF INHABITANTS**  
1.341



**APPROXIMATE COST**  
\$500.000



**START AND FINISH DATE**  
2010



### SUMMARY OF THE GOOD PRACTICE

The importance for the NDC to incorporate youth responds to the sustainability of the organizations, because they see youth as a future generational replacement in the leadership of the neighbourhood.

The process of incorporating the youth segment to the NDC involved a very significant learning for all participants in this program: the possibility to visualize cultural resistance, especially from historical leaders, regarding stigmatizing and discriminatory practices. This caused an intense process of questioning and openness to new forms of neighbourhood relationship, which has made a valuable contribution to the democratization of leadership and community practices.

### TARGET AUDIENCES

The 1341 inhabitants of the neighbourhood benefited from the democratization of the leadership and community practices.

### IMPACT AND RESULTS

Young people were involved actively supporting the NDC and the Neighbours Association, where can be observed a revitalization of neighbourhood life resulting from this integration and the strengthening of trust between youth and adults.

Among the short-term plans of the youth is to continue their work of reclaiming public spaces, through project development.

It is expected that this integration achieve to give continuity to the instance of fluid inter-generational dialogue, the support to organizations from young people and the development of a future leadership, more prepared and conscious of the work needed to benefit the neighbourhood.



## PROJECT

GENERATION AND RECOVERY OF SPACES FOR MEETING AND SOCIAL INTERACTION. MICRO URBAN INTERVENTION WORKSHOP

## NEIGHBOURHOOD

Las Pataguas Miraflores Alto



REGION  
Valparaíso



COUNTY  
Viña del Mar



NO. OF INHABITANTS  
967



APPROXIMATE COST  
\$ 8.500.000



START AND FINISH DATE  
2010



## SUMMARY OF THE GOOD PRACTICE

This neighbourhood has a restriction of legal-urban character, which states that the streets and green areas present in the neighbourhood are not national property for public use, which prevented the program to perform the investment corresponding to the Works Management Plan in the polygon. It is in this context in which the project called "generation and recovery of spaces for meeting and social interaction" is born, as a response of residents of the neighbourhood Las Pataguas to the impossibility of having the works prioritized in the neighbourhood contract.

## TARGET AUDIENCES

The project is formed by a stable group of 15 to 20 participants, with a floating population of about 10 people among them children, young people and even relatives of neighbours who come to visit and participate in the work being done in the workshop.

## IMPACT AND RESULTS

The neighbourhood has gained in social capital, since, it has been promoted the participation of attendees, which in turn have incorporated other neighbours and relatives who did not regularly participated in activities of the workshops, being this a fundamental social capital in the sustainability of the program.









2013

III NATIONAL CONTEST OF GOOD  
PRACTICES IN NEIGHBORHOODS



## PROJECT CIVIC CENTRE NEIGHBOURHOOD Villa Esperanza



**REGION**  
Del Maule



**COUNTY**  
Cauquenes



**NO. OF INHABITANTS**  
4.536



**APPROXIMATE COST**  
\$441.000.000



**START AND FINISH DATE**  
2013



### SUMMARY OF THE GOOD PRACTICE

The proposed design of the works, after the process of consensus of the neighbours, was fundamental and laid the foundation of participation and commitment of this community around their neighbourhood recovery. There started an irreversible process of empowerment that became evident in the use and care that works have until now and the continuity of Neighbourhood Development Council once the physical works are completed, which guarantees the sustainability of this deep change in the neighbourhood.

### TARGET AUDIENCES

Directly: 4.500 (inhabitants of the neighbourhood)  
Indirectly: 10.000 (pedestrian or temporary occupants)

### IMPACT AND RESULTS

The interventions achieved a profound transformation process towards the re-establishment of a lively community with capacities installed and linkages with communal and sectorial networks support.

The Civic Centre Villa Esperanza proves that the Program recovers spaces without quality, transforms them into sites of democratic access and for different uses, and returns them to the pedestrian community and to the City.



## PROJECT

EXAMPLE OF MULTISECTOR MANAGEMENT AND NEIGHBOURHOOD ENTREPREUNERSHIP: THE CASE OF "PARQUE DE LOS BARRIOS"

## NEIGHBOURHOOD

San Hernán



### REGION

Del Libertador Bernardo O'Higgins



### COUNTY

San Fernando



### NO. OF INHABITANTS

3.573



### APPROXIMATE COST

\$787.000.000



### START AND FINISH DATE

2010



## SUMMARY OF THE GOOD PRACTICE

The community sought for the transformation of a large empty lot, adjacent to different complexes of social housing, into a recreational space with a high standard through a participatory process of management and design. The NRP, together with the Neighbourhood Development Council, included other public actors who contributed with funding and management. Currently the park is intensively used and valued not only by neighbours in the area but also by visitors from other parts of the city.

## TARGET AUDIENCES

The park benefits directly around 10 thousand inhabitants of the west side of San Fernando, also welcoming other neighbours that use the park on weekends.

## IMPACT AND RESULTS

The park has allowed to address a urban and social dimension offering high quality equipment for the sector, allowing to extend the daily life of families, many of whom live "locked up" in small houses, apartments that do not exceed 45 m2. The Park is a space for recreation, sports and even for spontaneous commerce on weekends.

It has also reduced the stigmatization of the sector, which now hosts the municipal celebrations like Christmas and New Year, leaving behind much of the social and urban exclusion suffered by the sector.





## PROJECT

EXTENSION AND ALTERATION OF THE APARTMENTS MARTIRES DEL CARBON (COAL MARTYRS)

## NEIGHBOURHOOD

Mártires Del Carbón



REGION  
Biobío



COUNTY  
Coronel



NO. OF INHABITANTS  
2.807



APPROXIMATE COST  
19.714, 68 UF



START AND FINISH DATE  
2013



### SUMMARY OF THE GOOD PRACTICE

This project sought to improve the quality of life of our neighbours through the expansion of their departments. The path involved a long work to establish trust, and to organize, requiring the consensus and solidarity of all. This housing solution was an opportunity to start again, but in a space that gives more dignity and comfort to the daily lives of the residents, who feel fortunate to be participants in this experience that has strengthened and enriched, at both community and family level.

### TARGET AUDIENCES

Directly: Neighbours involved in the project  
Indirectly: The entire city, that gets a renovated housing complex and aesthetically pleasing.






### IMPACT AND RESULTS

It achieved the participation of 100% of the residents (64 families), providing 24 subsidies for the acquisition of a new or used house for those who left the sector, and 40 subsidies for those who wanted to expand their departments, which went from 44 m<sup>2</sup> to 64 m<sup>2</sup>. This was an innovative project that changed the building and the lives of the neighbours, who no longer leave their spaces to drift, and are all responsible of taking care of them along with keeping them clean and tidy.



**PROJECT**  
**ON SITE MUSEUM AND PEDRO CUADRA SQUARE**  
**NEIGHBOURHOOD**  
Domeyko



-  **REGIÓN**  
Atacama
-  **COUNTY**  
Vallenar
-  **NO. OF INHABITANTS**  
1.029
-  **APPROXIMATE COST**  
\$150.644.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The works improve the quality of life of everyone and the joint work has allowed the neighbours to become more autonomous and look for solutions to their necessities. The square and the on site museum are a source of pride and the community works to keep them and continue to grow in use and care, because the affection that was put to recover their spaces is unique. The On Site Museum is a window for all, innovative for the visitor and identity for the community, because through its elements traditions and identity of the neighbourhood are rescued.

**TARGET AUDIENCES**

The town has improved in all the aspects and is now more pleasant for everyone. The neighbours have spaces to meet, which did not exist before or had no trees, just the land. Now those who travel through the highway stop to see and pass to the town. Even foreigners are attracted by the Museum. The town today is more friendly and welcoming.

**IMPACT AND RESULTS**

The mining town acquire colour, life and a unique value. All the neighbours worked together with a common goal, based on the affection they have for their town. The on site museum is very innovative and its existence is based on the unity and care that the whole community provides, which allows to manage without the costs for maintenance.



## PROJECT

CHILDREN NDC:

CHILDREN AS PROTAGONISTS OF NEIGHBOURHOOD DEVELOPMENT

## NEIGHBOURHOOD

Vicuña Mackenna



### REGION

Libertador Bernardo O'Higgins



### COUNTY

Rancagua



### NO. OF INHABITANTS

7.165



### APPROXIMATE COST

\$10.000.000



### START AND FINISH DATE

2013



## SUMMARY OF THE GOOD PRACTICE

The boys and girls were convened by a girl in the sector with the support of the Neighbourhoods Recovery Program, she organized them and planned activities with them related to the transverse axes of the Program, among which were bicycle rides, organic gardening, environmental tours and even a short film about the neighbourhood life and Children NDC.

## TARGET AUDIENCES

Directly: 15 kids of the neighbourhood

Indirectly: All the residents of the Vicuña Mackenna Neighbourhood.

## IMPACT AND RESULTS


This children group is visualized and considered by the institutions and social organizations of the neighbourhood and of the county. It has the backing of some neighbours who provide support in the actions of the Children NDC, achieving to integrate the 3 stages of the neighbourhood and generate high-impact activities at the neighbourhood level, related to strengthen associativity and promote the use of public spaces. With this some aspects has been worked, such as social inclusion, impact, empowerment, and especially sustainability.





**PROJECT**  
COMMUNITY MANAGEMENT FOR THE ADMINISTRATION OF THE  
SAN PEDRO GYMNASIUM  
**NEIGHBOURHOOD**  
San Pedro



-  **REGION**  
De Los Ríos
-  **COUNTY**  
Valdivia
-  **NO. OF INHABITANTS**  
5.280
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The good practice “Community Management for the administration of the San Pedro Gym” has become an essential pillar for the community development of the neighbourhood. Mainly because it articulates a large part of organizations in the area, allowing participation and integration of different age groups. Furthermore, it has become sustainable over time due to the characteristics of the work and its administration by the Neighbourhood Development Council (NDC), who established a work alliance with private and public institutions (Municipality, IND, SENDA, clinics, Firemen , sports schools, etc.).

**TARGET AUDIENCES**

Directly: 3.808 persons of the entire San Pedro neighbourhood  
Indirectly: 14.480 persons of the entire neighbourhood and surrounding neighbourhoods.

**IMPACT AND RESULTS**

The NDC remains a board of directors that regulates the proper functioning of the gym, attends neighbourhood demands and leads projects of a neighbourhood scale (future agenda: Neighbourhood square and open Field)  
The NDC distributes the surplus generated by the lease, with which subsidizes, once a year the 11 organizations that are part of the council. They also host celebrations as the day of the father, mother and children, Independence holidays and others.



## PROJECT

TRIANGULO 17 SQUARE. ENVIRONMENTALLY RECOVERED

## NEIGHBOURHOOD

Irene Frei



REGION  
Biobío



COUNTY  
Chillán



NO. OF INHABITANTS  
2.917



APPROXIMATE COST  
\$40.592.352



START AND FINISH DATE  
2013



### SUMMARY OF THE GOOD PRACTICE

First arises a concern from the neighbours to maintain and conserve the space. So they have become trained and acquired new tools for the development of various tasks.

The environmental Committee has been consolidating in the neighbourhood and through the application to different grant funds they managed to acquire various supplies including: Jackets (providing group identity), the purchase of tools (hose, machinery, shovels, and others). And they are the ones helping to maintain the project.

### TARGET AUDIENCES

Directly: 20 families that live next to the square.  
Indirectly: neighbourhood inhabitants (716 families, 2.917 neighbours)

### IMPACT AND RESULTS

It was possible to reduce crime rates and pollution, transforming it into a meeting place and recreation for seniors, youth and children's sector.

It contributed to the sense of belonging and neighbourhood identity, greater unity of the community, and to the maintenance and care of the recovered spaces. In addition, the group of environmental monitors, in parallel develop an annual plan, which allows the continuity of the "intervention".



## PROJECT

### ADMINISTRATION OF THE ALFREDO LORCA GYMNASIUM

## NEIGHBOURHOOD

Alfredo Lorca



	<b>REGION</b> Magallanes y la Antártica Chilena
	<b>COUNTY</b> Punta Arenas
	<b>NO. OF INHABITANTS</b> 2.600
	<b>APPROXIMATE COST</b> \$363.793.000
	<b>START AND FINISH DATE</b> 2013



### SUMMARY OF THE GOOD PRACTICE

The administration of the property is in comodatum in favour of the Neighbourhood Development Council (NDC), which counts with an organized operating model to maintain a kind of sustainable social enterprise. Currently, the Alfredo Lorca Gymnasium is the only sports property managed by a Neighbourhood local organization. Their business plan gives a space of total integrality in considering a number of hours dedicated to free use of the premises for neighbourhood residents. Enough not to endanger the sustainability of its administration.

### TARGET AUDIENCES

Directly: The entire population of the Alfredo Lorca Neighbourhood also is an alternative for the realization of recreational activities, sports, socials of different instances of the city. It also benefits all the public who are looking for a space to lease and practice sports.

### IMPACT AND RESULTS

The Alfredo Lorca Gymnasium was built thinking of providing a space to the neighbourhood residents, but the NDC understood that a premise of such magnitude cannot be maintained by itself, so the efficiency of the people in charge of the premises and the effectiveness of their strategies to maintain it, allows them to finance the costs and make it available to neighbours for the practice of sports.










## PROJECT

### MULTI-SECTOR MANAGEMENT PLAN

## NEIGHBOURHOOD

### Francke

-  **REGION**  
De Los Lagos
-  **COUNTY**  
Osorno
-  **NO. OF INHABITANTS**  
12.044
-  **APPROXIMATE COST**  
\$40.000.000
-  **START AND FINISH DATE**  
2013



### SUMMARY OF THE GOOD PRACTICE

The plan of "neighbourhood management" of the NDC has been characterized by giving continuity to the process of urban and social regeneration of the Francke neighbourhood, established in the Future Agenda (worked and validated with the community and the municipality). This has been marked by the empowerment of the leaders and the participation of the neighbours, who assumed responsibility in this process, generating joint work in an inter-neighbourhood and community level. This way, they have created and established instances of encounter and planning, such as: multi-sector meetings, training, etc.

### TARGET AUDIENCES

Directly the residents and neighbourhood organizations.  
Indirectly the inhabitants of the Osorno County





### IMPACT AND RESULTS

- Technical capacities installed in the NDC, which allows them to execute a comprehensive and multi-sector management plan, in a participatory and inclusive manner.
- Barrio Francke was integrated into the communal context, reducing the consequences of segregation and discrimination.
- NDC has managed investments and has been awarded several initiatives for the community in subjects as security, environment, FONDEVE, etc.
- Fotos: Informative meeting, Environmental grant funds 2013
- Work meetings with the municipal departments 2013



**PROJECT**  
BORDER OF THE QUILPUE ESTUARY DESIGN CONTEST  
**NEIGHBOURHOOD**  
Las Acacias



-  **REGION**  
Valparaíso
-  **COUNTY**  
San Felipe
-  **NO. OF INHABITANTS**  
1.999
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

It is through the processes of diagnosis that the local approach was enriched and it was built together with the neighbours an objective view of the border that the citizens require.

This practice is especially innovative because various actors interact. This is how from this experience future initiatives could be raise, from a problem, initially detected by the community, the local authority channels innovative solutions through a call to various actors, in this case related to Architecture and Urban Planning. That way there are several alternative solutions, which individually or collectively can deliver sustainable and viable solutions.

**TARGET AUDIENCES**

Inhabitants of the county in general, as the Quilpue estuary gives limit to the county of San Felipe.

**IMPACT AND RESULTS**

With this process, the estuary border will be constituted like an urban structure of communal character that will respond to the needs of all inhabitants of the county, becoming the platform that will facilitate the development of various activities meeting, participation, dialogue, encouraging the use and appropriation of public spaces by the community.



## PROJECT ARTICULATION OF ACTORS NEIGHBOURHOOD Corvallis

-  **REGION**  
Antofagasta
-  **COUNTY**  
Antofagasta
-  **NO. OF INHABITANTS**  
3.200
-  **START AND FINISH DATE**  
2013



### SUMMARY OF THE GOOD PRACTICE

The importance of multi-sector for the residents, lies in recovering spaces, giving life to the neighbourhood and maintaining its organizations active, through the link with public and private institutions they have managed to obtain resources to implement the telecentre, Social headquarters, generate activities and initiatives of training and recreation for the community.

### TARGET AUDIENCES

Directly: members of the Neighbourhood Association and Neighbourhood Development Council.

Indirectly: residents of the Corvallis neighbourhood and the community of Antofagasta.

### IMPACT AND RESULTS

The alliance between the Neighbours Association and Neighbourhood Development Council has optimized the efforts to obtain resources from institutions, as there is a planning between the two organizations that seeks to manage resources to directly benefit the recovery of their neighbourhood.





## PROJECT

DEVELOPING COMPETENCES IN THE LEADERS FOR A SUSTAINABLE RECOVERY

## NEIGHBOURHOOD

Amanecer, Ribera del Cautín, Temuco, Pulmahue, Diego Portales y Los Lagos.



### REGION

La Araucanía



### COUNTY

Temuco, Padre Las Casas, Villarrica y Angol



### NO. OF INHABITANTS

11.683



### APPROXIMATE COST

\$500.000



### START AND FINISH DATE

2013



## SUMMARY OF THE GOOD PRACTICE

The initiative gave practical and methodological tools in the elaboration, application and implementation of projects for various public and / or private funds so that both, leaders and residents of the neighbourhoods become agents of change and development, according to their organization, information and knowledge in subjects of projects and financing, generating the appropriation of the Future Agenda in a multi-sector level and ensuring the sustainability of organizations.

## TARGET AUDIENCES

Directly: Leaders who received the information and tools for the development of their competences in subjects as Application and Project Development.

Indirectly: The neighbourhoods entirely, since these leaders seek the sustainability and development of the neighbourhoods they represent.







## IMPACT AND RESULTS

The participants saw opportunities to continue managing resources for their respective neighbourhoods beyond the program intervention, with new questions and paths to follow in regards to the development of their capacities and to obtaining tools that enable them to exercise greater autonomy and have more knowledge of the public sphere, together with the exchange of experiences between the participants, where an atmosphere of dialogue, reflection and learning was created.-



## PROJECT ECOLOGICAL NEIGHBOURHOOD

### NEIGHBOURHOOD Rodelillo

- 
-  **REGION**  
Valparaíso
  -  **COUNTY**  
Valparaíso
  -  **NO. OF INHABITANTS**  
19.860
  -  **APPROXIMATE COST**  
\$6.000.000
  -  **START AND FINISH DATE**  
2013



### SUMMARY OF THE GOOD PRACTICE

This initiative is founded on the necessity to recover the green areas of the Cabritería Creek. This project brings together the needs of the residents to learn the self-cultivation, and in this way go back to the planting and cultivation of vegetables in creeks, an activity that was typical of the first settlers of the hill, but through more modern techniques. This activity that is developed by the Rodelillo Ecological Community Group, has managed to remain in time thanks to the interest of residents and the coordinated work with other institutions.

### TARGET AUDIENCES

Members of the Rodelillo Ecological Association, Neighbourhood Development Council, San Leonardo Community Centre, Local Health Council, Primary School Joaquín Edwards Bello, Neighbourhood Unit # 150.

### IMPACT AND RESULTS

The Neighbours of the Rodelillo Ecological Community Group have achieved to generate support networks with the accompaniment of young students and professionals of the environmental area. Their dreams of having an organic laboratory today is reality, the second concern is now its maintenance over time.





**PROJECT**  
THE ENVIRONMENT MOBILIZES BOCA SUR  
**NEIGHBOURHOOD**  
Boca Sur



-  **REGION**  
Biobío
-  **COUNTY**  
San Pedro de La Paz
-  **APPROXIMATE COST**  
20.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The Boca Sur neighbourhood comprises 4.000 social housing in an area of 64 hectares. With the objective of responding to necessities of the whole neighbourhood, they incorporated environmental interventions that allow developing entrepreneurship with waste management, multi-sector alliances and that the residents themselves train other neighbourhoods in the region on environmental issues.

**TARGET AUDIENCES**

Directly: Members of the Boca Sur Environmental Committee and their families.

Indirectly: All the inhabitants of the Boca Sur neighbourhood, generating a positive image of the neighbourhood.

**IMPACT AND RESULTS**

With the realization of the different campaigns it has been developing a process of transformation in the subject of environmental recovery, both because of its quantitative impact that involved actively 20.000 inhabitants of the 4.000 houses in the neighbourhood as for its impact on the promotion of health, the associated entrepreneurship, the care for the environment and neighbouring self-appraisal.





## PROJECT

BARTER: A GREEN TRADITION FOR SOR TERESA

## NEIGHBOURHOOD

Sor Teresa de Los Andes



REGION  
Del Maule



COUNTY  
Talca



NO. OF INHABITANTS  
1.331



APPROXIMATE COST  
\$400.000



START AND FINISH DATE  
2013



### SUMMARY OF THE GOOD PRACTICE

Find / create strategies of collaboration through healthy-sustainable actions, such as the construction and maintenance of the greenhouse. Thus they generate accessible products to everyone and it does not depend on the financial capacity of the neighbours, but of the creativity to exchange products, such as soil, seeds, plants, herbs etc. Neighbours prioritize and sustain this practice since they considered it integrative / inclusive and innovative.

### TARGET AUDIENCES

Directly: 60 residents of the neighbourhood  
Indirectly: 300 families

### IMPACT AND RESULTS






The construction of a greenhouse that has medicinal herbs, vegetables and some flowers.

It is supported with neighbourhood maintenance circuit and neighbours access to products through the barter system. The results are so much appreciated that to date, it is observed that there are management funds to expand the greenhouse, physically and in types of species, including trees medium height.



**PROJECT**  
**HERITAGE ROUTE**  
**NEIGHBOURHOOD**  
La Legua



-  **REGION**  
Metropolitana
-  **COUNTY**  
San Joaquín
-  **NO. OF INHABITANTS**  
14.385
-  **APPROXIMATE COST**  
\$850.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The Boca Sur neighbourhood comprises 4.000 social housing in an area of 64 hectares. With the objective of responding to necessities of the whole neighbourhood, they incorporated environmental interventions that allow developing entrepreneurship with waste management, multi-sector alliances and that the residents themselves train other neighbourhoods in the region on environmental issues.

**TARGET AUDIENCES**

Directly: Organizations and Community  
Indirectly: Residents of the San Joaquín County and neighbours of the Metropolitan Region.

**IMPACT AND RESULTS**

This experience has allowed that the neighbours value and recognize the richness of their traditions and milestones, both social and urban, thereby standing out the importance of collective image and identity, reinforcing the sense of belonging and the rescue of the Leguina identity.



## PROJECT

PARTICIPATIVE RECOVERY. ORO OLIMPICO PARK. MI PARQUE FOUNDATION

## NEIGHBOURHOOD

Villa Oro Olímpico I



REGION  
Metropolitana



COUNTY  
Colina



NO. OF INHABITANTS  
1.426



APPROXIMATE COST  
\$ 27.000.000



START AND FINISH DATE  
2013



### SUMMARY OF THE GOOD PRACTICE

The project consisted in recovering the central park of the Villa Oro Olímpico I, who had more than 8 years in a state of total abandonment and disuse. It was possible to convene more than 300 people to plant 70 new trees, 250 plants and 350 ground cover, plus 300 m<sup>2</sup> of grass and 1,500 m<sup>2</sup> of gravel; all this was complemented by a mural, the installation of a large pergola with creepers near the community centre, concrete furniture, playgrounds areas, exercise machines, new metal benches, trash cans and they recovered existing furniture and games

### TARGET AUDIENCES

Directly: 1.426 (inhabitants of the neighbourhood)

### IMPACT AND RESULTS

Among the main changes achieved by the project is the different view that the community has with its environment, considering it as their own and identifying themselves with it, because it was a space created and built by them. This was demonstrated by the good post construction organization where the neighbours did irrigation turns in the park and the subsequent purchase of a tennis table.





**PROJECT**  
**CULTIVATING PUBLIC SPACES. PLANTABANDA NGO**  
**NEIGHBOURHOOD**  
 Club Hípico



**REGION**  
 Metropolitana



**COUNTY**  
 Santiago



**NO. OF INHABITANTS**  
 200.792



**APPROXIMATE COST**  
 \$4.000.000



**START AND FINISH DATE**  
 2013



**SUMMARY OF THE GOOD PRACTICE**

The platband space is recovered, unused spaces or under-used as parking, are located in the front of most houses in the sector, where trash and dust accumulates.

These places are the most intimate public spaces, because they are adjacent to houses, they are areas of transit but also of meeting between direct neighbours, which makes the project an opportunity to take advantage of these spaces.





**IMPACT AND RESULTS**

The most relevant has been the transformation of the sense of belonging to the public space close to the house, because it reverted the initial situation of pessimism, because in practice it has been proved that neighbours are able to change their neighbourhood reality and to plan and design in such a way that are not the cars who rule but the people, and by educating people, it can be achieved to grow edible species right in the street.

Neighbours diagnosed, designed, implemented and today maintain and enjoy the place.



**PROJECT**  
VEGETABLE GARDEN IN LO ESPEJO  
**NEIGHBOURHOOD**  
Santa Adriana

-  **REGION**  
Metropolitana
-  **COUNTY**  
Lo Espejo
-  **NO. OF INHABITANTS**  
12.227
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

Community practices are proposed, that promote the articulation and appropriation of territory.

A working strategy to give solution to the problems of micro garbage dumps and an improvement in the neighbourhood economy is through recycling and urban vegetable gardens.

Learning through theoretical - practice training, that in parallel, will help them to develop socio-environmental skills and of micro entrepreneurship, that lead them to advance in their current vulnerability status.

**TARGET AUDIENCES**

Directly: 2.698 houses

**IMPACT AND RESULTS**

The community was trained in the design, establishment, management and administration of urban vegetable and flower gardens, as a replicable model that allows strengthening economic, social and environmental sustainability.



**PROJECT**  
RESEARCH+NEIGHBOURHOOD. OWN PROJECT  
**NEIGHBOURHOOD**  
Los Cardenales



-  **REGION**  
Metropolitana
-  **COUNTY**  
El Bosque
-  **APPROXIMATE COST**  
\$ 2.400.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

Research plus Neighbourhood (R+N) is an application of the Own Project Foundation that offers a set of methodologies of social research adapted to the context, to enhance the capacity of analysis and optimize the abilities of action and decision of the agents of the neighbourhood for their projection as experts. The leaders themselves design, implement, record and analyse the results of the projects that interest them.

**TARGET AUDIENCES**

Directly: residents of the neighbourhood  
Indirectly: passers-by or temporary occupants

**IMPACT AND RESULTS**

The process of R + N strengthened and deepened the leadership of members of the CDL of CESFAM Laura Vicuña, especially in generating horizontal conditions for dialogue with other actors in the territory and then in the subsequent dialogs with the authorities or agents that influence the different areas the territory. The information gathered allowed to set up a meeting with the Director and authorities of CESFAM and enhance the following processes, showing that this is a method that facilitates the dialogue, the incidence and the contents that illuminate the resolution of problems in the neighbourhood.





## PROJECT

PAINT YOUR NEIGHBOURHOOD CULTURAL AND SOCIAL CENTRE ACTUA.

## NEIGHBOURHOOD

10 Neighborhoods



### REGION

Metropolitana



### COUNTY

Pudahuel



### NO. OF INHABITANTS

5.000



### APPROXIMATE COST

\$2.000.000



### START AND FINISH DATE

2013



## SUMMARY OF THE GOOD PRACTICE

We search through muralism to beautify the various neighbourhood headquarters and walls of vulnerable sectors of Pudahuel, in coordination with neighbourhood councils or social organizations of the sectors to intervene.

## TARGET AUDIENCES

Directly: inhabitants of the neighbourhood  
Indirectly: 5.000 passers-by or temporary occupants






## IMPACT AND RESULTS

The headquarters and sectors came up beautiful, the neighbours take care of their works, especially when they see that changes are possible thanks to their efforts. They also lost the fear to perform small acts, which they make with their children, neighbours and industry leaders, demonstrating that they are protagonists in the changes in their environment, in their daily lives and it gives them hope for a better future. Even in some places mothers and senior citizens centres have been formed, in addition to the reactivation of neighbours associations.



**PROJECT**  
**URBAN POTLUCK. EMERGENT CITY**  
**NEIGHBOURHOOD**  
 Variuos



-  **REGION**  
Antofagasta
-  **COUNTY**  
Antofagasta
-  **NO. OF INHABITANTS**  
400.000
-  **APPROXIMATE COST**  
\$3.800.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The urban potlucks are carried out in Santiago, Valparaiso and Antofagasta, they are a short-term action that seeks to trigger a long-term change in the perception and the way of inhabiting a neighbourhood. The aim is to co-produce with neighbourhood organizations this initiative that invites neighbours to share the table and meet, inform and debate on agendas and comprehensive long-term aspects that influence their quality of life.

**TARGET AUDIENCES**

Directly: inhabitants of the neighbourhood  
 Indirectly: 400.000 (city)

**IMPACT AND RESULTS**

The street was transformed into an inclusive public space, where sitting at the table were neighbours that did not necessarily know each other and some were from different neighbourhoods of the county. These actions invite to build community and be tolerant with diversity, for example, sitting at the same table a politician with a neighbour, or an atheist with a herald of faith.








## PROJECT

### GARBAGE FESTIVAL ECOVIANDANTES

## NEIGHBOURHOOD

### Varios



-  **REGION**  
Metropolitana
-  **COUNTY**  
La Pintana
-  **NO. OF INHABITANTS**  
No aplica
-  **APPROXIMATE COST**  
\$ 28.240.000
-  **START AND FINISH DATE**  
2013



### SUMMARY OF THE GOOD PRACTICE

Young students trained as environmental leaders called "Ecoviandantes" implemented a clean-up plan to eradicate three insalubrity spots that affect the community, supported by the neighbours, businesses, institutions and the municipality, enhancing sustainable development in the county.

Besides, this action features a musical show of consecration for the results obtained and for increasing citizen participation.

### TARGET AUDIENCES

Directly: 300 (participants in the operations)

### IMPACT AND RESULTS






It achieves benefits for the community and the municipality in health, social and economic terms, because it means an important saving in relation to the high cost of cleaning up illegal dumps and of the waste management that end up in a landfill.





**PROJECT**  
**FACADES RECOVERY. TOGETHER WITH THE NEIGHBOURHOOD**  
**NEIGHBOURHOOD**  
 Viento Sur



-  **REGION**  
Valparaíso
-  **COUNTY**  
Valparaíso
-  **NO. OF INHABITANTS**  
648
-  **APPROXIMATE COST**  
\$11.000.000
-  **START AND FINISH DATE**  
2013



**SUMMARY OF THE GOOD PRACTICE**

The Viento Sur settlement of Valparaíso, evidenced a serious level of physical deterioration of the facades, a situation that its inhabitants identified as a priority in the process of social diagnosis made by the JAB team through surveys and assemblies. Added to the absence of an internal organization by block, or of constituted and organized condominiums.

**TARGET AUDIENCES**

Directly: 648

**IMPACT AND RESULTS**

13 blocks of the settlement were recovered, generating an aesthetic transformation of great symbolic value that gives unity and a new identity seal to the neighbourhood. On the other hand, it has strengthened the social fabric of the neighbourhood, by motivating the inhabitants to renew the connection with their neighbours, strengthening local organizations, especially the Neighbours Association and through the recognition of new neighbourhood leaderships that become part of it.



## PROJECT

OPEN SKY MUSEUM. MIXART CULTURAL CENTRE

## NEIGHBOURHOOD

Villa san Miguel



### REGION

Metropolitana



### COUNTY

San Miguel



### NO. OF INHABITANTS

6.000



### APPROXIMATE COST

\$ 73.000.000



### START AND FINISH DATE

2013



## SUMMARY OF THE GOOD PRACTICE

Giant murals of 85 m2 each were made in the blind walls of the blocks of apartments, in addition to the realization of free workshops on muralism, stencil, graffiti and screen-printing, together with high-impact musical activities to sensitize the community in the development of the project. A photographic, printed and audio-visual registry of the activities was made, to bear testimony to the processes involved, promotion and future replication.

## TARGET AUDIENCES

Directly: 6.000

Indirectly: The entire city

## IMPACT AND RESULTS

The comprehensive reactivation of the community of Villa San Miguel transformed into a tourist and cultural icon of southern Santiago, generating in the process and activities a real sense of belonging in the people and transcendence in time.

Before it was late we had to find a creative solution that generates transversal community support, we must recover the public space and generate simultaneously a sense of belonging, transcend our homes and think about the whole neighbourhood, it should be something that involved as many people as possible, it should be something that made us think and especially feel that it was possible to be part of something bigger, it had to be able to reactivate the sense of community and we could say in the future, with pride, we live in "San Miguel".









2016

IV NATIONAL CONTEST OF GOOD  
PRACTICES IN NEIGHBORHOODS





## PROJECT TOWARDS A GREEN NORTH NEIGHBOURHOOD Norte Alto



**REGION**  
Atacama



**COUNTY**  
Tocopilla



**NO. OF INHABITANTS**  
2.196



**APPROXIMATE COST**  
\$5.200.000



**START AND FINISH DATE**  
2016



### SUMMARY OF THE GOOD PRACTICE

To raise awareness among residents of the neighbourhood about the care of the environment and the use of renewable energy sources available in the region, as it is solar energy in order to economize on household bills

### TARGET AUDIENCES

Community of the Alto Norte Neighbourhood of Tocopilla. 20 neighbours were trained.

### IMPACT AND RESULTS






The promotion done through the media of the given workshops and the results achieved, generated a spontaneous demand by the community in different sectors of the city to replicate these initiatives. Two spaces that were damaged were intervened; embellishing them with the use of recyclable urban furniture, improving the environment in which the neighbours live, strengthening neighbours coexistence.





**PROJECT**  
**DIVERSITY IS BEAUTIFUL**  
**NEIGHBOURHOOD**  
Miramar Central



-  **REGION**  
Atacama
-  **COUNTY**  
Copiapó
-  **NO. OF INHABITANTS**  
1.500
-  **APPROXIMATE COST**  
\$500.000
-  **START AND FINISH DATE**  
2015 - 2016



**SUMMARY OF THE GOOD PRACTICE**

Generate inclusion in the Chilean and migrant community. Create instances of conversation between the different families living in the neighbourhood and share migration experiences. Working the neighbouring trust and coexistence among the neighbours of the sector.

**TARGET AUDIENCES**






Immigrant Community and hosting community of Miramar Neighbourhood.

**IMPACT AND RESULTS**

Mainly the results had been noticed in other activities (Christmas activity, general assemblies, participative pavements) where the foreign migrant community has participated with much more confidence and dedication, likewise on the side of Chilean neighbours, they had shown empathy and solidarity with their foreign neighbours in the activities, especially with boys and girls.



**PROJECT**  
**SPRING PARTY CARNIVAL**  
**NEIGHBOURHOOD**  
 Cardenal Raúl Silva Henríquez

-  **REGION**  
Biobío
-  **COUNTY**  
Cañete
-  **NO. OF INHABITANTS**  
1.150
-  **APPROXIMATE COST**  
\$2.500.000
-  **START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

For some years now, the Municipality of Cañete has been making the spring party, a space of meeting for social organizations of the county. Since a while, this activity has been captivating and making the neighbours interested in participating, bringing more interest in being a part of this communal activity.

**TARGET AUDIENCES**

Neighbours Associations, Sports Associations, Senior Citizens Associations, and Youth Associations.

**IMPACT AND RESULTS**






Increase the call and the inclusion of people of different age ranges, like youth, seniors and children. Promote the making of allegorical floats and troupes with reusable materials boosting inventiveness and creation of the inhabitants of the neighbourhoods of the county, under the wing of their social organizations.



**PROJECT**  
IDENTITARY HANDICRAFT

**NEIGHBOURHOOD**  
Menzel



-  **REGION**  
Los Ríos
-  **COUNTY**  
Valdivia
-  **NO. OF INHABITANTS**  
2.773
-  **APPROXIMATE COST**  
\$2.000.000
-  **START AND FINISH DATE**  
2014 - 2016



**SUMMARY OF THE GOOD PRACTICE**

Strengthen the neighbourhood identity through the collective reconstruction of the history and intangible heritage of Menzel through the creation of a local handicraft by the group of women heads of household of the neighbourhood.

**TARGET AUDIENCES**

This practice collaborates with the heritage rescue of the entire neighbourhood and also of the county of Valdivia. In it participated the cultural group Los Rucos, the NDC of Menzel neighbourhood together with other public and private actors.

**IMPACT AND RESULTS**

This local handicraft represents the communitarian experience after the 1960 earthquake, positioning the neighbourhood identity in the local market.

A group of empowered women working collaboratively on the creation of the products, besides of being trained for wood work.










## PROJECT

### COMMUNITY MANAGEMENT PARTICIPATIVE BUDGETS

## NEIGHBOURHOOD

### COMMUNAL PROJECT

-  **REGION**  
Metropolitana
-  **COUNTY**  
Peñalolén
-  **NO. OF INHABITANTS**  
260.000
-  **APPROXIMATE COST**  
\$450.000.000
-  **START AND FINISH DATE**  
2016



### SUMMARY OF THE GOOD PRACTICE

The Participative Budgets of Peñalolén are an instrument of communal participation that transfers the decision and action in the distribution of neighbourhood municipal resources to its own neighbours. Through innovative processes of direct and transparent participation, it is expected that the community participate actively in the diagnosis of their neighbourhood and of the design of projects to improve it.

### TARGET AUDIENCES

200 neighbours of Peñalolén participated directly and professionals of the different municipal departments.

### IMPACT AND RESULTS

Investment of \$450.000.000 in public spaces designed by neighbours.  
Elaboration of 54 projects by neighbours  
12 awarded projects and in process of execution  
Digital vote of 24.000 residents of the county  
Knowledge and abilities given to leaders and participants in the workshops



**PROJECT**  
TERRITORIAL OFFICE

**NEIGHBOURHOOD**  
Rosario - Codao



**REGION**

Del Libertador Bernardo O´ Higgins



**COUNTY**

Peumo



**NO. OF INHABITANTS**

3.500



**APPROXIMATE COST**

\$6.000.000



**START AND FINISH DATE**

2016



**SUMMARY OF THE GOOD PRACTICE**

The objective of this practice is to have a direct relation with our neighbours, taking to their sector a mean by which they could interact directly with local institutions and being a link with regional institutions, generating trust and direct dialogues.

**TARGET AUDIENCES**

Neighbours, mostly housewives.

**IMPACT AND RESULTS**

1. Response time to community concerns
2. Decongestion of the municipal offices
3. Strengthen trust with our community
4. Community more informed of the different benefits that could take them to have a better quality of life, both to them and their families.



## PROJECT

### URBAN VEGETABLE GARDENS

## NEIGHBOURHOOD

### El Aguilucho



**REGION**  
Metropolitana



**COUNTY**  
Providencia



**NO. OF INHABITANTS**  
1.578



**APPROXIMATE COST**  
\$3.000.000



**START AND FINISH DATE**  
Period 1: 09.2013/01.2014  
Period 2: 04.2014/12.2015



### SUMMARY OF THE GOOD PRACTICE

Articulate the residents of the neighbourhood around the diversification of the active use of the public spaces of platbands.

Implementing urban vegetable and flower gardens in platbands, identifying a neighbourhood leader to coordinate and training 20 neighbours in the operation of vegetable gardens and waste management. The initiative was executed in the frame of the Fund for Strengthening the Citizens Competitive Participation 2014.

### TARGET AUDIENCES

Neighbours Association N.15, residents of the neighbourhood not associated to formal organizations.

### IMPACT AND RESULTS

- Recovery of 165m<sup>2</sup> of platbands in a neighbourhood that did not have investment projects. That has implied the constant activation of a neighbourhood public space that before was just a transit zone and now is a recreational and productive space.
- Organization and entailment of 15 neighbours that did not know each other (mutual support in situations of insecurity, chores of the vegetable garden, collaborative dinners for the harvest)





**PROJECT**  
CULTURAL MONTH  
**NEIGHBOURHOOD**  
Vaticano Chico



-  **REGION**  
Metropolitana
-  **COUNTY**  
Providencia
-  **NO. OF INHABITANTS**  
3.688
-  **APPROXIMATE COST**  
\$2.000.000
-  **START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

Strengthen and develop the neighbourhood identity of the Neighbours Association N. 14 "Vaticano Chico", as an artistic, cultural and community neighbourhood, generating integration and networks of social and professional alliances between neighbours.

**TARGET AUDIENCES**

Neighbours Association N.14, organized residents of the neighbourhood, La Maquina Bar, Jazz Club, Los Angeles Custodios Church.

**IMPACT AND RESULTS**






It outstands that the good practice encouraged the creation of a space of community interaction and cultural recreation with a high convening and active participation of neighbours in its organization, from the phase of application to municipal funds until the execution and evaluation of the project.

At last, the event convened more that 300 neighbours during four days where more that 10 artistic groups attended from the field of music, theatre and photography, besides the neighbours that participated in the open mic space.



## PROJECT INTEGRAL TUTORIAL SUPPORT CENTRE

NEIGHBOURHOOD  
Comuna de Recoleta

-  **REGION**  
Metropolitana
-  **COUNTY**  
Recoleta
-  **NO. OF INHABITANTS**  
9.000 estudiantes de la comuna
-  **APPROXIMATE COST**  
\$500.000.000
-  **START AND FINISH DATE**  
Marzo de 2015- 2016.



### SUMMARY OF THE GOOD PRACTICE

Provide support in a "integral formative" character to boys, girls and youth of the educational units dependant of the DAEM of Recoleta, promoting health, wellbeing, coexistence, learnings and a better quality of life in the educational communities.

### TARGET AUDIENCES

Young students form the entire county.

### IMPACT AND RESULTS

1. Improvement in the communal Admission.
2. Retention: various schools did not experiment significant dropouts in the admission throughout the year.
3. Improvement in the school environment: Most of the directive and professional teams of the school converge in that the implementation of CATI improved the school environment.
4. Contributed significantly in the approximation of the family to the school.

# PRIMERA FARMACIA MUNICIPAL

## RICARDO SILVA SOTO



**PROJECT**  
POPULAR PHARMACY RICARDO SILVA SOTO

**NEIGHBOURHOOD**  
Comuna de Recoleta



-  **REGION**  
Metropolitana
-  **COUNTY**  
Recoleta
-  **APPROXIMATE COST**  
\$10.000.000
-  **START AND FINISH DATE**  
October 2015 until date.



### SUMMARY OF THE GOOD PRACTICE

The Popular Pharmacy Ricardo Silva Soto of the Recoleta County is a form of struggle to recover the right to health of all the neighbours, expecting that this struggle expand to all Chileans. The neighbours can access fair prices in medicines with a pre registration, saving almost 10 times its value.

### TARGET AUDIENCES

Neighbours of the Recoleta County.

### IMPACT AND RESULTS






The impact has been mainly economic, manifesting in the family income of every patient, because they have been able to save considerably in medical treatments. However, this could be translated in other different social factors that cause the first. We have to consider that is the higher income increase in recent years.





## PROJECT SPECIAL HOUSING PROGRAM

### NEIGHBOURHOOD San Juan de la Costa

-  **REGION**  
De Los Lagos
-  **COUNTY**  
San Juan de la Costa
-  **NO. OF INHABITANTS**  
8.500
-  **APPROXIMATE COST**  
\$6.124.000
-  **START AND FINISH DATE**  
2016



### SUMMARY OF THE GOOD PRACTICE

Implementing a Special Housing Program contextualized to the territory of San Juan de la Costa, with Cultural and Territorial Pertinence.

### TARGET AUDIENCES

Young students form the entire county.

### IMPACT AND RESULTS


Substantive improvement in health conditions: drinking water, toilet, hot water, etc; protection to Seniors Citizens; decrease of overcrowding in families. Finally, recovering trust in the role that has the state of Chile.



**PROJECT**  
SECURITY TABLE

**NEIGHBOURHOOD**  
Aguas de Elqui y Río Turbio



-  **REGION**  
Coquimbo
-  **COUNTY**  
Vicuña
-  **NO. OF INHABITANTS**  
1.080
-  **APPROXIMATE COST**  
Sin costo
-  **START AND FINISH DATE**  
10.28.2015 until date



**SUMMARY OF THE GOOD PRACTICE**

Generate a Neighbourhood Security Table together with all the relevant actors in the subject of public security and prevention, with the aim of prioritizing the neighbourhood leadership role through the multidisciplinary work between the social, technical and public order areas.

**TARGET AUDIENCES**

Residents of the neighbourhood.

**IMPACT AND RESULTS**

The appropriation and use of the public spaces create a feeling of security and neighbourhood trust, where the interaction between neighbours strengthen the good practices and day by day they become conscious that the eradication of bad practices is a joint work that is born inside the community.

Integration in the Communal Security Table, where they took direct contact with the County Prosecutor, Carabineros de Chile (police) and PDI asking for more surveillance of their neighbourhood and also generating processes of investigation that allowed to dismantle in record time, three bands of drug dealers of family character, besides opening process of criminal investigation against negative people of the neighbourhood.



## PROJECT

### APPROACHING DISABILITY

## NEIGHBOURHOOD

### Concha Y Toro



**REGION**  
Metropolitana



**COUNTY**  
Santiago



**NO. OF INHABITANTS**  
300



**APPROXIMATE COST**  
\$1.635.960



**START AND FINISH DATE**  
2016



### SUMMARY OF THE GOOD PRACTICE

Bring closer the subject of disability to the inhabitants of the Concha y Toro neighbourhood in the county of Santiago, through raising awareness and developing activities that simulate experiences of disability.

### TARGET AUDIENCES

Residents and passers-by of the Concha y Toro neighbourhood.

### IMPACT AND RESULTS

It opens a new thematic to residents and passers-by of the neighbourhood, becoming a new strategy of building a more inclusive county. It achieved to create consciousness in relation to disability; it concludes that 80% of the surveyed people would like to develop initiatives that generate more accessibility to the people in a disability situation.





**PROJECT**  
MEETING OF MURALISTS AND GRAFFITI ARTISTS  
**NEIGHBOURHOOD**  
Matadero Placer Bío Bío



-  **REGION**  
Metropolitana
-  **COUNTY**  
Santiago
-  **NO. OF INHABITANTS**  
226
-  **APPROXIMATE COST**  
\$12.000.000
-  **START AND FINISH DATE**  
August to December 2015



**SUMMARY OF THE GOOD PRACTICE**

Improving the urban image of the Matadero-Franklin neighbourhood of Santiago, through the participative and community execution of murals and graffiti developed by artists, in a process of co design together with the neighbourhood community.

**TARGET AUDIENCES**

Residents, Merchants and Users of the neighbourhood.

**IMPACT AND RESULTS**

It contributed to strengthen the capacity of the neighbours and their organizations to the neighbourhood community management, promoting the generation of alliances between the levels neighbourhood, local, regional and even national, with private and public actors. It also created the idea of replicating the experience in

the merely commercial area linked to the Persa (Market) and Matadero (slaughterhouse), by their unions and representatives, besides other emblematic neighbourhoods of the county and even of surrounding counties like San Joaquín. A positive result during and after the project, was the historical rescue from the inhabitants themselves, who recognized their identity and heritage and expressed it in the walls, stories that now they share and disseminate. Another result is the reactivation of public spaces as meeting places to develop activities.

It also caused a high public and communicational impact, because it is an emblematic neighbourhood of the urban centre that nowadays is offered like a "typical spot" through the publication of the circuit in the platform:

<http://www.santiagocapital.cl/fichas/home/murales-urbanos-barrio-franklin/lugarestipicos/>.



## PROJECT

### NEIGHBOURHOODS FESTIVAL

## NEIGHBOURHOOD

Villa Los Poetas, Villa Esperanza, población Cauquenes, Población Bellavista



**REGION**  
Maule



**COUNTY**  
Cauquenes



**NO. OF INHABITANTS**  
19.235



**APPROXIMATE COST**  
\$2.000.000



**START AND FINISH DATE**  
2013 - 2016



### SUMMARY OF THE GOOD PRACTICE

To rescue and highlight the artistic musical talent of the inhabitants of the Cauquenes County, using the public spaces of the different neighbourhoods considered vulnerable and the appropriation of civic centres of the neighbourhoods that create the link between the neighbours and the different sectors.

### TARGET AUDIENCES

Inhabitants of the Cauquenes County.

### IMPACT AND RESULTS






The impact that this practice generates has relation with the improvement of the coexistence between the neighbourhood and the members of the neighbourhoods of the county and the use of public space. It also gives value to the cultural and artistic aspects of the neighbourhood and neighbourhood identity, encouraging neighbourhood participation of the different Villas and settlements.



**PROJECT**  
FIRST INTERCULTURAL GAMES

**NEIGHBOURHOOD**  
Lo Valledor Norte II



-  **REGION**  
Metropolitana
-  **COUNTY**  
Pedro Aguirre Cerda
-  **NO. OF INHABITANTS**  
2.806
-  **APPROXIMATE COST**  
\$300.000
-  **START AND FINISH DATE**  
Saturday December 19, 2015



**SUMMARY OF THE GOOD PRACTICE**

To generate a Neighbourhood Security Table, promote inclusion and intercultural co-existence, between the national population and the immigrant community, in special the Haitian community of Lo Valledor Norte II Neighbourhood.

**TARGET AUDIENCES**

Residents, boys and girls of the Neighbourhood.

**IMPACT AND RESULTS**

It promoted the inclusion of the Haitian immigrant population of the neighbourhood with their national neighbours, creating also bonds with the neighbourhood and local government organizations.

As a result it managed to make visible the Haitian immigrant population as a fundamental actor in the improvement of the neighbourhood and its social cohesion that is vital for them to feel identified and meet as equals.



## PROJECT GREEN LINK NEIGHBOURHOOD Barrio Mirador Carrera

- 
-  **REGION**  
Atacama
  -  **COUNTY**  
Vallenar
  -  **NO. OF INHABITANTS**  
2.000
  -  **APPROXIMATE COST**  
No Cost
  -  **START AND FINISH DATE**  
December 2014-October 2015

### SUMMARY OF THE GOOD PRACTICE

To link the different initiatives of environmental character pre-existent in the neighbourhood, promoting collaboration between organizations and the joint action in public spaces inside the community.



### IMPACT AND RESULTS

The good practice made impact in the entire neighbourhood as far as the created network of cooperation managed to disseminate and make itself visible, achieving at the same time the integration of new members to the community. The main results obtained of this good practice are the awarding of a grant fund as a result of the linkage of the different initiatives developed in the neighbourhood.



**PROJECT**  
MIRASOL PREVENTS

**NEIGHBOURHOOD**  
Mirasol – Padre Hurtado



-  **REGION**  
De Los Lagos
-  **COUNTY**  
Puerto Montt
-  **NO. OF INHABITANTS**  
70.000
-  **APPROXIMATE COST**  
Sin costo
-  **START AND FINISH DATE**  
August to December 2015



**SUMMARY OF THE GOOD PRACTICE**

To decrease the feeling of insecurity in the Mirasol neighbourhood, through a joint work between institutions of the State (Carabineros de Chile/police) and the social organizations of the neighbourhood, represented by the NDC.

**TARGET AUDIENCES**

Residents of the Mirasol Neighbourhood.

**IMPACT AND RESULTS**

It generated a high recognition from the community for the effort and work that the NDC develops with Carabineros de Chile, because the neighbours of Mirasol feel that the links are strengthened and the needs are felt and recognized by the actors involved. The main results are: intervention of 12 settlements of the Mirasol sector, permanent work between Carabineros de Chile and the community of the sector, the practice has been shared with different community and social organizations, with the aim of replicating this experience of work.



**PROJECT**  
COMMUNITY MEDICINAL GARDEN JATHA AIWIÑA  
**NEIGHBOURHOOD**  
Estación Paipote



**REGION**  
Atacama



**COUNTY**  
Copiapó



**NO. OF INHABITANTS**  
2.688



**APPROXIMATE COST**  
\$2.000.000



**START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

To develop a Community Medicinal Garden, as an integral project, that allows to strengthen associativity and neighbouring coexistence, rescuing the ancestral knowledge and identity of the members of the neighbourhood, facilitating also, the access to natural medicine.

**TARGET AUDIENCES**

Residents of the Neighbourhood

**IMPACT AND RESULTS**





It included new neighbours that did not know about the "I love my neighbourhood" Program so they didn't know about the work of the NDC. The implementation of the garden gave a sign of activation and organization to the neighbours of the sector, clarifying the inclusive character of the NDC, in which the newly incorporated neighbours compromised to broaden and replicate this project in other sectors.





**PROJECT**  
LA TERRAZA PARK  
**NEIGHBOURHOOD**  
San Francisco De Mostazal



-  **REGION**  
Del Libertador Bernardo O´Higgins
-  **COUNTY**  
Mostazal
-  **NO. OF INHABITANTS**  
24.529
-  **APPROXIMATE COST**  
\$122.000.000
-  **START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

The recovering of a public space open to the execution of activities and meetings of neighbours.

**TARGET AUDIENCES**





Inhabitants of the Mostazal County and of other counties of the region.

**IMPACT AND RESULTS**

It created a space of gathering for the inhabitants of the County and for those of other counties of the Region. The neighbours took the public space and there was recognition of the estuary border.



**PROJECT**  
**NEIGHBOURHOOD INTEGRATION**  
**NEIGHBOURHOOD**  
Santa Rosa

- 
-  **REGION**  
Bío Bío
  -  **COUNTY**  
Chillán
  -  **NO. OF INHABITANTS**  
1.800



**SUMMARY OF THE GOOD PRACTICE**

To link the different initiatives of environmental character pre-existent in the neighbourhood, promoting collaboration between organizations and the joint action in public spaces inside the community.

**TARGET AUDIENCES**

Residents of all ages of the Neighbourhood

**IMPACT AND RESULTS**

It has allowed the empowerment of senior citizens, children and neighbours in general in the recovery of the works contemplated in the Master Plan, through the participative instances of the program that aim to the integration of neighbours, community organizations and neighbourhood institutions that take care and maintain their public spaces.



**PROJECT**  
TAPISMO

**NEIGHBOURHOOD**  
José de Los Santos Mardones



-  **REGION**  
Magallanes Y Antártica Chilena
-  **COUNTY**  
Punta Arenas
-  **NO. OF INHABITANTS**  
1.646
-  **APPROXIMATE COST**  
\$1.000.000
-  **START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

To contribute to the use and improvement of a public space destined to the environmental recovery, delivering also a space for the children of the neighbourhood can participate and contribute to their neighbourhood recovery.

**TARGET AUDIENCES**

Neighbours and children of the Neighbourhood.

**IMPACT AND RESULTS**

It made impact because of the recovery of the abandoned space and the participation of the community that dedicate many hours to the mural, especially children. This allowed that the neighbours recognized the wall, as a positive and useful change. The main results are the motivation it created in the neighbours of that street who got organized to apply to the participative pavements program and the friendship and empowerment that arouse between the boys and girls, who got motivated with learning the tapismo technique and generate more projects and teach their neighbours.





## PROJECT IDENTITY

### NEIGHBOURHOOD

Villa Cerro Castillo



#### REGION

Magallanes y de la Antártica Chilena



#### COUNTY

Torres del Payne



#### NO. OF INHABITANTS

145



#### APPROXIMATE COST

\$60.070.000



#### START AND FINISH DATE

Diciembre 2012 – Junio 2013



### SUMMARY OF THE GOOD PRACTICE

To put in value the identity of the county, through an architectonic style that enhances the traditions and the first settlers.

### TARGET AUDIENCES

Inhabitants of the Torres del Paine Country.

### IMPACT AND RESULTS






The main results have been showed in the impact it had and that has been highlighted by the tourists and authorities, as a county that maintain its traditions, through its architectonic style and putting it into value through its constructions, that now are visited by thousands of tourists.



**PROJECT**  
PLAN FOR THE REDUCTION OF RISKS AND DISASTERS

**NEIGHBOURHOOD**  
Cerro la Cruz



-  **REGION**  
Valparaíso
-  **COUNTY**  
Valparaíso
-  **NO. OF INHABITANTS**  
5.794
-  **APPROXIMATE COST**  
\$10.750.000
-  **START AND FINISH DATE**  
2016



**SUMMARY OF THE GOOD PRACTICE**

Developing and implementing a project of Reduction of Disasters Risk in the context of the "I love my Neighbourhood" Program, with the aim of promoting processes and safe relations among the inhabitants of the neighbourhood, together with the prevention and reduction of exposure to the risk in the neighbourhoods and public space.

**TARGET AUDIENCES**

All the neighbours of Cerro La Cruz, specifically participated 15 neighbours, Firemen of Valparaíso, the office of municipal emergency and ONEMI.

**IMPACT AND RESULTS**

1. Currently exists an active brigade for Risks Reduction. Known by the community and it execute actions of prevention and correct use of public space in the neighbourhood.
2. It generated a system of radio communications for emergencies, in charge of the members of the Brigade and that is connected to the Municipality and ONEMI.







*Quiero*  
mi barrio

Programa de  
Recuperación de Barrios

**Cities Alliance**  
Cities Without Slums