**Comments on Draft ICCC Maturity Assessment Framework (IMAF)**

**Last date of Providing Comments: 16th August, 2020**

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| **Name of the commenter** |  |
| **Organization (Write NA if Not applicable)** |  |
| **Designation** |  |
| **Email ID** |  |
| **Contact No.** |  |

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| Sl No | Section / Subsection/para/Line No/ table/fig.No. commented |  Comments Type (Technical/ General/ Editorial) | Comments | Reasons/Justification | Proposed Change  |
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# **ICCC Maturity Assessment Framework**

## What is your overall view of the ICCC Maturity Assessment Framework?

Please provide your comments/suggestions (max 100 words)

# **Use Cases**

## Are the sample use cases mentioned in the document able to demonstrate the ICCC role in city operations?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments/suggestions (max 100 words)

# **Functional Assessment**

## What are your inputs on the KPIs mentioned for evaluating ICCC readiness on functional dimension?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments /suggestions (max 100 words)

# **Technology Assessment**

## What are your inputs on the KPIs mentioned for evaluating the ICCC readiness on Technology dimension?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments and suggestions (max 100 words)

# **Governance Assessment**

## What are your inputs on the KPIs mentioned for evaluating ICCC readiness on Governance dimension?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments/suggestions (max 100 words)

# **Citizen Engagement and Outreach Assessment**

## What are your inputs on the KPIs mentioned for evaluating ICCC readiness on Citizen Engagement and Outreach Assessment dimension?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments/suggestions (max 100 words)

# **Document Feedback**

## How do you rate the overall flow, relevance and structure of the document?

Rate 1 – 5, (5 being the highest and 1 being the lowest)

Please share your comments and suggestions (max 100 words)

**General**

## Do you feel there are any criteria or dimensions that have been missed out in this document?

Please share your comments and suggestions (max 100 words)