

# Amritsar Smart City Limited

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## **Invitation for Expression of Interest (EOI) for Supply, Installation, Operation and Maintenance of Automatic Sanitary Napkin Vending Machines and Electric Incinerators for a Period of Five Years at Various Locations in Amritsar City**

### **Background**

Amritsar City with 1.13 million population as per 2011 census and is the spiritual and cultural center for the Sikh religion “home to the Harmandir Sahib” (commonly known as the Golden Temple). The Amritsar City is also famous for most popular destination for Non-Resident Indians (NRI) in the whole of India. The city is also known for its rich cuisine, culture, and for the Jallianwala Bagh massacre in 1919 under British Rule. As per Census 2011, Amritsar City has a female population of 5.31 Lakhs.

The Amritsar Smart City Limited has proposed to introduce “**AUTOMATIC SANITARY NAPKIN VENDING MACHINES AND ELECTRIC INCINERATORS**” at various locations where female are frequenting to promote safe and hygienic sanitary practices among the residents of the City. Disposal of the used Sanitary Napkins is another common problem which is intended to be resolved by the installation of Electric Incinerators along-with the Vending Machines. The Machines should cover the entire City to ensure and promote use of safe and hygienic practices amongst ladies. Hence, ASCL invites Expressions of Interest from reputed and financially sound Companies/ Firms for Supplying, Installation, Operation and Maintenance of the Automatic Sanitary Napkin Vending Machines and Electric Incinerators.

### **General Description of Work and General Terms:**

1. The sites for the Vending Machines and Electric Incinerators shall be as per the locations (to be identified)/washrooms of educational and public institutions, public toilets, etc for ladies within the Municipal boundary of AMRITSAR City.
2. The Supply and installation of 60 Sanitary Napkin Vending Machines and 85 Electric Incinerators (Approximately) at various locations to be identified and proposed by the selected within the Municipal limits of Amritsar City.
3. The Contractor shall be responsible for filling the Vending Machine with Sanitary Napkins and vendor shall also be responsible for the disposal of ash/ waste from the Incinerators.
4. The Contractor shall be responsible for five years of Operation and Maintenance of both the Machines which will also include the training of appropriate local ladies staff. This will also include the cost of all spare parts required for comprehensive maintenance including all taxes.
5. All the Vending Machines & Incinerators shall be maintained in usable condition through regular and periodical maintenance by the agency throughout AMC period. In case of any breakage/ damage, the breakage/ damaged equipment shall be repaired/ replaced within two days, at contractor’s own cost during AMC period.
6. There will be Quality Control and monitoring systems to be incorporated at each location for:
  - i. Number of Napkins dispensed in a day;

- ii. Number of Napkins available for disposal which can be tracked from Control Command Center.
7. The Sanitary Napkins being dispensed to the public shall be compliant with IS 5405 Standard at all times.
8. Each Vending Machine should be able to carry at least 50 Napkins of standard size.
9. The Electric Incinerators machine should meet the specifications as laid down in Sanitary Waste Guidelines 2018.
10. Both the Machines must be Operational for 12 to 24 hours of the day depending upon the location.
11. Both the Machines must be wall mounted.
12. The Machines should have the option of working on Solar Power and/ or Battery.
13. The Contractor shall ensure routine inspection of the equipment by the equipment Contractor.
14. Penalty: For non-performance, non-maintenance of the machines, there will be provision of appropriate penalties to be imposed on the Contractor.

### **Pre-qualification Criteria\***

The Company/Firm should:

1. Be manufacturer/ authorized dealer of the Automatic Vending Machines and Electric Incinerators.
2. Be a Company/ Firm registered as per the Indian Laws.
3. Have successfully completed the installation of Sanitary Napkin Vending Machine and Electric Incinerator, at least 50 Nos. in last three years in minimum three Work Orders.
4. Have registered under the GST laws.

\*Criteria mentioned in this document is not exhaustive and is subject to modifications.

### **Presentation**

Shortlisted Companies/ Firms shall be contacted to make a presentation to ASCL in the month October 2018 on aspects mentioned in the Request for Information below.

### **Request for Information**

Information on the following may be sent as part of the Expression of Interest, or provided as part of the presentation to ASCL by those shortlisted. The response to the Request for Information is not part of the pre-qualification criteria:

1. Description, set-up and operation of the Machines by the Company/ Firm.
2. The terms and conditions of participation with government agencies on similar projects.
3. Details of arrangement with the city government for the operations.
4. Details of the systems in operation and bids in India and nature of Service Level Agreement.
5. Details of collaboration with an Indian Company, if applicable
6. Client certificates regarding satisfactory handling of such projects, with reference names from within your customers.
7. At least one Automatic Vending Machine and Electric Incinerator is to be exhibited at the time of presentation.

## **Expression of Interest Format**

The interested Companies/ Firms are invited to send their Expression of Interest in the following format:

1. Covering letter on the Company's/ Firm's letterhead.
2. Contact information of the company with email address, phone number, postal address of the Head Office and all branch offices along with name of the representative.
3. Organization profile including details of incorporation, strength, and constitution.
4. Names and designation of the heads of the organization and institutional structure
5. Annual turnover for the last three financial years.
6. Details of the other same and/ or similar works performed.
7. Brief plan for procurement of required assets/ major items of equipment expected to be used for operations.
8. Brief description of various financial models for the Work. Preference will be for PPP Financial Model.

## **Submission**

1. Expressions of Interest along with the format and necessary documents **should be sent to [ceoasclar@gmail.com](mailto:ceoasclar@gmail.com)** with the Subject: *"EOI for Supply, Installation, Operation and Maintenance of Automatic Sanitary Napkin Vending Machine and Electric Incinerators in Amritsar City"* not later than **3<sup>rd</sup> October 2018 6:00 PM**.
2. Companies/ Firms should keep checking [www.smartcityamritsar.com](http://www.smartcityamritsar.com) for any addenda/ corrigenda/ updates.
3. For any clarifications, applicants may contact Procurement Expert, ASCL through email [ceoasclar@gmail.com](mailto:ceoasclar@gmail.com) or phone number 0183-5015048.

**Chief Executive Officer  
Amritsar Smart City Ltd.**