

12. PUBLIC TOILET UTILITIES ON PPP BASIS – NDMC

“To be the global benchmark for a Capital City”

– Vision of NDMC, as expressed in its Smart City Proposal (SCP)

CONTEXT

Delhi is the capital city of India and one of most populous cities of the world with a population of 21.75 million according to 2011 census. NDMC is the municipal council for the central Delhi area, which also substantially, houses the central government/ ministries. NDMC covers an area of 43.7 square kilometer. Apart from being the central government hub, NDMC area also has one of the most significant Central Business District (CBD) of the city.

There have been many efforts for provisioning of basic sanitation facilities in the city. However, the demand for such facilities has been exceeding supply, as the current sanitation infrastructure is inadequate for a large population of city dwellers and outsiders that visit NDMC area.

THE INTERVENTION

Project description

In order to address the sanitation needs, NDMC has devised an innovative Public Private Partnership (PPP) model where NDMC provides space for construction of Public Toilet Utilities (PTUs) along with some additional space, which the private sector can use for revenue generation. However, the permitted activities are defined, such as water ATM, bank ATM and vending machines etc. The private sector will also operate and maintain the facility in line with the defined standards of facility management throughout the concession period. The PTUs have separate women and men toilets, toilets for differently abled persons, wash basins, bank ATMs, sanitary pad vending machines and water ATMs.

Key outputs/ outcomes

About 30 PTUs from amongst the planned 109 PTUs have been developed and are in public use. Construction work is underway for about 20 more PTUs.

Impacts

The provision of PTUs facility at multiple places have encouraged the people to access these facilities and avoid open urination. This is contributing to keeping a clean ambience in NDMC area.

Support and mobilized resources

This project is being implemented on Public Private Partnership (PPP) basis. Where NDMC has provides space to the private sector partner; and the private sector partner constructs and maintains the facility for a specific concession period – generating revenue from the appurtenant facilities such as water ATM, bank ATM and vending machines.



Public Toilet along with Water ATM and Bank ATM in NDMC