Bid Document for Augmentation and Strengthening of Water Supply Scheme to Giridih Nagar Parishad
**e-Procurement Notice**

**Tender Notice**

**NIT No.: JUIDCO/NIT/Giridih WSS/2017/57**

**Date**: 16/01/2017

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<tr>
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<tbody>
<tr>
<td>1.</td>
<td><strong>Name of the work</strong></td>
<td>Augmentation and Strengthening of Giridih Water supply scheme under Giridih Nagar Parishad</td>
</tr>
<tr>
<td>2.</td>
<td><strong>Mode of Bid Submission</strong></td>
<td>e-tendering (<a href="http://jharkhandtenders.gov.in">http://jharkhandtenders.gov.in</a>)</td>
</tr>
<tr>
<td>3.</td>
<td><strong>Estimated Cost (Rs.)</strong></td>
<td>Rs. 5912.41 Lakhs (Including 5 yrs O &amp; M cost)</td>
</tr>
</tbody>
</table>
| 4. | **Tender Fee and Bid Security** | Tender document fee: - INR 25,000/- (Twenty Five Thousand Only) Non Refundable.  
Bid Security: INR 59.15 Lakhs (Fifty Nine Lakhs and Fifteen Thousand Only) |
| 5. | **Date / Time of Publication of Tender on Website** | 17.01.2017, 10:00 Hrs |
| 6. | **Last date of submission of Pre bid queries** | 24.01.2017, 11:00 Hrs |
| 7. | **Date of Pre bid meeting** | 24.01.2017, 16:00 Hrs |
| 8. | **Last Date / Time of Bid Submission** | 07.02.2017, 17:00 Hrs |
| 9. | **Last Date / Time of Submission of Tender Fee & EMD** | 08.02.2017, 17:00 Hrs |
| 10. | **Date of Bid Opening** | 08.02.2017, 17:30 Hrs |
| 11. | **Bid Submission Address** | Jharkhand Urban Infrastructure Development Company Limited, 3rd Floor, Pragati Sadan, Kutchery Road, Ranchi - 834001. |
| 12. | **Helpline No. of e-Procurement Cell** | +91 8102233340, +91 7070991806 |

**Note:** Only e-Tenders will be accepted.

Further details can be seen on website [http://jharkhandtenders.gov.in](http://jharkhandtenders.gov.in)

Sd/  
(General Manager)  
JUIDCO Ltd., Ranchi
STANDARD BID DOCUMENT
Instructions to Bidders
(FOR JHARKHAND SBD CONTRACT)
Detailed instructions & documents to be furnished for online bidding

1. Guidelines for online submission of SBD bids can be downloaded from the website https://jharkhandtenders.gov.in
2. Interested bidders can download the bid from the website https://jharkhandtenders.gov.in
3. Bidders in order to participate in the bidding process have to get ‘Digital Signature Certificate (DSC)’ as per Information Technology Act-2000 to participate in online bidding. This Certificate will be required for digitally signing the bid. Bidders can get the above mentioned digital signature certificate from any approved vendors (CCA). Bidders, who already possess valid Digital Certificates, need not procure new Digital Certificate.
4. Bidders have to submit their bids online in electronic format with digital Signature. Bids Without digital signature will not be accepted. No proposal will be accepted in physical form.
5. Bids will be opened online as per time schedule mentioned in the Invitation for Bids (IFB).
6. Bidders should be ready with the scanned copies of cost of documents & bid security as specified in the tender document. Before submission of bids online, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
7. Bidders have to produce original Demand Draft towards tender fee & bid security as mentioned in the Invitation for Bids (IFB) to the JUDICO Ltd. office during the period & time as mentioned in the I.F.B. failing which bid will not be accepted. The details of cost of documents, bid security specified in the tender documents should be the same as submitted online (scanned copies), otherwise bid will summarily be rejected.
8. The department will not be responsible for delay in online submission of bids due to any reason, what so ever.
9. All required information for bid must be filled and submitted online.
10. Other details can be seen in the bidding documents.
11. Only online withdrawal or modification of bids, if any, in pursuance of relevant clauses of the SBD is acceptable.
B. Details of documents to be furnished for online bidding

Scanned copies of the following documents to be uploaded in pdf format on the website https://jharkhandtenders.gov.in in technical bid folder.

i. D.D. towards Tender fee.
ii. Bid security in the form specified in Section-8 of SBD.
iii. Qualification information and supporting documents as specified in Section-2 of SBD.
iv. Certificates, undertakings, affidavits as specified in Section-2.
v. Any other information pursuant to Clause-4.2 of ITB.
vi. Undertakings that the bid shall remain valid for the period specified in Clause-15.1 of ITB.

12. Scanned copies of the following documents to be uploaded on the website http://jharkhandtenders.gov.in in financial bid folder.
   i. Form of bid as specified in Section-6 in pdf format.
   ii. Duly filled BOQ.

13. Uploaded documents of successful bidder will be verified with the original before signing the agreement. The successful bidder has to provide the originals to the concerned authority on receipt of such a letter, which will be sent though registered post or speed post or by E-mail or delivered by hand.

14. Each uploading shall be digitally signed by the bidders.

Sd/-
General Manager
(W & P)
JUIDCO Limited, Ranchi
INVITATION FOR BID
(IFB)
**INVITATION FOR BIDS (IFB)**

**NATIONAL COMPETITIVE BIDDING**

**e-Tender Reference no-JUIDCO/NIT/Giridih WSS/2017/57**  **Dated: 16.01.2017**

The undersigned, on behalf of the JUIDCO Limited, Government of Jharkhand, invites Bids for the work mentioned in table below through e-Procurement from eligible and approved contractors, registered in appropriate class with any state Govt. / Central Govt. /PSU. Those contractors who are not registered with any above department are also permitted to bid. However such contractor in the event of award of work will have to get registered with any Government Department of Jharkhand, Ranchi within a period of two month from date of award. The bid shall be submitted online in the Website https://jharkhandtenders.gov.in. The bidder(s) should have necessary portal enrolment with their own Digital Signature Certificate:

<table>
<thead>
<tr>
<th>Sl no</th>
<th>Name of the work</th>
<th>Approximate value of work (Rs in Lakhs)</th>
<th>Bid Security (Rs in Lakhs)</th>
<th>Cost of Tender Paper(Rs)</th>
<th>Class of Contractor eligibility</th>
<th>Time of Completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>&quot;Detailed survey, design and drawing, construction of RCC Elevated Service Reservoir 7.50 lakh liter 21 M staging (Zone – 8), Supplying and laying of Distribution Network with DI K7 pipes, Supply and installation of bulk flow meters, Supply installation of Gensets, SCADA etc. all complete for <strong>Giridih Water Supply Scheme under JUIDCO Limited.</strong>&quot;</td>
<td>2627.48</td>
<td>59.15</td>
<td>25000.00</td>
<td>IS (Unlimited)</td>
<td>24 Months (21 months for construction and 3 months for trial run)</td>
</tr>
<tr>
<td>2</td>
<td>&quot;Carrying out Operation and Maintenance of works for Five years including cost of all supervisory staff, material, equipment, consumables, establishment, maintenance &amp; repairs, chemicals etc., complete for <strong>Giridih Water Supply Scheme under JUIDCO Limited</strong>&quot;</td>
<td>3284.93</td>
<td></td>
<td></td>
<td></td>
<td>Five years</td>
</tr>
</tbody>
</table>
2. Period of availability of tenders online/ date & time of bidding online / last date of seeking clarification / date of opening of tender papers are as given below.

<table>
<thead>
<tr>
<th>Sl No</th>
<th>Procurement officer</th>
<th>Place of opening</th>
<th>Availability of tender online (date &amp; time)</th>
<th>Date &amp; time of opening of technical bid</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>General Manager (Works and planning) JUIDCO Ltd., Ranchi</td>
<td>E-Procurement Cell, JUIDCO Ltd., 3rd floor, Pragati Sadan, Kutchery Chowk, Ranchi – 834001, Jharkhand.</td>
<td>17.01.2017 07.02.2017</td>
<td>08.02.2017 10.00AM 5.00 PM 5.30PM</td>
</tr>
</tbody>
</table>
3. Cost of Bidding document for a non refundable fee as indicated shall be in the form of demand draft of any scheduled Bank payable at Ranchi in favour of “Managing Director, JUIDCO Ltd Ranchi”.

4. Bids must be accompanied by scanned copy of security amount specified for the work in the table, payable at Ranchi and drawn in favour of “Managing Director, JUIDCO Ltd Ranchi” Bid security will have to be in anyone of the forms as specified in the bidding document and shall have to be valid for 45 days beyond the validity of the bid.

5. Cost of Bidding document and security money shall be deposited in the office of Managing Director, JUIDCO Ltd. 3rd Floor, Pragati Sadan (RRDA Building), Kutchery Chowk, Ranchi, 834001, Jharkhand in all working days till 07.02.2017 up to 5.00 P.M either by registered post / speed post or by hand. Only those applications will be entertained whose cost of Bidding documents and security money is received on or before 07.02.2017 up to 5.00 P.M JUIDCO Ltd Ranchi. JUIDCO will not be held responsible for postal delay, if any, in the delivery of the document or non receipt of the same.

6. Bids shall be submitted online on the website http://jharkhandtenders.gov.in

7. A pre-bid meeting will be held on 24.01.2017 at the Office of Managing Director, JUIDCO Ltd. 3rd Floor, Pragati Sadan (RRDA Building), Kutchery Chowk, Ranchi, to clarify the issues and to answer questions on any matter that may be raised at that stage as stated in Clause 9.2 of ‘Instructions to Bidders’ of the bidding document. For any pre bid queries please mail us at (juidcolimited@gmail.com)

8. Scanned copy of sales Tax Registration certificate, PAN card, & Letter of Registration as contractor shall be uploaded by the tenderer or otherwise it may be rejected.

9. The work is to be completed in time, otherwise penalty for non-completion of work in time shall be imposed as stated in Bid Document. Also provision of Bonus for early completion of work is there.

10. Bidders who have pending work in any department are not eligible to participate.

11. Bidders should provide their Banker’s contact details for any references, if contacted by the Department.

12. If any work is awarded to a bidder after submission of bid, his bid capacity will be reduced by that amount-Para 1.4B of Qualification information (Section-2).

13. Other details can be seen in the bidding documents.
(14) Agency will have to submit detailed cost estimate of different components of water supply system as per approved design.

(15) Agency will have to submit map of complete lay out plan showing different components of water supply system including Intake well, Gangway, ESR, Raw & clear water rising mains and distribution system with valves, Bends, branches etc) after completion of the work in 5 hard and soft copy.

(16) Location and length of Gangway may vary during finalization of site. In such case quantity of different items may increase or decrease.

(17) Water quality test will be performed on daily basis and records shall be maintain by the contractor and verified by the Departmental person authorized for this. Proper steps will have to be taken by the contractor in case the treated water does not confirm WHO criteria.

(18) Payment for operation and maintenance work will be done strictly on the basis of measurement entered in log book of clear water supply at all ESR. Supply of water will be recorded in log book by bulk water meter. This log book will be verified daily by the person authorized for this.

Sd/-
General Manager
(W & P)
JUIDCO Limited, Ranchi
SECTION 1
INSTRUCTIONS TO BIDDERS
(ITB)
# Section 1: Instructions to Bidders

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</tr>
</tbody>
</table>

| 21. Late Bids | 22. Modification and Withdrawal of Bids |
| 23. Bid Opening | 24. Process to be Confidential |
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A. GENERAL

1. Scope of Bid

1.1. The Employer (named in appendix to ITB) invites bids for the construction of works (as defined in these documents and referred to as “the works”) detailed in the table given in IFB. The bidders may submit bids for any or all of the works detailed in the table given in IFB.

1.2. In Turn Key projects, indicative cost of the project will be given and bidders have to submit their bid amount with regard to survey, investigation, collection of design data, design and drawing, preparation of detail project report and approval of the above from competent authorities (JUIDCO Limited, a company of the State Government) for the entire projects and construction of the project according to approved design and drawing of Head works and Distribution system etc. (Complete Project).

1.3. The successful bidder will be expected to complete the works by the intended completion date specified in the Contract data.

1.4. Throughout these bidding documents, the terms ‘bid’ and ‘tender’ and their derivatives (bidder/ tenderer, bid/tender, bidding/tendering, etc.) are synonymous.

a) Source of Funds

The expenditure on this project will be met from the Budget of Government of Jharkhand Urban Development Department.

b) Eligible Bidders

3.1. This invitation for Bids is open to all bidders as mentioned in IFB.

3.2. All bidders shall provide in Section 2, Forms of Bid and Qualification Information, a statement that the Bidder is neither associated, nor has been associated, directly or indirectly, with the Consultant or any other entity that has prepared the design, specifications and other documents for the Project or being proposed as Project Manager for the Contract. A firm that has been engaged by the Employer to provide consulting services for the preparation or supervision of the works, and any of its affiliates, shall not be eligible to bid.

4. Qualification of the Bidder

4.1. All bidders shall provide in Section 2, Forms of Bid and Qualification Information, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary. The proposed methodology should include programme of construction backed with equipment planning and deployment duly supported with broad calculations and quality assurance procedures proposed to be adopted justifying their capability of execution and completion of work as per technical specifications, within stipulated period of completion.

4.2* In the event that Pre-qualification of potential bidders has been undertaken, only bids from pre-qualified bidders will be considered for award of Contract. These qualified bidders should submit with their bids any information updating their original prequalification applications or alternatively, confirm in their bids that the originally submitted prequalification information remains essentially correct as of date of bid submission. The update or confirmation should be provided in section 2. A copy of the original prequalification application and the letter of prequalification should also be furnished. With the updated information, the bidder must continue to be qualified in accordance with the criteria laid down in the prequalification document. All bidders shall also furnish the following information in Section 2.

* Delete, if Post-qualification is to be carried out.
(i) **Evidence of access to or availability of credit facilities (minimum 10% of estimated cost)** certified by the bankers.

(ii) **Undertaking that bidder would be able to invest a minimum of cost up to 25% of the contract value of work, during implementation of contract**.

(iii) **Power of attorney**.

4.3* If the Employer has not undertaken prequalification of potential bidders, all bidders shall include the following information and documents with their bids in Section 2:

(a) copies of original documents defining the constitution or legal status, place of registration, and principal place of business; written power of attorney of the signatory of the Bid to commit the Bidder;

(b) Total monetary value of construction work performed for each of the last five years.

(c) experience in works of a similar nature and size for each of the last five years, and details of works underway or contractually committed; and clients who may be contacted for further information on these contracts;

(d) Major items of construction equipment proposed to carry out the Contract;

(e) Qualifications and experience of key site management and technical personal proposed for Contract;

(f) Reports on the financial standing of the Bidder, such as profit and loss statements and auditor’s reports for the past five years;

(g) Evidence of access to line(s) of credit and availability of other financial resources facilities (10% of contract value), certified by the Bankers (not more than 3 months old);

(h) Undertaking that the bidder will be able to invest a minimum amount up to 25% of contract value exclusively for this work, during implementation.

(i) Authority to seek references from the Bidder’s bankers;

(j) Self attested copy of information regarding any litigation, current or during the last five years, in which the Bidder is involved, the parties’ concerned, and disputed amount;

(k) Proposal for subcontracting components of the works amounting to more than 10 percent of the Bid Price shall not be permitted,

(l) the proposed methodology and programme of construction, backed with equipment planning and deployment, duly supported with broad calculations and quality control procedures proposed to be adopted, justifying their capability of execution and completion of the work as per technical
specifications within the stipulated period of completion as per milestones (for all contracts over Rs.2.5 Crore).

* Delete, if pre-qualification is to be carried out.

4.4 **JOINT VENTURE**

4.4.1 Joint Venture / Consortium partners would be limited to three (including the lead partner)

4.4.2 One of the partners, who is responsible for performing a key in contract (lead partner of the JV) management or is executing a major component of the proposed contract, shall be nominated as being in charge during Bidding periods and in the event of successful Bid, during contract execution. The partner in charge shall be authorized to incur liabilities and receive instructions for and on behalf of the partner(s) of the Joint Venture. This authorization shall be evidenced by submitting a power of attorney signed by legally authorized signatories of all partners.

4.4.3 All the partners of Joint Ventures shall be, jointly and severally liable, during the Bidding process and for the execution of the contract in accordance with the contract terms, and a statement of this affect shall be included in the authorization. The Bid shall be signed so as to legally bind all the partners, jointly and separately. Bid security and performance guarantee, as required, will be furnished by the lead partner and Joint Venture / Consortium partner(s) out of their accounts in proportion to their participation in Joint Venture.

4.4.4 Qualifying criteria for Joint Venture / Consortium: Joint venture / Consortium will be permitted for projects costing any amount. Joint Venture/ Consortium must comply with the following requirements:

(a) The Joint Venture/ Consortium must satisfy collectively the criteria for this purpose the following data of each member of the Joint Venture / Consortium may be added together to meet the collective qualifying criteria.

(i) Annual Turnover (Cl. 4.5 (A) (a) of ITB)

(ii) Particular Construction Experience. (Cl. 4.5 (A) (b) of ITB)

(iii) Personal Capabilities. (Annexure II)

(iv) Equipment Capabilities. (Annexure I)

v) Financial Capabilities [Cl.4.3(g) & Cl.4.3(h) of ITB]

(b) The Lead partner shall meet the following qualifying criteria in proportion to the partnership in JV but not less than 50%.

(i) Annual Turnover. (Cl. 4.5 (A) (a) of ITB)

(ii) Particular Construction Experience. (Cl. 4.5 (A) (b) of ITB)

(iii) Financial Capabilities. [Cl. 4.3 (g) & 4.3 (h) of ITB]

(c) Other partner shall meet the following qualifying criteria in proportion to the partnership in JV but not less than 25%.

(i) Annual Turnover. (Cl. 4.5 (A) (a) of ITB)
(ii) Particular Construction Experience. (Cl. 4.5 (A) (b) of ITB)

(iii) Financial Capabilities. [Cl. 4.3 (g) & 4.3 (h) of ITB]

4.4.5 A copy of the Joint Venture / Consortium Agreement (JVA) entered into the between the partner shall be submitted with the application. Alternatively, a letter of Intent to execute a JVA in the event of successful Bid shall be signed by all partner(s) and submitted with the application together with a copy of the proposed agreement. The JVA shall include among other things a Joint Venture's objectives and proposed management structure, the contribution of each partner to the Joint Venture / Consortium operation, the commitment of the partner to Joint Venture / Consortium in the event of the default or withdrawal of any partner an arrangement for providing the required indemnities:

(i) Stepping into the shoes of the existing partner(s) of JV with all liabilities of the existing partners from the beginning of the contract.

(ii) With the prior approval of the employer.

(iii) Notwithstanding demarcation or allotment of work between two JV partner(s), JV shall be liable for non-performance of the whole contract irrespective of their demarcation or shared of work.

In case of successful Bid being accepted by employer the payments under the contract will only be made to the JV not to the individual partner(s).

4.4.6 Joint Venture / Consortium Agreement shall contain a Clause to the effect that their shall be a separate JV Bank Account (distinct from the Bank Account of the individual partners) to which the individual partner shall contribute their share / or working capital.

Joint Venture / Consortium Agreement shall also contain a Clause to the effect that the financial obligations of the JV shall be discharged through the said JV Bank Account only and also all the payments received or paid by the employer by the JV shall be through that Account alone.

**Additional Requirements for submitting Proposal by a Consortium**

- Number of members in consortium shall not exceed 3(three)

- Wherever required, the Proposal shall contain the information required of each of the members of the Consortium.

- The members of the Consortium shall furnish Power of Attorney duly signed by authorized representative(s) of the members.

- The Application should include a brief description of the roles and responsibilities of individual members, particularly with reference to financial, technical and O&M obligations;

- The Proposal shall be signed by the duly authorized signatory of the Lead Member and shall be legally binding on all the members of the Consortium.

- The Consortium shall submit a MoU as part of its Proposal. The MoU shall, inter alia, include the following:

  - Convey the intent of the Lead Member to incorporate a wholly owned SPV under the Companies Act, 2013 to act as the Concessionaire, with the Operator/operators. In case the Project is awarded to the Consortium or joint venture company, as the case may be, Concessionaire would enter into a Concession Agreement with
the MNP and shall subsequently carry out all the responsibilities as Successful Bidder in terms of the Concession Agreement.

- The Parties undertake that they shall collectively hold 100% shareholding of the paid up Equity of the SPV [as defined in Concession Agreement] share capital of the concessionaire commencing from the Execution Date of the concession agreement until expiry of five years and shall hold at least 51% (fifty one per cent) shareholding of the subscribed and paid up equity of the Concessionaire at all times. Further, in case of Consortium bidding entity, besides the foregoing shareholding requirement, the bidding Consortium shall ensure that the Lead Member thereof holds at least 51% shareholding in the paid up equity capital of the Concessionaire and the other members of consortium shall hold minimum 10% (ten per cent) shareholding in the paid up equity capital of the Concessionaire; No change in shareholding of the selected bidder [either single Bidding Entity/ Bidding] as set out herein and (as to be reiterated in the Joint Bidding Agreement) in the Concessionaire shall take place.

- Clearly set out the roles and responsibilities of each Member of the Consortium for implementing the Project.

- Include a statement to the effect that the members of the Consortium shall be jointly liable for the implementation of the Project in accordance with the terms of the Concession Agreement.

- In naming the Lead Member and the Operator of the Consortium, it should include their successors and permitted assigns.

A copy of the MoU should be submitted as part of the Proposal. The MoU entered into between the Members of the Consortium should be specific for the Project and should contain the above requirements, failing which the Proposal would be liable to be considered as non-responsive.

4.5 **A. To qualify for award of the contract, each bidder in its name should have in the last five years as referred to in Appendix.**

(a) The contractor/ firm must have achieved a minimum annual financial turnover Rs **2956.21**Lakhs (Twenty Nine crore and Fifty Six lakhs Twenty One thousand) which is equal to **50% of estimated cost** (in all classes of Civil engineering construction works only) amount in any one financial year (2011-12, 2012-13, 2013-14,2014-15,2015-16).

(b) The contractor/ firm must have satisfactorily completed (of work whose experience certificate is submitted ) as a prime contractor at least one similar work of value not less than amount indicated in Appendix *(usually not less than 50% of estimated value of contract of last five years)* i.e. 0.5x 

\[ 5912.41 \text{ lakh} = \text{Rs} \ 2956.21 \text{Lakhs} \]

Similar works means any water supply project which consist of minimum two components such as Construction of ESR and supplying laying and Jointing DI K7 Pipe lines.

(c) (i) Executed in any one year in last five years, the minimum quantities of the following items of work as indicated in Appendix.

<table>
<thead>
<tr>
<th>Item</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESR (50%)</td>
<td>3.75 Lakh Liter</td>
</tr>
<tr>
<td>Supplying and laying of DI Pipe Water Supply Pipeline (25 % of total length)</td>
<td>The bidder should have executed laying and jointing <strong>25911 mts</strong> length of diameter 100mm to 400mm DI pipe</td>
</tr>
<tr>
<td>Should have experience in SCADA project including Bulk AMR (Automatic Meter Reading) Flow Meters, Level transmitters, Chlorine transmitters and maintenance in water supply projects</td>
<td></td>
</tr>
</tbody>
</table>

(ii) **The contractor/firm should have executed the O&M of water supply scheme for a period not less than 3 years are eligible.**

*(d)*
(iii) The contractor/firm must have satisfactorily completed as a prime contractor at least one similar O&M work of value not less than 35% of O&M contract value in any one year

For Example: If the O&M value for 5 years is Rs.50.00 crore. Hence for one year the cost will be Rs.10.00 crores on pro-rata basis. The bidder should have the experience of maintaining O&M component be 35% of Rs.10.00 crore

The contractor or his identified sub-contractor should possess required valid electrical license for executing the electrification works.

*(e) The contractor or his identified sub-contractor should possess required valid license for executing the water supply/sanitary engineering works.

4.5. B. Each bidder should further demonstrate

(a) Availability (either owned or leased or by procurement against mobilization advances) of the following key and critical equipment for this work:

NOTE: Based on the studies, carried out by the Engineer the minimum suggested Major equipment to attain the completion of works in accordance with the prescribed construction schedule are shown in the Annexure-I. The bidders should, however, undertake their own studies and furnish with their bid, a detailed construction planning and methodology supported with layout and necessary drawings and calculations (detailed) as stated in clause 4.3(C) above to allow the employer to review their proposals. The numbers, types and capacities of each plant/equipment shall be shown in the proposals along with the cycle time for each operation for the given production capacity to match the requirements.

(b) Availability for this work of personnel with adequate experience as required; as per Annexure-II.

(c) Liquid assets and/or availability of credit facilities of no less than amount indicated in Appendix (credit lines/letter of credit/certificates from Banks for meeting the funds requirements etc.-usually the equivalent of the estimated cash flow for 3 months in peak construction period.)

C. To qualify for a package of contracts made up of this and other contracts for which bids are invited in the IFB, the bidder must demonstrate having experience and resources sufficient to meet the aggregate of the qualifying criteria for the individual contracts.

4.6 Sub-contractors’ experience and resources shall not be taken into account in determining the bidder’s compliance with the qualifying criteria except to the extent stated in 4.5(A) above.

4.7. Bidders who meet the minimum qualification criteria will be qualified only if their available bid capacity is more than the total bid value. The available bid capacity will be calculated as under assessed:

\[
\text{Available Bid capacity} = (A*N^2 - B) \times P
\]

\[
A = \text{Maximum value of civil engineering works executed in any one year during the last five years (updated to the price level of the year indicated in Appendix) taking into account the completed as well as works in progress.}
\]

\[
N = \text{Number of years prescribed for completion of the works for which bids are invited.}
\]

\[
B = \text{Value (updated to the price level of the year indicated in Appendix) of existing commitments and on going works to be completed during the next 2.0 years (period of completion of the works for which bids are invited)}
\]

Note: The statements showing the value of existing commitments and on-going works as well as the stipulate period of completion remaining for each of the works listed should be countersigned by the engineer in charge, not below the rank of an Executive Engineer or equivalent.

\[
\text{Note: Assessment of Bid Capacity is given in Clarifications at the end of SBD.}
\]

4.8. Even though the bidders meet the above qualifying criteria, they are subject to be disqualified if they have:
* Delete, if not applicable.

- made misleading or false representations in the forms, statements and attachments in proof of the qualification requirements; and/or

- Record of poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, litigation history, or financial failures etc.; and/or

- participated in the previous bidding for the same work and had quoted unreasonably high bid prices and could not furnish rational justification to the employer.

5. **One Bid per Bidder**

5.1. Each bidder shall submit only one bid for one package. A bidder who submits or participates in more than one Bid (other than figuring as a subcontractor or in cases of alternatives that have been permitted or requested) will cause all the proposals with the Bidder’s participation to be disqualified.

6. **Cost of Bidding**

6.1. The bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible and liable for those costs.

7. **Site Visit**

7.1. The Bidder, at the Bidder’s own responsibility and risk should visit and examine the Site of Works and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for construction of the Works. The costs of visiting the Site shall be at the Bidder’s own expense.
B. BIDDING DOCUMENTS

8. Content of Bidding Documents

8.1. The set of bidding documents comprises the documents listed below and addenda issued in accordance with Clause 10:

<table>
<thead>
<tr>
<th>Section</th>
<th>Particulars</th>
<th>Volume No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Invitation for Bids</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Instruction to Bidders</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Qualification Information, and other forms</td>
<td>I</td>
</tr>
<tr>
<td>4</td>
<td>Conditions of contract</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Contract Data</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Technical Specifications</td>
<td>II</td>
</tr>
<tr>
<td>7</td>
<td>Form of bid</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Bill of Quantities</td>
<td>III</td>
</tr>
<tr>
<td>9</td>
<td>Securities and other forms</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Drawings, if any</td>
<td>IV</td>
</tr>
<tr>
<td>11</td>
<td>Documents to be furnished by bidder</td>
<td>V</td>
</tr>
</tbody>
</table>
8.2. One copy of each of the volumes I, II, III and IV will be issued to the bidder. Documents to be furnished by the bidder in compliance to section 2 will be prepared by him and furnished as Volume - V in two parts (refer clause 12).

8.3. The bidder is expected to examine carefully all instructions, conditions of contract, contract data, forms, terms, and technical specifications, bill of quantities, forms, Annexes and drawings in the Bid Document. Failure to comply with the requirements of Bid Documents shall be at the bidder’s own risk. Pursuant to clause 26 hereof, bids which are not substantially responsive to the requirements of the Bid Documents shall be rejected.

9. Classification of Bidding Documents

9.1.1 A prospective bidder requiring any clarification of the bidding documents may notify the Employer in writing or by cable (hereinafter “cable” includes telex and facsimile) at the Employer’s address indicated in the invitation to bid. The Employer will respond to any request for clarification which he received earlier than 15 days prior to the deadline for submission of bids. Copies of the Employer’s response will be forwarded to all purchasers of the bidding documents, including a description of the enquiry but without identifying its source.

9.1.2 Bidding document is available on Internet on official website of Govt. of Jharkhand (www.jharkhandtenders.gov.in). It can be downloaded and submitted to the competent authority with the cost of document in the shape of cash or Demand draft as stated in IFB along with Bid Security money in time.

9.2 Pre-bid meeting

9.2.1. The bidder or his official representative is invited to attend a pre-bid meeting which will take place at the address, venue, time and date as indicated in appendix.

9.2.2. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.

9.2.3 The bidder is requested to submit any questions in writing or by cable to reach the Employer not later than one week before the meeting.

9.2.4. Minutes of the meeting, including the text of the questions raised (without identifying the source of enquiry) and the responses given will be transmitted without delay to all purchasers of the bidding documents. Any modification of the bidding documents listed in sub-Clause 8.1 which may become necessary as a result of the pre-bid meeting shall be made by the Employer exclusively through the issue of an Addendum pursuant to Clause 10 and not through the minutes of the pre-bid meeting.

9.2.5. Non-attendance at the pre-bid meeting will not be a clause for disqualification of a bidder.

10. Amendment of Bidding Documents

10.1. Before the deadline for submission of bids, the Employer may modify the bidding documents by issuing addenda.

10.2. Any addendum thus issued shall be part of the bidding documents and shall be communicated in writing or by cable to all the purchasers of the bidding documents. Prospective bidders shall acknowledged receipt of each addendum in writing or by cable to the Employer. The Employer will assume no responsibility for postal delays.

10.3. To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the Employer may, at his discretion, extend as necessary the deadline for submission of bids, in accordance with Sub-Clause 20.2 below.
C. PREPARATION OF BIDS

11. **Language of the Bid**

11.1. All documents relating to the bid shall be in the English language.

12. **Documents Comprising the Bid**

The bid to be submitted by:

12.1. The bidder as Volume V of the bid document (refer Clause 8.1.) shall be in two separate parts

**Part I shall be named “Technical Bid” and shall comprise**

(i) Bid security in the form specified in Section 8.
(ii) Qualification Information and supporting documents as specified in Section 2.
(iii) Certificates, undertakings, affidavits as specified in Section 2.
(iv) Any other information pursuant to Clause 4.2 of these instructions
(v) Undertakings that the bid shall remain valid for the period specified in Clause 15.1

**Part II shall be named “Financial Bid” and shall comprise**

(i) Form of Bid as specified in Section 6
(ii) Priced Bill of Quantities for items specified in Section 7, each part will be separately sealed and marked in accordance with the Sealing and Marking Instructions in Clause 19.

12.2. The bidder shall submit bid online.

12.3. Following documents, which are not submitted with the bid, will be deemed to be part of the bid.

<table>
<thead>
<tr>
<th>Section</th>
<th>Particulars</th>
<th>Volume No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Invitation for Bids(IFB)</td>
<td></td>
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<tr>
<td>2</td>
<td>Instruction to Bidders</td>
<td>Volume I</td>
</tr>
<tr>
<td>3</td>
<td>Qualification Information, and other forms</td>
<td>Volume I</td>
</tr>
<tr>
<td>4</td>
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<td>5</td>
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<td></td>
</tr>
<tr>
<td>6</td>
<td>Specifications</td>
<td>Volume II</td>
</tr>
<tr>
<td>7</td>
<td>Drawings</td>
<td>Volume IV</td>
</tr>
</tbody>
</table>
13. **Bid Prices**

13.1. The contract shall be for the whole works as described in Sub-Clause 1.1. based on the priced Bill of Quantities submitted by the Bidder.

13.2. The bidder shall fill in rates in figures only as the rate in words will be generated automatically in the BOQ template. Items for which no rate or price is entered by the bidder will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the Bill of Quantities.

13.3. All duties, taxes, and other levels payable by the contractor under the contract, or for any other cause shall be included in the rates, prices and total Bid Price submitted by the Bidder.

13.4. *The rates and prices quoted by the bidder shall be fixed for the duration of the Contract and shall not be subject to adjustment on any account (For contracts up to 12 months period). OR

13.4. *The rates and prices quoted by the bidder are subject to adjustment during the performance of the Contract in accordance with the provisions of Clause 47 of the Conditions of Contract (For contracts more than 12 months period).

14. **Currencies of Bid and Payment**

14.1. The unit rates and the prices shall be quoted by the bidder entirely in Indian Rupees. All payment shall be made in Indian Rupees.

* Choose one and delete the other

15. **Bid Validity**

15.1. Bids shall remain valid for a period not less than 120 days after the deadline date for bid submission specified in Clause 20. A bid valid for a shorter period shall be rejected by the Employer as non-responsive. In case of discrepancy in bid validity period between that given in the undertaking pursuant to clause 12.1 (v) and the Form of Bid submitted by the bidder, the latter shall be deemed to stand corrected in accordance with the former and the bidder has to provide for any additional security that is required.

15.2. In exceptional circumstances, prior to expiry of the original time limit, the Employer may request that the bidders may extend the period of validity for a specified additional period. The request and the bidders' responses shall be made in writing or by cable. A bidder may refuse the request without forfeiting his bid security. A bidder agreeing to the request will not be required or permitted to modify his bid, but will be required to extend the validity of his bid security for a period of the extension, and in compliance with Clause 16 in all respects.

15.3 Deleted.

15.4 Bid evaluation will be based on the bid prices without taking into consideration the above correction.

16. **Bid Security**

16.1. The Bidder shall furnish, as part of his Bid, a Bid security in the amount as shown in column 4 of the table of IFB for this particular work. This bid security shall be in favour of Employer as named in Appendix and may be in one of the following forms:

a. Receipt in challan of cash deposit in the Govt. Treasury in India.

b. Deposit-at-call receipt from any scheduled Indian bank from any of the branches of SBI/ Nationalised/ Scheduled Bank situated within India, approved by the Reserve bank of India.
c. Indian Post Office/National Savings Certificates duly endorsed by the competent postal authority in India.

d. Bank Guarantee from any scheduled Indian Bank from any of the branches of SBI/ Nationalised / Scheduled Bank situated within the state of India in the format given in Section 8.

e. Fixed deposit receipt, a certified cheque or an irrevocable letter of credit, issued by any scheduled Indian Bank approved by the Reserve Bank of India.

16.2. Bank guarantees (and other instruments having fixed validity) issued as surety for the bid shall be valid for **45 days beyond the validity of the bid**.

16.3. Any bid not accompanied by an acceptable Bid Security and not secured as indicated in Sub-Clauses 16.1 and 16.2 above shall be rejected by the Employer as non-responsive.

16.4. The Bid security of unsuccessful bidders will be returned within 28 days of the end validity period specified in sub-Clause 15.1.

16.5. The Bid security of the successful bidder will be discharged when the bidder has signed the Agreement and furnished the required Performance Security.

16.6. The Bid security may be forfeited

   (a) if the Bidder withdraws the Bid after Bid opening during the period of Bid validity;

   (b) if the Bidder does not accept the correction of the Bid Price, pursuant to Clause 27; or

   (c) in the case of a successful Bidder, if the Bidder fails within the specified time limit to

      (i) sign the Agreement; or

      (ii) furnish the required Performance Security.

17. **Alternative proposals by Bidders**

17.1. Bidders shall submit offers that fully comply with the requirements of the bidding documents, including the conditions of contract (including mobilization advance or time for completion), basic technical design as indicated in the drawing and specifications. Conditional offer or alternative offers will not be considered further in the process of tender evaluation.

18. **Format and Signing of Bid**

18.1 The bidder shall submit the bids as per "Addendum to SBD".

18.2. Instruction to Bidders (for SBD contract) to be followed. Bids submitted online have to be digitally signed by the bidder.

18.3 Bidders shall follow the Method of submission of bid as mentioned in Instruction to Bidders (for SBD contract) and addendum to SBD.

D. **SUBMISSION OF BIDS**

19. **Sealing and Marking of Bids**

19.1. Bidders shall follow the Method of submission as per addendum to SBD.

19.2. Bidders shall follow the Method of submission as per addendum to SBD.
19.3. Bidders shall follow the Method of submission as per addendum to SBD.

19.4. Bidders shall follow the Method of submission as per addendum to SBD.

20. Deadline for Submission of the Bids

20.1. Bidders shall follow invitation for Bid.

20.2. The Employer may extend the deadline for submission of bids by issuing an amendment in accordance with Clause 10, in which case all rights and obligations of the employer and the bidders previously subject to the original deadline will then be subject to the new deadline.

21. Late Bids

21.1. Any Bid received by the Employer after the deadline prescribed in Clause 20 will be returned to the bidder.

22. Modification and Withdrawal of Bids

22.1. Bidders may modify or withdraw their bids by giving notice in writing before the deadline prescribed in Clause 20 or pursuant to Clause 23.

22.2. Bidders shall follow the Method of submission as per addendum to SBD.

22.3. No bid may be modified after the deadline for submission of Bids except in pursuance of Clause 23.

22.4. Withdrawal or modification of a Bid between the deadline for submission of bids and the expiration of the original period of bid validity specified in Clause 15.1 above or as extended pursuant to clause 15.2 may result in the forfeiture of the Bid security pursuant to Clause 16.

E. BID OPENING AND EVALUATION

23. Bid Opening

23.1. The Employer will open all the Bids submitted online including modification made pursuant to Clause 22, in the presence of the Bidders or their representatives who choose to attend at time, date and the place specified in Appendix in the manner specified in Clause 20 and 23.3. In the event of the specified date of Bid opening being declared a holiday for the Employer, the Bids will be opened at the appointed time and location on the next working day. A notice for the same shall be posted on the website.

23.2. Substituted (referred to addendum SBD).

23.3. Substituted (referred to addendum SBD).

23.4.(i) Subject to confirmation of the bid security by the issuing bank, the bids accompanied with valid security will be taken up for evaluation with respect to the Qualification Information and other information furnished in Part I of the bid pursuant to clause 12.1.

(ii) After receipt of confirmation of the bid security, the bidder will be asked in writing/e-mail (usually within 10 days of opening of the Technical Bid) to clarify or modify his technical bid, if necessary, with respect to any rectifiable defects.

(iii) The bidders will respond by e-mail in not more than 7 days of issue of the clarification letter, which will also indicate the date, time and venue of opening of the Financial Bid (usually on the 21st day of opening of the Technical bid)
(iv) Immediately (usually within 3 or 4 days), on receipt of these clarifications the Evaluation Committee will finalize the list of responsive bidders whose financial bids are eligible for consideration.

23.5. **Substituted** (referred to addendum SBD).

23.6. **Substituted** (referred to addendum SBD).

23.7. In case bids are invited in more than one package, the order for opening of the “Financial Bid” shall be that in which they appear in the “Invitation For Bid”.

23.8. The Employer shall prepare minutes of the Bid opening, including the information disclosed to those present in accordance with Sub-clause 23.6.

24. **Process to be Confidential**

24.1 Information relating to the examination, clarification, evaluation, and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process until the award to the successful Bidder has been announced. Any effort by a Bidder to influence the Employer’s processing of Bids or award decisions may result in the rejection of his Bid.

25. **Clarification of Financial Bids**

25.1. To assist in the examination, evaluation, and comparison of Bids, the Employer may, at his discretion, ask any Bidder for clarification of his Bid, including breakdowns of unit rates. The request for clarification and the response shall be in writing or by cable, but no change in the price of substance of the Bid shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by the Employer in the evaluation of the Bids in accordance with Clause 27.

25.2. Subject to sub-clause 25.1, no Bidder shall contact the Employer on any matter relating to his bid from the time of the bid opening to the time the contract is awarded. If the bidder wishes to bring additional information to the notice of the Employer, it should do so in writing.

25.3. Any effort by the Bidder to influence the Employer in the Employer’s bid evaluation, bid comparison or contract award decisions may result in the rejection of the Bidders’ bid.

26. **Examination of Bids and Determination of Responsiveness**

26.1. During the detailed evaluation of “Technical Bids”, the Employer will determine whether each Bid

(a) meets the eligibility criteria defined in Clause 3 and 4; (b) has been properly signed; (c) is accompanied by the required securities and; (d) is substantially responsive to the requirements of the Bidding documents. During the detailed evaluation of the “Financial Bid”, the responsiveness of the bids will be further determined with respect to the remaining bid conditions, i.e., priced bill of quantities, technical specifications, and drawings.

26.2. A substantially responsive “Financial Bid” is one which conforms to all the terms, conditions, and specifications of the Bidding documents, without material deviation or reservation. A material deviation or reservation is one (a) which affects in any substantial way the scope, quality, or performance of the Works; (b) which limits in any substantial way, inconsistent with the Bidding documents, the Employer’s rights or the Bidder’s obligations under the Contract; or (c) whose rectification would affect unfairly the competitive position of other Bidders presenting substantially responsive Bids.

26.3. If a “Financial Bid” is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the non-conforming deviation or reservation.
27. **Correction of Errors**

27.1. “Financial Bids” determined to be substantially responsive will be checked by the Employer for any arithmetical errors. Errors will be corrected by the Employer as follows:

(a) where there is a discrepancy between the rates in figures and in word, the rate in words will govern; and

(b) where there is a discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted will govern.

27.2. The amount stated in the “Financial Bid” will be corrected by the Employer in accordance with the above procedure and the bid amount adjusted with the concurrence of the Bidder in the following manner:

(a) If the Bid price increases as a result of these corrections, the amount as stated in the bid will be the ‘bid price’ and the increase will be treated as rebate;

(b) If the bid price decrease as a result of the corrections, the decreased amount will be treated as the ‘bid price’. Such adjusted bid price shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount the Bid will be rejected, and the Bid security may be forfeited in accordance with Sub-clause 16.6(b)

28. Deleted

29. **Evaluation and Comparison of Financial Bids**

29.1. The Employer will evaluate and compare only the Bids determined to be substantially responsive in accordance with Sub-Clause 26.2.

29.2. In evaluating the Bids, the Employer will determine for each Bid the evaluated Bid Price by adjusting the Bid Price as follows:

(a) making any corrections for errors pursuant to clause 27; or

(b) making appropriate adjustments for any other acceptable variations, deviations; and

(c) making appropriate adjustments to reflect discounts or other price modifications offered in accordance with Sub-Clause 23.6

In the financial bid, bidder should propose the Capital grant and O&M fee as given in format for financial bid.

The Financial Proposal of all the Bidders shall be evaluated based on the following formula:

\[ \text{Financial Support required from ULB} = \text{Capital Grant plus over all O&M Fee} \]

i. For the purpose of evaluation, O&M Fees\((\text{Rs per KL})\)shall mean the sum of present value of the amount \((\text{Rs per KL})\) quoted by the Bidder for the respective financial years multiplied by Volume of water in respective year in KL/day multiplied by 365 days, for 5 years.

\[ \text{O&M Fees} = \sum (\text{Present value of the amount of O&M Fees (Rs per KL) for 5years}) \times \text{Volume of water (KL/day)} \times 365 \]

ii. In case the Bidder does not quote amount of O&M Fees for any financial year the same will be taken as zero.

The present value of O&M Fees quoted by the Bidder shall be discounted at 16% would be used for final evaluation.

The present value \((\text{PV})\) of O&M Fees would be computed as
PV = O&M1/(1.16)^1+O&M2/(1.16)^2+O&M3/(1.16)^3+O&M4/(1.16)^4+O&M5/(1.16)^5

O&M1, O&M2, O&M3, O&M4 and O&M5 are the Annual O&M Fees required during year1, year2, and up to year5.

The evaluation of successful bidder shall be as under:

Total quoted cost for construction of the project (CAPEX) : X

NPV for O&M component : Y

Total cost of the project, Z = X + Y

The lowest total cost (Z) quoted by the bidder shall be selected.

29.3 The Employer reserves the right to accept or reject any variation or deviation. Variations and deviations and other factors, which are in excess of the requirements of the bidding documents or otherwise result in unsolicited benefits for the Employer shall not be taken into account in Bid evaluation.

29.4 The estimated effect of the price adjustment conditions under Clause 47 of the Conditions of Contract, during the period of implementation of the Contract, will not be taken into account in Bid evaluation.

29.5 If the Bid of the successful Bidder is seriously unbalanced in relation to the Engineer’s estimate of the cost of work to be performed under the contract, the Employer may require the Bidder to produce detailed price analyses for any or all items of the Bill of Quantities, to demonstrate the internal consistency of those prices with the construction methods and schedule proposed. After evaluation of the price analyses, the employer may require that the amount of the performance security set forth in clause 34 be increased at the expense of the successful Bidder to a level sufficient to protect the Employer against financial loss in the event of default of the successful Bidder under the Contract.

29.6 A bid which contains several items in the Bill of Quantities which are unrealistically priced low and which cannot be substantiated satisfactorily by the bidder, may be rejected as non-responsive.

30 Deleted
F. AWARD OF CONTRACT

31. **Award of Criteria**

31.1. Subject to Clause 32, the Employer will award the Contract to the Bidder whose Bid has been determined

(i) to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid Price; and

(ii) to be within the available bid capacity adjusted to account for his bid price which is evaluated the lowest in any of the packages opened earlier than the one under consideration. In no case, the contract shall be awarded to any bidder whose available bid capacity is less than the evaluated bid price, even if the said bid is the lowest evaluated bid. The contract will in such cases be awarded to the next lowest bidder at his evaluated bid price.

32. **Employer’s Right to Accept any Bid and to reject any or all Bids**

32.1. Notwithstanding Clause 31, the Employer reserves the right to accept or reject any Bid to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Employer’s action.

33. **Notification of Award and Signing of Agreement**

33.1. The Bidder whose Bid has been accepted will be notified of the award by the employer prior to expiration of the Bid validity period by cable, telex or facsimile confirmed by registered letter. This letter (hereinafter and in the Conditions of Contract called the “Letter of Acceptance”) will state the sum that the Employer will pay the contractor in consideration of the execution, completion, and maintenance of the Works by the contractor as prescribed by the contract (hereinafter and in the contract called the “Contract Price”).

33.2. The notification of award will constitute the formation of the Contract, subject only to the furnishing of a performance security in accordance with the provisions of Clause

33.3. The Agreement will incorporate all agreements between the Employer and the successful Bidder. It will be signed by the Employer and the successful Bidder within 14 days from date of issue of Letter of Acceptance after depositing Performance Security money upon furnishing by the successful Bidder of the Performance Security, the Employer will promptly notify the other Bidders that their Bids have been unsuccessful.

34. **Performance Security**

34.1. Within 14 days of receipt of the Letter of Acceptance, the successful Bidder shall deliver to the Employer a Performance security in any of the forms given below for an amount equivalent to **2% of the Contract price plus additional security for unbalanced Bids** in accordance with clause 29.5 of ITB and Clause 52 of Conditions of Contract:

34.2. A bank guarantee from any of the branches of SBI/ Nationalized / Scheduled Bank situated within India in the form given in Section 8; or Certified Cheque/Bank Draft as indicated in Appendix.

34.2 If the performance security is provided by the successful Bidder in the form of a Bank Guarantee, it shall be issued from any of the branches of SBI/ Nationalized / Scheduled Bank situated within India.

34.3 Failure of the successful Bidder to comply with the requirements of Sub-Clause 34.1 shall constitute grounds for cancellation of the award and forfeiture of the Bid Security.
35. **Advance Payment and Security**

35.1. The Employer will provide an Advance Payment on the Contract Price as stipulated in the Conditions of Contract, subject to maximum amount, as stated in the Contract Data.

36. **Deleted**

37. **Corrupt or Fraudulent Practices**

37.1. The Employer will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question and will declare the firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract with National Highways Authority of India/State PWD and any other agencies, if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for the contractor, or in execution.

37.2. Furthermore, Bidders shall be aware of the provision stated in Sub-Clause 23.2 and Sub-Clause 59.2 of the Conditions of Contract.
APPENDIX to ITB

Clause Reference with respect to

Section-1

1. Name of the Employer is JUIDCO Ltd, UD Department, Jharkhand Ranchi - [C1.1.1]

2. The last five years

<table>
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<tr>
<th>Year Interval</th>
<th>Year</th>
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<tr>
<td>2012 - 2013</td>
<td></td>
</tr>
<tr>
<td>2013 - 2014</td>
<td></td>
</tr>
<tr>
<td>2014 - 2015</td>
<td></td>
</tr>
<tr>
<td>2015 - 2016</td>
<td></td>
</tr>
</tbody>
</table>

3. This annual financial turn over amount is Rs **2956.21** Lakhs. *(Rupees Twenty Nine crore Fifty Six Lakh Twenty One Thousand) only.* [C1.4.5A (a)]

4. Value of work is Rs **5912.41** Lakhs *(Rupees Fifty Nine crore Twelve lakh Forty One thousand Only)* [C1.4.5A (b)]

5. Quantities of work are: As prescribed by concerned Department / employer

- Supplying & laying of Pipeline *(100 mm to 400 mm dia)* 99618 mts
- E.S.R. 7.50 Lakh Litre capacity with 21 M staging

[C1.4.5A(c)]

6. The cost of electric & Mechanical work is excluding labour cess. [C1.4.5A (d)]

7. The cost of water supply & sanitary works in staff Qtr & office buildings is only ..........including labour cess. [C1.4.5A (e)].

8. Liquid assets and/or availability of credit facilities are Rs. **591.24** lakhs [C1.4.5B(c)]

9. Price level of the financial year ___16-17______________ [C1.4.7]

10. The pre-bid meeting will take place at conference hall, JUIDCO Ltd. **3rd Floor, Pragati Sadan, Kuchahri road, Ranchi.** on 24.01.2017 at **4.00PM** [C1.9.2.1]

(Address of the venue, time and date)

Managing Director, JUIDCO Ltd, 3rd floor, Pragati Sadan, Kutchery Chowk, Ranchi.

11. The technical bid will be opened at the Office of Managing Director, JUIDCO Ltd, 3rd Floor, Pragati Sadan, Kutchery Chowk, Ranchi at **5.30PM on 08.02.2017.** [C1.23.1]

(Address of the venue, Time and date)

12. Address of the Employer:- JUIDCO Ltd, **3rd Floor, Pragati Sadan, Kutchery Chowk, Ranchi.**
13. Identification: [C1. 19.2(b)]

   Detailed survey, design and drawing, construction of RCC Elevated Service Reservoir 7.50 lakh liter 21 M staging (Zone – 8), Supplying and laying of Distribution Network with DI K7 pipes, Supply and installation of bulk flow meters, Supply installation of Gensets, SCADA and five years operation & maintenance with allied works etc. all complete job for Giridih Water Supply Scheme under JUIDCO Limited on turnkey basis.

   (Name of Contract)
   Bid reference : JUIDCO/NIT/Giridih WSS/2017/57

   Do not open before 5.30 PM on 08.02.2017 (Time and date)

14. The bid should be submitted latest by 5.30 PM on 08.02.2017. (date and time) [C1. 20.1(a)]

15. The bid will be opened at Office of JUIDCO Ltd, 3rd Floor, Pragati Sadan, Kutchery Chowk, Ranchi. [C1.23.1] (place) at 5.00 PM on 08.02.2017 (time and date).

16. The Bank draft in favour of Managing Director, JUIDCO Ltd Ranchi. Payable at Ranchi. [C1.34.1]

17. The name of Dispute Review Expert is Managing Director, JUIDCO Ltd Ranchi. [C1.36.1]

18. Value of one similar work for experience clause 4.5 A (b) - Rs 2956.21 Lakhs.

19. Escalation factors (for the cost of works executed and financial figure to a common base value for works completed)

<table>
<thead>
<tr>
<th>Years before</th>
<th>Multiply factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>One</td>
<td>1.1</td>
</tr>
<tr>
<td>Two</td>
<td>1.21</td>
</tr>
<tr>
<td>Three</td>
<td>1.33</td>
</tr>
<tr>
<td>Four</td>
<td>1.46</td>
</tr>
<tr>
<td>Five</td>
<td>1.61</td>
</tr>
</tbody>
</table>
**ANNEXURE-I**

List of Key Plant & Equipment to be deployed on JUIDCO Contract work

[Reference C1. 4.5 (B) (a)]

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Type of Equipment*</th>
<th>Maximum age as on 1.1.2016 In Years</th>
<th>Water Supply / Drainage Contract package Size**</th>
<th>Within One crore</th>
<th>Rs 1+ to 5 crores</th>
<th>Rs. 5+ to 30Crore</th>
<th>Rs. 30+ to 50Crore</th>
<th>Rs. 50+ Crores &amp; above</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Concrete Mini batching Machine with Integral Weigh Batching facility</td>
<td>5</td>
<td>As per decision of Engineer in charge</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Vibrator</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Rotary drilling/ Reverse rotary/ DTH Rig Machine</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Compressor</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Crane (1.5 MT to 2.5 MT)</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Truck/ Tractor with trailer</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Hydraulic Excavator</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Digital level instrument****</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>16</td>
<td></td>
</tr>
</tbody>
</table>

** On the basis of nature of construction work, list of key plant and equipment to be decided.

*** Life of machine minus 2.5 years or 5 years on 01.04.2016 whichever is more.

**** Required for Piped Water Supply / Drainage / Sewerage Scheme.
**ANNEXURE-II**
List of Key Personal to be deployed on Contract Work
[Reference C1.4.5 (B) (b)]

Contract Sl Package Size

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Personnel*</th>
<th>Qualification</th>
<th>Rs 1 to 2 crores</th>
<th>Rs 2+ to 10 Crores</th>
<th>Rs. 10+ to 30 Crores</th>
<th>Rs. 30+ to 50 Crores</th>
<th>Rs. 50+ Crores &amp; above</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Project Manager</td>
<td>B.E. Civil + 10 Years Exp. (5 years as Manager in Water supply works)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Assistant project Manager</td>
<td>B.E. Civil + 7 Years Exp. (3 years Water supply works)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>Site Engineer</td>
<td>B.E. Mech./Civil + 5 Years Exp. Or Dip. Mech./Civil +7 years Exp.</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>Surveyor</td>
<td>B.E. Civil + 3 Years Exp. Or Dip. Civil + 5 years Exp.</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>5</td>
<td>Social Mobiliser (Senior)</td>
<td>M.S.W/R.D/M.B.A etc with at least 3 years experience</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>6</td>
<td>Social Mobiliser (Junior)</td>
<td>M.S.W/R.D/M.B.A etc with at least 1 year experience</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>总</td>
<td></td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>12</td>
</tr>
</tbody>
</table>

* The designation and number of the personnel has to be decided by the JUIDCO Ltd. as per actual requirement.
SECTION 2

QUALIFICATION INFORMATION
QUALIFICATION INFORMATION

The information to be filled in by the bidder in the following pages will be used for purposes of post qualification as provided for in Clause 4 of the Instructions to Bidders. This information will not be incorporated in the Contract.

1. for Individual Bidders

1.1. Constitution or legal status of Bidder

[Attach copy]

Place of registration: _________________________________

Principal place of business: _________________________________

Power of attorney of signatory of Bid

[Attach]

1.2. Total value of Civil Engineering construction

2011____2012______ β

Work performed in the last five years**

2012____2013_____

(In Rs. Million)

2013____2014_____

2014____2015_____

2015____2016_____

1.3.1. Work performed as prime contractor, work performed in the past as a nominated sub-contractor will also be considered provided the sub-contract involved execution of all main items of work described in the bid document, provided further that all other qualification criteria are satisfied (in the same name) on works of a similar nature over the last five years.**

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Name of the Employer*</th>
<th>Description of work</th>
<th>Contract No.</th>
<th>Value of Contract (Rs crore)</th>
<th>Date of issue Of work order</th>
<th>Stipulated Period of completion</th>
<th>Actual date of completion*</th>
<th>Remarks Explaining Reasons for delay&amp; work Completed</th>
</tr>
</thead>
</table>

* Attach certificate(s) from the Engineer(s)-in-Charge
** Immediately proceeding the financial year in which bids are received.
β Attach certificate from Chartered Accountant.
#1.3.2. Quantities of work executed as prime contractor, work performed in the past as a nominated
subcontractor, will also be considered provided the sub-contract involved execution of all main items of work described in the bid document, provided further that all other qualification criteria are satisfied (in the same name and style) in the last five years:**

<table>
<thead>
<tr>
<th>Year</th>
<th>Name of work</th>
<th>Name of the employer</th>
<th>Quantity of work performed</th>
<th>Remarks* (indicate contract Ref)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Construction of ESR</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Laying of DI pipe network</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Other related works</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year</th>
<th>Name of work</th>
<th>Name of the employer</th>
<th>Quantity of work performed</th>
<th>Remarks* (indicate contract Ref)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011-12</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2012-13</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2013-14</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2014-15</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2015-16</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1.4 Information on Bid capacity (works for which bids have been submitted and works which are yet to be completed) as on the date of this bid.

(A) Existing commitments and on-going works:

<table>
<thead>
<tr>
<th>Description of works</th>
<th>Place &amp; State</th>
<th>Contract No.</th>
<th>Name &amp; Address of Employer</th>
<th>Value of Contract (Rs Cr)</th>
<th>Stipulated Period of Completion</th>
<th>Value of Works* to be completed (Rs Cr)</th>
<th>Anticipated date of completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>

* Attach certificate(s) from the Engineer(s)-in-Charge
@ the item of work for which data is requested should tally with that specified in ITB clause 4.5 A(c). ** Immediately preceding the financial year in which bids are received.
# Delete, if prequalification has been carried out

(B) Works for which bids already submitted:
### Table 1

<table>
<thead>
<tr>
<th>Description of work</th>
<th>Place &amp; State</th>
<th>Name &amp; Address of Employer</th>
<th>Estimated value of works (Rs Cr)</th>
<th>Stipulated period of Completion</th>
<th>Date when decision is expected</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1.5 Availability of key items of Contractor’s Equipment essential for carrying out the Works [ref. Clause 4.5(B)(a)]. The Bidder should list all the information requested below. Refer also to Sub Clause 4.3(d) of the Instructions to Bidders.

<table>
<thead>
<tr>
<th>Item of Equipment</th>
<th>Requirement</th>
<th>Availability Proposals</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No.</td>
<td>Capacity</td>
<td>Owned/Leased to be procured Numbers/Capacity</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1.6 Qualifications and experience of key personnel required for administration and execution of the Contract [Ref. Clause 4.5(B)(b)]. Attach biographical data. Refer also to sub Clause 4.3(e) of instructions to Bidders and Sub Clause 9.1 of the Conditions of Contract.

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Qualification</th>
<th>Year of Experience (General)</th>
<th>Years of experience in the Proposed position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project manager</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Etc.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1.7 Proposed sub-contracts and firms involved. [Refer ITB Clause 4.3(k)]
<table>
<thead>
<tr>
<th>Sanctions of the Works</th>
<th>Value of Sub-contract</th>
<th>Sub-contractor (Name &amp; Address)</th>
<th>Experience in similar Work</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Attach copies of certificates on possession of valid license for executing water supply/sanitary work/building electrification works [Reference Clause 4.5(d) & Clause 4.5(e)]

1.8. Financial reports for the last five years: balance sheets, profit and loss statements, auditors’ reports (in case of companies/corporation), etc. List them below and attach copies.

1.9. Evidence of access to financial resources to meet the qualification requirements in Cash in hand, lines of credit, etc. List them below and attach copies of support documents.

1.10 Name, address, and telephone, telex, and fax numbers of the Bidders’ bankers who may provide references if contacted by the Employer.

1.11 Information on litigation history in which the Bidder is involved

<table>
<thead>
<tr>
<th>Other Party(ies)</th>
<th>Employer</th>
<th>Cause of Dispute</th>
<th>Amount involved</th>
<th>Remarks showing Present Status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1.12 Statement of compliance under the requirements of Sub Clause 3.2 of the instructions to Bidders. (Name of Consultant engaged for project preparation is ** ...............)

1.13 Proposed work methods and schedule. The Bidder should attach descriptions, drawings and charts as necessary to comply with the requirements of the Bidding documents. [Refer ITB Clause 4.1 & 4.3 (1)]

1.14 Programme

1.15 Quality Assurance Programme

2. Deleted

3. Additional Requirements.
3.1. Bidders should provide any additional information required to fulfill the requirements of Clause 4 of the Instructions to the Bidders, if applicable.

(i) Affidavit

(ii) Undertaking

*** (iii) Update of original pre qualification application

*** (iv) Copy of original pre qualification application

*** (v) Copy of pre qualification letter

** Fill the Name of Consultant.

*** Delete, if pre qualification has not been carried out.
SAMPLE FORMAT FOR EVIDENCE OF ACCESS TO OR AVAILABILITY OF CREDIT FACILITIES

(Clause 4.2 (i) OF ITB)

BANK CERTIFICATE

This is to certify that M/s. __________________________ is a reputed Company with a good financial standing.

If the contract for the work, namely __________________________ is awarded to the above firm, we shall be able to provide overdraft/credit facilities to the extent of Rs. __________ to meet their working capital requirements for executing the above contract during the contract period.

________________________
(Signature)

Name of Bank

Senior Bank Manager

Address of the Bank
AFFIDAVIT

1. I, the undersigned, do hereby certify that all the statements made in the required attachments are true and correct.

2. The undersigned also hereby certifies that neither our firm M/S __________________________ have been blacklisted nor have abandoned any work in any Govt. Dept in India or any contract awarded to us for such work have been rescinded, during last five years prior to the date of this bid.

3. The undersigned hereby authorize(s) and request(s) any bank, person, firm or corporation to furnish pertinent information deemed necessary and requested by the Department to verify this statement or regarding my (our) competence and general reputation.

4. The undersigned understand and agrees that further qualifying information may be requested, and agrees to furnish any such information at the request of the Department/Project implementing agency.

____________________________________
(Signed by an authorized Officer of the Firm)

____________________
Title of officer

____________________
Name of Firm

____________________
DATE
UNDERTAKING

I, the undersigned do hereby undertake that our firm M/s __________________________
_______________________ would invest a minimum amount up to 25% of the value of the work
(Exclusively for this work) during implementation of the Contract.

____________________________________
(Signed by an Authorized Officer of the Firm)

____________________________
Title of Officer

____________________________
Name of Firm

____________________________
DATE
SECTION 3

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Conditions of Contract
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10. Employer's & Contractor's Risks
11. Employer's Risks
12. Contractor's Risks
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19. Safety
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22. Access to the Site
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24. Deleted

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35. Correction of Defects
36. Uncorrected Defects

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40. Payments
41. Cash Flow Forecasts
42. Payment Certificates
43. Payments
44. Deleted
45. Tax
46. Currencies
47. Price Adjustment
48. Retention
49. Liquidated Damages
50. Bonus
51. Advance Payment
52. Securities
53. Deleted
54. Cost of Repairs
25. Deleted
26. Deleted

B. Time Control
27. Programme
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29. Deleted
30. Delays Ordered by the Engineer
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E. Finishing the Contract
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F. Contract
CONDITIONS OF CONTRACT

A. GENERAL

1. Definitions

1.1 Terms which are defined in the Contract data are not also defined in the Conditions of Contract but keep their defined meanings. Capital initials are used to identify defined terms.

The Adjudicator/Arbitrator synonymous with (Dispute Review Expert) is the person appointed jointly by the employer and the contractor to resolve disputes in the first instance, as provided for in clause 24 and 25. It is to be conducted under the rules of Indian Arbitration and Conciliation Act, 1996 (26 of 1996) any statutory modifications or re-enactment thereof.

**Bill of Quantities** means the priced and completed Bill of Quantities forming part of the Bid.

The **Completion Date** is the date of completion of the Works as certified by the Engineer in accordance with Sub clause 55.1.

The **Contract** is the contract between the Employer and the Contractor to execute, complete and maintain the Works. It consists of the documents listed in Clause 2.3 below.

The **Contract Data** defines the documents and other information which comprise the Contract.

The **Contractor** is a person or corporate body whose Bid to carry out the Works has been accepted by the Employer.
The **Contractor’s Bid** is the completed Bidding document submitted by the Contractor to the Employer and includes Technical and Financial bids.

The **Contract Price** is the price state in the Letter of Acceptance and thereafter as adjusted in accordance with the provisions of the Contract.

**Days** are calendar days; **months** are calendar months.

A **Defect** is any part of the Works not completed in accordance with the Contract.

The **Defects Liability Period** is the period named in the contract Data and calculated from the Completion Date.

The **Employer** is **Government of Jharkhand** who will employ the contractor to carry out the Works.

The **Employer’s representative** will be the Project Manager, concerned to be notified by the Employer. The Employer’s representative will act on behalf of employers.

The **Engineer** is the person named in the Contract Data Awarding contract on behalf of Employer (or any other competent person appointed and notified to the contractor to act in replacement of the Engineer) who is responsible for supervising the Contract, administering the Contract, certifying payments due to the Contractor, issuing and valuing Variations to the Contract, awarding extensions of time & valuing the compensation events.

**Equipment** is the Contractor’s machinery and vehicles brought temporarily to the Site to construct the Works.

The **Initial Contract Price** is the Contract Price listed in the Employer’s Letter of Acceptance.

The **Intended Completion Date** is the date on which it is intended that the Contractor shall complete the Works. The Intended Completion Date is specified in the Contract Data. The Intended Completion date may be revised only by the Engineer by issuing an extension of time.

**Materials** are all supplies, including consumables, used by the contractor for incorporation in the Works.

**Plant** is any integral part of the Works which is to have a mechanical, electrical, electronic or chemical or biological function.

The **Site** is the area defined as such in the Contract Data.

**Site Investigation Reports** are those which were included in the Bidding documents and are factualinterpretative reports about the surface and the sub-surface conditions at the site.

**Specification** means the Specification of the Works included in the Contract and any modification or additionmade or approved by the Engineer.
The **Start Date** is given in the Contract Data. It is the date when the Contractor shall commence execution of the works. It does not necessarily coincide with any of the Site Possession Dates.

A **Subcontractor** is a person or corporate body who has a contract with the Contractor to carry out a part of the work in the Contract which includes work on the Site.

**Temporary Works** are works designed, consulted, installed, and removed by the contractor which are needed for construction or installation of the Works.

A **Variation** is an instruction given by the Engineer, which varies the works.

The **Works** are what the Contract requires the Contractor to construct, install, and turn over to the Employer, as defined in the Contract Data.

### 2. Interpretation

2.1. In interpreting these Conditions of Contract, singular also means plural, male also means female or neuter, and the other way around. Headings have no significance. Words have their normal meaning under the language of the Contract unless specifically defined. The Engineer will provide instructions clarifying queries about the Conditions of Contract.

2.2. If sectional completion is specified in the Contract Data, references in the Conditions of Contract to the Works, the Completion Date, and the Intended Completion Date apply to any Section of the Works (other than references to the Completion date and Intended Completion date for the whole of the works).

2.3. The documents forming the Contract shall be interpreted in the following order of priority:

- (1) Agreement
- (2) Letter of Acceptance, notice to proceed with the works
- (3) Contractor’s Bid
- (4) Contract Data
- (5) Conditions of Contract including Special Conditions of Contract
- (6) Specifications
- (7) Drawings
(8) Bill of Quantities and

(9) Any other document listed in the Contract Data as forming part of the Contract including IFB & ITB.

3. **Language and Law**

3.1. The language of the Contract and the law governing the contract are stated in the Contract Data.

4. **Engineer’s Decisions**

4.1. Except where otherwise specifically stated, the Engineer will decide contractual matters between the Employer and the Contractor in the role representing the Employer.

5. **Delegation**

5.1. The Engineer may delegate any of his duties and responsibilities to other people after notifying the Contractor and may cancel any delegation after notifying the Contractor.

6. **Communications**

6.1. Communications between parties which are referred to in the conditions are effective only when in writing. A notice shall be effective only when it is delivered (in terms of Indian Contract act).

7. **Sub-Contracting**

7.1. The Contractor may sub-contract any portion of work, up to a limit specified in Contract Data, with the approval of the Engineer but may not assign the Contract without the approval of the Employer in writing. Sub-contracting does not alter the Contractor’s obligations. Maximum number of Sub Contractor will be two and they will have to meet all qualifying criteria in the ratio of work allotted. Peripheral works will only be permitted for sub-contracting and major works not to be considered. Peripheral works will not include work of High yield Tube well/Intake well/ Infiltration well/ Water Treatment Plant/ Pump machinery/ ESR/ UGR/Rising and Distribution main etc.

8. **Other Contractors**

8.1. The Contractor shall cooperate and share the site with other contractors, public authorities, utilities, and the employer between the dates given in the Schedule of other Contractors. The contractors shall as referred to in the Contract Data, also provide facilities and services for them as described in the Schedule. The Employer may modify the schedule of other contractors and shall notify the contractor of any such modification.

9. **Personnel**

9.1. The Contractor shall employ the key personnel named in the Schedule of Key Personnel as referred to in the Contract Data to carry out the functions stated in the Schedule or other personnel approved by
the Engineer. The Engineer will approve any proposed replacement of key personnel only if their qualification, abilities, and relevant experience are substantially equal to or better than those of the personnel listed in the schedule.

9.2 If the Engineer asks the Contractor to remove a person who is a member of the Contractor’s staff of his workforce stating the reasons the Contractor shall ensure that the person leaves the Site within seven days and has no further connection with the work in the Contract.

10. **Employer’s and Contractor’s Risks**

10.1. The Employer carries the risks which this Contract states are Employer’s risks, and the contractor carries the risks which this Contract states are Contractor’s risks.

11. **Employer’s Risks**

11.1. The Employer is responsible for the expected risks which are (a) in so far as they directly affect the execution of the Works in India, the risks of war, hostilities, invasion, act of foreign enemies, rebellion, revolution, insurrection or military or usurped power, civil war, riot commotion or disorder (unless restricted to the Contractor’s employees), and contamination from any nuclear fuel or nuclear waste or radioactive toxic explosive; or (b) a cause due solely to the design of the Works, other than the Contractor’s design.

12. **Contractor’s Risks**

12.1. All risks of loss or damage to physical property and of personal injury and death which arise during and in consequence of the performance of the Contract other than the excepted risks are the responsibility of the Contractor.

13. **Insurance**

13.1. The Contractor shall provide, in the joint names of the Employer and the Contractor, insurance cover from the Start Date to the end of the Defects Liability Period, in the amounts and deductibles stated in the Contract data for the following events which are due to the Contractor’s risks:

   c) loss of or damage to the Works, Plants and Materials;

   d) loss of or damage to Equipment;

   c) loss of or damage of property (except the Works, Plant, Materials and Equipment) in connection with the Contract; and

   d) personal injury or death.
13.2. Policies and certificates for insurance shall be delivered by the Contractor to the Engineer for the Engineer’s approval before the Start Date. All such insurance shall provide for compensation to be payable in the types and proportions of currencies required to rectify the loss or damage incurred.

13.3. If the Contractor does not provide any of the policies and certificates required, the Employer may effect the insurance which the Contractor should have provided and recover the premiums the Employer has paid from payments otherwise due to the Contractor or, if no payment is due, the payment of the premiums shall be a debt due.

13.4. Alterations to the terms of an insurance shall not be made without the approval of the Engineer. 13.5. Both parties shall comply with any conditions of the insurance policies.

14. Site Investigation Reports

14.1. The Contractor, in preparing the Bid, shall rely on any site investigation reports referred to in the Contract data, supplemented by any information available to the Bidder.

15. Queries about the Contract Data

15.1. The Engineer will clarify queries on the Contract Data.

16. Contractor to Construct the Works

16.1. The Contractor shall construct and install the Works in accordance with the Specification and Drawings.

17. The Works to be completed by the Intended Completion date

17.1. The Contractor may commence execution of the Works on the Start Date and shall carry out the Works in accordance with the programme submitted by the Contractor, as updated with the approval of the Engineer, and complete them by the Intended Completion Date.

18. Approval by the Engineer

18.1. The Contractor shall submit Specifications and Drawings, showing the proposed Temporary works to the Engineer, who is to approve them if they comply with the Specifications and Drawings etc.

18.2. The Contractor shall be responsible for design of Temporary Works.

18.3. The Engineer’s approval shall not alter the Contractor’s responsibility for design of the Temporary Works.

18.4. The Contractor shall obtain approval of Engineer to the design of the Temporary Works where required.
18.5 All drawings prepared by the Contractor for the execution of the temporary or permanent Works, are subject to prior approval by the Engineer before their use.

19. **Safety**

19.1. The Contractor shall be responsible for the safety of all activities on the Site.

20. **Discoveries**

20.1. Anything of historical or other interest or of significant value unexpectedly discovered on the site is the property of the Employer. The Contractor is to notify the Engineer of such discoveries and carry out the Engineer’s instructions for dealing with them.

21. **Possession of the Site**

21.1. The Employer shall give possession of all parts of the site to the Contractor.

22. **Access to the Site**

22.1. The Contractor shall allow the engineer and any person authorized by the Engineer access to the Site, to any place where work in connection with the contract is being carried out or is intended to be carried out and to any place where materials or plant are being manufactured/fabricated/assembled for the works.

23. **Instructions**

23.1. The Contractor shall carry out all instructions of the Engineer pertaining to works which comply with the applicable law where the site is located.

23.2. The Contractor shall permit the Employer to inspect the Contractor’s accounts and records relating to the performance of the Contractor and to have them audited by auditors appointed by the Employer, if so required by the Employer.

24. **Deleted.**

25. **Deleted.**

26. **Deleted.**

**B. TIME CONTROL**

27. **Programme**
27.1. Within the time stated in the Contract Data the Contractor shall submit to the Engineer for approval a Programme showing the general methods, arrangements, order, and timing for all the activities in the Works along with monthly cash flow forecast.

27.2. An update of the Programme shall be a programme showing the actual progress achieved on each activity and the effect of the progress achieved on the timing of the remaining work including any changes to the sequence of the activities.

27.3. The Contractor shall submit to the Engineer, for approval, an updated Programme at intervals no longer than the period stated in the Contract data. If the Contractor does not submit an updated Programme within this period, the Engineer may withhold the amount stated in the Contract Data from the next payment certificate and continue to withhold this amount until the next payment after the date on which the overdue Programme has been submitted.

27.4. The Engineer’s approval of the Programme shall not alter the Contractor’s obligations. The Contractor may revise the Programme and submit it to the Engineer again at any time. A revised Programme is to show the effect of Variations and Compensation Events.

28. Extension of the Intended Completion Date

28.1. The Engineer shall extend the Intended Completion Date if a Variation is issued which makes it impossible for Completion to be achieved by the Intended Completion Date without the Contractor taking steps to accelerate the remaining work and which would cause the Contractor to incur additional cost.

28.2. The Engineer shall decide whether and by how much to extend the Intended Completion date within 21 days of the Contractor asking the Engineer for a decision upon the effect of a Variation and submitting full supporting information. If the Contractor has failed to give early warning of a delay or has failed to cooperate in dealing with a delay, the delay by this failure shall not be considered in assessing the new Intended Completion Date.

28.3. The Engineer shall within 14 days of receiving full justification from the contractor for extension of Intended Completion Date refer to the Employer his decision. The Employer shall in not more than 21 days communicate to the Engineer the acceptance or otherwise of the Engineer’s decision. The contractor will have to extend the date of Performance Security according to new Intended completion date (validity date of Bank Guarantee etc)

29. Deleted

30. Delays Ordered by the Engineer

30.1. The Engineer may instruct the Contractor to delay the start or progress of any activity within the Works.

31. Management Meetings
31.1. Either the engineer or the Contractor may require the other to attend a management meeting. The business of a management meeting shall to review the plans for remaining work and to deal with matters raised in accordance with the early warning procedure.

31.2. The Engineer shall record the business of management meetings conducted at least once in a month to review progress of work / plan for completion of remaining works and is to provide copies of his record to those attending the meeting and to the Employer. The responsibility of the parties for actions to be taken is to be decided by the Engineer either at the management meeting or after the management meeting and stated in writing to all who attended the meeting.

32. Early Warning

32.1. The Contractor is to warn the Engineer at the earliest opportunity of specific likely future events or circumstances that may adversely affect the quality of the work, increase the Contract Price or delay the execution of works. The Engineer may require the Contractor to provide an estimate of the expected effect of the future event or circumstance on the Contract Price and Completion Date. The estimate is to be provided by the Contractor as soon as reasonably possible.

32.2. The Contractor shall cooperate with the Engineer in making and considering proposals for how the effect of such an event or circumstance can be avoided or reduced by anyone involved in the work and in carrying out any resulting instruction of the Engineer.

C. QUALITY CONTROL

33. Identifying Defects

33.1. The Engineer shall check the Contractor’s work and notify the Contractor of any defects that are found. Such checking shall not affect the Contractor’s responsibilities. The Engineer may instruct the Contractor to search for a Defect and to uncover and test any work that the Engineer considers may have a Defect.

34. Tests

34.1. If the Engineer instructs the Constructor to carry out a test not specified in the Specification to check whether any work has a Defect and the test shows that it does, the Contractor shall pay for the test and any samples.

35. Correction of Defects

35.1. The Engineer shall give notice to the contractor of any Defects before the end of the Defects Liability Period, which begins at completion and is defined in the Contract Data. The defects Liability Period shall be extended for as long as defects remain to be corrected.

35.2 Every time notice of a defect is given, the Contractor shall correct the notified Defect within the length of time specified by the Engineer’s notice.

36. Uncorrected Defects

36.1. If the contractor has not corrected a Defect within the time specified in the Engineer’s notice, the Engineer will assess the cost of having the Defect corrected, and the Contractor will pay this amount.

D. COST CONTROL
37. **Bill of Quantities**

37.1. The Bill of Quantities shall contain items for the construction, installation, testing, and commissioning work etc. to be done by the Contractor.

37.2. The Bill of Quantities is used to calculate the Contract Price. The Contractor is paid for the quantity of the work done at the rate in the Bill of Quantities for each item. Cost of Project is to be controlled by controlling the quantities of work mentioned in the Bill of Quantities.

38. **Changes in the Quantities**

38.1. If the final quantity of the work done differs from the quantity in the Bill of Quantities for the particular item by more than 25 percent provided the change exceeds 1% of initial Contract Price, the Engineer shall adjust the rate to allow for the change, duly considering:

   (a) Justification for rate adjustment as furnished by the contractor,

   (b) Economics resulting from increase in quantities by way of reduced plant, equipment, and overhead costs,

   (c) Compensation events.

38.2. The Engineer shall not adjust rates from changes in quantities if thereby the Initial Contract Price is exceeded by more than 10 percent, except with the Prior approval of the Employer.

38.3. If requested by the Engineer, the Contractor shall provide the Engineer with a detailed cost breakdown of any rate in the Bill of Quantities.

39. **Variations**

39.1. All Variations shall be included in updated Programmes produced by the Contractor.

40. **Payments for Variations**

40.1. The Contractor shall provide the Engineer with a quotation (with breakdown of unit rates) for carrying out the Variation when requested to do so by the Engineer. The Engineer shall assess the quotation, which shall be given within seven days of the request or within any longer period stated by the Engineer and before the Variation is ordered.

40.2 If the work in the Variation corresponds with an item description in the Bill of Quantities and if, in the opinion of the Engineer, the quantity of work above the limit stated in Sub Clause 38.1 or the timing of its execution do not cause the cost per unit of quantity to change, the rate in the Bill of Quantities shall be used to calculate the value of Variation. If the cost per unit of quantity changes, or if the nature of timing of the work in the Variation does not correspond with items in the Bill of Quantities, the quotation by the contractor shall be in the form of new rates for the relevant items of work.

40.3. If the Contractor’s quotation is unreasonable, the Engineer may order the Variation and make a change to the Contract Price which shall be based on Engineer’s own forecast of the effects of the variation on the Contractor’s costs.
40.4. The Contractor shall not be entitled to additional payment for costs which could have been avoided by giving early warning.

41. **Cash Flow Forecasts**

41.1. When the Programme is updated, the contractor is to provide the engineer with an updated cash flow forecast.

42. **Payment Certificates**

42.1. The Contractor shall submit to the Engineer monthly statements of the estimated value of the work completed less the cumulative amount certified previously.

42.2. The Engineer shall check the Contractor’s monthly statement within 14 days and certify the amount to be paid to the Contractor.

42.3. The value of work executed shall be determined by the Engineer.

42.4. The value of work executed shall comprise the value of the quantities of the items in the Bill of Quantities completed

42.5. The value of work executed shall include the valuation of Variations.

42.6. The Engineer may exclude any item certified in a previous certificate or reduce the proportion of any item previously certified in any certificate in the light of later information.

43. **Payments**

43.1. Payments shall be adjusted for deductions for advance payments, retention, other recoveries in terms of contract and taxes at source, as applicable under the law. The Employer shall pay the Contractor the amounts certified by the Engineer as soon as possible. No interest/claim will be entertained by the Dept. for delayed payment.

43.2. Items of the Works for which no rate or price has been entered in will not be paid for by the Employer and shall be deemed covered by other rates and prices in the Contract.

44. **Deleted.**

45. **Tax**

45.1. The rates quoted by the Contractor shall be deemed to be inclusive of the sales and other Taxes (except those items which are mentioned in clause no. 11 of sec. 5 of Bid document) that the Contractor will have to pay for the performance of this Contract. The Employee will perform such duties in regard to the deduction of such taxes at source as per applicable law.

45.2 In items in which there is provision of Tax exemption by State govt./GOI, the employer will pay the contractor total amount including the tax (except those items which are mentioned in clause no. 11 of sec. 5 of Bid document). The contractor shall have to deposit the amount of Tax exemption availed in Govt. Treasury and the contractor will be solely responsible for any lapses in Tax deposit.

45.3 Service tax has not been considered in this bill of quantity, the same will be reimbursed to the contractor as per prevailing Govt. circular on production of proof of payment by the contractor.

45.4 The rate is inclusive of 1% labour cess and accordingly the same will be deducted from each bill.
46. **Currencies**

46.1. All payments shall be made in Indian Rupees.

47. **Price Adjustment**

47.1. Contract Price shall be adjusted for increase or decrease in rates and price of materials in accordance with the following principles and procedures and as per formula given in the contract data: Price adjustment shall be applicable only in the month in which variation in rates and prices exceeds 3% above/below from basic price-indices.

(a) The price adjustment shall apply for the work done from the start date given in the contract data up to end of the initial intended completion date or extensions granted by the Engineer and shall not apply to the work carried out beyond the stipulated time for reasons attributable to the contractor.

(b) The price adjustment shall be determined during each month from the formula given in the contract data.

(c) Following expressions and meanings are assigned to the work done during each month:

R = Total value of work done during the month. It will exclude value for works executed under variations for which price adjustment will be worked separately based on the terms mutually agreed.

47.2. To the extent that full compensation for any rise or fall in costs to the contractor is not covered by the provisions of this or other clauses in the contract, the unit rates and prices included in the contract shall be deemed to include amounts to cover the contingency of such other rise or fall in costs.

48. **Retention**

48.1. The Employer shall retain from each payment due to the Contractor the proportion stated in the Contract Data until Completion of the whole of the Works.

48.2. On Completion of the whole of the Works half the total amount retained is repaid to the contractor and half when the Defects Liability Period has passed and the Engineer has certified that all Defects notified by the Engineer to the Contractor before the end of this period have been corrected.

48.3. On request of agency, the retention money may be returned to him on submission of B.G. of equivalent amount with adequate validity but only after the retention money becomes 50% of the total retention money of the project.

49. **Liquidated Damages**

49.1. The Contractor shall pay liquidated damages to the Employer at the rate per day stated in the
Contract data for each day that the Completion Date is later than the Intended Completion Date (for the whole of the works or the milestones as stated in the contract data). The total amount of liquidated damages shall not exceed the amount defined in the Contract Data. The Employer may deduct liquidated damages from payments due to the Contractor. Payment of liquidated damages does not affect the Contractor’s liabilities.

49.2. If the Intended Completion date is extended after liquidated damages have been paid, the Engineer shall correct any over payment of liquidated damages by the Contractor by adjusting the next payment certificate. The Contractor shall be paid interest on the over payment calculated from the date of payment to the date of repayment at the rates specified in Sub Clause 43.1.

49.3. If the Contractor fails to comply with the time for completion as stipulated in the tender, then the contractor shall pay to the employer the relevant sum stated in the Contract Data as Liquidated damages for such default and not as penalty for everyday or part of day which shall elapse between relevant time for completion and the date stated in the taking over certificate of the whole of the works on the relevant section, subject to the limit stated in the contract data. The employer may, without prejudice to any other method of recovery deduct the amount of such damages from any monies due or to become due to the contractor as per relevant recovery laws. The payment or deduction of such damages shall not relieve the contractor from his obligation to complete the works on form any other of his obligations and liabilities under the contract.

49.4. If, before the Time for Completion of the whole of the Works or, if applicable, any Section, a Taking – Over Certificate has been issued for any part of the Works or of a Section, the liquidated damages for delay in completion of the remainders of the Works or of that Section shall, for any period of delay after the date stated in such Taking-Over Certificate, and in the absence of alternative provisions in the Contract, be reduced in the proportion which the value of the part so certified bears to the value of the whole of the Works or Section, as applicable. The provisions of this Sub-Clause shall only apply to the rate of liquidated damages and shall not affect the limit thereof.

50. Bonus

50.1. If the contractor achieves completion of the whole of the works prior to the Intended Completion date prescribed in Contract Data the Employer shall pay to the contractor a sum stated in Contract Data as bonus for every completed month which shall elapse between the date of completion of all items of works as stipulated in the contract, including variations ordered by the Engineer and the time prescribed in Clause 17. For the purpose of calculating bonus payments, the time given in the Bid for completion of the whole of the works is fixed and unless otherwise agreed, no adjustments of the time by reason of granting an extension of time pursuant to Clause 28 or any other clause of these conditions will be allowed. Any period falling short of a complete month shall be ignored for the purpose of computing the period relevant for the payment of bonus.

51.1. The Employer shall make advance payment to the Contractor of the amounts stated in the Contract Data by the date stated in the Contract Data, against provision by the Contractor of an
Unconditional Bank Guarantee in a form and by a bank acceptable to the employer in amounts and currencies equal to the advance payment. The guarantee shall remain effective until the advance payment has been repaid, but the amount of guarantee shall be progressively reduced by the amounts repaid by the Contractor. Interest will not be charged on the advance payment.

51.2. The Contractor is to use the advance payment only to pay for Equipment, Plant and Mobilization expenses required specifically for execution of the works. The Contractor shall demonstrates that advance payment has been used in this way by supplying copies of invoices or other documents.

51.3. The advance payment shall be repaid by deducting proportionate amounts from payments otherwise due to the Contractor, following the schedule of completed percentages of the Works on a payment basis. No account shall be taken of the advance payment or its repayment in assessing valuations of work done, Variations, price adjustments, or Liquidated Damages.

51.4. Deleted

52. Securities

52.1. The Performance Security (including additional security for unbalanced bids) shall be provided to the Employer no later than the date specified in the Letter of Acceptance and shall be issued in an amount and form and by a bank or surety acceptable to the Employer, and denominated in Indian Rupees. The Performance Security shall be valid until a date 28 days from the date of expiry of Defects Liability Period and the additional security for unbalanced bids shall be valid until a date 28 days from the date of issue of the certificate of completion.

The person/persons whose tender(s) may be accepted (hereinafter called the contractor) shall permit Government at the time of making any payment to him for work done under the contract to deduct a sum of 9% (Nine percent) from the gross amount of each running bill till full amount of security deposit 10% (ten percent) of agreement value or value of work (whichever is higher) is reached. If value of work exceeds the agreement value, security deposit (10%) will be recovered for the exceeded work.

53. Deleted

54. Cost of Repairs

54.1. Loss or damage to the Works or Materials to be incorporated in the Works between the Start Date and the end of the defects Correction periods shall be remedied by the Contractor at the Contractor’s cost if the loss or damage arises from the Contractor’s acts or omissions.

E. FINISHING THE CONTRACT

55. Completion

55.1. The Contractor shall request the Engineer to issue a Certificate of Completion of the Works and the Engineer will do so upon deciding that the Work is completed.

56. Taking Over

56.1. The Employer shall take over the Site and the Works within seven days of the Engineer issuing a certificate of Completion.

57. Final Account
57.1. The Contractor shall supply to the Engineer a detailed account of the total amount that the Contractor considers payable under the contract before the end of the Defects Liability Period. The Engineer shall issue a Defect Liability Certificate and certify any final payment that is due to the Contractor within 56 days of receiving the Contractor's account if it is correct and complete. If it is not, the Engineer shall issue within 56 days a schedule that states the scope of the corrections or additions that are necessary. If the Final Account is still unsatisfactory after it has been resubmitted, the Engineer shall decide on the amount payable to the Contractor and issue a payment certificate, within 56 days of receiving the Contractor's revised account.

58. **Operation and Maintenance Manuals**

58.1 If "as built" Drawings and/or operating and maintenance manuals are required, the Contractor shall supply them by dates stated in the Contract Data.

58.2 If the Contractor does not supply the Drawings and/or manuals by the dates stated in the Contract Data, or they do not receive the Engineer's approval, the Engineer shall withhold the amount stated in the Contract Data from payments due to the Contractor.

59. **Termination**

59.1. The Employer or the Contractor may terminate the Contract if the other party causes a fundamental breach of the Contract.

59.2. Fundamental breaches of Contract include, but shall not be limited to the following:

(a) the Contractor stops work for 28 days when no stoppage of work is shown on the current Programme and the stoppage has not been authorized by the Engineer;

(b) The Engineer instructs the Contractor to delay the progress of the Works and the instruction is not withdrawn within 28 days;

(c) The Employer or the Contractor is made bankrupt or goes into liquidation other than for a reconstruction or amalgamation;

(d) The Engineer gives Notice that failure to correct a particular Defect is a fundamental breach of Contract and the Contractor fails to correct it within a reasonable period of time determined by the Engineer.

(e) The Contractor does not maintain a security which is required;

(f) The Contractor has delayed the completion of works by the number of days for which the maximum amount of liquidated damages can be paid as defined in the Contract data; and

(g) If the Contractor, in the judgment of the Employer has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this paragraph: "corrupt practice" means the offering, giving, receiving
or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution. “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.”

59.3. When either party to the Contract gives notice of a breach of contract to the Engineer for a cause other than those listed under Sub Clause 59.2. above, the Engineer shall decide whether the breach is fundamental or not.

59.4. Notwithstanding the above, the Employer may terminate the Contract for convenience.

59.5. If the Contract is terminated the Contractor shall stop work immediately, make the Site safe and secure and leave the Site as soon as reasonably possible.

60. **Payment upon Termination**

60.1. If the Contract is terminated because of a fundamental breach of Contract by the Contractor, the Engineer shall issue a certificate for the value of the work done less advance payments received up to the date of the issue of the certificate, less other recoveries due in terms of the contract, less taxes due to be deducted at source as per applicable law and less the percentage to apply to the work not completed as indicated in the Contract Data. Additional Liquidated Damages shall not apply. If the total amount due to the Employer exceeds any payment due to the Contractor shall be a debt payable to the Employer.

60.2. If the Contract is terminated at the Employer’s convenience or because of a fundamental Breach of Contract by the Employer, the Engineer shall issue a certificate for the value of the work done, the cost of balance by the contractor and available at site, the reasonable cost of removal of Equipment, a repatriation of the Contractor’s personnel employed solely on the Works, and the Contractor’s costs of protecting and securing the Works and less advance payments received due in terms of the contract and less taxes due to be deducted at source as per applicable law.

61. **Property**

61.1. All materials on the Site, Plant, Equipment, Temporary Works and Works are deemed to be the property of the Employer, if the Contract is terminated because of a Contractor’s default.

62. **Release from Performance**

62.1. If the Contract is frustrated by the outbreak of war or by any other event entirely outside the control of either the Employer or the Contractor the Engineer shall certify that the Contract has been frustrated. The Contractor shall make the Site safe and stop work as quickly as possible after receiving this certificate and shall be paid for all work carried out before receiving it and for any work carried out afterwards to which commitment was made.
F. SPECIAL CONDITIONS OF CONTRACT

1. LABOUR

The Contractor shall, unless otherwise provided in the Contract, make his own arrangements for the engagement of all staff and labour, local or other, and for their payment, housing, feeding and transport.

The Contractor shall, if required by the Engineer, deliver to the Engineer a return in detail, in such form and at such intervals as the Engineer may prescribe, showing the staff and the numbers of the several classes of labour from time to time employed by the Contractor on the Site and such other information as the Engineer may require.

2. COMPLIANCE WITH LABOUR REGULATIONS

During continuance of the contract, the Contractor and his sub-contractors shall abide at all times by all existing labour enactments and rules made there under, regulations, notifications and bye laws of the State or Central Government or local authority and any other labour law (including rules), regulations, bye laws that may be passed or notification that may be issued under any labour law in future either by the State or the Central Government or the local authority. Salient features of some of the major laws that are applicable to construction industry are given below. The Contractor shall keep the Employer indemnified in case any action is taken against the Employer by the competent authority on account of contravention of any of the provisions of any Act or rules made there under, regulations or notifications including amendments. If the Employer is caused to pay or reimburse, such amounts as may be necessary to cause or observe, or for non-observance of the provisions stipulated in the notifications/bylaws/Acts/Rules/regulations including amendments, if any, on the part of the Contractor, the Engineer/Employer shall have the right to deduct any money due to the Contractor including his amount of performance security. The Employer/Engineer shall also have right to recover from the Contractor any sum required or estimated to be required for making good the loss or damage suffered by the Employer.

The employees of the Contractor and the Sub-Contractor in no case shall be treated as the employees of the Employer at any point of time.

SALIENT FEATURES OF SOME MAJOR LABOUR LAWS APPLICABLE TO STABLISHMENTS ENGAGED IN BUILDING AND OTHER CONSTRUCTION WORK

a) Workmen Compensation Act 1923 : The Act provides for compensation in case of injury by accident arising out of and during the course of employment.

b) Payment of Gratuity Act 1972 : Gratuity is payable to an employee under the Act on satisfaction of certain conditions on separation if an employee has completed 5 years service or more on death, the rate of 15 days wages for every completed year of service. The Act is applicable to all establishments employing 10 or more employees.
(c) Employees P.F. and Miscellaneous Provision Act 1952: The Act Provides for monthly contributions by the employer plus workers @ 10% or 8.33%. The benefits payable under the Act are:

(i) Pension or family pension on retirement or death, as the case may be.

(ii) Deposit linked insurance on the death in harness of the worker, (iii) Payment of P.F. accumulation on retirement/death etc.

d) Maternity Benefit Act 1951: The Act provides for leave and some other benefits to women employees in case of confinement or miscarriage etc.

e) Contract Labour (Regulation & Abolition) Act 1970: The Act provides for certain welfare measures to be provided by the Contractor to contract labour and in case the Contractor fails to provide, the same are required to be provided, by the Principal Employer by Law. The Principal Employer is required to take Certificate of Registration and the Contractor is required to take license from the designated Officer. The Act is applicable to the establishments or Contractor of Employer, if they employ 20 or more contract labour.

f) Minimum Wages Act 1948: The Employer is supposed to pay not less than the Minimum Wages fixed by appropriate Government as per provisions of the Act, if the employment is a scheduled employment. Construction of Buildings, Roads, Runways are scheduled employments.

g) Payment of Wages Act 1936: It lays down as to by what date the wages are to be paid, when it will be paid and what deductions can be made from the wages of the workers.

h) Equal Remuneration Act 1979: The Act provides for payment of equal wages for work of equal nature to Male and Female workers and for not making discrimination against Female employees in the matters of transfers, training and promotions etc.

i) Payment of Bonus Act 1965: The Act is applicable to all establishments employing 20 or more employees. The Act provides for payments of annual bonus subject to a minimum of 8.33% of wages and maximum of 20% of wages to employees drawing Rs.3500/- per month or less. The bonus to be paid to employees getting Rs.2500/- per month or above upto Rs.3500/- per month shall be worked out by taking wages as Rs.2500/- per month only. The Act does not apply to certain establishments. The newly set-up establishments are exempted for five years in certain circumstances. Some of the State Governments have reduced the employment size from 20 to 10 for the purpose of applicability of this Act.
j) Industrial Disputes Act 1947: The Act lays down the machinery and procedure for resolution of Industrial disputes, in what situations a strike or lock-out becomes illegal and what are the requirements for laying off or retrenching the employees or closing down the establishment.

k) Industrial Employment (Standing Orders) Act 1946: It is applicable to all establishments employing 100 or more workmen (employment size reduced by some of the States and Central Government to 50). The Act provides for laying down rules governing the conditions of employment by the Employer on matters provided in the Act and get the same certified by the designated Authority.

l) Trade Unions Act 1926: The Act lays down the procedure for registration of trade unions of workmen and employers. The Trade Unions registered under the Act have been given certain immunities from civil and criminal liabilities.


n) Inter-State Migrant workmen’s (Regulation of Employment & Conditions of Service) Act 1979: The Act is applicable to an establishment which employs 5 or more inter-state migrant workmen through an intermediary (who has recruited workmen in one state for employment in the establishment situated in another state). The Inter-State migrant workmen, in an establishment to which this Act becomes applicable, are required to be provided certain facilities such as housing, medical aid, traveling expenses from home up to the establishment and back, etc.

o) The Building and Other Construction workers (Regulation of Employment and Conditions of Service) Act 1996 and the Cess Act of 1996: All the establishments who carry on any building or other construction work and employs 10 or more workers are covered under this Act. All such establishments are required to pay cess at the rate not exceeding 2% of the cost of construction as may be modified by the Government. The Employer of the establishment is required to provide safety measures at the Building or construction work and other welfare measures, such as Canteens, First-Aid facilities, Ambulance, Housing accommodations for workers near the work place etc. The Employer to whom the Act applies has to obtain a registration certificate from the Registering Officer appointed by the Government.

p) Factories Act 1948: The Act lays down the procedure for approval of plans before setting up a factory, health and safety provisions, welfare provisions, working hours, annual earned leave and rendering information regarding accidents or dangerous occurrences to designated authorities. It is applicable to premises employing 10 persons or more with aid of power or 20 or more persons without the aid of power engaged in manufacturing process.
Q) Arbitration: Any dispute between Government and agency regarding works or any matter initially resolved by the adjudicator, if within 30 days adjudicator did not resolved the issue the matter will be finally goes to arbitration. Arbitration will be done according to rule “arbitration and cancellation act 1996”.
SECTION 4

CONTRACT DATA
CONTRACT DATA
Clause Reference With respect to section 3
Items marked “N/A” do not apply in this contract.

1. The Employer is
   [Cl.1.1.] 
   Name: JUIDCO Ltd Ranchi.
   Address: 3rd Floor, Pragati Sadan, Kuchahri road, Ranchi
   Name of Employer’s Representative:- Managing Director, JUIDCO Ltd Ranchi

2. The Engineer is:- To be Informed Later.

3. The dispute review expert appointed by Managing Director JUIDCO Ltd Ranchi, or the administrative head of the said U D D
   [Cl. 1. 1]
   Name ----------- NA---------------------------------------------

4. The Defects Liability Period is 365 days from the date of completion.
   [Cl. 1. 18/35]

5. The Start Date shall be 07 days for the date of issue of the Notice to proceed with the work.
   [Cl.1.1.]

6. The Intended Completion Date for the whole of the Works is 24 months (including 3months for trail run)
   [Cl. 1.1,178/28]
   after start of work with the following milestones:
   [Cl.1.2.28/49.1]
   Physical works to be completed. Period from the start date
   Milestone dates:
   [Cl.1.2.28/49.1]
   Physical works to be completed. Period from the start date
   Milestone 1 i.e. 15% (of whole work) 6 months
   Milestone 2 i.e. 50% (of whole work) months 12 months
   Milestone 3 i.e. 85 % ( of whole work) months 18 months
   Milestone 4 i.e. 100% ( of whole work) months 21 months
   Milestone 5 i.e. Trial and run 24 months

7. The Site is located at Town Giridih area.
   [Cl. 1.1] .

8. The name and identification number of the Contract is JUIDCO/NIT/Giridih WSS/2017/57,dt.16.01.2017 [Cl. 1.1]

9. The works consist of ESR, DI Pipe Line distribution network, bulk flow meters, SCADA
   [Cl. 1.1]
   The works shall, include the following, as specified or as directed:
   Clause Reference with respect to section3

   Supplying & laying of Pipeline ( 100 mm to 400 mm dia ) 99618 mts
   E.S.R. 7.5 Lakh Litre capacity with 21 M staging
Other Items

Any other items as required to full fill all contractual obligations as per the Bid documents.

10. The following documents also form part of the Contract: [Cl. 2.3 & (9)]
11. The law which applies to the Contract is the law of Union of India [Cl. 3.1]
12. The language of the Contract documents is English [Cl. 3.1]
13. Limit of subcontracting 10 % of the Initial Contract Price only for peripheral works and major works like ESR, Pipe Networks, etc. not to be considered for subcontracting. [Cl. 7.1]
14. The Schedule of Other Contractors -------------- [Cl. 8]
   Clause Reference With respect to Section 3
15. The Schedule of Key Personnel As per Annex.-II to Section I [Cl.9]
16. The minimum insurance cover for physical property, injury and death is Rs.5 lakhs per occurrence with the number of occurrences limited to four. After each occurrence, contractor will pay additional premium necessary to make insurance valid for four occurrences always.
17. Site investigation report. [Cl.14]
18. The Site Possession Dates shall be [Cl.21]
19. The period for submission of the programme for approval of Engineer shall be 21 days from the issue of Letter of Acceptance. [Cl.27.1]
20. The period between programme updates shall be 90 days. [Cl.27.3]
21. The amount to be withheld for late submission of an updated programme shall be Rs 3.00 lakhs. [Cl. 27.3]
22. Deleted.
23. The currency of the Contract is Indian Rupees. [Cl. 46]
   Clause Reference with respect to section 3
24. The formula (e) for adjustment of prices are: [Cl. 47]
   Adjustment for labour component
(i) Price adjustment for increase or decrease in the cost of labour shall be paid in accordance with the following formula.

\[ V_L = 0.85 \times R \times \frac{(L_1 - L_0)}{L_0} \]


\[ V_L = \text{Increase or decrease in the cost of work during the month under consideration due to change in the rates of labour.} \]

\[ L_0 = \text{The consume price index for industrial workers for the state on 28 days preceding the date of opening of Bids as published by Labour Bureau, Ministry of Labour, Government of India.} \]

\[ L_1 = \text{The consumer price index for industrial workers for the state for the month under consideration as published by Labour Bureau, Ministry of Labour, Government of India.} \]

\[ R = \text{Cost of Labour as defined in table at the end of Cl. 26.} \]

Adjustment for cement component

(ii) Price adjustment for increase or decrease in the cost of slag cement procured by the contractor shall be paid in accordance with the following formula:

\[ V_C = 0.85 \times R \times \frac{(C_i - C_0)}{C_0} \]


\[ V_C = \text{Increase or decrease in the cost of work during the month under consideration due to changes in rates for cement.} \]

\[ C_0 = \text{The all India wholesale price index for slag cement on 28 days preceding the date of opening of Bids as published by the Ministry of Industrial Development, Government of India, New Delhi.} \]

\[ C_i = \text{The all India average wholesale price index for cement for the month under consideration as published by Ministry of Industrial Development, Government of India, New Delhi} \]

\[ R = \text{Cost of slag cement as defined in table at the end of Cl. 26.} \]

Adjustment for steel component i/c MS

(iii) Price adjustment for increase or decrease in the cost of steel rods procured by the Contractor shall be paid in accordance with the following formula:

\[ V_S = 0.85 \times R \times \frac{(S_i - S_0)}{S_0} \]

\[ V_S = \text{Increase or decrease in the cost of work during the month under} \]
consideration due to changes in the rates for steel

\[ S_0 = \text{The all India wholesale price index for steel Rods on 28 days preceding the date of opening of Bids as published by the Ministry of Industrial Development, Government of India, New Delhi} \]

\[ S_i = \text{The all India average wholesale price index for steel Rods for the month under consideration as published by Ministry of Industrial Development, New Delhi} \]

\[ R = \text{Cost of steel rods as defined in table at the end of Cl. 26. Note: For the application of this clause, index of steel Rods has been chosen to represent steel group} \]

**Adjustment for D.I. pipes and specials component**

(iv) Price adjustment for increase or decrease in the cost of D.I. pipes and specials procured by the Contractor shall be paid in accordance with the following formula:

\[ V_s = 0.85 \times 0.65 \times R_{DI} \times (S_1 - S_0) / S_0 \]

\[ V_s = \text{Increase or decrease in the cost of work during the month under consideration due to changes in the rates of pig iron.} \]

\[ R_{DI} = \text{Value of the D.I. work} \]

\[ S_0 = \text{Whole sale price index of foundry Grade pig iron on 28 days preceding the date of opening of bids as published monthly by office of economic advisor, Ministry of commerce and industry GoI.} \]

\[ S_1 = \text{Whole sale price index of foundry Grade pig iron for the month under consideration as published monthly by office of economic advisor, Ministry of commerce and industry GoI.} \]

**Adjustment for Machinery & Machine Tools**

(v) Price adjustment for increase or decrease in the cost of machinery and machine tools procured by the Contractor shall be paid in accordance with the following formula:

\[ V_p = 0.85 \times R \times (P_1 - P_0) / P_0 \]

\[ V_p = \text{Increase or decrease in the cost of work during the month under consideration due to changes in rates for machinery and machine tools.} \]

\[ R = \text{Value of the work} \]

\[ P_0 = \text{The all India wholesale price Index for machinery and machine tools on 28 days preceding the date of opening of Bids as published by the Ministry of Industrial Development, Government of India, New Delhi.} \]

\[ P_1 = \text{The all India average wholesale price index for machinery and machine tools for the month under consideration as published by Ministry of Industrial Development, Government of India, New Delhi.} \]

Note: For the application of this clause, Index of machinery and machine tools has been chosen to represent the machinery and machine tools group

The following percentages will give the price adjustment for the entire project
### Table

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Component</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Labour – R</td>
<td>20% for the work involving labour component (Supply items and those items</td>
</tr>
<tr>
<td></td>
<td></td>
<td>not involving labour will be excluded)</td>
</tr>
<tr>
<td>2</td>
<td>Cement – R</td>
<td>Only those items which involves cement. Percentage of cement to the quantity</td>
</tr>
<tr>
<td></td>
<td></td>
<td>of such item will be governed by BIS code, Govt. manuals, mutually agreed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>by both parties )</td>
</tr>
<tr>
<td>3</td>
<td>Steel – R</td>
<td>Only those items which involves steel. Percentage of the quantity of item</td>
</tr>
<tr>
<td></td>
<td></td>
<td>will be governed by actual measurement and deducing the percentage and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>mutually agreed by both parties )</td>
</tr>
<tr>
<td>4</td>
<td>DI pipe</td>
<td>Absolute</td>
</tr>
<tr>
<td>5</td>
<td>Machinery &amp; Machine Tools</td>
<td>Absolute</td>
</tr>
</tbody>
</table>

Note: The above percentage will be applicable for the work components executed during the month only for price adjustment of all components mentioned above.

**The basic rate of Cement & Steel for arriving at total cost (R) as per table above will be the rate given in the JSOR valid on opening of bid.**

27. The proportion of payments retained (retention money) shall be 9% from each bills subject to a maximum of 10% of final contract price including Performance Security money. [Cl. 48]

28. Amount of liquidated damages for delay in completion of works:  
   
   For whole work:  
   \[
   \frac{1}{2000} \text{th of the Initial Contract Price, rounded off to the nearest Thousand, per day.}
   \]
   
   For section completion (wherever specified in item 5 of Contract Data):  
   \[
   \frac{1}{200} \text{th of initial contract prices rounded off to nearest thousand per day.}
   \]

29. Maximum limit of liquidated damages for delay in completion of work:  
   10 per cent of the Initial Contract Price rounded off to the nearest thousand. [Cl. 49]
30. Amount of Bonus for early completion is 1 per cent of the Initial Contract Price (excluding O&M cost) (part of a month to be excluded), rounded off to the nearest thou. per month. [Cl. 50]

31. Maximum limit of bonus for early completion is 6 per cent of the Contract Price rounded off to the nearest thousand. (excluding O&M cost) [Cl. 50]

Clause Reference with respect to section 3

32. The amounts of the advance payment are: [C1.51&52]

**Nature of Advance**

I. Mobilization 10% of the Contract price

Amount (Rs.) Conditions to be fulfilled

On submission of unconditional Bank Guarantee, (to be drawn before the end of 20% of Contract period).

The contractor may furnish four bank guarantees of 2.5% each, valid for full period.

II. Equipment 90% for new and 50% of depreciated value for old equipment. Total amount will be subject to a maximum of 5% of the Contract price.

After equipment is brought to site (provided the Engineer is satisfied that the equipment is required for performance of the contract) and on submission of unconditional Bank Guarantee for amount of advance.

III. Deleted.

33. Repayment of advance payment for mobilization and equipment: [Cl. 51.3] The advance loan shall be repaid with percentage deductions from the interim payments certified by the Engineer under the Contract. Deductions shall commence in the next Interim Payment Certificate following that in which the total of all such payments to the Contractor has reached not less than 20 per cent of the Contract Price or 6 (Six) months from the date of payment of first instalment of advance,
whichever period concludes earlier, and shall be made at the rate of 20 per cent of the amounts of all Interim Payment Certificates until such time as the loan has been repaid, always provided that the loan shall be completely repaid prior to the expiry of the original time for completion pursuant to Clauses 17 and 28.

34. **Deleted.**

35. The Securities shall be for the following minimum amounts equivalent [Cl. 52] as a percentage of the Contract Price:

Performance Security for 2 per cent of contract price plus Rs.................... (to be decided after evaluation of the bid) as additional security in terms of ITB Clause 29.5. The standard form of Performance Security acceptable to the Employer shall be an unconditional Bank Guarantee of the type as presented in Section 8 of the Bidding Documents. [Cl 50][C1.50]

Clause reference with respect to Section 3

36. The Schedule of Operation and Maintenance Manuals ____________ [Cl. 58]

As specified in Technical specification

37. The date by which “as-built” drawings (in scale as directed) in 2 sets are required is within 28 days of issue of certificate of completion of whole or section of the work, as the case may be. [Cl. 58]

38. The amount to be withheld for failing to supply “as built” drawings by the date required is Rs 2.00 Lakhs. [Cl. 58]

39. The following events shall also be fundamental breach of contract:

"The Contractor has contravened Sub-clause 7.1 and Clause 9 of GCC." [Cl. 59.2]

40. The percentage to apply to the value of the work not completed representing the Employer’s additional cost for completing the Works shall be 20 per cent. [Cl. 60]
SECTION 5

TECHNICAL SPECIFICATION
1.0 GENERAL SPECIFICATIONS (Material)

1.1 Materials and methods of construction for all civil works shall be as per relevant Indian standard specification, part of which are incorporated in the standard specification of DWSD and P.W.D. Jharkhand and all will be followed during the execution of the work. The work shall be executed as per the guidelines and provisions of B.I.S. All materials shall conform to Indian standard code of practice National Building Code and CPHEEO manual to maintain quality of work. List of relevant I:S codes are placed as annexure ‘A’

1.2 General

All materials shall be best of their kind and shall conform to the relevant latest Indian standard.

All materials shall be of approved quality as per samples and from origins approved by the Engineer in Charge. A set of specimen samples of all approved materials shall be kept in sealed container or otherwise at site, cost of which is to be borne by the contractor.

1.3 Bricks

Only 1st class kiln burnt bricks shall be used unless other wise specified. They shall be of a uniform deep cherry color; thoroughly burnt, regular in shape with sharp and square areas and they must emit a clear ringing sound on being struck. They must be free from cracks, chips, flaws, stones or lumps of any kind and they shall not absorb water more than one seventh of their own weight after soaking them in water for 15 minutes. The bricks shall show no sign of efflorescence either dry or subsequent to soaking in water.

1.4 Sand

The source from which sand is to be obtained shall be subject to the approval of Engineer-in-charge. The sand shall be clean, sharp and gritty to touch and be freed from soil and other impurities by washing. The sand shall be washed to such a degree that when a handful is mixed with clean water in a glass and allowed to stand for an hour the precipitate of mud over the sand shall not exceed 5%. The sand should conform to IS 382-1982 for fine and coarse aggregates from natural sources.

1.5 Coarse Sand

It is to be screened through a sieve of 64 meshes to the square inch so as to exclude large particles from the work. The fineness modulus shall not be less than 1.0

1.6 Fine sand

It is to be screened through a sieve of 64 meshes to the square inch so as to exclude large particles from the work. The fineness modulus shall not be less than 2.5

1.7 Stone chips

It shall be obtained from crushing trap quartzite or hard stones and from quarries approved by Engineer-in-charge. It shall be of approved quality and proper grade. It shall pass through ¾ “mesh. It shall be free from dirt, leaves, clay and any organic matter. The material conforming generally to IS 383-1983 for coarse and fine aggregate from natural sources or IS 515-1959 for natural and manufactured aggregates for use in mass concrete with latest revisions.

1.8 Cement

Ordinary or lowest heat Portland cement conforming I.S.S. 269 –1989 shall be used after due approval of the Engineer-in-charge. All cement shall be fresh when delivered. Cements of different types are not to be mixed with one another. Consignments shall be used in the order of delivery. Admixture if any shall be used only after approvals of Engineer in charge.

1.9 Reinforcement


All the reinforcement shall be clean and free from rust, mild scales, dust, paint, oil, grease, adhering soil or any other material or coating that may impair the bond between the concrete and the reinforcement, or cause corrosion of the reinforcement or disintegration of concrete. Neither the size nor length of bar or wire shall be less than the size or length described in the bar schedule or elsewhere and the length shall not be more than 50 mm in excess of the length as described.

Welded joints in reinforcement may be used but in cases of important connection, tests shall be made to
prove that the joints are of the full strength of bars connected, welding of reinforcement shall be done in accordance with the recommendations of the relevant Indian standards for welding mild steel bars used in the reinforced concrete construction.

Bending and overlapping, placing in position, fabrication, binding, reinforcement with wire of approved gauge shall be done as per I.S. 432 – 1960 (revised) and I.S. 1786 – 1966 and I.S. 2502 (revised). Handling and storage of materials for concrete or RCC should be followed as per I.S. 4082 –1977.

1.10 Water
The water to be used in making and curing of concrete, mortar etc. shall be free from objectionable quantities of silts, organic matter, injurious amount of oils, acids, salts and other impurities etc. as per IS-456-1978. The Engineer-in-charge or his authorized representatives will determine whether or not such quantities of impurities are objectionable. Such comparison will usually be made by comparison of compressive strength, water requirement, time of setting and other properties of concrete made with distilled or every clean water and concrete made with the water proposed for use, Permissible limit for solids when tested in accordance with I.S. 3025-1964. Shall be as tabulated below

| 1. Organic | Permissible limit for solids  |
|  | Maximum permissible limit.  |
| 200 mg/litre.  |
| 2. Inorganic | 3000 mg/litre.  |
| 3. Sulphate (As SO4) | 500 mg/litre.  |
| 4. Chloride (As Cl) | 2000 mg/litre for P.C.C and 1000 mg/litre for R.C.C. work  |
| 5. Suspended matter | 2000 mg/litre.  |

If any water to be used in concrete, suspected by the Engineer-in-charge/or his authorized representative of exceeding the permissible limits of solids, samples of water will be obtained and get it tested by Engineer-in-charge in accordance with IS- 3025-1964.

1.11 Cement Mortar
The mortar shall consist of cement and sand mixed in proportion defined in relevant schedule item for various item of work. Only measured quantity shall be used. The sand shall be shovelled in a wooden measure of a clean masonry platform, after removing the measure box and spreading out sand if necessary, the cement (in required proportion) shall be emptied on the top of sand. The sand and cement shall be then turned over with shovels once dry and made into the form of a hollow cone; into this water can be poured and the whole shall then be turned over completely twice. The color and consistency shall at this stage be quite uniform, if not, further turning shall be done. Water shall be added by measured quantities. Only such quantities of mortar shall be mixed at one time as can be used at once before it can set. No mortar, which has once caked or begun to set, shall be used, nor shall such mortar be remixed; but it shall be removed from the site of the work immediately.

1.12 Cement concrete
The concrete shall consist of an aggregate of the proportion by volume/ weight as defined in relevant schedule item or work. Only measured quantity shall be used. The aggregate shall consist of stone ballast of quality approved by Engineer-in-charge and shall consist of graded size 20 mm and downwards as per PWD specification or the size mentioned in the item description. The quality of cement concrete should conform to the specification mentioned in BOQ and standard and specification as laid down in different IS codes for concrete to be used for different component and for different design concrete.

1.13 Laying:
The cement, sand and stone chips shall be mixed properly in mechanical mixer in such a manner as to avoid loss of water. The concrete shall be mixed for minimum period of 2 minutes or until it is of even colour and uniform consistency throughout. As soon as the concrete is mixed it should be removed to the work in iron vessels as rapidly as practicable. The concrete laid will be vibrated for compaction by the vibrators. Slump test will be carried at site during execution of work. Cube (crushing) test of concrete will have to be carried out at the frequency as mentioned in relevant IS code of practice and record of such test will be preserved for future reference.

1.14 Curing:
The concrete laid shall not be disturbed and shall be kept thoroughly damped by means of wet matting and sand until it shall have become thoroughly set and hard enough to prevent its drying and cracking.

1.15 **Forms:**

Contractor shall furnish on the site of work sufficient number of centering, moulds or templates for its expeditious execution. The forms shall be made in such a way and of such materials as will ensure a smooth surface on the finished concrete. Forms and centering shall be left in place until the concrete has set sufficiently to permit the removal without danger to the structure and as per direction of E/I.

1.16 **Brick masonry work**

**Materials:**
The brick works shall consist of bricks and mortar in accordance with general specification and plans.

**Soaking bricks:**
All bricks shall be soaked in clean water in tank for a period of at least twelve hour immediately before use. The contractor shall provide at his expense tanks of sufficient capacity to admit of the simultaneous immersion of bricks for the work its normal rate of progress.

**Laying:**
All the best shaped uniformly coloured bricks shall be picked out and used for face work without any extra payment to the contractor. All bricks work shall be constructed in English bond and shall follow the type bond junctions etc. All courses unless other wise specified or ordered by the Engineer in charge shall be truly horizontal and the walls shall be taken up truly plumb. Mortar joints shall never exceed 10 mm in thickness and this thickness shall be uniform throughout. Vertical joints in alternate courses shall not come directly over one another. The joints shall be racked out not less than 12mm deep when the mortar is green so as to provide proper key for the plaster or pointing to be done. Each face brick shall be set with both bed and vertical joints quite full of mortar. No damaged or broken brick shall be used in any part of the work except such as may be cut to size for closing the course. Closers shall be clean out to size as indicated in English bond and shall be situated near the end of walls. The masonry shall be carried up regularly and no step shall be allowed more than 60cm. Where the masonry of one part has to be delayed, the work must be raked back at an angle not exceeding 45°. Angles and Junctions. At all angles forming the junction of walls, the brick shall at each alternate course be carried into their respective walls so as to thoroughly unite the work with English bond. Care shall be taken that when a brick is left out to allow support for the scaffold pole on the wall face, such brick shall always be a header and that not more than one header for each pole shall be left out.

1.17 **Scaffolding:**
Proper scaffolding shall be provided whenever necessary having two sets of vertical supports and shall be subject to the approval of the Engineer in charge; who may order the contractor to alter or strengthen the scaffolding if he considers it necessary, without thus becoming responsible either for the safety of the work or workmen or for any additional payment. Holes shall be made good by bricks to match the face work when scaffolding is removed.

1.18 **Curing:**
All bricks work shall be keep well watered for 14 days after laying.

1.19 **Reinforced Cement Concrete:**

All R.C.C. work shall be of the grade M-15, M20, M 25 or as per IS 456: 2000 and as given in specifications. The materials will be measured when dry. The stone chips should be thoroughly washed in clean water and stacked. Vibrator will be used for all R.C.C and P.C.C work. The aggregate shall consist of stone ballast of quality approved by Engineer-in-charge and shall consist of graded size 20 mm and downwards as per PWD specification or the size mentioned in the item description. Cube (crushing) test of concrete will have to be carried out at the frequency as mentioned in relevant IS code of practice and record of such test will be preserved for future reference.

1.20 **Laying:**
Cement, sand and stone chips shall be mixed properly in a mechanical mixer in such a manner as to avoid loss of water. The concrete shall be mixed for minimum period of 2 minutes or until it is of even color and uniform consistency throughout. As soon as the concrete is mixed it should be removed to the work in iron vessels as rapidly as practicable. The concrete laid will be vibrated for compaction by vibrators. Slump test will be carried at site during execution of work.

1.21 Curing:

The concrete laid should not be disturbed and shall be kept dampened by means of wet matting and sand until it shall have become thoroughly set and hard enough to prevent its drying and cracking.

1.22 Forms:

Contractor shall furnish on the site of work sufficient number of centering, forms, moulds or templates for its expeditious execution, the forms shall be made in such way and of such material as will ensure a very smooth surface on the finished concrete. Forms and centering shall be left in place until the concrete has set sufficiently to permit the removal without danger to the structure.

1.23 Reinforcement:

Steel bars for reinforcing concrete shall be of such shape to afford an approved mechanical bond with concrete to ensure intimate control between steel and concrete. Steel reinforcement shall be either mild steel of tested quality confirming to IS-432-1996 or cold worked steel high strength deformed bars as per IS-1786-1979 in strength grade Fe-415 or hot rolled high yield strength steel deformed bars with minimum yield strength of 425 N/mm² as per IS – 1939 – 1966 (Amended 1968) Reinforcement bars will be rejected if the actual weight vary more than 5% from the standard weight. All bars must conform to the requirement of Indian standard specification. They shall be protected at all time before placed in the concrete from mechanical injury and the weather and when placed in the work, they shall be free from dirt, scales, loose or scaly rust, paint and oil. Bars which are to be embodied in concrete but remain exposed for sometime after being placed in the work shall, if directed be immediately coated with a thin grout of equal part of cement and sand. Bars shall be bend to the shape shown on the drawings and in conforming to approved templates. When bars are cut and bent on the work site the contractor shall employ competent men and provide the necessary appliances for the purpose. All steel shall be rigidly held in place with 18 gauge annealed steel wire, cement mortar (1:2) cubes. M.S. chairs and spacer shall be used in order to ensure accurate positioning of reinforcement. All joints in steel reinforcement shall be overlapped. The length of overlap for tension and compression shall be as per the requirement of Indian standard specification. In water retaining structures a clear cover of 25 mm over steel should be provided.

1.24 Construction Joints
Construction joints shall be provided, where directed approved by the Engineer-in-charge. Such joints shall be kept in minimum and shall be right angles to the direction of main reinforcement. In case of column and walls the joint shall be horizontal and 8 to 15 cm below the bottom of the beam or slab running into the column or wall head or below the anchor reinforcement of beam and slab coming into the column and wall and the portion of the column or wall between the stopping level and the top of slab shall be concerted with the beam or slab.

1.25 Vertical Joints

At the end of any day’s work or run of concrete, the concrete should be finished off against temporary shutter stop, which should be vertical and securely fixed. This stop should be removed as early as weather permits.

1.26 Horizontal Joints:

Horizontal joints should be washed down two hours after a casting in the manner described above for vertical joints. If the concrete has been allowed to hard excessively, the surface shall be chipped over its whole surface to depth of at least 10 mm and then after thoroughly washed. Before fresh concrete is added on the other side of a construction joints, the surface of the old concrete will be thoroughly wetted then covered with a thin layer of cement mortar (1:2). All the construction joints in all concrete structure having contact with water or soil shall be provided with approved PVC water stops on both sides with hot asphalt or approved metallic strips.

1.27 Expansion joints:

Expansion joints shall be provided wherever directed by the engineer in charge, or where necessary as per standard specification and practice. The filler to be used shall be of approved material.

1.28 Cube test:

Cube test for RCC work shall be done as per the frequency based on volume of concrete casted in the work as specified in IS Code and CPWD specification in laboratories to be specified by the department and its compressive strength should be within the allowable limit. The cost of testing has to be born by the contractor. Test certificates of concrete cubes have to be attached along with each bill without which no payment will be made.

1.29 Cement Plaster:

12 mm thick cement plaster in (1:4) proportion shall be applied on outside surface of all concrete works from 30cm below ground level up to top. The surface in contact with water will have 12 mm thick cement plaster of not less than (1:3) proportion with 3% water proofing compound. The concrete surface shall be properly hacked, washed, cleaned and applied with thick cement slurry before applying. All brick work unless otherwise specified will be plastered externally and internally with 12mm cement plaster (1:6) proportion. The plaster shall be protected from sun, rain and frost at the contractor’s expense by such means as the Engineer in charge may approve. To protect the plaster from the sun, ordinarily the whole surface shall be covered with wet sacks. The contractor shall keep the plaster continuously waited for a period of seven days after application.

1.30 Flooring

Except where in otherwise specified flooring will have minimum 15cm thick sand filling, one brick flat soling and 100mm thick PCC(1:2:4) in ground floor and 25mm thick patent stone flooring shall be provided over this base. In case flooring in raw water pump house 25mm patent stone flooring shall be provided directly over R.C.C. slab in strip placed in suitable manner to avoid construction cracks.

1.31 Door and Window:
All the doors and windows shall be of good quality well seasoned and well-dressed Sal wood with oxidized iron fittings. All windows shall be provided with M.S. grill of approved design. Rolling shutter of approved make with pusher and pull operated properly fabricated with M.S. lathers including all accessories and necessary fitting of approved quality as per PWD specification will be provided in the pump house. All the doors and windows shall be painted with two coats of enamel paints over a coat of primer. The materials, the size, the shape and the fitting of doors and windows shall be approved by Engineer in Charge before put in position.

1.32 Roof and Roof treatment:
R.C.C. M. 15 grade roof slab of adequate thickness shall be provided unless specified. The roof shall be treated with 25 mm PCC.

1.33 Snowcem Wash/Plastic emulsion paint:
All the building shall have two coat of snowcem wash of approved shade over a coat of cement primer on outer surface and two coat plastic emulsion paint over inner surface including preparing the plastered surface smooth with sand paper, scaffolding, centering etc. all complete as per building specification.

1.34 Painting:
All steel or wood shall have two coats of synthetic enamel paint over a coat of primer as specified by the manufacturer of the paint. The make, shade and color of the paints shall have to be approved by the Engineer- in-charge before use.

1.35 Pipe Laying Works:
GI pipes will be laid as per the provision of relevant BIS specifications.

1.36 Testing
The line of pipes after laying and jointing shall be tested to a pressure at least doubles that of working pressure. Labour for testing the pipes at his own expense.

1.37 Painting:
All exposed surface of pipes, specials valves, Steel doors and windows, etc, shall have two coats of synthetic enamel paint of approved shade over a coat of red oxide primer etc all complete as per approval and direction of the Engineer-in-charge

1.38 Trial Run:
The trial run shall consist of a period of three months after completion of job. The contractor shall provide the skilled plant- operator/pump operators, supervisors along with other service staffs for this duration of trial run after completion of the total work on Turnkey job basis. The contractor staffs shall train the staffs/persons nominated by the Engineer in charge during this period. The contractor shall run the plant during this period and shall maintain a logbook to ascertain the quality and quantity of treated water, and chemicals consumed etc. Any shortcomings in quality and quantity of water shall be corrected by the contractor adopting proper correction measures and as per direction of Engineer in charge. No extra payment will be made for trial and run. However the cost of electric charges will be born by the department.
2.0 COMPONENTWISE TECHNICAL SPECIFICATION
Sl.No. 2.4 Elevated Service Reservoir.

Designing (aesthetically) and constructing RCC elevated service reservoirs after testing the soil bearing capacity by reputed firm or Institution of following capacity with RCC staging consisting of columns, internal and external bracings spaced vertically not more than 4.5 meters centre to centre

including excavation in all types of strata, foundation concrete, cement plaster with water proofing compound to the inside face of the container including refilling disposing of the surplus stuff within a lead of 50 meters, all labour and material charges including lowering, laying, erecting, hoisting and jointing of pipe assembly of inlet, outlet, washout, overflow and bypass arrangements as per design and it's connection with distribution main, providing and fixing accessories such as M.S. ladder, C.I. manhole frame and covers water level indicators, lightning conductor, G.I. pipe railing around walk way and top slab providing spiral stair case from ground level to roof level, M.S. grill gate of 2 Mtrs height with locking arrangement, brick masonry chamber for valves ventilating shafts providing and applying three coats of cement paint to the structure including roof slab & epoxy paint to internal surface and anti termite treatment for underground parts of the structures and giving satisfactory water tight ness test as per I. S. code. The job to include painting the name of the scheme and other details on the reservoir as per direction of Engineer-in-charge.

Notes -

1) The design of the structure be in accordance with relevant I.S. specification (I.S. 3370 - 2009 or revised.)


3) For design having more than 6 columns, provision of internal bracing is obligatory. External bracings is also obligatory.

4) The entire structure shall be in M-25 mix only. However concrete in contact with water such as container, base slab wall roof slab & footing in water borne area shall be M-30

5) Plain round mild steel bars grade- I conforming to I.S.432 part-I or high yield strength deformed bars conforming to I.S. 1786 or I.S. 1139 shall be used, grade- IImild steel bars will not be allowed

6) Irrespective of the type of foundation proposed in the design, one set of bracing be provided at the ground level.

7) These rates include providing M.S. ladder for E.S.R.s upto 2 lakh litres capacity and providing spiral stair case for E.S.R. above 2 lakh litres capacity.

8) Staging shall have to be designed with stresses of M-20 concrete for ESR. However all RCC construction should be donein M-25. Structures in contact with water shall be designed & casted in M-30

9) These rates are including the cost of up lift pressure if any and entire dewatering during execution. Incase of water logging are a where water is struck at shallow depth, extra provision of dewatering shall be made as per site condition.

10) All conditions given in the Member Secretary's Circular No. MJP / TS-I / 350 / 1668 dt. 2-8-97 and MJP / S-I / 350 / 2127 dt. 13-7-99 shall be strictly followed and additional cost, if any, due to these conditions is included in the rates mentioned below.

11) 75 % part rate shall be payable for reinforcement concrete and plastering items of containers of E.S.R. till satisfactory hydraulic testing for water tightness is given; and till that work shall be treated as incomplete.

ESR :- (I) 7.5 lakh liters with 21 Mtr. Staging
3.1.8 Pipe Laying

3.1.8.1 Laying of Pipes Underground

3.1.8.2 General

The procedure for trenching shall be carefully followed. Before the pipe is lowered, the trench shall be carefully examined to determine that even bedding is provided for the pipeline and that the pipe may be lowered into it without damaging the coating.

3.1.8.3 Lowering and Assembling of Pipes and Specials

The procedure for lowering varies with the method adopted for coating the pipeline. Where the coating is to be done in the trench, the pipe may be lowered in the trench on supports sufficiently high so as to facilitate out-coating. The pipe should be lowered progressively with the help of shear legs or cranes using wide belts of slings. In case of coated pipes, extra care shall be taken to preserve the coating while lowering. Slings may be removed progressively without the necessity of digging under the pipe. Where the trench is sheeted, the pipes shall be lowered into the trench by removing at a time, one or two struts only, care being taken to see that no part of the shoring is disturbed or damaged. If necessary, additional struts may be fixed during lowering. After the pipe is lowered, it shall be laid in correct line and level by use of leveling instruments, sight rails, theodolites, etc. Care shall be taken to see that the longitudinal joints of the consecutive pipes are staggered by at least 300 and should be kept in upper third of the pipeline, if there are two longitudinal joints they should be on the sides. While assembling, the pipe faces shall be brought close enough to leave a uniform gap not exceeding 3 mm. The spiders from inside and tightening rings from outside or other suitable equipment should be used to keep the two faces in shape and position till at least one run of welding is carried out.

The pipe faces shall first be tack-welded alternately at one or more diametrically opposite pairs of points. After completing tack-welding, full welding shall be carried out in suitable runs following a sequence of welding portions of segments diametrically opposite.

3.1.8.4 Backfilling:

Backfilling should closely follow the welding of joints of the pipe so that the protective coating should not be subsequently damaged. Material harmful to the pipeline shall not be used for backfilling. Refilling shall be done in layers not exceeding 300 mm. Each layer shall be consolidated by watering and ramming, care being taken to prevent damage to the pipeline. The filling on the two sides of the pipeline should be carried out simultaneously.

The spiders provided during assembly and welding shall be retained until the trench is refilled and consolidated. Where timbers are placed under the pipeline to aid alignment, these shall be removed before backfilling. For further precautions and use of material in backfilling, reference should be made to IS 3114: 1994.

3.1.8.5 Laying of Pipes Above Ground

3.1.8.6 General

The procedure for handling the pipes as described in 5 and for lowering and assembling the pipes underground as described in 8.1.2 (IS 5822: 1994) should be followed for lifting and laying the pipes on supports or on ground. The pipeline may be allowed to rest on ground if the soil is non-aggressive. The ground should, however, be dressed to match the curvature of the pipe shell for an arch length subtending an angle of 1200 at the centre of pipes. Alternatively, the pipeline should be laid either on saddle or roller and rocker supports as specified by the authority. Figures 1 and 2 show supports generally adopted on steel pipelines.
3.1.8.7 Anchorages

The pipe shall be anchored by concrete anchor blocks or other means to resist unbalanced water pressures and temperature stresses. Provision should be made to anchor the main during construction and in service where floatation could occur.

3.1.9 TESTING OF PIPELINE

3.1.9.1 General

Before putting it into commission, the welded pipeline shall be tested both for its strength and leakage.

3.1.9.2 COATINGS

3.1.9.3 Buried Pipes

Buried steel pipelines are liable to external corrosion and should be protected by the use of suitable coatings and shall be in accordance with IS 10221 : 1982.

3.1.9.4 Paints

Paints should be applied as specified by the authority.

Where the pipeline is partly above ground and partly underground, the coating used on the buried portion should be continued well clear of the ground.

3.1.9.5 Internal Coating or Lining

Where water to be conveyed is aggressive in nature, the pipeline should be provided with an internal coating or lining. Such linings are usually of bitumen, coal tar, epoxy resin, concrete or
cement mortar or plastic lining. Care should be taken to see that the material used for coating is non-toxic. The lining may be applied to the pipe before or after laying. In the former case, it should be made continuous at the joints after laying. Methods of applying internal lining vary according to the size of the pipe depending upon the working space inside the pipe. In case of large diameter pipelines, cement mortar lining preferably be carried out after the pipeline is laid in position and the backfill in the trenches is properly consolidated. This will prevent the lining from being damaged due to deformation of pipeline, due to self weight and also due to handling of pipes during laying operation.

3.1.9.6 Dry Film Thickness

Both for internal and external painting, the thickness of the dry paint film is very important from the point of view of determining the protective life. The minimum dry film thickness of the paint system should be specified and measurements to that effect be made by using instruments like elcometer of similar other reliable measuring devices.

3.1.10. RAW AND CLEAR WATER RISING MAINS AND CLEAR WATER DISTRIBUTION MAINS

DI Pipes

Ductile iron spun pipe K-9 & K-7 shall be used for laying for Raw/ Pure Water Rising Main and distribution mains as per approved design.

All D.I Pipes to be used in the project should conform to I.S D.I K9 pipe BIS marked I.S. 8329/ 2000. As far as possible, pipes should be taken from manufacturers having ISO – 9001 certification. Third party inspection by ITENG, DGS&D, RITES and SGS at manufacturing end. Manufacturers must ensure that the pipe joints will work properly in laid condition under various circumstances and working conditions.

Since the pipe joint design is system is not a part of the IS standard, the pipe manufacturer should have valid joints performance type test certificate from a Government recognized or international testing agency.

Pipes and fittings should be procured from the same manufacturer as far as possible to avoid undue complicity of non-compatibility and mismatch. Approximately 20% of the fittings should be procured with mechanical joint to facilitate easy laying in congested area. The pipe fittings should conform to IS 9523/2000. The material of rubber gaskets for use with mechanical joints and push on joints shall conform to IS 5382. Unless otherwise agreed between the manufacturer and the purchaser, dimensions of the rubber gasket shall be as per manufacturers own design.

Since the hydraulic design is done as per the CPHEEO recommended Design ‘C’ Value of 140 for D.I. pipes, the pipe manufacturer should submit “C” value test certificate from recognized professional institute or agency showing the minimum value of Hazen William’s ‘C’ value of 140, corroborating the guideline of CPHEEO’s Manual for Water supply and Treatment.

Manufacturer should ensure that parts of the pipe which come in contact with the potable water will not have any detrimental effect on the quality of water and should not impart any bad taste or foul odor as per clause 8.5 and 14 of the IS: 8329/2000.

To take care of longitudinal thrust developed during transmission and to avoid subsequent disintegration of joints at thrust zones, 5 to 10% of pipes are to be procured with restrained joint system. Inbuilt restrained joints can be used in place of Concrete thrust blocks and will be much more cost effective than concrete thrust block.

Laying of DI pipes shall be as per IS 12288. The width of trench at top and bottom, between faces of sheeting shall be such as to provide minimum 30 cms clearance on either side of the pipe for pipe diameters less than 600 mm and 45 cms for pipe diameters 600 mm and above 600 mm.
Before laying of pipe the bottom of trench shall be trimmed off to present a plain surface and all irregularities shall be leveled. Where large stone or boulders or rock is met in excavation, murum or sand bedding of 10 cms thick shall be provided below pipe. All care should be taken to protect the pipe and the coating.

Surge protection devices have to be taken as mentioned in article 6.17.3 Control Measures of CPHEEO manual.

3.1.11 HYDRAULIC TESTING OF LINE

The test of the pipeline in the field shall be carried out after the stretch of suitable length is laid. Testing shall be carried out in the following manner.

The pipeline shall be subjected to hydraulic test in full length or in part as may be found necessary. The pipes shall be subjected to a test pressure of 1.5 times the actual working pressure expected in the pipeline as per hydraulic design in the strip under observation.

There should be drop not more than 0.5kg/cm² within a period of two hours after the pressure has been built up by the use of suitable pumps. In case of leak anywhere in the field joints, the same shall be repaired entirely at the cost of the contractor, which shall include cost of excavation repairs etc. The rate of pipe is inclusive of this cost.

The contractor shall provide skilled and unskilled labour free of cost for Departmental check of the work.

3.1.12. SPECIAL NOTE:

I. No pipe shall be laid when; in the opinion of the Engineer-In-Charge trench conditions are unsuitable.

II. Pipes shall be laid in reasonably dry trenches and under no circumstances on slushy murum bedding.

III. The contractor shall use the pipes after checking and testing and he shall be held responsible for replacement of such pipes if already inadvertently fixed or joined.

IV. Before the lowering of pipes and laid in position the contractor shall see that the invert at the support is correct and pipe is brought to uniform grade and level. This should be checked with the help of dumpy level and should be got approved in advance from the Engineer-In-Charge.

V. Temporary benchmarks shall be provided by the contractor at a minimum distance of every 100m without any claim for extra cost. The benchmarks shall be either of stone masonry or mass concrete.

VI. The pipes shall be laid confirming to the profile, line, level, curvature, straightness etc. as per the drawings. No variation, unless previously approved by engineer in charge, will be allowed.

VII. The contractor shall bear the cost for wastage, breakage in pipes and specials. The length of pipe and specials will be paid as per exact length in laid condition, for both fabrication and laying job.

VIII. All temporary supports made to the pipeline during laying and jointing shall be removed before pipeline is filled with water for hydraulic testing.

IX. Flanged caps or plugs, casting of thrust block, the hydraulic test pump with the required piping etc. shall be arranged for testing purpose by the contractor at his own cost.

X. The hydraulic test shall be made in the presence of Engineer-In-Charge.

XI. When any section of a main is provided with concrete thrust blocks or anchorages, the pressure test shall not be made within 28 days of casting of the R.C.C. block.

3.1.13 Excavation in average soil, soft and hard murum, concrete boulders etc.

a) General: The trench shall be so dug that the pipe may be laid to the required alignment, at the required grade and depth as per orders of the Engineer-in-charge. The depth of the trench should be sufficient to have a minimum cover of 100 cms over the laid pipe. In cases where this is not feasible a decision in this regard shall be taken as directed by Engineer-in-charge. The trench shall be executed only so far in advance of pipe laying as per the orders of the Engineer-in-charge. The trench shall be so braced and drained that the workmen may work there in safely and there shall be no danger to the nearby structures. If any stems and roots of trees are encountered in the excavation of trenches these
will have to be cut and destroyed under the supervision and direction of Engineer in charge. If water lines, drainage lines, Electric or Telephone cables are encountered in the excavation of trenches, the work of excavation or laying of line etc. will have to be carried out without damaging the lines and cables and under the supervision of the concerned staff. Appropriate clearances shall be kept from the existing utilities as directed by Engineer in charge. Extra claim for dewatering will not be entertained.

b) Barricades, guards and safety provisions: To protect from injury and to avoid damage to property, adequate barricades, construction signs, torches, red lanterns and guards as required shall be placed and maintained during the progress of the work and until it is safe for traffic to use the road ways. All material, pipe equipment and pipes which may serve as obstructions to traffic shall be enclosed by fences or barricades and shall be protected by proper lights when visibility is poor.

c) Maintenance of traffic and closing streets: The work shall be carried in such a manner which will cause the least interruption to traffic, and the road street may be closed in such a manner that it causes the least interruption to the traffic. Where it is necessary for traffic to cross open trenches, suitable bridges shall be provided. Suitable signs indicating that the work is under progress or a street is closed etc. shall be placed and necessary detour signs for the proper maintenance of traffic shall be provided.

d) Structure Protection: Temporary support, adequate protection and maintenance of all underground and surface structure drains, sewers cables and other obstructions encountered in the progress of the work shall be furnished under the direction of Engineer in charge.

e) Excavation in soft rock and hard rock to be carried out by chiseling or any other method (This includes excavation done by poclain, Splitter or any other mechanical means) to the required width and depth. Other specifications are the same as per above. Blasting will not be allowed in the work. Extra claim for dewatering will not be entertained.

3.1.14 Refilling of Trenches

a) General: The refilling of trenches shall be carried out immediately after the hydraulic test is over. Refilling shall be done for 25 cms above the ground level and then it shall be thoroughly wetted and properly compacted with a mechanical earth rammer so that mud etc. shall not be formed.

b) Clearing up the site: All surplus material and all tools and temporary structures shall be removed from the site as directed by Engineer in charge. All dirt, rubbish and excess earth from the excavation shall be hauled to a dump and the work site left clean to the satisfaction of the Engineer in charge. The item includes bailing out water manually or by dewatering pump sets. The pumped water shall be carefully disposed off in nearby nalla etc. without causing any damage or inconvenience to neighboring existing structures and property holders.

3.1.15 Pipe Laying:: D.I. Pipe

Pipe laying of higher diameter such as 1000 mm can be lowered by crane or, Chain pulley block or a set of shear legs as per availability taking care to see that earth does not get into the pipe. The pipe laying should be done as per IS 12288. Pipes shall be laid in straight lines, free from all sharp bends and should be in proper alignment Each pipes before it is laid shall be examined and tested with a hammer to prove its soundness and then shall be brushed through and washed to remove all solid or dirt lying inside the pipe.

3.1.16 Jointing:: EPDM push-on rubber gasket conforming to I.S. 5382 (Latest amendment) suitable for joints will be used to connect D.I. k9 pipe in tyton jointing special type of rubber gasket are to be used. The following points should be ensured:
(i) The inside of sockets and outside of Spigots should be cleaned for at least the insertion depth of each joint.

(ii) Glands and gasket should be wiped, clean and inspected for damage.

(iii) Where the lifting gear has been used to place the pipe in the trench, it should be used to support the pipe and assist in centralizing the spigot in the rocket. Where the pipe line is subjected to movement due to ground settlement or temperature variation, a suitable gap should be left between the end of spigot and the bottom of the socket.

(iv) Before assembly, the outside of the spigot and the inside of the socket of the two pipe line components to be joined must be thoroughly cleaned. Where these are no minimum and maximum insertion depths on the pipe line, these should be marked.

(v) Insertion of the gasket, be facilitated by the prior application of a thin film of lubricant to the sealing chamber of the socket only.

(vi) The gasket should be inspected to ensure it is not deformed or damaged. The rubber gasket should be cleaned fixed and then placed in the socket. Case must be taken to ensure that the gasket is correctly seated in the socket.

(vii) Make sure that joint ring fits evenly around the whole circumference and smooth out any bulges which would prevent the proper entry of the spigot end. In the larger diameter this operation may be assisted by forming additional loops in the ring opposite the first, then pressing the loops flat one after the other.

(viii) Apply a thin filter of lubricant to the inside surface of the joint ring where it will come in contact with entering spigot.

(ix) The incoming spigot must be aligned and entered carefully into the socket until it makes the contact with joint ring. Final assembly of joint is completed from this position.

(x) The joint is then made by forcing the spigot of the pipe past the joint ring of the receiving pipe, thus compressing the ring, until the socket face is positioned between the recommended and the minimum insertion marks.

(xi) If this final assembly cannot be attained by the application of reasonable force, the spigot should be withdrawn and the position of the joint ring examined and replaced if necessary. Where necessary the spigot can be withdrawn from the bottom of the spigot by moving the far end of the pipe upwards and sideways for a distance of 150mm, and the returning go the straight position.

(xii) Having successfully inserted the spigot, the joint should then be checked to see if the gasket is correctly seated. This is done by inserting a metal rule into the socket gap. The depth of penetration should be equal around the whole circumference. If a difference if found, the gasket may have been displaced and the joint should be dismantled and re-made.
3.1.17 **Pipe Anchoring:** All plugs, tees, reducers, bends and valves should be provided with thrust blocks of concrete to resist the thrust arising from internal pressure and dynamic loading. Anchors and thrust blocks shall be designed to withstand the forces resulting from internal pressure when the pipeline is under test.

3.1.18 **Thrust blocks:**

One of the most common methods of providing resistance to thrust forces is the use of thrust blocks. Figure below depicts a typical bearing thrust block on a horizontal bend. Resistance is provided by transferring the thrust force to the soil through the larger bearing area of the block such that the resultant pressure against soil does not exceed the bearing strength of the soil. Design of the thrust blocks consists of determining appropriate bearing area of block for a particular set of conditions. The parameters involved in the design include pipe size, design pressure, angle of bend (or configuration of the fitting involved), and the horizontal bearing strength of the soil.

**General criteria for thrust block design:**

- Bearing surface should, wherever possible, be placed against undisturbed soil. Where it is not possible, the fill between the bearing surface and undisturbed soil must be compacted to at least 90 percent Standard Proctor density.

- Block height (h) should be equal to or less than one-half the total depth to the bottom of the block (Ht), but not less than the pipe diameter, D.

- Block height can be chosen such that the calculated block width (b) is varies between one and two times of height.

Equaling the thrust force in pipe to the strength attained from bearing area of soil, we get

\[
T = \frac{A_b \times h}{S_f}
\]

Where in

\[
\begin{align*}
T &= \text{Thrust force in Kgf.} \\
A_b &= \text{Bearing area of soil in cm}^2 = h \times b \\
u &= \text{Horizontal bearing strength of soil in kgf/cm}^2 \\
S_f &= \text{Factor of safety (usually 1.5)}
\end{align*}
\]

Then for a horizontal bend:
A similar approach may be used to design bearing blocks to resist the thrust forces at tees and dead ends.

Typical values for horizontal bearing strengths of various soil types all listed in table below.

3.1.19

3.1.19.1 Trial Run:

The trial run shall consist of a period of three months for total complete jobs of this tender. The contractor shall provide the skilled plant operator/pump operators, supervisors along with other service staffs for this duration of trial run after completion of the total work on Turnkey job basis. The contractor staffs shall train the staffs/persons nominated by the Engineer in charge during this period. The contractor shall run the plant round the clock during this period and shall maintain a logbook to ascertain the quality and quantity of water, consumption of power. Any shortcomings in quantity of water shall be corrected by the contractor adopting proper correction measures and as per direction of Engineer in charge.
**Testing of Pipe line:**

The completed pipeline shall be tested in sections. Testing can be begin with comparatively short lengths and to increase the length of test sections progressively to 1.5 km. The test pressure should not be less than the any of the following.

- The maximum sustained operating pressure.
- The maximum static pressure plus 5 kg/cm².
- The sum of the maximum sustained operating pressure (or the maximum working pressure) and the maximum calculated surge pressure.
3.1.20 VALVES

A. Sluice valves, scour valves, non return valves, pressure released valves and Kinetic air valves

The all valves shall be ISI Marked and standard required size from the manufacturer approved by department.

The manufacturers test certificate for the material shall be provided at the time of the testing. Required supports to the valves in C.C. shall be provided.

The dimensional drawing shall be submitted by the contractor prior to manufacture showing all the construction details etc. of valve for approval. The valves shall be painted after testing as directed by the Engineer-in-Charge.

Testing

Valves shall be tested at manufacturers works in presence of inspecting Authority of the department as under.

- Review of material test certificate
- Hydrostatic tests as per IS.
- Operation test for functioning of orifice.

3.1.21 Valve chambers:

The valve chambers should be constructed for protection of valves from traffic load to avoid damage by people. The valve chambers should be constructed as per the type design drawings. The construction of the chamber should be as per specification and should be able to withstand the superimposed load due to vehicular traffic. The top of the chamber should be covered by RCC pre cast slabs. All the civil work should be as per the general specification mention earlier and as per applicable I.S. standards.

3.1.22 Detailing of already laid pipeline:-

Before commencement of pipeline work, the contractor with the help of Executive Engineer will prepare a map showing full detail of distribution network already laid in this scheme. A chart on the basis of the map will be prepared detailing node to node dia, length, age of the pipe and remarks regarding whether that very segment is fit for re use or not. A copy of such document jointly signed by contractor and Executive Engineer will be submitted to H.Q. for further action and documentation. Not any extra payment for such work will be made to the contractor. No work of pipeline has to be commenced before submission of above mentioned data/ sheet.

3.2 SPECIFICATION OF RCC ELEVATED SERVICE RESERVOIR

Criteria for design of RCC water tower/ sump

The structural design shall conform to the following standards specifications and codes of practice of I.S.I. and shall be done by working stress method only.

**General**
Capacity of the container of the tank shall be the volume of the water it can store between the designed full supply level and the lowest supply level.

Free Board is the indication of space provided above full supply level and shall be measured at a vertical distance above F.S.L. up to sofit of beam supporting the roof slabs/Dome.

The walls of container shall be designed for free board full condition.

The tank foundation and other members of the structure shall also be designed for free board full condition.

Parts of the tank in contact with stored water and enclosing water vapor above F.S.L. shall be in concrete M-250.

The tenderer is advised to verify actual strata and safe bearing capacity before tendering and designing the structure and offer suitable design with full justification.

Not with standing anything mentioned above if directed by the Engineer-in-charge the contractor shall carry out actual strata exploration as mentioned in para 0.2 of IS 1892-1979 through a Govt. laboratory and adopt bearing capacity so arrived for the design.

The factor of safety shall be adopted as per clause 6.1 (a) of IS-6403-1971.

If the foundation consists of individual column footing, minimum clear distance between center of columns shall be equal to twice the width of footing and clear distance between edges of footing shall be not less than width of footing.

The foundation should be checked for negative pressure on soil due to combined direct and bending stresses. Negative pressure shall not be allowed on the foundation soil.

Classification of soil and characteristics of soil relevant to S.B.C and A.B.P. shall be as per the soil investigation reports of Government institution/Government approved investigations.

For the design of foundations of the solid raft type, the ‘Plate Theory’ shall be adopted.

In normal circumstances minimum 100 mm thick plain cement concrete with 100 mm projection around in grade M 100 with coarse aggregate as metal shall be provided as leveling course. Where injurious soils or aggressive water are anticipated the leveling course shall be of grade not weaker than M 150 and if necessary Sulphate resisting or other special cement shall be used and the thickness of the leveling course shall be kept not less than 150 mm. The ground level within the foundation area of the structure shall be consolidated properly with a suitable slope to drain out rainwater outside the foundation Zone.

In the vicinity of mines, collieries and blasting sites or areas which may be subjected to blast or shock, the tanks shall be designed for dynamic forces adopted to shock.

Column may be assumed as fixed at the top of footing.

Following shall be the minimum thickness of various members of the tank container

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Roof Slab</td>
<td>100 mm</td>
</tr>
<tr>
<td>Bottom Slab</td>
<td>100 mm</td>
</tr>
</tbody>
</table>
LOADS

For all RCC and PCC components unit weight of concrete shall be taken as 25000 N/Cum and 24000 N/Cum respectively.

Water load and snow load shall be taken as per IS 875-1964 or its latest revision.

Live load on gallery all round the elevated tank shall be considered as 5000 N/Sqm. Seismic forces shall be as per IS 1893-1975 or its latest revision.

DESIGN

Shape of the structure shall be the most economical as directed by Engineer-in-Charge and shall be selected depending upon site conditions.

Design shall be based on the worst possible combination of various loads, moments, shears, and resultant stresses in the tank for the following cases.

(i) Tank Full
(ii) Tank Empty with Earth pressure if any from outside
(iii) Uplift pressure if any

Tank full means depth of water inside the container up to full height of the container including free board.

Design shall be based on accepted bases and methods of design as well as the provision of IS 3370, IS 456, IS 1343 code of practice for pre-stressed concrete IS 2210. However, methods based on experimental investigation as mentioned in para 18.2 ‘C’ in IS 456 shall not be entertained.

Design of members other than those excluded by Clause 2.4.4 above (i.e. roof, walls, floor etc. of the container) shall be based on consideration of adequate resistance to cracking as well as adequate strength. Calculation of stresses shall be as per para 3.3.2 of IS 3370 (Part II) 1965 or its latest revision.

PERMISSIBLE STRESS IN CONCRETE FOR RESISTING TO CRACKING

For calculations relating to the resistance of members to cracking the permissible stresses in tension (direct and due to bending) and shear shall conform to the values specified in Table I of IS 3370 (Part II,1965). “The permissible tensile stresses due to bending apply to the face of the member in contact with the liquid.” In members less than 225 mm thick and in contact with the liquid on one side, these permissible stresses in bending apply also to the face remote from liquid.

For Strength Calculation

For strength calculation the permissible concrete stress shall be in accordance with Para-44 of IS 456-1978 where the calculated shear stress in concrete alone exceeds the permissible value reinforcement acting in conjunction with diagonal compression in the compression in the concrete shall be provided to take the whole of the shear. The maximum reinforcement shall conform to clause.

25.5.1.1. 25.5.1.2 of 456.

PERMISSIBLE STRESSES IN STEEL

For strength calculation (concrete assumed to be cracked) the permissible stresses in reinforcement shall be as per Table 2 of IS 3370 (Part II) 1965 or its latest revision.
For TOR steel, the stress shall be as per IS 1986-1979 cold worked steel high strength deformed bars for concrete reinforcement or its latest revision.

The modular ratio ‘m’ for difference concrete mix shall be as under:

<table>
<thead>
<tr>
<th>Grade of concrete</th>
<th>Modular ratio ‘m’</th>
</tr>
</thead>
<tbody>
<tr>
<td>M : 150</td>
<td>19</td>
</tr>
<tr>
<td>M : 200</td>
<td>13</td>
</tr>
<tr>
<td>M : 250</td>
<td>11</td>
</tr>
</tbody>
</table>

Modulus of elasticity of concrete $E_c$ shall be taken as $500\sqrt{f_{ck}}$, where $f_{ck}$ is characteristic cube strength of concrete in N/Sq.mm. as per clause 5.2.3.1 of IS 456

**AGE FACTOR**

Age factor for increasing strength shall not be considered for the design.

**UNITS**

Design should be in Metric units only.

**DETAILING**

Minimum Reinforcement for Water Retaining Members

The minimum reinforcement in walls, floors, roofs in each of two directions at right angles shall have an area of 0.3% of the concrete section in that direction for sections up to 100 mm thick. For sections of thickness greater than 100 mm and less than 450 mm the minimum reinforcement in each of the two directions shall be linearly reduced from 0.3% for 100 mm thick section to 0.2% for 450 mm thick section. For sections of thickness greater than 450 mm minimum reinforcement in each of directions shall be kept at 0.2%. In concrete sections of thickness 225 mm or more two layers of reinforcing steel shall be placed one over each face of the section to make up the minimum reinforcement specified in this clause.

The minimum reinforcement specified in 2.9.1 above may be decreased by 20% in case of high yield strength deformed bars conforming to IS 1786-1966 or IS 1139-1966.

**Covers to Reinforcement**

Minimum clear cover to reinforcement shall be 40 mm for durability of the structure.

For members of structure in contact with water effective cover shall not be more than 60 mm, for bars subjected to bending stresses. For bars subjected to pure tension the effective cover shall not be more than 75 mm.

**Spacing of Reinforcement**

Spacing of reinforcement shall be as per para 25.3 of IS 456

Spacing of lateral ties for column shall satisfy the provision of Para 25.5.3.2 ‘C’ of IS 456-1978.

Reinforcing steel which accounts for resisting moments, tension etc. i.e. other than temperature and shrinkage steel, shall comprise of minimum 8 mm dia for ribbed bars and 10 mm dia for mild steel bars. For compressive member the minimum dia of main reinforcement shall not be less than 12-mm dia.

**NOTE:** In case of dispute regarding interpretation of any of the above clause the decision of the owner or his representative will be final and binding on the designer and contractor.
In case of any clause not included in the above criteria, the decision of the owner or his authorised representative will be final and binding on the designer and contractor.

GENERAL

Soil testing reports of the recognized institute must be submitted by the tenderer before start of the work at his own cost. The design must be on the basis of soil testing report. The design shall be in accordance with various relevant I.S. specifications (I.S. 456-1978, I.S. 875-1987, I.S. 3370-1965, I.S.432 part-1, I.S. 1786, I.S. 1139)

The design shall satisfy the stipulations as per I.S. 1893-1984 and I.S. 13920-1995 for seismic forces and I.S. 11682-1985 for RCC staging of overhead water tank.

Plain round M.S. bar grade I conforming to I.S. 432 part –1 or high yield strength deformed bars I.S. 1786 of 1139 shall be used. Grade II M.S. bars shall not be used.

Entire structure shall be in minimum R.C.C. M- 200 and the water retaining components should be in M-250 grade of concrete.

20 mm thick cement plaster (1:3) with 5% water proofing compound of approved quality shall be provided over the bottom floor and inside surface of tank wall. 12 mm thick cement plaster (1:4) shall be provided over the exposed surface of columns, beams, bracings, bottom dome and tank wall outside surface etc. 12 mm thick cement plaster (1:6) shall be provided for the inside and outside surface of rooms.

Three coats of Snowcem painting over a coat of cement primer shall be provided in the water tower. Irrespective of the foundation proposed in the design, one set of bracing be provided at the ground level. The scope of pipe assembly work shall be up to 5 meter beyond the out side face of the wall including the cost of pipes, valves and specials including laying and jointing.

The job includes designing the structure for uplift pressure and dewatering if required during entire execution and disposal of surplus excavated stuff within a lead of 50 meter as directed by the Engineer in charge.

D.I. D/F pipe be as per relevant I.S. standard shall be used for rising, delivery, overflow and washout main of the water tower.

Provision shall be made for 60 cm wide M.S. ladder with 25 mm G.I. pipe raling on both sides for going in the tank.

Provision shall be made for cylindrical ventilator fitted with mosquito proof net and two manholes with M.S. frame and cover with locking arrangements of adequate size as top dome.

Provision shall be made for lightening conductor as per I.E. rules

Provision shall be made for M.S. water level indicator with 450 mm diameter copper ball etc.

90% part rate shall be payable for reinforcement concrete and plastering item of all types of water retaining structure till satisfactory hydraulic testing for water tightness test is given and till that work shall be treated as incomplete.

GENERAL SPECIFICATIONS

This part covers conditions pursuant to the contract and shall supplement the general conditions, detailed specifications and requirements.

3.2.1 Limits of Contract
Equipment furnished shall be complete in every respect with all mountings, fittings, fixtures and standard accessories, normally provided with such equipment and/or need for erection, completion, and safe operation of the equipment as required by applicable codes, though they may not have been specifically detailed in the technical specifications unless included in the list of exclusions. All similar standard equipment provided shall be interchangeable with one another.

3.2.2 Engineering Data

The contractor shall furnish complete engineering data of each set of equipment such as name of the manufacturer, the type of model of each principle item of equipment proposed to be furnished and erected. Standard catalogues, pages and other documents of the tenderer may be used in the tender to provide additional information and data as deemed necessary by the tenderer. The review of this data by an Engineer will cover only general confirmation of the data to the specifications and documents interfaced with the equipment provided under the specifications, external connection and of the dimension, which might affect plant layout. This review by the Engineer in charge may not indicate a thorough review of all the dimensions, quantities and details of the equipment, materials, any devices of the items indicated or accuracy of the information submitted. This review or approval by the Engineer in charge shall not be construed by the contractor and limiting his responsibilities and liabilities for mistakes, and deviations from the requirements specified under these specifications and documents. All engineering data submitted by the contractor after final process including review and approval by the Engineer in charge shall form part of contract documents and the entire work covered under these specifications shall be performed in the strict conformity unless otherwise expressly requested by the Engineer in charge.

3.2.3 Drawing

Each drawing submitted by the contractor shall be clearly marked with the name of the owner, unit designation, the specifications, number and name of the project. If standard catalogue pages are submitted the applicable items shall be marked therein. All titles, noting, markings and writings on drawing shall be in English. All dimensions shall be in metric units. All manufacturing and fabrication work in connection with the equipment prior to the approval of the drawing shall be at contractor’s risk. The contractor may make any changes in the design which are necessary to make the equipment conform to provisions and intent of contract and such changes will again be subject to the approval of the Engineer in charge and shall not relieve the contractor of any of the responsibilities and liabilities under contract.

3.2.4 Design Improvements

The Engineer or Contractor may propose changes in the specifications of the equipment or quality thereof and if the parties agree upon any such changes the specifications shall be modified accordingly. If any such change agreed upon in such that it affects price and schedule of completion, the parties shall agree in writing as to the extent of changes in period and or schedule of completion before the contractor proceeds with the change. Following such agreements, the provisions there of shall deemed to have been amended accordingly.

3.2.5 Transportation
The contractor whenever applicable shall after proper painting pack and cart all equipments in such manner as to protect them from damage and deterioration in transit by road or rail, during storage at site till the time or erection. The contractor shall be held responsible for all damages due to improper packing. While packing all the materials the limitations from point of view of availability or railway wagons, size and other modes of transport should be taken into account. The packing and protection should be in conformity with the requirements of the insurance companies and transport agencies. The contractor shall prepare detailed packing list of all packages and containers, bundles and loose materials forming each and every consignment for making all necessary arrangements for loading, unloading and other handling, right from his works up to the site and also till the equipment is erected, tested and commissioned. He shall be solely responsible for proper storage and safe custody of all equipment.

All demurrage, warehouse and other expenses incurred due to delay in clearance of the material or any other reasons shall be to the account of contractor.

3.2.6 Protection to plant

All coated surfaces shall be protected against abrasion, impact, discoloration and any other damages. All exposed threaded portion shall be suitably protected with either metallic or non-metallic protective devices. All ends of the valves and piping and conduit equipment connections shall be properly sealed with suitable devices to protect them from exposure to weather and should also be properly treated and protected in suitable manner.

3.2.7 Preservative shop coating

All exposed metallic surfaces subject to corrosion shall be protected by shop application of suitable coating. All surfaces which will not be easily accessible after the shop assembly, shall before hand be treated and protected for the life of the equipment. All surfaces shall be thoroughly cleaned of all mill-scale, oxides and other coatings prepared in the shop. Surfaces that are to be finish painted after installation or require corrosion protection until installation shall be shop painted with at least two coats of primer.

3.2.8 Material handling and storage

All the equipment furnished under the contract and arriving at site shall be promptly received unloaded, transported and stored in a storage space by the contractor. Contractor shall be responsible for examining all the shipment and notify the Engineer in charge immediately of any damages, storage, discrepancy that is for the purpose of the Engineer’s information only. The contractor shall submit to the Engineer in charge every week, report detailing all receipts during the week. However the contractor shall be solely responsible for any storage on damage in transit handling and / or in storage and erection of equipment at site. The contractor shall maintain in accurate exhaustive record detailing out the list of all equipment received by him for the purpose of erection and keep such record open for inspection of the Engineer in charge. All the equipment shall be handled carefully to prevent any damage or loss. The Engineer in charge in addition may direct contractor to move certain other materials, which in his opinion will require indoor storage, and the contractor shall strictly comply with it.

3.2.9 Contractor's material brought to Site.

The contractor shall bring to site all equipment components, parts, materials including construction equipment tools and tackle for the purpose of the work under intimation to the Engineer in charge. All such goods shall from time of their
being brought vest in the owner but may not on any account be removed or taken away by
the contractor without written permission from the Engineer in charge. The contractor shall
nevertheless be solely liable and responsible for any loss or destruction there of and damage
there to. The owner shall have lieu on such goods for any sum or sums, which may at the time
be due to owing to him by the contractor. After giving 15 days notice in writing of his
intention to do so, the owner shall be at liberty to sell and dispose of any such goods in a
manner as he shall think fit including public Auction or private treaty and to apply the
proceeds in or towards completion of work, the contractor shall remove from the site under
the directions of the Engineer in charge, the material such as construction equipment,
errection tools and tackles, scaffolding etc. within 15 days of issue of a notice by the Engineer
in charge to do so. Then the Engineer in charge shall have the liberty to disposed of such
materials and credit the proceeds there of to the account of the contractor.

3.2.10 Maintenance tools and tackles

The contractor shall supply with the equipment one complete set of all special tools and
tackles for the erection assembly and maintenance of the equipment. However these tools
and tackles shall be separately packed and brought to site. The tenderer shall indicate all the
above items in the annexure. This set shall be for owner's use and any of the equipment out
of this set shall not be used by the tenderer.

3.2.11 Construction management

Time is the essence of the contract and the contractor shall be responsible for performance
of his works in accordance with the specified construction schedule. If at any time the
contractor is falling behind the schedule he shall take necessary action to make good for such
delays by increasing his work force or by working over time or otherwise accelerate the
progress of work to comply with the schedule and shall communicate such action in writing
to the Engineer in charge satisfying that his actions will compensate for delay. The contractor
shall not be allowed any extra compensation for such action.

3.2.12 Field office records

The contractor shall maintain up to date copies of all the drawings, specifications and other
contract documents and any other supplementary data complete with the latest revision
thereto. The contractor shall maintain in addition continuous record of all the changes to the
above contract documents, drawings, specifications, supplementary data etc affected at the
field and on completion of his total assignment under the contract shall incorporate all such
changes on the drawings and other Engineering data to indicate as installed conditions of
the equipment furnished and erected under contract such drawings and engineering data of
equipments erected under the contract shall be submitted to the Engineer in charge in
number of required copies.

3.2.13 Design Co-ordination

The contractor shall be responsible for the selection and the design for appropriate
equipments to provide best-coordinated performance of entire

System. The basic design requirements are detailed out in technical specifications. The
design of various components, sub assemblies, assemblies, maintenance and all rotating
components shall be so selected that the natural frequency of the complete unit is not critical
at or close to the operating range of the unit.

3.2.14 Quality Assurance Program
To ensure that the equipment and services under the scope of this contract whether manufactured or performed within the contractor's premises or at the owner's site or at only other place of work are in accordance with the specifications. The contractor shall adopt suitable quality assurance programs to control such activities at all the points necessary. Such program shall be outlined by the contractor and shall be finally accepted by the Engineers after discussions before the award of contract and such agreed program shall form part of contract.

3.2.15 Unfavorable working conditions

The contractor shall confine all his field operations to those works which can be performed without subjecting the equipment and materials to adverse effects during inclement weather conditions like monsoon, storms etc. and during other unfavorable construction conditions. No field activities shall be performed by the contractor which might adversely affect the quality and efficiency thereof, unless special precautions or measures are taken by the contractor in a proper and satisfactory manner in the performance of such works and with the concurrence of Engineer in charge, such unfavorable conditions will in no way relieve the contractor of his responsibility to perform the works as per schedule.

3.2.16 Noise and Vibrations

The equipment supplied and erected by the tenderer will comply best design and erection practice and its working shall be within permissible noise and vibration levels.

3.2.17 Rating plates, Nameplates and Labels

Each main, auxiliary item of plate is to have permanently attached to it in a conspicuous position a rating plate of non-corrosive metal upon which is to be engraved any identifying manufacturers name, equipment type or serial number together with details of loading conditions under which the items plant in question has been designed to operate and such diagram plates as may required by the Engineer in charge. Each items of plant is to be provided with a nameplate or label designating the service of the particular equipment. The inscriptions are to be approved by the Engineer in charge or shall be as detailed in the appropriate sections of the technical specifications. Such name plates or labels are to be white non hygroscopic material with engraved black lettering on alternatively in the cast of indoor circuit breakers etc. if transparent plastic material with suitably, coloured, lettering engraved on the back. Items of plant such as valves, which are subject to handling, are to be provided with an engraved chromium plated nameplate or label with engraving filled with enamel.

3.2.18 Foundation, Dressing and Grouting

The surfaces of the foundations shall be dressed to bring the top surface of the foundations to the required level prior to placement of the equipment/equipment bases on the foundations. All the equipment bases and structural steel plates shall be grouted and finished as per these specifications unless otherwise recommended by the manufacturer. The concrete foundation surfaces shall be properly prepared by chipping, grinding as required to bring the type of such foundation to the required level to provide necessary roughness for bondage and to assure enough bearing strength. All laitance and surface film shall be removed and cleaned.

3.2.19 Painting

All the exposed metal parts of equipment including piping, structures, railings etc. wherever applicable after installation unless otherwise surface protected shall be first painted with at least one coat, rust, scales greases oil and other foreign
materials shall be removed by wire brushing scraping or sand blasting and approved by the Engineer in charge for painting. Afterwards the above parts shall be finished with two coats of alloyed resin machinery enamel paints. The quality of finished paints shall be as per standards of relevant IS or equivalent and to be of the approved color by the Engineer in charge.

3.2.20 Color code for pipe services

All pipe services, wherever applicable are to be painted in accordance with the owner’s color scheme by the contractor.

3.2.21 Training of owner’s personnel

The contractor shall undertake to train, free of cost personnel selected and sent by the owner.

3.2.22 Consumables, oils, Lubricants.

All consumables such as chemicals, oil lubricants etc. which will be required to put the equipment covered under scope of specifications in successful trial run and operations & maintenance shall be furnished by the contractor.

3.2.23 Check out of control systems

After completion of wiring and cabling the contractor shall check out the operation of all control systems for the equipment furnished and installed under the specifications and documents.

3.2.24 Equipment Performance Guarantee

The performance guarantee of the equipment under contract is detailed separately in technical specifications. This guarantee shall supplement the general performance guarantee provisions covered under general terms and conditions.

3.2.25 Guarantee

a) In the event of an emergency wherein the judgment of the Engineer in charge, delay would cause serious loss or damage, repairs or adjustments may be made by the Engineer in charge or a third party chosen by the Engineer in charge without advance notice to the contractor and the cost of such work shall be paid by the contractor or by the surety. In the event such action is taken by the Engineer in charge, the contractor will be notified promptly and he shall assist wherever possible in making the necessary corrections. This will not extinguish the contractor’s liability under terms and condition of contract.

b) The cost of any special or general overhaul tendered necessary during the operation period due to defects in the plants or defective work carried out by the contractor, the same shall be borne by the contractor.

c) In case of those defective parts which are not repairable at site but are essential for the commercial operation of the equipment, the contractor and the Engineer shall mutually agree to a program of replacement or renewal which will minimize interruption to the maximum extent in the preparation of the equipment.

d) At the end of guarantee period, the contractor’s liability ceases except for latent defects in respect of goods supplied by sub-contractor to the contractor where a larger guarantee is (more than twelve months) is provided by subcontractor, the owner shall be entitled the benefit of such guarantee.

e) The provisions contained in this clause will not be applicable.
1) If the owner has not operated the equipment according to generally approved industrial practices in accordance with the conditions of operation specified and in accordance with operating manuals if any.

2) In case of normal wear and tear at the parts to be specifically mentioned by the contractor in the offer.

3.2.26 Limits of Contract

Equipment furnished shall be complete in every respect with all mountings, fittings, fixtures and standard accessories, normally provided with such equipment and/or need for erection, completion, and safe operation of the equipment as required by applicable codes, though they may not have been specifically detailed in the technical specifications unless included in the list of exclusions. All similar standard equipment provided shall be interchangeable with one another.

3.2.27 Engineering Data

The contractor shall furnish complete engineering data of each set of equipment such as name of the manufacturer, the type of model of each principle item of equipment proposed to be furnished and erected. Standard catalogues, pages and other documents of the tenderer may be used in the tender to provide additional information and data as deemed necessary by the tenderer. The review of this data by an Engineer will cover only general confirmation of the data to the specifications and documents interfaced with the equipment provided under the specifications, external connection and of the dimension, which might affect plant layout. This review by the Engineer in charge may not indicate a thorough review of all the dimensions, quantities and details of the equipment, materials, any devices of the items indicated or accuracy of the information submitted. This review or approval by the Engineer in charge shall not be construed by the contractor and limiting his responsibilities and liabilities for mistakes, and deviations from the requirements specified under these specifications and documents. All engineering data submitted by the contractor after final process including review and approval by the Engineer in charge shall form part of contract documents and the entire work covered under these specifications shall be performed in the strict conformity unless otherwise expressly requested by the Engineer in charge.

3.2.28 Drawing

Each drawing submitted by the contractor shall be clearly marked with the name of the owner, unit designation, the specifications, number and name of the project. If standard catalogue pages are submitted the applicable items shall be marked therein. All titles, noting, markings and writings on drawing shall be in English. All dimensions shall be in metric units. All manufacturing and fabrication work in connection with the equipment prior to the approval of the drawing shall be at contractor's risk. The contractor may make any changes in the design which are necessary to make the equipment conform to provisions and intent of contract and

Such changes will again be subject to the approval of the Engineer in charge and shall not relieve the contractor of any of the responsibilities and liabilities under contract.

3.2.29 Design Improvements

The Engineer or Contractor may propose changes in the specifications of the equipment or quality thereof and if the parties agree upon any such changes the specifications shall be modified accordingly. If any such change agreed upon in such that it affects price and schedule of completion, the parties shall agree in writing as to the extent of changes in period and or schedule of completion before
the contractor proceeds with the change. Following such agreements, the provisions there of shall deemed to have been amended accordingly.

3.2.30 Transportation

The contractor whenever applicable shall after proper painting pack and cart all equipments in such manner as to protect them from damage and deterioration in transit by road or rail, during storage at site till the time or erection. The contractor shall be held responsible for all damages due to improper packing. While packing all the materials the limitations from point of view of availability or railway wagons, size and other modes of transport should be taken into account. The packing and protection should be in conformity with the requirements of the insurance companies and transport agencies. The contractor shall prepare detailed packing list of all packages and containers, bundles and loose materials forming each and every consignment for making all necessary arrangements for loading, unloading and other handling, right from his works up to the site and also till the equipment is erected, tested and commissioned. He shall be solely responsible for proper storage and safe custody of all equipment.

All demurrage, warehouse and other expenses incurred due to delay in clearance of the material or any other reasons shall be to the account of contractor.

3.2.31 Protection to plant

All coated surfaces shall be protected against abrasion, impact, discoloration and any other damages. All exposed threaded portion shall be suitably protected with either metallic or non-metallic protective devices. All ends of the valves and piping and conduit equipment connections shall be properly sealed with suitable devices to protect them from exposure to weather and should also be properly treated and protected in suitable manner.

3.2.32 Preservative shop coating

All exposed metallic surfaces subject to corrosion shall be protected by shop application of suitable coating. All surfaces which will not be easily accessible after the shop assembly, shall before hand be treated and protected for the life of the equipment. All surfaces shall be thoroughly cleaned of all mill-scale, oxides and other coatings prepared in the shop. Surfaces that are to be finish painted after installation or require corrosion protection until installation shall be shop painted with at least two coats of primer.

3.2.33 Material handling and storage

All the equipment furnished under the contract and arriving at site shall be promptly received unloaded, transported and stored in a storage space by the contractor. Contractor shall be responsible for examining all the shipment and notify the Engineer in charge immediately of any damages, storage, discrepancy.

That is for the purpose of the Engineer’s information only. The contractor shall submit to the Engineer in charge every week, report detailing all receipts during the week. However the contractor shall be solely responsible for any storage on damage in transit handling and/or in storage and erection of equipment at site. The contractor shall maintain in accurate exhaustive record detailing out the list of all equipment received by him for the purpose of erection and keep such record open for inspection of the Engineer in charge. All the equipment shall be handled carefully to prevent any damage or loss. The Engineer in charge in addition may direct contractor to move certain other materials, which in his opinion will require indoor storage, and the contractor shall strictly comply with it.
3.2.34 **Contractor’s material brought to Site.**

The contractor shall bring to site all equipment components, parts, materials including construction equipment tools and tackle for the purpose of the work under intimation to the Engineer in charge. All such goods shall from time of their being brought vest in the owner but may not on any account be removed or taken away by the contractor without written permission from the Engineer in charge. The contractor shall nevertheless be solely liable and responsible for any loss or destruction there of and damage there to. The owner shall have lieu on such goods for any sum or sums, which may at the time be due to owing to him by the contractor. After giving 15 days notice in writing of his intention to do so, the owner shall be at liberty to sell and dispose of any such goods in a manner as he shall think fit including public Auction or private treaty and to apply the proceeds in or towards completion of work, the contractor shall remove from the site under the directions of the Engineer in charge, the material such as construction equipment, erection tools and tackles, scaffolding etc. within 15 days of issue of a notice by the Engineer in charge to do so. Then the Engineer in charge shall have the liberty to dispose off such materials and credit the proceeds there of to the account of the contractor.

3.2.35 **Maintenance tools and tackles**

The contractor shall supply with the equipment one complete set of all special tools and tackles for the erection assembly and maintenance of the equipment. However these tools and tackles shall be separately packed and brought to site. The tenderer shall indicate all the above items in the annexure. This set shall be for owner’s use and any of the equipment out of this set shall not be used by the tenderer.

3.2.36 **Construction management**

Time is the essence of the contract and the contractor shall be responsible for performance of his works in accordance with the specified construction schedule. If at any time the contractor is falling behind the schedule he shall take necessary action to make good for such delays by increasing his work force or by working over time or otherwise accelerate the progress of work to comply with the schedule and shall communicate such action in writing to the Engineer in charge satisfying that his actions will compensate for delay. The contractor shall not be allowed any extra compensation for such action.

3.2.37 **Field office records**

The contractor shall maintain up to date copies of all the drawings, specifications and other contract documents and any other supplementary data complete with the latest revision thereto. The contractor shall maintain in addition continuous record of all the changes to the above contract documents, drawings, specifications, supplementary data etc affected at the field and on completion of

His total assignment under the contract shall incorporate all such changes on the drawings and other Engineering data to indicate as installed conditions of the equipment furnished and erected under contract such drawings and engineering data of equipments erected under the contract shall be submitted to the Engineer in charge in number of required copies.

3.2.38 **Design Co-ordination**

The contractor shall be responsible for the selection and the design for appropriate equipments to provide best-coordinated performance of entire system. The basic design requirements are detailed out in technical specifications. The design of various components, sub assemblies, assemblies,
maintenance and all rotating components shall be so selected that the natural frequency of the complete unit is not critical at or close to the operating range of the unit.

3.2.39 Quality Assurance Program

To ensure that the equipment and services under the scope of this contract whether manufactured or performed within the contractor’s premises or at the owner’s site or at only other place of work are in accordance with the specifications. The contractor shall adopt suitable quality assurance programs to control such activities at all the points necessary. Such program shall be outlined by the contractor and shall be finally accepted by the Engineers after discussions before the award of contract and such agreed program shall form part of contract.

3.2.40 Unfavorable working conditions

The contractor shall confine all his field operations to those works which can be performed without subjecting the equipment and materials to adverse effects during inclement weather conditions like monsoon, storms etc. and during other unfavorable construction conditions. No field activities shall be performed by the contractor which might adversely affect the quality and efficiency thereof, unless special precautions or measures are taken by the contractor in a proper and satisfactory manner in the performance of such works and with the concurrence of Engineer in charge, such unfavorable conditions will in no way relieve the contractor of his responsibility to perform the works as per schedule.

3.2.41 Noise and Vibrations

The equipment supplied and erected by the tenderer will comply best design and erection practice and its working shall be within permissible noise and vibration levels.

3.2.42 Rating plates, Nameplates and Labels

Each main, auxiliary item of plate is to have permanently attached to it in a conspicuous position a rating plate of non-corrosive metal upon which is to be engraved any identifying manufacturers name, equipment type or serial number together with details of loading conditions under which the items plant in question has been designed to operate and such diagram plates as may required by the Engineer in charge. Each items of plant is to be provided with a nameplate or label designating the service of the particular equipment. The inscriptions are to be approved by the Engineer in charge or shall be as detailed in the appropriate sections of the technical specifications. Such name plates or labels are to be white non hygroscopic material with engraved black lettering on alternatively in the cast of indoor circuit breakers etc. if transparent plastic material with suitably, coloured, lettering engraved on the back. Items of plant such as valves, which are subject to handling, are to be provided with an engraved chromium plated nameplate or label with engraving filled with enamel.

3.2.43 Foundation, Dressing and Grouting

The surfaces of the foundations shall be dressed to bring the top surface of the foundations to the required level prior to placement of the equipment/equipment bases on the foundations. All the equipment bases and structural steel plates shall be grouted and finished as per these specifications unless otherwise recommended by the manufacturer. The concrete foundation surfaces shall be properly prepared by chipping, grinding as required to bring the type of such foundation to the required level to provide necessary roughness for bondage and to assure enough bearing strength. All laitance and surface film shall be removed and cleaned.
3.2.44 Painting
All the exposed metal parts of equipment including piping, structures, railings etc. wherever applicable after installation unless otherwise surface protected shall be first painted with at least one coat, rust, scales greases oil and other foreign materials shall be removed by wire brushing scraping or sand blasting and approved by the Engineer in charge for painting. Afterwards the above parts shall be finished with two coats of alloyed resin machinery enamel paints. The quality of finished paints shall be as per standards of relevant IS or equivalent and to be of the approved color by the Engineer in charge.

3.2.45 Color code for pipe services
All pipe services, wherever applicable are to be painted in accordance with the owner’s color scheme by the contractor.

3.2.46 Training of owner’s personnel
The contractor shall undertake to train, free of cost personnel selected and sent by the owner.

3.2.47 Consumables, oils, Lubricants.
All consumables such as chemicals, oil lubricants etc. which will be required to put the equipment covered under scope of specifications in successful trial run and operations & maintenance shall be furnished by the contractor.

3.2.48 Check out of control systems
After completion of wiring and cabling the contractor shall check out the operation of all control systems for the equipment furnished and installed under the specifications and documents.

3.2.49 Equipment Performance Guarantee
The performance guarantee of the equipment under contract is detailed separately in technical specifications. This guarantee shall supplement the general performance guarantee provisions covered under general terms and conditions.

3.2.50 Guarantee
a) In the event of an emergency wherein the judgment of the Engineer in charge, delay would cause serious loss or damage, repairs or adjustments may be made by the Engineer in charge or a third party chosen by the Engineer in charge without advance notice to the contractor and the cost of such work shall be paid by the contractor or by the surety. In the event such action is taken by the Engineer in charge, the contractor will be notified promptly and he shall assist wherever possible in making the necessary corrections. This will not extinguish the contractor’s liability under terms and condition of contract.

b) The cost of any special or general overhaul tendered necessary during the operation period due to defects in the plants or defective work carried out by the contractor, the same shall be borne by the contractor.

c) In case of those defective parts which are not repairable at site but are essential for the commercial operation of the equipment, the contractor and the Engineer shall mutually agree to a program of replacement or renewal which will minimize interruption to the maximum extent in the preparation of the equipment

d) At the end of guarantee period, the contractor’s liability ceases except for latent defects in respect of goods supplied by sub-contractor to the contractor where a
larger guarantee is (more than twelve months) is provided by subcontractor, the owner shall be entitled the benefit of such guarantee.

e) The provisions contained in this clause will not be applicable.

1) If the owner has not operated the equipment according to generally approved industrial practices in accordance with the conditions of operation specified and in accordance with operating manuals if any.

2) In case of normal wear and tear at the parts to be specifically mentioned by the contractor in the offer.

3.2 Pre-commissioning Trials

Article I. 3.2.1 Start up

On completion of the erection of equipment and before start up, each item of the equipment shall be thoroughly cleaned and then inspected by the Engineer in charge and the contractor jointly for correctness and completeness of installation and acceptability for start up leading to initial pre-commissioning tests at site. The list of pre commissioning tests to be performed shall be mutually agreed and included in contractor's quality assurance Programme. The contractor's commissioning /start up engineers specially identified as far as possible shall be responsible for carrying out all pre-commissioning tests. On completion of inspection, checking and after pre-commissioning tests are satisfactorily over the complete equipment shall be placed on initial operation during which period, the complete equipment shall be operated integral with sub-system and supporting equipment complete plant.

3.2.2 Commissioning spares

The contractor shall make arrangements for an adequate inventory at site, of necessary commissioning spares prior to commissioning of equipments furnished and erected so that any damage or loss during these commissioning activities necessitating the requirements of spares will not come in way of timely completion of works under contract.

3.2.3 Registration and statutory Inspection

All the registration and statutory inspection fees if any in respect of work pursuant to this contract shall be to the account of contractor. Should any such inspection on registration need to be re-arranged due to the fault of contractor, the additional fees for such inspection shall also be borne by the contractor.

3.2.4 Progress Reports and Photographs

During various stages of works in pursuant of the contract the contractor shall at his own cost submit periodic progress reports as may be reasonably required by the Engineer in charge with such materials as charts, networks, photographs, test certificates etc. Such progress reports and photographs shall be in the form and size as may be required by the Engineer in charge and shall be submitted in at least three copies and shall contain the date, the name of the contractor and the title of the photographs. The report shall also indicate reasons for variance between the schedule and actual progress and the action proposed for corrective measures whatever necessary.

3.2.5 Work and Safety Regulations

a) The contractor will notify the Engineer in charge of his intention to bring on to the site any equipment or any container with liquid or gaseous fuel or other substance, which may create hazards. The Engineer in charge shall have right to
prescribe the condition under which such equipments or container may be handled and used during the performance works and the contractor shall strictly adhere to such instructions. The Engineer in charge shall have the right to inspect any construction plant and to forbid its use if in his opinion it is unsafe, no claim due to such prohibition shall be entertained by the owner.

b) Where it is necessary to provide and/or store petroleum products or petroleum mixtures and explosives the contractor shall be responsible for carrying out such provision and/or storage in accordance with the rules and regulations laid down in Petroleum Act 1934 Explosive Act 1948 and petroleum and carbide of calcium manual. All such storage shall have prior approvals necessary from chief Inspector of Explosives or any Statutory Authorities. The contractor shall be responsible for obtaining the same.

3.2.6 **Contractor shall make necessary arrangements for the following**

I) it is necessary to carry out the testing of number of equipments in the manufacturers works. This is stated in the item wise specification. However the items, which require third party inspection as tested below with brief requirement of tests.

II) The arrangements for this shall be arranged by the contractor, the cost of testing in factory payable to manufacturer (including power charges etc.) The testing fees of inspecting authorities etc. shall be arranged by the contractor without any extra cost to the department.

Whenever department Engineers will be attending the inspection and testing to and fro charges will be born by the department as per Govt. civil service rules. However all other arrangements shall be made by the contractor.

4.0 **Illumination to the pump house.**

Necessary illumination shall be provided in and out at pump house as per direction of engineer-in-charge.

Article II. 5.0 **Test Trial and operation**

The plant shall be on trial operation for three months after testing during which period all necessary adjustments shall be made while operating over the full load range enabling the plant to be made ready for performance and guarantee test.

A trial operation report comprising observations and recordings of various parameters to be measured in respect of the above trial operation shall be prepared by the contractor. This report, besides recording details of the various observations during trials run shall also include the dates of start and finish of the trial operations and shall be signed by the representatives of both the parties. The reports shall have sheets, recording all the details of interruptions occurred, adjustments made and any major repairs done during the trial operation. Based on the observations, necessary modifications/repairs to the plant shall be carried out by the contractor to the full satisfaction of the Engineer In charge to enable the latter to accord permission to carry out performance and guarantee test on the plant. However, minor defects which do not endanger the safe operation of the equipment shall not be considered as reasons for withholding the aforesaid permission.

Article III. 6.0 **Commissioning and Operation**

After commissioning and testing, there will be three months trial run.

During trial run, the contractor shall depute his personnel full time to operate, maintain and repair the equipment. The personnel so deputed shall maintain log books and other records as directed by the Engineer In charge. During this period the owner’s personnel shall continuously
work with Contractor’s personnel to take full responsibility of operating, maintaining, repairing, etc. of the equipment plant.

7.0 Test Trial and operation

Article IV. Trial Operation

The plant shall be on trial operation during which period all necessary adjustments shall be made while operating over the full load range enabling the plant to be made ready for performance and guarantee test. The duration of trial operation of the complete equipment shall be at least 90 days, 16 hours daily, out of which at least 72 hours shall be of continuous operation with full load or any other duration as may be agreed to between the Engineer and the Contractor. The trial operation shall be considered successful, provided that each item of the equipment can operate continuously at the specified characteristics for the period of trial operation. In case of interruptions, the trial operation shall be prolonged for the period of interruption.

A trial operation report comprising observations and recordings of various parameters to be measured in respect of the above trial operation shall be prepared by the contractor. This report, besides recording details of the various observations during trial run shall also include the dates of start and finish of the trial operations and shall be signed by the representatives of both the parties. The reports shall have sheets, recording all the details of interruptions occurred adjustments made and any major repairs done during the trial operation. Based on the observations, necessary modifications/repairs to the plant shall be carried out by the contractor to the full satisfaction of the Engineer to enable the latter to accord permission to carry out performance and guarantee tests on the plant. However, minor defects which do not endanger the safe operation of the equipment shall not be considered as reasons for withholding the aforesaid permission.

Article V. Commissioning and operation:

The commissioning and operation period will be 3 months and follows the trial operation period mentioned in foregoing clause, for every individual set of pumping equipment, unless otherwise specifically agreed.

During the commissioning and operation period, the contractor shall depute his personnel full time to operate, maintain and repair the equipment. The personnel so deputed shall maintain logbooks and other records as directed by the Engineer. Only electric power shall be provided by the Department during this trial run. Chemicals, fuel for generators, and consumables as required are to be provided by the tenderer. During this period the owner’s personnel shall continuously work with Contractor’s personnel to take full responsibility of operating, maintaining, repairing, etc. of the equipment and plant.

The contractor will have to maintain logs of following works.

1. Power availability and voltage.
2. Volume of raw water and clear water supplied
3. Different parameter of quality of raw & clear water.
4. Inventory of chemicals brought to the plant.
5. Consumption of chemicals on the basis of quality of raw water.
6. Payment of chemical will strictly be made on the basis of above mentioned logs and contractor will have to submit Xerox copy of such logs with bills/invoice.

Field officers will have to inspect above mentioned items periodically and will have to put their comments on the log book. These documents may be verified by senior officer. Defect liability period will start from the date of start of O & M period for next one year. During this one year defect liability period, it will be responsibility of the contractor to replace all the items if there are any defects such as pump motor, pipe line or any other component of the project. After successful commissioning the contractor will hand over the plant to the
Department. If there is any discrepancy in the data related with trail run, the defect liability period, mentioned at different places of SBD, data mentioned in this clause on 8 will prevail.

9.0 **Common features of O&M:**

9.1.1 **Detailed plans, drawings and O&M manuals**

At least five to six sets of the detailed drawings, maps of each of the component of the water works along with all relevant O & M manuals should be available with the operating authority. One copy of such documents should be preserved in the office of WTP in charge, SDO and Executive Engineer concerned for reference.

9.1.2 **Schedule of daily operations**

Schedule of operation should be worked out and a copy of the same should be made available to the operator concerned. It should be altered as per change in raw water availability/ quality, break downs etc.

9.1.3 **Schedule of inspection machinery**

Schedule of inspection of machinery, equipment their lubrication and servicing programme must be prepared and should be available with the operator concerned. Junior engineer should regularly see that these inspections, lubrications and servicing are being regularly carried out.

9.1.4 **Records**

For each piece of equipment and machinery, a record register should be maintained in which all records of the equipment such as servicing, lubrication, replacement of parts, operating hours (including cumulative) and other important data is entered.

9.1.5 **Records of quality of water**

Complete records of bacteriological and chemical analysis of water from source to the consumer tap should be maintained and reviewed. Charts could also be prepared for the important characteristics of the water and any change in these characteristics as compared to the standards must be taken note of.

9.1.6 **Staff position**

Appropriate charts indicating the standard staff for each of the unit of operation and maintenance and staff actually in position (by names if possible) shall be maintained at each office for review.

9.1.6 **Inventory of stores**

A reasonable assessment of the stores and spare parts of machinery required over a period of time say one year or half a year can be made and an inventory of the same prepared. The aim should be that any material required for replacement is available at any time for the maintenance.
9.2 Features of O & M of individual components of water works:-

9.2.1 Source and Intake Works

(a) Sanitary Survey – A regular survey of the catchment area such as potential threat to quality of water due to industrial, domestic or agricultural reason should be made and if any threat is found, it should be immediately reported to the pollution control board.

(b) Measurement of flow – in case of spring, rivers, canals etc., there should be a permanent arrangement for recording daily flow near the intake works. Rain gauge stations should be established to record daily rainfall in the reservoir catchment. In case of reservoir, the regime tables for filling and emptying of storages should be maintained for each year.

9.2.2 Maintenance of Dam

(a) Pre, during and post monsoon inspection of dams should be undertaken to observe settlement, longitudinal/ transverse cracks in the embankment/ masonry structures.

(b) Behavior of spillways should be observed during floods. Procedures for fool proof operation of spillway gates should be prescribed and observed.

(c) In case of earthen dams, special attention should be paid to slipping of slopes, damages and water seepage. The functioning of sand galleries, drains and relief wells should be watched carefully. In case of masonry dams, sweating, leakages, leaching of appreciable magnitude from masonry should be immediately attended to. Pointing of damaged faces of masonry should be attended to promptly.

9.2.3 Maintenance of Intakes

(a) It should be ensured that sufficient water level is maintained at head works in order to ensure drawl of required quantity of water into intake works without vortex formations.

(b) All intake strainers should be cleaned at frequent intervals particularly during monsoon to prevent entry of fish or floating matter into intake works.

(c) All damages to structural components of intake works particularly during floods should be promptly repaired.

(d) Sufficient stocks of rubble should be maintained at intake works site for use to temporarily overcome the problems of scours at spillways and other places.

(e) A schedule of painting of steel and other structural parts of the intake works should be prepared and followed scrupulously to avoid damages to the structure.

(f) All raw water holding structures such as intake wells, jack wells and inspection wells should be desilted during and immediately after monsoon to remove settled silt.

9.2.4 Maintenance of Pumps and Pumping Machinery

9.2.5 Maintenance of transmission systems
The transmission mains would include raw/treated water pumping as well as gravity mains from source to treatment works, treatment works to master balancing reservoir (MBR) and from M.B.R.s to service reservoirs in the distribution system. The maintenance problems to be attended to for various types of pipes used in the system are summarized below:

(a) **M.S. pipes laid above ground** :-

(i) Pipes should be painted at least once in five years to prevent corrosion.

(ii) Appurtenances such as sluice valves, air valves, expansion joints, rollers should be checked, cleaned at least twice a year and worn out parts replaced. The cleaning and lubrication of rollers should also be done twice a year, preferably pre and post monsoon.

(iii) Expansion joints should be inspected every month.

(iv) The catch drains provided for the portion of water mains laid in cutting should be cleaned before onset of monsoon so that no water accumulates in the cutting portion, resulting in uplift pressure on pipes.

(b) **All pipes** :-

(i) Sufficient stocks of spare pipes and specials should be maintained for replacement of damaged ones

(ii) Regular leak detection surveys should be undertaken particularly for bursting of pipes and leaky joints.

(iii) A detailed record of breakdown and leaks observed and repaired should be maintained section wise so that more vulnerable lengths could be identified and special measures to repair/replace them could be undertaken.
(ii) A regular schedule of inspection and attendance to all valves including air and scour valves should be drawn up and the same followed scrupulously. Special attention should be given to air valves.

9.3 **O & M of Water Treatment Plants**

9.3.1 **Problems**

The person in charge of the maintenance and operation of water treatment plant should have a thorough knowledge of the functions of the several units under his control. The problems that may be posed before him may relate to those arising from (a) poor design (b) faulty execution (c) special situation during operation. A resourceful operator should be in a position to bring to the notice of the concerned person, any faults in design and execution giving rise to problem during the course of operation and rectify them immediately. The other problems which are to be tackled at the operational stage are mainly those which arise out of:

(a) Fluctuations in the quality of the water;

(b) Fluctuations in the quantity and the changes in the flow pattern.

(c) Malfunctioning of the unit(s); and

(d) Mechanical and electrical equipment.

(e)

9.3.2 **Requirements**

Maintenance should be carried out in a manner which prevents emergencies and unscheduled shutdowns. An efficient maintenance requires considerable skill which can only be acquired by experience, study and practice. Basically, any maintenance programme should observe the following general rules:

(a) Keep a set of plans giving details of the several units and indicating the layout and position of all pipelines and appurtenances;

(b) Establish a systematic plan of daily operation;

(c) Establish a routine schedule for inspection of machinery and lubrication and maintain records thereof. Instructions for lubrication, the type of lubricant suggested and frequency of lubrication should be drawn out.

(d) Main data and record of each piece of equipment giving details of cleaning and replacement of worn parts and other data of importance such as unusual incidents on faulty operating conditions. Details for any special equipment should be obtained from manufacturers.
(e) Keep a record of analysis of water collected at various points from the source to the distribution system and observation on the effect of such quality on the several units of operation; and

(f) List out safety measures including good housekeeping.

9.3.4 RAW WATER

The problem will mainly relate to the change in the quality of the raw water due to natural causes and by inadvertent pollution of the source.

In the case of a river source, a sanitary survey of the catchment area should be undertaken at regular intervals and water samples taken at significant points where pollution is likely to take place. The analysis of these samples will reveal the degree and nature of pollution and thus help in taking the necessary measures to check or control the pollution. If the fluctuations in quality are rapid, the surveys should be undertaken at shorter intervals. Turbidity is not a special problem as the dosage of the coagulant is adjusted on a daily routine. On the other hand a sudden rise in chlorides content will indicate pollution most probably due to sewage. In such cases, more confirmatory test should be undertaken such as for nitrogen in its various forms, dissolved oxygen, oxygen absorbed and chlorine demand to help the operator to decide whether pollution has taken place and to fix the dose of per chlorination needed.

In the case of a lake as a source the periodical biological and physical examination of the samples will indicate if there is any need for control of algae which may lead to taste and odor problems or clogging of filters. Samples taken at different depths in the lake will indicate the level at which water should be drawn to get the best quality of the water.

9.3.4 FLOW MEASURING DEVICES

Float sump should be periodically cleaned to see that silt does not accumulate which may affect the proper functioning of the float. Charts and pen recorders should be stocked adequately. Annual or more frequent calibration of these devices is necessary. Annual servicing and checking of the instruments in imperative.

9.3.5 CHEMICAL FEEDING UNIT

Alum preparation tank is to be painted annually by anti-corrosive paint. V-notch weirs and floats and floating arrangements should be cleaned daily. Enough spares for the mixing device in the chemical preparation should be stocked. Setting of the V-notch should be checked periodically. Sometimes, if the alum dosing equipment is not in order, the alum slabs are just dumped in the raw water channel. This is a bad practice and should not be adopted as it will mean wastage of alum and improper dosing of alum. Alum should be made into a solution and dispensed until the dosing equipment is rectified. The optimum dosing of alum and coagulant aids should be based on a proper and detailed laboratory study including Jar Test. The chemical feeding rate should be controlled, depending upon the needs from time to time.
9.3.6 **RAPID MIXER**

Adequate spares should be kept ready in stock for timely replacement when necessary. Life of the equipment could be prolonged by periodical painting with anticorrosive paints.

9.3.7 **SLOW MIXER**

9.3.8 Slow Mixer should be operated continuously for avoiding sludge build-up. All equipment should be painted with anti-corrosive paints every year. Mechanical devices should be properly lubricated and worn out parts replaced. In non-mechanical type of flocculators like baffle and tangential flow tanks, desludging at least once in six months is necessary.

9.3.9 **CLARIFIER OR SEDIMENTATION TANK**

Annual overhauling and repainting of the unit should be done a month or two prior to monsoon. Sludge lines should be kept free of chokages. The lines should be flushed with high pressure water if chokages are noticed. The telescopic sludge discharge device, when provided, should be checked for free vertical movement and O-rings replaced when leaky. The traction wheels should be checked for alignment and rubber wheels replaced, if required. The unit should be worked continuously to protect the mechanical parts from ill-effects of corrosion, malfunctioning etc.,

As well as problems from sludge build-up. Outlet weirs should be kept cleaned at all times. Algaecide or bleaching powder may be used for controlling biological growth on weirs.

The important features in the operation of a clarifier are:

(a) The introduction of water into the tank with a minimum turbulence;

(b) The prevention of short-circuiting between inlet and outlet; and

(c) The removal of the effluent with the minimum of disturbance to avoid settled material being carried out of the tank.

Very often, a basin which is not functioning properly can be modified by making changes to the inlet and outlet devices by installing stilling baffles so as to improve any or all of the important features mentioned above. Algal growth, if any, should be controlled.

9.3.10 **RAPID GRAVITY FILTERS**

The common problems encountered are:
(a) **Defective Gauges**

Rate of flow gauges and loss of head gauges frequently get out of order. The operator should be conversant with the working of gauges and should be able to handle minor repairs. Necessary spares should be stocked.

However, even if the rate of filtration gauge is under repair, the filtration rate can be checked whenever desired by closing the inlet valve and observing the time during which the level of water in the filter falls by a measured distance.

For knowing the loss of head when the gauges are out of operation, a temporary arrangement consisting of two glass tubes on each side of a calibrated scale could be provided. One tube is to be connected to the efficient pipe between filter and controller and the other tube to the filter structure above the sand. The relative elevation of the water surfaces in these tubes indicates the prevailing hydraulic gradient or loss of head through the filter.

(b) **Inadequate Media on the Filter Bed**

Expansion of sand bed during backwashing should be kept within the limits to avoid carry-over of sand to wash water trough which would lead to appreciable depletion of sand depth over a period of time. Sand depth should never be depleted by more than 10 cm, when the media has to be replenished.

The entire bed should be taken out and additional sand mixed to give the required effective size and uniformity coefficient. Before starting the filter, the sand has to be backwashed to stratify the bed.

(c) **Air Binding**

This is caused due to the development of negative head and formation of air bubbles in the filter sand. This could be overcome by more frequent backwashing during these periods. Provision should also be made wherever feasible for increasing the depth of water over the bed by about 15 to 30 cm. There are chances of air being released if back-wash is carried out by direct pumping. Air release valves should be provided on the pumping mains in such cases.
The solution lies in providing adequate depth of water at least 1.5 meters over sand. If air binding persists, loss of heads may be limited to 1.5 meters instead of normal 2 meters. This will discourage air binding and will ensure reasonable length of filter runs.

(d) **Incrustation of Media**

The problem may arise as in the case of water softening with lime soda when sand gets coated with material that is difficult to remove by normal backwash. The remedy lies in washing the filter occasionally with sodium hydroxide (10 kg/m^2 area of bed) or bleaching power (20 kg/m^2 area of bed).

(e) **Cracking of sand Beds.**

This occurs mostly when the water is lowered below the surface of the sand. Cracks in a sand bed under water may also arise due to the cementing of the grains by some material in the applied water. The vulnerable portion is near the filter walls, since the sand is drawn away from the walls. The rate of flow increases through such cracks allowing a heavier deposit of solids at these points, which in turn, intensifies the forces compacting the sand until a dense mass is formed. The degree of this mass may be limited, creating a dead area, resulting in an unequal distribution of the wash water. This can be overcome by the use of hand rake or by draining the bed and removing the clogged sand.

(f) **Bumping of Filter Beds.**

Sometimes careless and indifferent operation may lead to “bumping” or “lifting” of the filter beds when switching on the back-wash for a minute to dislodge the sand bed and recommending filtration without going through the full back-wash cycle is adopted. This practice should be discouraged as the filtrate quality deteriorates considerably.

(g) **Mud balls**

These are caused by the general buildup of materials not removed in back-wash. Mud balls accumulate at or near surface and in course of time clog the entire media.

By proper coagulation and settling of applied water, mud ball formation could be considerably reduced. Surface washes or surface raking, or shoveling at intervals helps reduce mud ball formation. Also compressed air scouring during backwash for periods of three minutes, instead of 1 to 2 minutes, effectively decreases mud ball concentration.
(h) **Sand Boils**

These are caused when disproportionately large discharges of wash water rush towards expending the sand and displacing the gravel, the situation is encountered mostly due to the poor distribution of wash-water from the under drain.

(i) **Slime Growths**

When slime growths are noticed on filters, the bed is cleared in the normal way and the water is lowered to the level of the sand bed. Then common salt is distributed evenly over the surface of the sand, using 7 Kg/m² of filter area, after which the sash water valve is opened until water rises about 15 cm. above the sand level. The water is allowed to remain for 2 hours to dissolve the salt and then lowered to the bed level to be retained for 24 hours after which it is thoroughly backwashed before placing into service. If this procedure does not produce effective results, it may be necessary to replace the media.

(j) **Backwash Requirements**

The waste water drains carrying filter backwash should be kept free of clogging or sediment. If the backwash water is led away quickly, there will be no backing up in cater channels or into the filter bed. Incidentally, it may be worthwhile to consider setting up a plain sedimentation tank to recover the supernatant from the backwash water. For the small investment, the water recovery could be appreciable.

The requisite up flow velocity of backwash water should be maintained at the design rate for proper cleaning of the sand. The practice of backwash at reduced rate for longer periods should be avoided as it leads to wastage of water and washing becoming ineffective.

Backwashing of filters should not be based on arbitrarily fixed time schedules but the frequency should be in accordance with the filtrate quality and head lose measurement, Duration should be dependent upon the turbidity of the wasted water.

9.3.11 **SLOW SAND FILTERS**

The inlet float valve should be periodically checked with a view to maintain the desired level in the bed.

The outlet weir arrangement should be checked periodically with a view to ensure the design rate of filtration. Where there is telescopic arrangement, it should be functioning
smoothly and without drawing in water through the sides. Where manual adjustment is to be done with increasing filter heads, this should be done at specified intervals.

The filter head indicator should always be kept in working condition. When a filter is clogged, most of the head loss is restricted to the top layer of sand and if the filter head exceeds 1m, pressures below atmospheric can occur in sand gravel and in the under drains, leading to air binding or dissolved air coming out of solution. Occurrence of negative head can be avoided by placing the sill of the outlet weir in level with the top of the sand bed.

It is most important to avoid rapid fluctuations in filtering rates. Cleaned or resanded filters should be brought up gradually to the maximum filtering rate and maintained as far as possible at a constant rate until the head reached the maximum of 1m when the bed should be taken up for cleaning.

On no account the filter bed is allowed to get reduced by disturbing the top of the sand as this will impair the bacterial efficiency of the filter.

9.3.12 CHLORINATORS

The chlorine demand of filtered water is to be satisfied and free chlorine residual maintained to make it completely safe. Hence the operator should be careful in administering, calculated doses accurately.

Bubbling the chlorine gas through the filtered water stored in the clear water reservoir by dipping rubber rubes connected to chlorine cylinder must be avoided. Chlorine application should be done through a chlorinator only. The chlorinator should be maintained properly. If the unit is out of order, the same should be repaired quickly and recommissioned.

A complete understanding of the principles of operation of chlorine gas feeders and familiarity with tests for pinpointing leakages are essential. Low capacity units require frequent cleaning of the Rota meter and rate setter. Large capacity chlorinators must have vaporizers. The gas piping and feeders should be completely dismantled every one or two years to clean out accumulated impurities.
9.3.13 **CLEAR WATER SUMP & RESERVOIR**

Roofing should be periodically checked to ensure that no leakages are there so that pollution can be prevented. Ventilator outlets should be regularly checked and cleaned to guard against mosquito breeding and bird droppings. Cleaning of the sump and reservoir should be done regularly. Level recorder should be kept in working order at all times.

The total capacity of clear water reservoirs should be adequate for storage of treated water, especially during low supply periods at night when reservoirs become full. Instances are reported, where water from the filters have backed up into the inspecting galleries, thus reducing the rate of filtration. The remedy lies in having additional clear water reservoir in the plant, or arrangement for the final water to be automatically pumped to the balancing reservoirs in the town.

9.3.14 **TREATED WATER**

The quality of the water before distribution may be controlled by adjusting the calcium carbonate balance in the water to safeguard against corrosion or excessive scale formation in pipes. The periodical analysis of the water can also indicate if there is any biological growth in the main and if any further chlorination is needed to check it. The samples of water collected from several points should be routinely examined for residual chlorine and other chemical and bacteriological parameters.

9.3.15 **PROBLEMS RELATED TO THE QUALITY & FLOW PATTERN**

When flow gets reduced, it may not be desirable to cut out certain units but it is preferable to operate all the units with reduced flow conditions. In any case, the flow-through condition in the several units should be periodically studied using appropriate traces. This will help to locate if there is any short-circuiting so that corrective measures can be adopted.

The flow conditions in open channels should be examined periodically to avoid obstructions and heading up which will affect the unit process especially the efficiency of the clarification units.

9.4 **AERATORS**

Aerators are required to be maintained in a clean condition so that maximum water surface and agitation are provided.
Slime and algae growth on the surface would require cleaning and periodic treatment with copper sulphate with or without lime to kill growth. The porous plates or rubes used with diffusion aerators may become partly clogged either from dust in the compressed air or from the collection of sediment on the outside surfaces. When aerators are shutdown, appropriate cleaning with detergents or acid and brush should be attempted. Clogging of diffuser plates could be minimized by (i) maintaining air filters in effective operation, (ii) not over-lubricating air compressors and blowers, (iii) maintaining air pressure on diffusers, when compressors are shut down.

9.5 MASTER BALANCING RESERVOIRS AND ELEVATED RESERVOIRS

Important aspects to be considered during maintenance are:

(i). Measurement of inflows & outflows: Whenever measuring devices are provided, it should be seen that discharge at inlets and outlets fairly tally. It should be seen that water level indicators and recorders are in proper working order.

(ii). Structural Leakages: All structural damages and leakages should be promptly repaired.

(iii). Preventing External Pollution: The manhole opening, ventilating shafts and overflow pipes should be properly closed and protected with wire gauge from external pollution.

(iv). General cleanliness in and around the reservoirs should be maintained and observed. A garden around the reservoir structure may be provided.

(v). A programme for periodical cleaning of the reservoirs at least once in a year should be undertaken. During such cleaning process there should be facility to by-pass the supply to distribution system.

(vi). Appropriate safety measures to prevent climbing of unauthorised persons should be provided. All the railings provided shall be maintained in a safe and firm condition.
9.6 DISTRIBUTION SYSTEM

Important aspects of operation and maintenance of distribution system are detection and prevention of wastage due to leakage. The object is to control the waste within reasonable limits. Further in case of intermittent supply, possibility of pollution of empty pipelines cannot be ruled out. Special inspection of pipelines through marshy or high water table areas, crossings across waste channels, pipes, etc., and in the vicinity of sewers should be carried out at regular intervals. Such areas should be identified on plans and bacteriological tests of tap water in such areas need to be done more frequently and results compared.

A regular programme of leak detection should be undertaken for the entire distribution system such that each section of the system comes up for leak detection at least once in three years. Leaks and damages detected should be promptly repaired. The causes of wastage through leakages such as (i) high pressures in distribution, (ii) corrosive soils, (iii) corrosive water, (iv) inferior quality of pipes and fittings, (v) age of pipes, (vi) gland packing of valves etc. should also be ascertained. The repair work should tackle those causes as well.

In a distribution system complaints are received frequently from consumers about

(a) Non-availability of required quantity of water
(b) Low pressure at the supply point
(c) Leaks * wastages through valves & pipelines
(d) Unauthorised connections.

One of the major causes of wastage is unauthorized connections. Procedures for granting connections need to be streamlined. The officer in charge of operation & maintenance of distribution system should have powers to inspect any household for water supply to know as from where that household is taking water.

The entire distribution system could be divided into sub-zones served preferably from one elevated service reservoir. The maintenance and operation of each zone of distribution system should be entrusted to at least a junior engineer who should be made the authorized official of the controlling authority to receive and deal with the complaints. Appropriate registers should be maintained by him to record the complaints and to note in it the follow-up action till the complaint is redressed. If the complaint is such that is
cannot be dealt with at his level, he should at once refer the matter to higher authorities under intimation to the complainant. Frequent vigilance checks in the areas having maximum complaints should be made a part of the duty of the supervisory staff.

It is preferable to have meters provided by the water works controlling agency after charging appropriate monthly rentals to the consumer. This enables effective control over defective meters. Meter repair workshops should be established to attend to repairs of meters promptly. Surface boxes and chamber covers of valves should be frequently inspected and kept in proper condition. Billing for an out of order meter for more than three times consecutively, should be avoided. All attempts should be made to repair/replace out of order meters once these are detected.

Sufficient stock of meters and spares should be available at hand to keep almost every meter in the field in working order.

Comprehensive water rules should be framed to make the maintenance operation most effective.

The consumers should be made aware of difficulties and shortcomings in the maintenance and operation of water supply system. Adequate publicity and public relations are required to be developed for this purpose.

9.7 CONTROL OF QUALITY OF WATER

For a waterworks industry, ensuring an appropriate quality of water to the consumer is its primary responsibility. Quality control is, therefore, required at every step in the water supply process. The physical, chemical and bacteriological tests of water samples need to be carried out at as frequent intervals as required. Reference may be made to Chapter 15 of water supply manual of CPHEEO for more details. The results of these tests should be studied and remedial measures taken promptly as and when required.

These tests are usually needed at:

(i). Source-to determine the raw water quality;

(ii). Treatment Plants-to determine whether the treatment is in conformity with raw-water quality; and

(iii). Distribution system-to determine whether adequate residual chlorine is present in the water supply to consumers.

(iv).
9.8 **TASTE & ODOR CONTROL**

The following measures are applicable in taste and odour control:

(a) Routine examination of samples of raw, settled and filtered water and samples from distribution system for taste & odour;

(b) Periodic Treatment with copper sulphate and by chlorine;

(c) Routine maintenance by flushing distribution system, especially at hydrants served by dead-end mains; and

(d) Maintenance of records of consumers’ complaints and corrective action taken so that it can serve as guide for future.

9.9 **STAFF PATTERN**

Recommended staffing Pattern for Operations & Maintenance of Waterworks for various capacities is given in Appendices 1.1 to 1.7.

9.10 **Payment for O/M works**

Payment of following items should include while quoting rate.

(a) **For first year**

(i) Wage to staffs engaged for operating all components including valves operation water quality testing, securities purpose.

(ii) Cost of chemicals and reagents of approved quality to ensure quality of water as per WHO guideline.

(iii) The agency will have to test the quality of water on daily basis and maintain its record in a separate register issued by the department after getting signature by the authorised person.

(iv) No payment will be done for repair of any component including leakage repair, replacement of burst pipe (if any) repairing of electrical and mechanical equipments, cables etc.) Since all components are covered under defect liabilities period of one year.

(v) Electric bill will be paid to JSEB by Department/ JUIDCO Ltd.
(b) For second year

(i) Above Sl no (i), (ii) (iii) and (v) will be applicable for 2nd year also.

(ii) Cost of repairing of different components may be added while quoting rates.

(iii) All civil structures (ie. Intake well, Gangway, ESR boundary wall, Office building, staff quarters, valve chambers with all component etc.) will be repaired if required, white wash/colour wash/snowcem and painting on steel and wooden surface at the time of handed over the project. Also all E&E equipments should be in running condition at the time of handed over.
APPENDIX- 1.1

RECOMMENDED MINIMUM OPERATION AND MAINTENANCE STAFF PATTERN
SURFACE SOURCE: TYPICAL STAFF PATTERN (UP TO 5 ML/D SYSTEM) WITH
CONVENTIONAL TREATMENTS

<table>
<thead>
<tr>
<th>System component as per flow line</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump House</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Raw water rising main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear Water Pump</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water rising main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service reservoir</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gravity main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distribution system</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td></td>
</tr>
<tr>
<td>Category of staff</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Superintendent Manager (A.E.E.)</td>
<td>-</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supervisor/Asstt. Manager (A.E.)</td>
<td>-</td>
<td>1</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Assistant Supervisor/Junior Manager</td>
<td>-</td>
<td>-</td>
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<td></td>
<td></td>
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<tr>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Helpers/Fitters</td>
<td>2</td>
<td>1*</td>
<td>2</td>
<td>1* (For every 8 Km)</td>
<td>-</td>
<td>Fitter-1</td>
<td>Helper-2</td>
</tr>
<tr>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>(For every 10-15 Km)</td>
</tr>
<tr>
<td>Electrician/Mechanic</td>
<td>-</td>
<td>2</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Watchman</td>
<td>1</td>
<td>3</td>
<td></td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note:

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.

2. Above staffing pattern includes the operating staff required for one off-day in a week for staff. Suitable adjustments may have to be made between personnel in pump house and Treatment works.

3. *In case the total length of the pipe line has been less than 8 Km. under 2 and 4 one Helper/Fitter would be adequate.
APPENDIX- 1.2

RECOMMENDED MINIMUM OPERATION AND MAINTENANCE STAFF PATTERN
SURFACE SOURCE:- TYPICAL STAFF PATTERN (FOR 5 TO 25 MLD SYSTEM)
WITH CONVENTIONAL TREATMENTS

<table>
<thead>
<tr>
<th>System component as per flow line</th>
<th>1</th>
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<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump House</td>
<td>Raw water pump</td>
<td>Clear water pump</td>
<td>Clear water rising main</td>
<td>Service reservoir</td>
<td>Gravity main</td>
<td>Distribution system</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of staff</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Superintendent Manager (A.E.E.)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Supervisor/Asstt. Manager (A.E.)</td>
<td>-</td>
<td>1</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>Assistant Supervisor/Junior Manager</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>Operators</td>
<td>3</td>
<td>4</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>5</td>
<td>Helpers/Fitters</td>
<td>4</td>
<td>1* (For every 8 Km.)</td>
<td>3-1</td>
<td>1* (For every 8 Km)</td>
<td>-</td>
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</tr>
<tr>
<td>6</td>
<td>Electrician/Mechanic</td>
<td>-</td>
<td>2</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>7</td>
<td>Watchman</td>
<td>1</td>
<td>3</td>
<td>-</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Note:-

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.

2. Above staffing pattern includes the operating staff required for one off-day in a week for staff. Suitable adjustments may have to be made between personnel in pump house and Treatment works.

3. *In case the total length of the pipe line has been less than 8 Km. under 2 and 4 one Helper/Fitter would be adequate.
### APPENDIX- 1.3

RECOMMENDED MINIMUM OPERATION AND MAINTENANCE STAFF PATTERN
SURFACE SOURCE:. TYPICAL STAFF PATTERN (FOR 25 to 50 MLD SYSTEM)
WITH CONVENTIONAL TREATMENTS

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of staff</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Superintendent Manager (A.E.E.)</td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Supervisor/Asstt. Manager (A.E.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Assistant Supervisor/Junior Manager.</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Operators</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Helpers/Fitters</td>
<td>3</td>
<td></td>
<td>1* (For every 8 Km.)</td>
<td>3-1 (Lab)</td>
<td>1* (For every 8 Km)</td>
<td></td>
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</tr>
<tr>
<td>6</td>
<td>Electrician/Mechanic</td>
<td></td>
<td></td>
<td>3 Electrician-1 Mechanic-2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
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<td></td>
<td></td>
<td>1</td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

**System component as per flow line:**
- Pump House
- Raw water rising main
- Clear water pump
- Clear water rising main
- Service reservoir
- Gravity main
- Distribution system

**Note:**

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.
2. Above staffing pattern includes the operating staff required for one off-day in a week for staff. Suitable adjustments may have to be made between personnel in pump house and Treatment works.
3. The personnel for Sl. 1 & 2 should preferably be one from the Civil Engg. And other from the electrical & mechanical Engg. Disciplines.
4. *In case the total length of the pipe line has been less than 8 Km. under 2 and 4 one Helper/Fitter would be adequate.*
### APPENDIX- 1.4
**RECOMMENDED MINIMUM OPERATION AND MAINTENANCE STAFF PATTERN**
**SURFACE SOURCE-:: TYPICAL STAFF PATTERN (FOR 50 to 75 MLD SYSTEM)**
**WITH CONVENTIONAL TREATMENTS**

<table>
<thead>
<tr>
<th>System component as per flow line</th>
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<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump House</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Raw water rising main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water pump</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water rising main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service reservoir</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gravity main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distribution system</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category of staff</th>
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<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Superintendent Manager (A.E.E.)</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manager (A.E.)</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assistant Manager</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supervisor/Junior Manager.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operators</td>
<td>7</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Helpers/Fitters</td>
<td>6</td>
<td>1*</td>
<td>6+2 (Lab)</td>
<td>1* (For every 8 Km)</td>
<td></td>
<td>Fitter-1 Helper-2</td>
<td></td>
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<td></td>
<td></td>
<td>(For every 10-15 Km)</td>
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</tr>
<tr>
<td>Electrician/Mechanic</td>
<td></td>
<td>3 Electrician-1 Mechanic-2</td>
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</tr>
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<td>1</td>
<td>3</td>
<td></td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:-**

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.

2. Above staffing pattern includes the operating staff required for one off-day in a week for staff. Suitable adjustments may have to be made between personnel in pump house and Treatment works.

3. From among three categories of personnel indicated at sl. no.- 1, 2, & 3 at least one should be from the electrical & Mechanical Engg. Disciplines.

4. *In case the total length of the pipe line has been less than 8 Km. under 2 and 4 one Helper/Fitter would be adequate.
## APPENDIX- 1.5
### RECOMMENDED MINIMUM OPERATION AND MAINTENANCE STAFF PATTERN
#### ABOVE 75 MLD UPTO 150 MLD

<table>
<thead>
<tr>
<th>System component as per flow line</th>
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<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intake works</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Raw water pump house</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Raw water rising main or gravity main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water pump house</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water rising main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clear water reservoir</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gravity main</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distribution system</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of Staff</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Superintendent Manager/ Dy. Exe. engr.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Supervisor/Asstt. Manager (A.E.E.)</td>
<td></td>
<td>1</td>
<td></td>
<td>4</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Assistant Supervisor/Junior Manager</td>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Operators</td>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Helpers/Fitters</td>
<td></td>
<td>4</td>
<td>2</td>
<td>16 (For every 6 Km)</td>
<td>2</td>
<td>4</td>
<td>2 (For every 6 kms)</td>
<td>Fitter-1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>(For every 6 kms)</td>
<td></td>
<td></td>
<td></td>
<td>Helper- 2</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(For every 10-16 Km)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Electrician</td>
<td></td>
<td>1</td>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Mechanic</td>
<td></td>
<td>1</td>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Electrical Helper</td>
<td></td>
<td>4</td>
<td></td>
<td>4</td>
<td></td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Watchman</td>
<td></td>
<td>4</td>
<td></td>
<td>4</td>
<td></td>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:-**

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.
2. Above staffing pattern includes the operating staff required for one off-day in a week for staff. Suitable adjustments may have to be made between personnel in pump house and Treatment works.
3. From among three categories of personnel indicated at sl. no.- 1, 2, & 3 at least one should be from the electrical & Mechanical Engg. Disciplines.
4. In case the total length of the pipe line has been less than 6 Km. under 5 one Helper/Fitter would be adequate.
5. Separate staff may be provided for sub-stations (on the pattern of respective electricity Boards) if there are owned and maintained by the waterworks authority.
APPENDIX- 1.6

RECOMMENDED MINIMUM STAFFING PATTERN FOR OPERATION AND MAINTENANCE

SOURCE: BATTERY OF BOREWELLS/TUBEWELLS, OPENWELLS (EACH WELL YIELDS 5000 GPH MAXIMUM)

<table>
<thead>
<tr>
<th>System component as per flow line</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water works</td>
<td>Pump House</td>
<td>Rising main</td>
<td>Service reservoir</td>
<td>Gravity main</td>
<td>Distribution system</td>
<td></td>
</tr>
<tr>
<td>Less than 10 wells</td>
<td>10 wells &amp; above</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of staff</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Supervisor</td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Asst. supervisor</td>
<td></td>
<td>1</td>
<td>1 for every additional 10 wells</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Operators</td>
<td></td>
<td></td>
<td>1 (for every 5 wells/shift)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Helpers</td>
<td></td>
<td></td>
<td>1 (For every 5 wells/shift)</td>
<td>1* (For every 8 km)</td>
<td>1* (For every 8 Km)</td>
<td>3 nos. Fitter-Helper (For every 10-16 Km)</td>
</tr>
<tr>
<td>5</td>
<td>Electrician/Mechanic</td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Chowkidar/Watchman</td>
<td></td>
<td></td>
<td>3</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Chemist</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Lab. Assistant</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.
2. Suitable additional operating staff to be included for one off-day/week for staff.
3. *In case the total length of the pipe line is less than 8 km Under 3 and 5 one helper/Fitter would be adequate.
### APPENDIX- 1.7

**RECOMMENDED MINIMUM STAFFING PATTERN FOR OPERATION AND MAINTENANCE SOURCE: LARGE DIA, HIGH YIELDING TUBEWELL**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of staff</th>
<th>Water works</th>
<th>Pump House</th>
<th>Rising main</th>
<th>Service reservoir</th>
<th>Gravity main</th>
<th>Distribution system</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Less than 5 wells</td>
<td>5 wells &amp; above</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Supervisor</td>
<td>1</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Asst. supervisor</td>
<td>1</td>
<td>1 for every addition 5 wells</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>Operators</td>
<td>-</td>
<td>1 (for every 5 wells/shift)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>Helpers Fitters</td>
<td>-</td>
<td>1 (For every 5 wells/shift)</td>
<td>1* (For every 8 km)</td>
<td>-</td>
<td>-</td>
<td>3 nos. Fitter- Helper (For every 10-16 Km)</td>
</tr>
<tr>
<td>5</td>
<td>Electrician/ Mechanic</td>
<td>1 (for every 5 wells)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>6</td>
<td>Chowkidar/ Watchman</td>
<td>-</td>
<td>1 (for each well)</td>
<td>-</td>
<td>1 (For each well)</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>7</td>
<td>Chemist</td>
<td>1</td>
<td>1</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>8</td>
<td>Lab. Assistant</td>
<td>1</td>
<td>1</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

1. The above staffing pattern does not include personnel for billing, collection and accounting for water charges.
2. Suitable additional operating staff to be included for one off-day/week for staff.
3. *In case the total length of the pipe line is less than 8 km Under 3 and 5 one helper/Fitter would be adequate.
# SCHEDULE OF PREVENTIVE MAINTENANCE

## CLARIFLOCULATORS & THEIR DRIVE

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Name of section or part to be attended</th>
<th>Maintenance to be carried out</th>
<th>Frequency/time interval at which inspection &amp; maintenance to be done</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Trolley wheels</td>
<td>Lubrication (Greasing)</td>
<td>One Month</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Reduction Gear Box</td>
<td>Checking &amp; topping of oil level</td>
<td>Three Months</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Time Table mechanism</td>
<td>Checking &amp; topping the oil level</td>
<td>Three Months</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Vertical slip ring motor</td>
<td>Dust blowing, checking of carbon brushes, bearing etc.</td>
<td>Four Months</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Rail/Track</td>
<td>Adjustment of gap between two rails &amp; its aligning etc.</td>
<td>Four Months</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Reduction Gear Box</td>
<td>Checking of helical or spur gears condition</td>
<td>Six Months</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Rubber type wheels Iron wheels Iron wheels</td>
<td>Checking of wear &amp; tear alignment &amp; its positioning</td>
<td>Six Months</td>
<td>More frequently in the old installations.</td>
</tr>
<tr>
<td>8</td>
<td>M/s. Scrapers</td>
<td>Tightening of nuts &amp; bolts, replacement of Broken parts</td>
<td>Year</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Turn Table mechanism</td>
<td>Checking of its sprockets chains, steel balls, gear boxes etc.</td>
<td>Two Year</td>
<td></td>
</tr>
</tbody>
</table>
# APPENDIX- 2.1

## SUGGESTED STAFFING PATTERN FOR SUPERVISORY ENGINEERING DIVISION (WORKLOAD RS. 200 LAKHS ANNUALLY 1988) AND SUB DIVISION (WORK LOAD RS. 50 LAKHS ANNUALLY 1988) FOR O & M. OF WATER WORKS

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Category of Staff</th>
<th>Division Office</th>
<th>Sub-division Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>Engineering</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Ex. Engineer</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Dy. Engineer (Civil)</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>Dy. Engineer (Elec. Mech)</td>
<td>1*</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Junior Engineer (Civil)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a)</td>
<td>Diploma Holders</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>b)</td>
<td>Degree Holders</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>5</td>
<td>Junior Engineer (Elec. Mech.)</td>
<td>2*</td>
<td>1*</td>
</tr>
<tr>
<td>6</td>
<td>Draughtsman</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Tracer</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>B)</td>
<td>Correspondence &amp; Estt. Section</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Head Clerk</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Senior Clerk</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>10</td>
<td>Junior Clerk/Typist</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>C)</td>
<td>Account Section</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Senior Accountant</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Junior Accountant</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>13</td>
<td>Store-Keeper</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>Assistant Store-Keeper</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>D)</td>
<td>Class IV</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Peons</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>16</td>
<td>Chowkidars</td>
<td>As required</td>
<td>As required</td>
</tr>
</tbody>
</table>

*Preferably with degree in Elec. & Mech. Engineering

C Excluding posts of chowkidars
# Appendix 2.2

**Requirement of Staff for O & M**

<table>
<thead>
<tr>
<th></th>
<th>Operation &amp; Maintenance</th>
<th>Recommended staffing pattern for operation &amp; maintenance of water works for various capacities is given in appendix 13.1 to 13.7 in the chapter on operation &amp; maintenance of water works.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Billing &amp; collecting water Charges</td>
<td></td>
</tr>
<tr>
<td></td>
<td>a) Meter Reader</td>
<td>One for every 500 connections to be read monthly or a minimum of one if less than bill 500 connections (includes leave reserve/shift duty also)</td>
</tr>
<tr>
<td></td>
<td>b) Bill Clerk</td>
<td></td>
</tr>
<tr>
<td></td>
<td>c) Water rate collectors</td>
<td>One for every 1500 monthly billed connections</td>
</tr>
<tr>
<td></td>
<td>d) Water rate superintendent</td>
<td>One for every 6000 billed connections monthly.</td>
</tr>
<tr>
<td></td>
<td>e) Meter repairer</td>
<td>One for every 80 meters per month to be repaired.</td>
</tr>
<tr>
<td></td>
<td>f) Assistant meter repairer</td>
<td>-do-</td>
</tr>
<tr>
<td>3</td>
<td>Laboratory personnel</td>
<td>Recommended laboratory personnel are suggested in chapter 15.</td>
</tr>
</tbody>
</table>
APPENDIX- 15.1
MINIMUM STAFF RECOMMENDED FOR WATER WORKS LABORATORIES

<table>
<thead>
<tr>
<th>Level</th>
<th>Position</th>
<th>Greater than 7.5 mld</th>
<th>Up to 7.5 mld</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i)</td>
<td>Water Analyst (Chemist)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>(ii)</td>
<td>Water Analyst (Bacteriologist)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>(iii)</td>
<td>Water analyst</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>(iv)</td>
<td>Laboratory Technician</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>(v)</td>
<td>Typist-cum-clerk</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>(vi)</td>
<td>Sample takers</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>(vii)</td>
<td>Laboratory Cleaners</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>
APPENDIX – 3.2

PARTICULARS TO BE SUPPLIED WITH THE SAMPLES

1. Name and address of person requesting the examination.
2. Date and time of collection and dispatch.
3. Purpose of examination.
4. Source of water and its location (well, tube well, stream, river etc.)
5. Exact place and depth below surface from which sample was taken.
6. Weather at the time of collection and particulars of recent rainfall, if any.
7. Does the water become affected in taste or odour after rainfall or under any particular circumstances?
8. Are there any complaints from the consumer? If so, the nature of the complaint.
9. Character of surroundings, and proximity to drains, cess pools, cattle sheds, manure heaps, grave yard, bathing Ghats and other sources of pollution.
10. Methods of purification and disinfection if any, details, dose of chemicals and points of applications.
11. If from a dug well or a bore well.
   (a) Whether an old source or newly constructed.
   (b) Whether opener covered: nature and materials of cover.
   (c) Nature of staining or casing and depth to which constructed and whether it is in good condition
   (d) Height and condition of parapet and apron.
   (e) Method of pumping or other means of rising water.
   (f) Depth of well and of water surface from ground level.
   (g) Whether the water is clear as it flows out of tube well and remains clear if exposed to air (4-6 hours) or becomes discoloured and turbid.
12. If from a river or stream.
   (a) Natures of flow and weather floods are common or rare.
   (b) Whether level of water is above or below normal.
   (c) Is there any bathing ghat, boat jetty, burial ground or sewer outfall If upstream, give distance from sampling point.
13. If from lakes, impounded reservoirs and tanks.
(a) How supplied (Channel, stream, rain).
(b) Nature of catchment, whether conserved or not.
(c) Nature of extent of weed growth.

14. Size and number of service reservoirs.
   (a) Whether open or covered.
   (b) How often cleaned and method of cleaning.
   (c) Date of last cleaning.

15. Number of hydrants and sewers on the distribution system.

16. Hours of pumping and supply.

17. Population served.

18. Any other particulars.

Station

Signature and name in block letters of the person

Collecting and forwarding the samples.

Date.
APPENDIX- 3.3

SPECIMEN FORM FOR SHORT PHYSICAL AND CHEMICAL EXAMINATION

Name and Address
If the Laboratory:
Name and Address  Sender's No.  Date of
If Sender  Collection..........................

Date and time of
Receipt at laboratory.................

Laboratory Ref. No.  Date and time of
Commencing of examination
..................................................

1.  Raw Water
2.  Coagulated water
3.  Filtered water
4.  Water after specific treatment
5.  Distribution system.

<table>
<thead>
<tr>
<th>Time of collection of sample</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Physical</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
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<tr>
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<td>5  PH</td>
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<td>6  Conductivity</td>
<td>Micromhos/cm</td>
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<td>7  Free CO₂</td>
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<td>(mg/1)CaCO₂</td>
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</tr>
<tr>
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<td>(mg/1) Cl</td>
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<td>(Qualitative)</td>
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<td>Dissolved Oxygen</td>
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<td>Non-Carbonate</td>
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<td>13</td>
<td>Iron</td>
<td>(mg/1)Fe</td>
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<td>14</td>
<td>Fluorides</td>
<td>(mg/1) F</td>
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<td>15</td>
<td>Residual Chlorine</td>
<td>(mg/1) Cl₂</td>
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<td>Alumina in (%) Al₂O₃ Alum</td>
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<td>17</td>
<td>Available (%) Cl₂ chlorine In bleaching powder</td>
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<td>18</td>
<td>Coagulant (mg/1) Dose-Jar Test</td>
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<td>19</td>
<td>Chlorine Demand</td>
<td>(mg/1) Cl₂</td>
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</tbody>
</table>

Remarks:

Date: 

Officer-in-charge
APPENDIX - 4.4

SPECIMEN FORM FOR COMPLETE PHYSICAL, CHEMICAL AND BIOLOGICAL EXAMINATION

Name and Address

If the Laboratory:

Name and Address Sender’s No. Date of

If Sender Collection

Date and time of Receipt at laboratory

Laboratory Ref. No. Date and time of Commencing of examination

-----------------------------------

1. Raw Water
2. Coagulated water
3. Filtered water
4. Water after specific treatment
5. Distribution system.

<table>
<thead>
<tr>
<th>Time of collection of sample</th>
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<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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<tr>
<td>1 Temperature</td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>2 Turbidity</td>
<td>JTU/NTU</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 Colour</td>
<td>Units of Pt-co-Scale</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 Taste &amp; odour</td>
<td>Qualitative</td>
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<tr>
<td><strong>Chemical</strong></td>
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</tr>
<tr>
<td>5 PH</td>
<td></td>
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<td></td>
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<td>6 Conductivity</td>
<td>Micromhos/cm</td>
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<td></td>
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<tr>
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<td>9</td>
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<tr>
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<td>a) Free and Saline</td>
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<td>b) Albuminoidal</td>
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<td>11</td>
<td>Nitrites</td>
<td>(mg/l) N</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td>Nitrates</td>
<td>(mg/l) N</td>
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<td>Dissolved oxygen</td>
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<td>Absorbed at 27°C</td>
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<tr>
<td></td>
<td>a) 3 minutes</td>
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<td>b) 4 hours</td>
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<td>15</td>
<td>C.O.D.</td>
<td>(mg/l) O₂</td>
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<td>B.O.D.</td>
<td>(mg/l) O₂</td>
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<td>(mg/l) Ca CO₃</td>
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<tr>
<td></td>
<td>a) Carbonate</td>
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<tr>
<td></td>
<td>b) Non-Carbonate</td>
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<td></td>
<td>c) Total</td>
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<tr>
<td>18</td>
<td>Iron</td>
<td>(mg/l) Fe</td>
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<td>Fluorides</td>
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<td>Residual Chloride</td>
<td>(mg/l) Cl₂</td>
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<td>Total Solids</td>
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<tr>
<td></td>
<td>a) Dissolved</td>
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<td>(%) Al₂O₃</td>
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<td>27</td>
<td>Available chlorine in bleaching powder</td>
<td>(%) Cl₂</td>
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<td>Coagulant Dose (mg/1) Jar test</td>
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<td>29</td>
<td>Lonelier Index</td>
<td>(mg/1)</td>
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<td>Arsenic</td>
<td>(mg/1) As</td>
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<td>Cadmium</td>
<td>(mg/1) Cd</td>
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<td>Cyanide</td>
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<td>Zinc</td>
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<td>Mercury</td>
<td>(mg/1) Hg</td>
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<td>Oil and grease</td>
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<td>(pci/1)</td>
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<tr>
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<td>a) Gross alpha Activity</td>
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<tr>
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<td>b) Gross Beta Activity</td>
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<td>47</td>
<td>Total count of (Total count of SAU planktonic Organisms/ml)</td>
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Remarks:

Date: Officer-in-charge
### SPECIMEN FORM FOR SHORT PHYSICAL AND CHEMICAL EXAMINATION

**Name and Address**

If the Laboratory:

<table>
<thead>
<tr>
<th>Name and Address</th>
<th>Sender's No.</th>
<th>Date of Collection</th>
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If Sender:

<table>
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<th>Name and Address</th>
<th>Date and time of Receipt at laboratory</th>
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**Laboratory Ref. No.**

<table>
<thead>
<tr>
<th>Date and time of Commencing of examination</th>
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</table>

1. Raw Water
2. Filtered water
3. Chlorinated water
4. Distribution system.

<table>
<thead>
<tr>
<th>Time of collection of sample</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
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</thead>
<tbody>
<tr>
<td><strong>Bacteriological</strong></td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>Plate count</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>a) 20°C</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b) 35°C</td>
<td></td>
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<tr>
<td><strong>Coli form Organisms</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Colonies/ml</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>MPN/100 ml</td>
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**Remarks:**

Date: Officer-in-charge
### APPENDIX- 3.6

**SPECIMEN FORM FOR COMPLETE BACTERIOLOGICAL EXAMINATION OF WATER**

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<td>If the Laboratory:</td>
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</tbody>
</table>

Date and time of receipt at laboratory: 

Laboratory Ref. No.  Date and time of commencing of examination: 

| 1. | Raw Water |
| 2. | Filtered water |
| 3. | Chlorinated water |
| 4. | Distribution system |

<table>
<thead>
<tr>
<th>Time of collection of sample</th>
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<th>3</th>
<th>4</th>
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</thead>
<tbody>
<tr>
<td><strong>Bacteriological</strong></td>
<td><strong>Expressed as</strong></td>
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<tr>
<td>1 Plate count</td>
<td>Colonies/ml</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>a) $20^0 C$</td>
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<td></td>
</tr>
<tr>
<td>b) $35^0 C$</td>
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</tr>
<tr>
<td>2 Coli form Organisms</td>
<td>MPN/100 ml</td>
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<td></td>
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<tr>
<td>3 E. Coli</td>
<td>MPN/100 ml</td>
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<tr>
<td>4 Completed Test</td>
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<td>5 Differential Test</td>
<td>(KM/Vic)</td>
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Remarks:

Date: 

Officer-in-charge
### MINIMUM EQUIPMENTS NEEDED FOR PHYSICAL AND CHEMICAL TESTS

<table>
<thead>
<tr>
<th>Category of</th>
<th>Water works</th>
<th>Laboratory</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>I</td>
<td>II</td>
</tr>
</tbody>
</table>

- Comparator test set for residual chlorine or chloroscope
- pH kit with different discs for pH measurement
- Mains operated pH meter completed with one calomel electrode and glass Electrode
- Turbidimeter
- Dionic water tester or Conductivity meter
- Photoelectric calorimeter/Spectrophotometer
- Water bath with 6 to 8 concentric holes and disc, electrically heated
- Soxhelt extraction unit
- Kjeldahl digestion unit
- Hot plates
- Distilled water plant
- Demineraliser
- Refrigerator
- B.O.D. incubator
- Muffle furnace
- Electric oven
- ½ H.P. motor
- Magnetic stirrer
- Analytical balance with weight box
- Jar-test apparatus
- Centrifuge
- Gas cylinder if gas supply is not available
- Fume cupboard
In addition, common glassware and accessories like beaker, conical flask, burette, pipette, volumetric flask etc. will be required.

APPENDIX- 3.8

EQUIPMENT NEEDED FOR BACTERIOLOGICAL EXAMINATION

1. Hot Air Oven
2. Autoclave Or Pressure Cooker
3. Incubator 37\(^{0}\) C or 44\(^{0}\) C (Water/Air-Jacketed)
4. pH Meter
5. Pipette Box (Stainless Steel)
6. Wooden Racks/Aluminum Racks
7. Wire Baskets
8. Cotton/Aluminum Foils
10. Twine
11. Burners (Bunsen) with pilot Lamp
12. Suction Flask (1 Liter Cap)
13. Suction Pump

BACTERIOLOGICAL MEDIA

1. M. Endo Broth (Dehydrated)
2. Lactose or Lauryl Traptose Broth
3. Mac conkey broth
4. Brilliant Green Bile Lactose Broth
5. Total Plate Count Agar
6. Peptone/Tryptone water
APPENDIX- 3.9

TEST TO BE DONE BY WATER WORKS LABORATORIES

<table>
<thead>
<tr>
<th>Sl No.</th>
<th>Name of Test</th>
<th>Category of Water works Laboratory</th>
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<tr>
<td></td>
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<td>I II I I</td>
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<tr>
<td>1</td>
<td>Turbidity</td>
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<td>2</td>
<td>Colour</td>
<td>I I I I I</td>
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<td>3</td>
<td>Odour</td>
<td>I I I I I</td>
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<td>4</td>
<td>Conductivity</td>
<td>I I I I I</td>
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<td>5</td>
<td>Alkalinity</td>
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<td>6</td>
<td>Residual Chlorine</td>
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<td>7</td>
<td>pH</td>
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<td>Iron</td>
<td>I I I I I</td>
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<td>Chloride</td>
<td>I I I I I</td>
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<tr>
<td>10</td>
<td>Hardness</td>
<td>X X X X X</td>
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<tr>
<td>11</td>
<td>Total Solids</td>
<td>X X X X X</td>
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<tr>
<td>12</td>
<td>*Volatile Solids</td>
<td>X X X X X</td>
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<tr>
<td>13</td>
<td>*Suspended Solids</td>
<td>X X X X X</td>
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<tr>
<td>14</td>
<td>*Free and saline ammonia</td>
<td>X X X X X</td>
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<tr>
<td>15</td>
<td>Albuminiod nitrogen</td>
<td>X X X X X</td>
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<td>16</td>
<td>Nitrites (qualitative)</td>
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<td>17</td>
<td>Nitrates</td>
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<td>18</td>
<td>*Fluorides</td>
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<td>19</td>
<td>Metals other than iron</td>
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<td>20</td>
<td>Jar test for determining alum dose</td>
<td>X X X X X</td>
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<tr>
<td>21</td>
<td>Chlorine demand</td>
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<td>22</td>
<td>Complete mineral analysis</td>
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<td>23</td>
<td>Total count in nutrient agar</td>
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<td>Presumptive coli forms</td>
<td>X X X X X</td>
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<td>25</td>
<td>Confirmed test, BGB</td>
<td>X X X X X</td>
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<td>26</td>
<td>Completed test</td>
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<td>27</td>
<td>Research into media, etc.</td>
<td>X X X X X</td>
</tr>
<tr>
<td>28</td>
<td>Microscopy</td>
<td>X X X X X</td>
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</table>

* Where applicable
10. TENDERERS SHALL HAVE TO SUBMIT THE FOLLOWING DOCUMENTS ALONG WITH THE TECHNICAL BID:

1. SUBMISSION ALONG WITH TECHNICAL BID
   A. Drawing and literature / technical specification: I. P&I diagram of the scheme
   II. P&I diagram of the treatment plant
   III. Schematic diagram of plant units including basic floor plan of Chemical house-cum-administrative building, filter house – duly signed and stamped.
   IV. Schematic diagram of Intake structures
   V. Schematic diagram of Gangway.

   B. Design philosophy including recycling details
   C. Methodology of construction of Intake facilities.
   D. Any other relevant document as intend to attach in support of their technical proposal

2. DEVIATION STATEMENT: Though the authority desires NO DEVIATION from the technical specification/BOQ, deviation for improvement over proposed concept will be duly considered (for detail use separate sheet as below)

<table>
<thead>
<tr>
<th>Sl No</th>
<th>Ref clause no of BOQ &amp; page no</th>
<th>Deviation</th>
<th>Reason</th>
<th>Reference of relevant BIS/manual/similar document, if any.</th>
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10.1 BREAK UP SCHEDULE FOR PAYMENT

Item No. 1 Installation of Pumping plants and other related works

- Supplying of pumping plants 60%
- Installation of pumping plant 30%
- Testing of pump & motor 10%

Item No. 2 Water Treatment Plant and other related works.

(Contractor will submit the break up cost of following component of WTP i.e. Chemical house, Filter House etc., for approval)

Break up Schedule for Payment for Civil Works

Chemical House:

- On completion of excavation, soling and PCC - 10%
- On casting of Plinth beam - 10%
- On completion of Brick Work up to lintel - 10%
- On completion of Ground floor slab - 25%
<table>
<thead>
<tr>
<th>Component</th>
<th>Milestone Description</th>
<th>Percentage</th>
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<td><strong>On completion of Roof slab</strong></td>
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<tr>
<td></td>
<td>On completion of plaster, painting doors, windows including all finishing works</td>
<td></td>
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<tr>
<td><strong>Filter House:</strong></td>
<td></td>
<td>20%</td>
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<tr>
<td>On completion of excavation, soling and PCC</td>
<td></td>
<td>10%</td>
</tr>
<tr>
<td>On completion of Base slab</td>
<td></td>
<td>15%</td>
</tr>
<tr>
<td>On completion of RCC walls up to 50% height</td>
<td></td>
<td>08%</td>
</tr>
<tr>
<td>On completion of RCC walls up to full height</td>
<td></td>
<td>08%</td>
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<tr>
<td>On completion of walkway slab</td>
<td></td>
<td>10%</td>
</tr>
<tr>
<td>On completion of Brick work up to Lintel</td>
<td></td>
<td>10%</td>
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<tr>
<td>On completion of Roof slab</td>
<td></td>
<td>10%</td>
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<tr>
<td>On completion of Filter media, plastering,</td>
<td></td>
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</tr>
<tr>
<td>Painting doors, windows including all finishing works</td>
<td></td>
<td>15%</td>
</tr>
<tr>
<td>On completion of Hydro testing</td>
<td></td>
<td>14%</td>
</tr>
<tr>
<td><strong>Clarification:</strong></td>
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<td></td>
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<td>On completion of excavation, soling and PCC</td>
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<tr>
<td>On Casting of base slab</td>
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<td>15%</td>
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<tr>
<td>On completion of RCC walls up to 50% height</td>
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<tr>
<td>On completion of RCC walls up to full height</td>
<td></td>
<td>14%</td>
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<tr>
<td>On completion of walkway</td>
<td></td>
<td>15%</td>
</tr>
<tr>
<td>On completion of Brick, painting including all finishing works</td>
<td></td>
<td>15%</td>
</tr>
<tr>
<td>On completion of Hydro testing</td>
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<td>17%</td>
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<tr>
<td><strong>Flash Mixer:</strong></td>
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<td>10%</td>
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<tr>
<td>On casting of base slab, footing</td>
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<td>10%</td>
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<tr>
<td>On completion of RCC walls up to 50% height</td>
<td></td>
<td>14%</td>
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<tr>
<td>On completion of RCC walls up to full height</td>
<td></td>
<td>14%</td>
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<tr>
<td>On completion of walkway</td>
<td></td>
<td>15%</td>
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<tr>
<td>On completion of Brick, painting including all finishing works</td>
<td></td>
<td>15%</td>
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<tr>
<td>On completion of Hydro testing</td>
<td></td>
<td>17%</td>
</tr>
<tr>
<td><strong>Aerator Connection Channels:</strong></td>
<td></td>
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<tr>
<td>On completion of exaction, soling and PCC</td>
<td></td>
<td>10%</td>
</tr>
<tr>
<td>Event</td>
<td>Percentage</td>
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<td>----------------------------------------------------------------------</td>
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<tr>
<td>On completion of footing, column</td>
<td>25%</td>
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<tr>
<td>On completion of roof slab</td>
<td>25%</td>
<td></td>
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<tr>
<td>On completion of Plaster, painting including all finishing works</td>
<td>25%</td>
<td></td>
</tr>
<tr>
<td>On completion of Hydro testing</td>
<td>15%</td>
<td></td>
</tr>
</tbody>
</table>

**Item No. 3 Elevated Service reservoir** (For each reservoir).

- On completion of excavation and PCC work in foundation - 12%
Completion of RCC work in foundation - 15%
- On completion of work up to 1st half of staging height and including casting of room roof slab 10%
- On completion of balance staging bottom dome circular beam head beam and Conical wall 10%
- On completion of vertical side walls 12%
- On completion of top dome 11%
- On supply of C.I. pipe fittings of inlet valve 07%
- On fitting and fixing of C.I., D/F pipes specials and sluice valve 03%
- On supply and fixing of MS ladders, railing, lightening arrester, and water level indicator 05%
- Testing of the full hydraulic structure of elevated water tank 05%
- On successful commissioning and test run to guarantee 10%

Item No. 4 Raw water/ Clear Water Rising and Distribution mains and other related works
- Supply of pipes (supply of pipes should be done as per schedule of laying of rising and distribution pipes to be submitted by the bidder and to be approved by the department) 75%
  - After Laying and Jointing 15%
  - After testing 10%
  - Other items- as per Measurement

Item No.5 Electrical works
- Supplying, fitting and fixing of MCC panels, cable & other accessories
  - Including external & internal illumination work as per IE rules 75%
  - On successful commissioning & test run to guarantee 25%

Item No. 6 Underground Reservoirs/Sump
- On completion of excavation, & P.C.C - 10%
  - On completion of RCC work in raft 15%
  - On completion of R.C.C. walls up to 50% height 20%
  - On completion of R.C.C. walls up to full height - 20%
  - On completion of all finishing works - 20%
  - On completion of Hydro testing - 15%

The contractor may give his own payment schedule but it will be subject to approval for all items if any modification required.
11.0 CUSTOM & EXCISE DUTY


1) All items of machinery, including instruments, apparatus & applications, auxiliary equipments and their components/ parts required for setting of water treatment plant.

2) Pipes needed for delivery of water from its source to the plant (including the clear treated water reservoir, if any, thereof) and from there to the first storage point.

3) Pipes of outer diameter exceeding 100 mm, when such pipes are integral part of the water supply project, are exempted from excise duty. However, necessary certificate from project authority i.e. District Collector / Dy. Commissioner shall be obtained.

Excise exemption certificate for supplying of pipes will be given to the contractor in phased manner such that progress of laying of pipe line should be in line with the progress of the other components of the scheme such as intake well, W.T.P., E.S.R. and G.S.R. etc.

The rates of D.I. pipe taken in preparation of cost estimate excludes excise duty. Bidders have to quote rate of D.I. pipe excluding excise duty too. Bidders have to submit statement of this effect that rates quoted for D.I. pipe does not include excise duty.

(Note: Not applicable to Pipes of outer diameter less than 100 mm, where rates are to be quoted with excise duty)
# Relevant Codes to be Followed

Following codes are to be followed in connection with design and execution of the work.

(If the code is amended, the amended version of code will be followed)

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>IS No.</th>
<th>Description</th>
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<tr>
<td>6</td>
<td>Sand IS – 1542</td>
<td>Sand for plaster</td>
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<td>10</td>
<td>Bricks IS: 1077 – 1992</td>
<td>Common Burnt clay building bricks</td>
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<td>Soil IS : 1489 – 1970</td>
<td>Classification &amp; identification of soil for General Engineering purpose</td>
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<td>14</td>
<td>IS : 455 – 1989</td>
<td>Portland slag cement</td>
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<td>15</td>
<td>IS: 2250-1981</td>
<td>Preparation and use of masonry mortar</td>
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<td>16</td>
<td>IS: 6452 – 1989</td>
<td>High Alumina cement for structural use</td>
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<td>17</td>
<td>IS: 8041 – 1990</td>
<td>Rapid hardening Portland cement</td>
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<td>18</td>
<td>IS – 3370</td>
<td>Part I/1965 – Code of Practice for concrete structures for the storage of Liquids-General requirements.</td>
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<td>IS – 3370</td>
<td>Part IV/1965 – do- do- Design tables</td>
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<td>21</td>
<td>Test IS – 1199:1959</td>
<td>Sampling &amp; Analyzing of concrete</td>
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<td>23</td>
<td>IS – 516:1959</td>
<td>Tests for strength of concrete</td>
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<td>24</td>
<td>IS – 9013: 1978</td>
<td>Tests for compressive strength</td>
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<td>25</td>
<td>IS – 4031</td>
<td>Tests for cement</td>
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<td>26 a</td>
<td>1786:1985</td>
<td>High yield strength deformed bar (Grade Fe 415)</td>
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<td>IS – 1786 :1985</td>
<td>For Steel reinforcement</td>
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<td>IS –2751: 1966</td>
<td>Welding of reinforcement</td>
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<td>IS – 2502:1963</td>
<td>Bending and fixing of bars for concrete</td>
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<td>IS – 9077:1979</td>
<td>Corrosion protection of steel reinforcement in R.C.C. structure</td>
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<td>29</td>
<td>IS – 2062 : 1992</td>
<td>Structural steel</td>
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<td>30</td>
<td>IS – 2062</td>
<td>(Grade A) Low Carbon structural test</td>
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<td>31</td>
<td>IS – 800:</td>
<td>1984 Use of structural steel in general building construction</td>
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<td>33</td>
<td>IS – 1038 : 1983</td>
<td>Steel doors, windows and ventilators.</td>
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<td>IS – 7452: 1990</td>
<td>Hot rolled steel section for doors, windows and ventilators</td>
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<td>37</td>
<td>IS – 2202:1991</td>
<td>Wooden flush door shutters (solid core type)</td>
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<td>38</td>
<td>IS – 2571:1970</td>
<td>Laying inside cement concrete flooring</td>
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<td>39</td>
<td>IS – 4457:1982</td>
<td>Ceramic unglazed vitreous acid resisting tiles</td>
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<td>IS – 777: 1988</td>
<td>Glazed EW wall tiles</td>
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<td>41</td>
<td>IS – 7198:1974</td>
<td>Damp proofing using bitumen mastic</td>
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<td>42</td>
<td>IS – 1230:1979</td>
<td>CI rain water pipes &amp; fittings</td>
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<td>43</td>
<td>IS – 780:1984</td>
<td>Sluice valves for water works purposes. (small dia 50 m to 300 mm size)</td>
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<td>44</td>
<td>IS – 2906:1984</td>
<td>do – (higher dia 350 mm to 1200 mm size)</td>
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<td>IS – 3950 : 1979</td>
<td>Surface boxes for sluice valves</td>
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<td>46</td>
<td>IS – 13095:1991</td>
<td>Butterfly valves for general purposes</td>
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<td>Is – 5312:1984</td>
<td>Swing check type reflux valves</td>
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<td>Design of anchor block for pen shocks with expansion joints</td>
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<td>IS – 3042:1965</td>
<td>Single faced sluice gate (200 mm – 1200 mm)</td>
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<td>Is – 1661: 1972</td>
<td>Cement and cement lime plaster finishes</td>
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<td>IS – 1322:1993</td>
<td>Bitumen felt for water proofing and damp proofing.</td>
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<td>IS – 6494:1988</td>
<td>Water proofing of under ground water reservoir and swimming pools.</td>
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<td>IS – 3067:1988</td>
<td>General design details and preparatory work for damp proofing and water proofing of building.</td>
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<td>63</td>
<td>IS – 1536:1989</td>
<td>Centrifugally cast (spun) iron pressure pipe.</td>
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<td>64</td>
<td>IS – 1537:1976</td>
<td>Vertically cast iron pressure pipe.</td>
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<td>CI fittings for pressure pipe.</td>
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<td>IS – 7181:1986</td>
<td>DF horizontally cast iron pressure pipe.</td>
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<td>IS – 13382:1992</td>
<td>CI special for mechanical end push on flexible joints for pressure pipe.</td>
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<td>68</td>
<td>IS – 5382:1985</td>
<td>Rubber sealing rings for water mains.</td>
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<td>Dimensional requirements for rubber gasket for mechanical joints &amp; push on joints.</td>
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<td>IS – 1879:1987</td>
<td>Malleable CI pipe fittings</td>
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<td>IS – 782:1978</td>
<td>Caulking lead</td>
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<td>IS – 11606:</td>
<td>1986 Methods for sampling of CI pipes and fittings</td>
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<td>IS – 458:1988</td>
<td>Precast concrete pipe</td>
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<td>Method of testing of concrete pipes.</td>
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<td>76</td>
<td>IS – 10221:1982</td>
<td>Coating and wrapping of under ground mild steel pipe lines.</td>
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<td>77</td>
<td>IS – 2974(Par 4):</td>
<td>1979 Foundation for Rotary type machine of low frequency</td>
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<td>78</td>
<td>IS – 2911:1979 (Part 1 section 2)</td>
<td>Design and construction of bored cast in situ concrete piles</td>
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<td>IS – 2911:1985 (Part 4)</td>
<td>Load test on piles</td>
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<td>80</td>
<td>IS – 816:</td>
<td>1991 Use of metal arc welding for general construction in mild steel</td>
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<td>81</td>
<td>IS – 1024:1979</td>
<td>Welding in bridge and structures subject to Dynamic loading</td>
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<td>82</td>
<td>IS – 822:1970</td>
<td>Procedure for inspection of welds</td>
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<td>83</td>
<td>IS – 814:1991</td>
<td>Electrodes for manual metal arc welding</td>
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<td>1983 Specification for collapsible gate</td>
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<td>IS – 3950:1979</td>
<td>Surface boxes for sluice valves.</td>
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<td>88</td>
<td>IS – 5312 (Pt I):1984</td>
<td>Swing check type reflux (non-return, single door) valves</td>
</tr>
<tr>
<td>89</td>
<td>IS – 5312(Pt II):1986</td>
<td>- do – (Multi door pattern)</td>
</tr>
<tr>
<td>91</td>
<td>IS – 823</td>
<td>Procedure for manual arc welding of mild steel</td>
</tr>
<tr>
<td>92</td>
<td>IS – 4353</td>
<td>Submerged arc welding of mild steel and low alloy steels</td>
</tr>
<tr>
<td>93</td>
<td>IS – 73 – 07(Pt I)</td>
<td>Approved tests for welding procedures (fusion welding of steel)</td>
</tr>
<tr>
<td>94</td>
<td>IS – 7310(Pt I)</td>
<td>Approved tests for welders working to approved welding procedure (Part I: fusion welding of steel)</td>
</tr>
<tr>
<td>95</td>
<td>IS – 2595:1978</td>
<td>Code of practice for radiographic testing</td>
</tr>
<tr>
<td>96</td>
<td>IS – 4853:1968</td>
<td>Recommended practice for radiographic examination of fusion welded circumferential joints steel pipes</td>
</tr>
<tr>
<td>97</td>
<td>IS – 1182:1967</td>
<td>Recommended practice for radiographic examination of fusion welded butt joints.</td>
</tr>
<tr>
<td>99</td>
<td>IS – 5878 (Pt IV)</td>
<td>Code of practice for construction of tunnels conveying water (Part 4 – Tunnel supports)</td>
</tr>
<tr>
<td>100</td>
<td>IS – 1363</td>
<td>Technical supply conditions for threaded fasteners</td>
</tr>
<tr>
<td>101</td>
<td>IS – 1367 (Pt 3)</td>
<td>Technical supply conditions mechanical properties and test methods for bolts, screws and studs with full load ability.</td>
</tr>
<tr>
<td>102</td>
<td>IS – 10028 (Part-II):1981</td>
<td>Latest version Transformer</td>
</tr>
<tr>
<td>103</td>
<td>IS – 325:1978</td>
<td>Up to latest revision Three phase induction motors</td>
</tr>
<tr>
<td>104</td>
<td>IS – 2254:1985</td>
<td>Up to latest version Vertical motor</td>
</tr>
<tr>
<td>105</td>
<td>IS – 8544:1977</td>
<td>Up to latest version Starter</td>
</tr>
<tr>
<td>106</td>
<td>IS 3043</td>
<td>Earthling</td>
</tr>
<tr>
<td>107</td>
<td>IE Rules – 1956 (up to latest version)</td>
<td>All electrical installation will have to be done as per Indian Electrical rules.</td>
</tr>
<tr>
<td>108</td>
<td>Manual on Water Supply and Treatment Revised and Updated Edition Central Public Health and Environmental Engineering Organisation, Ministry of Urban Development, New Delhi</td>
<td>All provisions in the manual are binding in both Design and Execution of the work</td>
</tr>
</tbody>
</table>
SECTION 6

FORM OF BID
FORM OF BID

Description of the Works:

BID to:

Address:

1. We offer to execute the Works described above and remedy any defects therein in conformity with the conditions of Contract, specification, drawings, Bill of Quantities and Addenda for the sum(s) of

_______________________________________________________________________

_______________________________________________________________________

( _______________________________________________________________________

)

2. We undertake, if our Bid is accepted, to commence the Works as soon as is reasonably possible after the receipt of the Engineer’s notice to commence, and to complete the whole of the Works comprised in the Contract within the time stated in the document.

3. We agree to abide by this Bid for the period of *_________ days from the date fixed for receiving the same, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. Unless and until a formal Agreement is prepared and executed this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this __________ day of__________________________ 20......

Signature ________________________________ in the capacity of ______

duly authorized to sign bids for and on behalf of _______________________

(in block capitals or typed)

Address

Witness

_______________________________________________________________________

_______________________________________________________________________

Address

_______________________________________________________________________

______________________________

Occupation

_______________________________________________________________________

__________________________________________
SECTION 7
BILL OF QUANTITIES BOQ is available in Financial folder.
(Bidder can download the BOQ & upload after filling the rate)
Preamble

1. The Bill of Quantities shall be read in conjunction with the Instructions to Bidders, Conditions of Contract, Technical Specifications and Drawings.

2. The quantities given in the Bill of Quantities are estimated and provisional, and are given to provide a common basis for bidding. The basis of payment will be the actual quantities of work ordered and carried out, as measured by the Contractor and verified by the Engineer and valued at the rates and prices tendered in the priced Bill of Quantities, where applicable, and otherwise at such rates and prices as the Engineer may fix within the terms of the Contract.

3. The rates and prices tendered in the priced Bill of Quantities shall, except in so far as it is otherwise provided under the Contract, include all constructional plant, labour, supervision, materials, erection, maintenance, insurance, profit, taxes and duties, together with all general risks, liabilities and obligations set out or implied in the Contract.

4. The rates and prices shall be quoted entirely in Indian Currency.

5. A rate or price shall be entered against each item in the Bill of Quantities, whether quantities are stated or not. The cost of Items against which the Contractor has failed to enter a rate or price shall be deemed to be covered by other rates and prices entered in the Bill of Quantities.

6. The whole cost of complying with the provisions of the Contract shall be included in the items provided in the priced Bill of Quantities, and where no Items are provided the cost shall be deemed to be distributed among the rates and prices entered for the related Items of Work.

7. General directions and descriptions of work and materials are not necessarily repeated or summarized in the Bill of Quantities. References to the relevant sections of the contract documentation shall be made before entering rates or prices against each item in the Bill of Quantities.

8. The method of measurement of completed work for payment shall be in accordance with the specification for Road and Bridge Works published by the Ministry of Surface Transport (edition).

9. Errors will be corrected by the Employer for any arithmetic errors pursuant to Clause 29 of the Instructions to Bidders.

10. Rock is defined as all materials which, in the opinion of the Engineer, require blasting, or the use of metal wedges and sledgehammers, or the use of compressed air drilling for its removal, and which cannot be extracted by ripping with a tractor of at least 150 kw. with a single rear mounted heavy duty ripper.
## BILLOFQUANTITIES

<table>
<thead>
<tr>
<th>SI No</th>
<th>Description of Item</th>
<th>Quantity</th>
<th>Unit</th>
<th>Rate</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Detailed survey, design and drawing, construction of RCC Elevated Service Reservoir 7.50 lakh liter 21 M staging (Zone – 8), Supplying and laying of Distribution Network with DI K7 pipes, Supply and installation of bulk flow meters, Supply installation of Gensets, SCADA etc. all complete for Giridih Water Supply Scheme under JUIDCO Limited.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Carrying out Operation and Maintenance of works for Five years including cost of all supervisory staff, material, equipment, consumables, establishment, maintenance &amp; repairs, chemicals etc., complete for Giridih Water Supply Scheme under JUIDCO Limited</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1st Year</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2nd Year</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>3rd Year</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>4th Year</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5th Year</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:**

1. Item for which no rate or price has been entered in will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the bill of quantities (Refer: ITB Clause 13.2 and GCC Clause 43.3).

2. Unit rates and prices shall be quoted by the bidder in Indian rupee [ITB Clause 14.1].

3. Where there is a discrepancy between the rate in figures and words, the rates in words will govern. [ITB Clause 27.1(a)].

4. Where there is a discrepancy between the unit rate and the line item total resulting from multiplying the unit rate by quantity, the unit rate quoted shall govern [ITB Clause 27.1(b)].
SECTION 8
SECURITIES AND OTHER FORMS
BID SECURITY (BANK GUARANTEE)

WHEREAS, _______________________ [name of Bidder] (hereinafter called "the Bidder") has submitted his Bid dated ________ [date] for the construction of ____________ [Name of Contract hereinafter called "the Bid"].

KNOW ALL PEOPLE by these presents that We ______________________________________
[Name of Bank] of _________________________ [name of country] having our registered office at __________________________ (hereinafter called "the Bank") are bound unto __________________________ [name of Employer's Representative] (hereinafter Called "the Employer's Representative") in the sum of ____________ * for which payment

We and truly to be made to the said Employer's Representative the Bank itself, his successors and assigns by these presents.

SEALED with the Common Seal of the said Bank this _________ day of _________ , 20_

THE CONDITIONS of this obligation are:

(1) If after Bid opening the Bidder withdraws his bid during the period of Bid validity specified in the Form of Bid;

OR

(2) If the Bidder having been notified to the acceptance of his bid by the Employer during the period of Bid Validity:

(a) fails or refuses to execute the Form of Agreement in accordance with the Instructions to Bidders, if required; or

(b) fails or refuses to furnish the Performance Security, in accordance with the Instructions to Bidders; or

(c) Does not accept the correction of the Bid Price pursuant to Clause 27.

We undertake to pay to the Employer up to the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand, provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of one or any of the three conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date ____________ ** days after the deadline for submission of Bids as such deadline is stated in the Instructions to Bidders or as it may be extended by the Employer, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this guarantee should reach the Bank not later than the above date.

DATE _______________ SIGNATURE _______________

WITNESS _________________ SEAL _________________

______________________________________________________

[Signature, name and address]

* The Bidder should insert the amount of the guarantee in words and figures denominated in Indian Rupees. This figure should be the same as shown in Clause 16.1 of the Instructions to Bidders.

** 45 days after the end of the validity period of the Bid. Date should be inserted by the Employer before the Bidding documents are issued.
PERFORMANCE BANK GUARANTEE

To

________________________________________ [name of Employer’s Representative]

________________________________________ [address of Employer’s Representative]

WHEREAS _____, ___________________ [name and address of Contractor] (Hereafter called “the Contractor”) has undertaken, in pursuance of Contract No. ________ Dated ______ to execute ____________________ [name of Contract and brief Description of Works] (hereinafter called “the Contract”).

AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligation in accordance with the Contract;

AND WHEREAS we have agreed to give the Contractor such a Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you on behalf of the Contractor, up to a total of ____________________ [amount of Guarantee]* ____________________ (in words), such sum being payable in the types and Proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the Limits of ____________________ [amount of guarantee] as aforesaid without your Needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the contractor before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Works to be performed there under or of any of the Contract documents which may be made between your and the Contractor shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until 28 days from the date of expiry of the Defect Liability Period.

Signature and Seal of the guarantor ____________

Name of Bank __________________________

Address ______________________________

Date _________________________________

*An amount shall be inserted by the Guarantor, representing the percentage the Contract Price specified in the Contract including additional security for unbalanced Bids, if any and denominated in Indian Rupees.
BANK GUARANTEE FOR ADVANCE PAYMENT

To
________________________________ [name of Employer’s Representative]
________________________________ [address of Employer’s Representative]
________________________________ [name of Contractor]

Gentlemen:

In accordance with the provisions of the Conditions of Contract, sub-clause 51.1 ("Advance Payment") of the above-mentioned Contract, [name and address of Contractor] (herein after called “the Contractor”) shall deposit with [name of Employer’s Representative] a bank guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of________________________ [amount of Guarantee]*

___________________________________ [in words].

We, the __________________________ [bank of financial institution], as instructed by the Contractor, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to _____ [name of Employer’s Representative] on his first demand without whatsoever right of obligation on our part and without his first claim to the Contractor, in the amount not exceeding ___ ______________________ [amount of guarantee]* ________________________ [in words].

We further agree that no change or addition to or other modification of the terms of the Contractor or Works to be performed there under or of any of the Contract documents which may be made between________________________ [name of Employer’s Representative] and the Contractor, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until _________________________ [name of Employer’s Representative] receives full repayment of the same amount from the Contractor.

Yours truly,

Signature and Seal: _____________________________________
Name of Bank / Financial Institution: _______________________
Address; _____________________________
Date: ____________________________________________

*An amount shall be inserted by the Bank or Financial Institution representing the amount of the Advance Payment, and denominated in Indian Rupees.
Letter of Acceptance
(Letter head paper of the Employer's Representative)

______________________________ (Date)

To

__________________________________(Name and address of the Contractor)

Dear Sirs,

This is to notify you that your Bid dated _______ for execution of the

_____________________________________ (Name of the contract and identification
Number, as given in the Instructions to Bidders) for the Contract Price of Rupees

____________________________ ( ____________________ ) (amount in words and Figures), as corrected and modified in accordance with the Instructions to Bidders\(^1\) is hereby accepted by our agency.

You are hereby requested to furnish Performance Security, in the form detailed in Para 34.1 of ITB for an amount equivalent to Rs. __________ within 14 days of the receipt of this letter of acceptance valid up to 28 days from the date of expiry of defects Liability Period i.e. up to ________________ and sign the contract, failing which action as stated in Para 34.3 of ITB will be taken.

Yours faithfully,

Authorized Signature
Name and title of Signatory
(Employer's Representative)

1. Delete "corrected and" or "and modified" if only one of these actions applies. Delete as corrected and modified in accordance with the Instructions to Bidders, if corrections or modifications have not been affected.
Issue of Notice to proceed with the work

(Letter head of the Employer’s Representative)

_________________________ (Date)

To

___________________________________
(Name and address of the Contractor)

Dear Sirs,

Pursuant to your furnishing the requisite security as stipulated in ITB Clause 34.1 and signing of the Contract for the construction of ___________________________________:__

____________________________________________________________________

____________________________________________________________________

at a Bid Price of Rs.______________________________________________

You are hereby instructed to proceed with the execution of the said works in accordance with the contract documents.

Yours faithfully,

(Signature, name and title of Employer’s Representative)
Agreement Form

Agreement

This agreement, made the ______ day of___________ between
_______________________ (Name and address of Employer) [Hereinafter called "the Employer] and __________________________________________________________
(Name and address of contractor) hereinafter called "the Contractor" of the other part.

Whereas the Employer is desirous that the Contractor execute
(Name and identification number of Contract) (Hereinafter called "the Works") and the Employer has accepted the Bid by the Contractor for the execution and completion of such Works and the remedying of any defects therein, at a cost of Rs. ___________

NOW THIS AGREEMENT WITNESSETH as follows:

1. In this Agreement, words and expression shall have the same meanings as are respectively assigned to them in the conditions of contract hereinafter referred to and they shall be deemed to form and be read and construed as part of this Agreement.

2. In consideration of the payments to be made by the Employer to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Employer to execute and complete the Works and remedy any defects therein in conformity in all aspects with the provisions of the contract.

3. The Employer hereby covenants to pay the Contractor in consideration of the execution and completion of the Works and the remedying the defects wherein Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

4. The following documents shall be deemed to form and be ready and construed as part of this Agreement viz.

   (i) Letter of Acceptance
   (ii) Notice to proceed with the works;
   (iii) Contractor's Bid
   (iv) Condition of Contract: General and Special
   (v) Contract Data
   (vi) Additional condition
   (vii) Drawings
   (viii) Bill of Quantities and
   (ix) Any other documents listed in the Contract Data as forming part of the Contract.
In witnessed whereof the parties there to have caused this Agreement to be executed the day and year first before written.

The Common Seal of __________________________ was hereunto affixed in the presence of:

Signed, Sealed and Delivered by the said __________________________

______________________________________________________________

in the presence of:

Binding Signature of Employer's Representative ____________________

Binding Signature of Contractor _________________________________
UNDERTAKING

I, the undersigned do hereby undertake that our firm M/s ______________________ ______________________ agree to abide by this bid for a period ________ days for the date fixed for receiving the same and it shall be binding on us and may be accepted at any time before the expiration of that period.

______________________________
(Signed by an Authorized Officer of the Firm)

______________________________
Title of Officer

______________________________
Name of Firm

______________________________
DATE
SECTION 9
DRAWINGS
SECTION 10

DOCUMENTS TO BE FURNISHED BY BIDDER
CLARIFICATIONS

The assessment of ‘Assessed Available Bid Capacity will be carried out during evaluation of technical bids. The purpose of the Assessed Available Bid Capacity (AABC) is to ensure that the works being awarded to the contractor do not exceed what he can reasonably be expected to complete, given his earlier performance as well as ongoing commitment. Since in many proposals of the entire State are generally cleared at one go and a contractor can bid for a number of packages, it may happen that he is the lowest bidder for more works then he has the capacity to complete within the stipulated period. Accordingly, it is necessary to ensure that the sum total of works awarded to him does not exceed the AABC. This will be done by tender committee and sequencing it through an objective rule, so that at the time of award of each sequenced package, any work awarded previously in the sequence to the same contractor is deducted from his AABC, in order to work out the net AABC, and then award the package to the contractor only if the net AABC exceeds the bid value. The centralization for purposes of working one net AABC will be done at the level of the tender committee.
OPERATION AND MAINTENANCE OF WATER SUPPLY SCHEME FOR 5 YEARS

(TO COME INTO FORCE IMMEDIATELY AFTER THE COMPLETION OF SUCCESSFUL TESTING AND COMMISSIONING OF WATER SUPPLY SCHEME)
TRIPARTITE MAINTENANCE AGREEMENT

JUIDCO

THIS AGREEMENT made at Ranchi this ____________

BETWEEN

JUIDCO, Jharkhand having its principal place of business or head office at Ranchi hereinafter referred to as “the Employer” of the FIRST PART.

AND

M/s __________________________, a company / firm having its registered office at __________________________, hereinafter referred to as “CONTRACTOR” (which expression shall unless repugnant to the subject or context be deemed to mean and include its successors, representatives and assigns) of the SECOND PART.

AND

ULB __________________________ (hereinafter referred to as “the ULB”) of the THIRD PART.

WHEREAS the ULB is obliged to pay proportionate charges for maintenance of the said O & M and for provision of various services in the said O&M to the Contractor.

NOW, THEREFORE, THIS AGREEMENT WITNESSETH AND IT IS HEREBY AGREED AND DECLARED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

WHERE

AS:

A. The JUIDCO has appointed the Contractor to operate and maintain the water supply assets for the water supply scheme specified in the First Schedule (the Water Supply Area);

B. Following a process of competitive tender the JUIDCO has requested the Contractor to undertake the operation and maintenance of water supply services within the Water Supply Area in accordance with this Operation and Maintenance Services Agreement (OMSA);

C. The Contractor, having represented to the ULB that it has the required managerial, technical, scientific, engineering and operational skills and competencies in respect of the design, construction, operation and maintenance of the water supply system, has agreed to be responsible for the operation and maintenance of the water supply system as described in this Agreement and based on existing standards in the sector and reflecting service delivery reliability and quality.

THE PARTIES AGREE AS FOLLOWS:

1) INTERPRETATIONS

1.1 In this OMSA, unless the context otherwise requires:

(a) ULB means the Urban Local Body

(b) Water Supply System means the piped water supply system in the Water Supply area including anicut, intake and all components upto and including the meters installed, service connections and service meters in Municipal Area
(c) **Commencement Date** means the date as specified by the ULB after successful completion and commissioning of the system and components including service connections existing at the time of commissioning.

(d) **Operation and Maintenance Contract** means the clauses and provisions contained in the agreement that relate to Operation and Maintenance of Water Supply System.

(e) **Generally Accepted Accounting Principle** means the Generally accepted accounting principles prescribed by the Institute of Chartered Accounted of India.

(f) **Water Supply Area** means the Municipal limits of Municipal Council.

(g) **Project Manager** shall be the Project Manager of JUIDCO.

2) **COMMENCEMENT OF THIS OMSA**

This OMSA shall come into effect on the Commencement Date.

3) **DURATION OF THIS OMSA**

This OMSA shall continue in force for a period of five[5] years ending on the[fifth] anniversary of the Commencement Date.

4) **NOTICE UNDER THIS OMSA**

Any notice, instruction, direction, request or permission to be given or made under this OMSA shall be in writing and signed by:

For the ULB: ________________________________

For the Contractor: ________________________________

The Contractor or any person authorized by and acting on behalf of the Contractor. Such authorizations shall become OMSA Documents

Such notice, instruction, request or permission under sub-clause 4.1 shall be deemed to be duly given or made when it shall have been delivered by and or mail at the address of the party concerned as specified below:

**For the ULB:**

.................................................................

.................................................................

.................................................................

**For the Contractor:**

.................................................................

.................................................................

5) **APPOINTMENT AND RESPONSIBILITY OF THE CONTRACTOR**

5.1 The ULB hereby appoints the Contractor to be the sole and exclusive manager of the Water Supply System in the Water Supply Area for the duration of this OMSA.

5.2 The Contractor shall, in such manner and at such times as it shall in its absolute discretion see fit, use all its skills and knowledge to manage, administer, conduct,
maintain and develop the water supply system in the Water Supply Area in an
efficient and professional manner, in the best interests of the ULB, and in accordance
with Good Industry Practice and Applicable Law. In particular but without prejudice
to the generality of the foregoing, Contractor shall carry out the duties and obligations
set out in this Agreement to ensure that the performance of the Water Supply System
is in compliance with the terms and conditions of this Agreement and meets the
Performance Standards specified in Schedule 4.

5.3 The qualification and experience of the key staff as identified in the Bid for the
Operations and Maintenance Period is attached in Schedule 7 to this OMSA. The
Contractor shall confirm the key staff being available and ready to start work in the
Water Supply Area at least 3 months prior to the commencement of the operation and
maintenance Period. In case the Contractor is required to change any of the identified
key staff due to unavoidable circumstances, such change will be subject to approval
from the ULB in justification provided by the Contractor. The proposed replacement
shall have to be of equivalent or higher qualification and experience specified in the
above referred schedule for the respective key staff.

5.4 All other personnel deployed by the Contractor for the provision of services under this
Agreement shall hold relevant qualifications and appropriate training and shall have
sufficient relevant experience to ensure the operation and maintenance of the water
supply system is in compliance with the terms and conditions of this Agreement.

5.5 Notwithstanding Clause 5.1, the Contractor may sub-contract the day to day management
of the piped water supply system and Assets in the Water Supply Area, or sections of the
Water Supply Area or any part of the system or Assets to any person or entity subject to
compliance with the following requirements:

(a) the Contractor shall not sub-contract the performance of any of its obligations
under this OMSA without first informing the ULB in writing, providing such
information about the sub-Contractor as the ULB may require, and obtaining the
ULB’s written consent (not to be unreasonably withheld);

(b) the Contractor shall remain liable under this OMSA for the performance of any
obligations sub-contracted by it under this Clause; and

(c) failure by the Contractor to inform the ULB and to obtain the ULB’s written consent
to any purported assignment of any of its obligations under this OMSA shall
invalidate the sub-contract as well as constitute a ground for termination of the
OMSA by the ULB under Clause 21 of this OMSA.

The contractor shall sub-contract the OMSA only if the sub-contractor satisfactorily
completed as a prime contractor at least one similar O&M work of value not less than 35%
of O&M contract value in any one year.

6) SAFEGUARD, USE, MANAGEMENT AND CONTROL OF ASSETS

6.1 The ULB reserves the rights in the assets comprising the system in sub-clause 5.1 asset
out in the Third Schedule to this OMSA at all times.

6.2 The Contractor shall have access to, the right to use, and the duty to safeguard, manage
and control the assets referred to in sub-clause 6.1, for the purpose of discharging its
duties and obligations or exercising its rights under this Agreement, for the term of this
Contract.

6.3 The Contractor shall maintain a good working condition, throughout the term of this OMSA,
the assets referred to in sub-clause 6.1 and shall ensure that adequate control is
maintained over assets owned by, or in the custody of the Contractor.

6.4 The Contractor shall not dispose of or create any lien, charge or proprietary interest of any nature whatsoever in favor of the Contractor or a third party in the assets referred to in sub-clause 6.1, except on the express written instruction of the ULB.

6.5 The Contractor shall comply with any directions of the ULB to use or dispose of any asset or any money or other consideration to which the ULB becomes entitled as a result of disposing of any asset referred to in sub-clause 6.1.

6.6 The payment to the Contractor during the First period and second period, shall be governed by the payment mechanism defined in the Second Schedule

7) OBLIGATIONS OF THE CONTRACTOR

7.1 During the term of this Agreement, the Contractor shall be responsible for operation and maintenance of all components, including and without limitation components built new and existing, of the water supply and distribution system, and including ancillary equipment, incompliance with the terms and conditions of this Agreement to meet the Performance Standards specified in Schedule 4. This will include all systems supporting the provision of services including installed SCADA system, customer grievance redressal system, billing systems and any other works included under the contract.

7.2 The Contractor shall procure grants, licenses and renewals of, and keep up to date, all Applicable Permits to enable the Contractor to perform the Services throughout the term of the Agreement other than those Applicable Permits that are to be applied for by the JUIDCO

7.3 If and as required, the Contractor shall provide assistance to the ULB or agencies/advisors nominated by it to liaise with other Governmental agencies in any interface in the operation of the water supply system;

7.4 The Contractor shall provide service connections as per customer demand, install meters, undertake meter reading at all connections and generate and distribute bills to all customers

7.5 The Contractors shall fully operationise the Customer Grievance Redress System through establishing and maintaining two(2) Customer Service Centers in identified locations of the Water Supply Area(made available by ULB) for customer grievances and recording and keep them open between 0800 hours and 1900 hours, for a minimum 5 days a week. At each such office, make arrangements for recording of complaints (through web site or register) from Customers/citizens. Additionally, operationalize and maintain atleast one centralized call centre, online web based system complaint registration systems which shall be accessible on 24X7 basis.

7.6 The Contractor shall undertake calibration of all meters for the term of the Agreement, so as to ensure that the meters operate within an acceptable range of accuracy not exceeding[±5%]; calibration shall be undertaken in the presence of a representative of the JUIDCO.

7.7 The Contractor shall undertake periodic calibration of pressure (and other) sensors installed at Critical Measurement Points through an accredited agency
agreed with the JUIDCO, and in the presence of a representative of the JUIDCO.

7.8 In discharging the duties and obligations referred to in sub-clauses above, the Contractor shall:

(a) exercise due diligence, efficiency and economy in accordance with generally accepted professional conduct and practice, and shall employ sound management practices and appropriate technology in the best interests of the ULB;

(b) comply with:

(1) Codes of workmanship prescribed by the legislation of India and Jharkhand

(2) the service standards specified or referred to in the Fourth Schedule to this Operations and Maintenance Agreement

(3) provisions of all relevant laws relating to the duties and obligations referred to in sub-clause 7.1, including as relating to occupational health safety of employees, to the environment, to the collection and payment of taxes and to any other matter whatsoever.

(4) the terms of any water or waste discharge permit granted to the ULB.

(5) any notice, instruction or direction issued in accordance with clause 4

(c) familiarize himself and be in confirmation with the terms of the Indian legislation for Water Supply and any statutory clearances for the Water Supply System and shall perform the Service in conformity with all of the conditions of these consents.

(d) pay all taxes, rates, charges, fees, and penalties and provide all returns, files and documents required of it under applicable tax laws or other laws and discharge all obligations imposed on it by such laws.

Failure by the Contractor to comply with the foregoing provisions shall amount to a breach of this OMSA, subject to clause 21 at the discretion of the ULB.

8. SYSTEM MAINTENANCE AND IMPROVEMENT

8.1 One month prior to the commencement of the operations period, the Contractor shall prepare and provide JUIDCO a plan containing its proposed operating strategy and programme of preventive and other scheduled maintenance for the first year of operations (Draft Operations and Maintenance Plan). Subject to approval by the JUIDCO, the plan shall comply with the operation and maintenance manual and safety requirements. The Draft O&M Plan shall include

(a) implementation plan for effective operations and maintenance, leakage control, asset management and customer services and emergency repairs.

(b) required and proposed extensions or additions to the water supply systems, along with the justification and the cost implications

(c) other information that the Contractor may consider appropriate or that may be specified by the ULB.

Upon approval by JUIDCO, or expiry of 30 days from submission, the Draft O&M Plan shall be the approved O&M Plan to be implemented by the Contractor.

8.2 The Plan shall be prepared and submitted for approval annually before the start of any year of operations.
8.3 The Contractor shall be responsible, at its own cost, for managing all preventive maintenance and normal repairs, major maintenance or replacements (if any required) to the system as per the O&M Plan, including rectifying damage to the system due to any act of negligence in performance of its functions, deemed necessary to maintain the value of the assets included in the Third Schedule and ensure operations in compliance with the Performance Standards in the Fourth Schedule. This responsibility extends to Water supply system for the First Period and for the Water Supply System for the Second Period.

8.2 If the Contractor is of the opinion that matters have arisen that may prevent, or significantly affect the implementation of the O&M Plan, the Contractor shall immediately notify the ULB of its opinion and there as on thereof.

8.2 In case of occurrence of an insurable event, the Contractor shall be responsible for informing the insurance agency about the event, complete any survey, follow-up with the insurance agency for insurance claim settlement and repair/replacement of assets affected by the insurable event. The expenditure on repair/replacement shall be certified by the Project Manager. In the event the expenditure on repair/replacement of assets due to insurable event is more than the insurance claim settlement, the difference would be borne by the Owner.

9.BILLGENERATIONANDDISTRIBUTION

9.1 During the Operation and Maintenance Period, the Contractor shall be responsible for meter reading; generation of bills to customers as per metered consumption and water tariff fixed by the ULB and provided in Sixth Schedule; and delivery of bills to customers.

9.2 The Contractor shall under take generation of bills in the name of ULB and distribution of bills on behalf of ULB.

9.3 The Contractor shall follow good industry practices including use of modern technology including but not limited to mobile hand-held devices for billing and distribution.

9.4 There responsibility for collections remains with ULB. Notwithstanding this, the Contractor shall not accept customer payments.

9.5 The records for billing and collections of water charges shall be updated in real time in the financial management system and customer data base developed by the Contractor, and accessible to the ULB. Viewing access for collection records for each, and all customers in the Water Supply Area shall be provided by the ULB to the Contractor.

10.CONTRACTOR FEE

10.1 Subject to the provisions of this Contract and in consideration of the Contractor accepting the rights under this Contract, and undertaking to perform and discharge its obligations in accordance with the provisions of this Contract, the JUIDCO agrees and undertakes to pay to the Contractor Fees in accordance with Schedule 4.

10.2 The payment of Contractor Fee for services shall be on basis of quarterly invoices specified in Schedule to this Agreement.

10.3 The Contractor Fee payable shall be subject to meeting Performance Standards and adjusted in the manner provided in Schedule 4.

10.4 The Contractor should raise invoice within 15 days of completion of a quarter for services.
relating to the previous quarter and submit the same to ULB. The ULB shall certify and approve the payment of the invoice within 45 days of submission of the invoice.

10.5 The ULB shall be responsible for making quarterly payment to the Contractor for services provided.

10.6 During the Operations Period, all requests for new connections will be submitted to the Contractor, but require to be authorized and approved by the ULB. The Contractor shall provide such water connections as are approved by the ULB within a period of 15 (fifteen) days from the receipt of an intimation from the ULB, provided the distance from the boundary wall of the property to the distribution network is within a distance of 20 meters. In case of extensions of network, the contractor shall provide the connection within 15 days for authorization by ULB, provided that the extension has been authorized and approved six months prior to such properties requesting connections.

10.7 The Contractor shall be reimbursed by the JUIDCO the actual cost of providing a new connection. The Project Manager shall estimate the cost of providing a new connection, which may include pipe, material, labor, road cutting and repair, and other relevant expenses, (except supervision) every year based on the prevailing Schedule of Rates.

10.8 The Contractor shall not be paid any separate fee for supervision of activities related to providing a new connection.

10.9 The Contractor shall continuously update the existing customer data base to incorporate new connections installed, disconnections (as may be) and reconnections.

11. **TO MAINTAIN AND KEEP RECORDS**

11.1 The Contractor shall keep proper and adequate accounts and records of the transactions and affairs of the water supply and shall keep records that are necessary to explain the financial operations and financial position of the system.

11.2 During the O&M Period the Contractor shall keep a computerized data base of customer’s records including billing and collection. Collection information would be updated based on actual collection information for each customer as available with the accounting system of ULB. The contractor shall be given access to the water charge collection accounts of ULB. The Contractor shall keep a record in an electronic format using simple office management software. There should be suitable controls to prevent unauthorized access to these records. The Contractor shall be required to allow inspections of these records to the ULB or his authorized representatives.

11.3 The Contractor shall develop and maintain an adequate budgeting and accounting system. The Contractor shall develop and maintain an adequate internal accounting control system.

11.4 The accounting period of the Contractor shall coincide with the accounting period of the ULB.
11.5 Without detracting from sub-clause 11.1, the Contractor shall keep the records referred to in the Fifth Schedule of this Operations and Maintenance Agreement and shall retain those records for the period prescribed in the Schedule.

11.6 Except as provided below and specified otherwise in any other clause, all records are confidential to the Contractor and the ULB.

(a) Any customer or former customer of the Contractor may apply to the Contractor for a copy of all records held by the Contractor concerning that customer, in such a form as may be prescribed by the ULB.

(b) The Contractor shall provide a customer or former customer under sub-clause 11.6(a) with a copy of the relevant records, but may impose a reasonable charge to cover the costs to the Contractor of making the copy available in accordance with clause 11.6(a).

12. REPORTING REQUIREMENTS

12.1 The Contractor shall, in respect of each quarter of a financial year and no later than 15 calendar days after the end of such quarter, prepare a report to the ULB containing:

(a) information about, and an analysis of, its operations for the quarter and cumulatively for the year to date; and

(b) Financial statements in accordance with Generally Accepted Accounting Principles for the quarter and cumulatively for the year to date.

12.2 The report referred to under sub-clause 12.1 shall:

(a) be prepared in a form acceptable to the ULB;

(b) contain the information specified in the Fifth Schedule of this Operations and Maintenance Agreement and any other information determined by the Contractor to be appropriate; and

(c) Contain any other information reasonably required by the ULB.

12.3 The financial statements referred to under sub-clause 12.1(b) shall:

(a) contain information determined by the ULB to be appropriate;

(b) include an assessment of the cost of carrying out any other obligation that is imposed on the Contractor under this OMSA and that requires the Contractor to act otherwise than in accordance with normal commercial practice;

(c) be prepared in a manner and form approved by the ULB; and

(d) Present fairly the results of the financial transactions of the Contractor during the financial period to which they relate and the financial position of the Contractor as at the end of that period.

12.4 The Contractor shall, in respect of each calendar month, and no later than 5 days after the end of such month, prepare a report to the ULB containing:

(a) the billings for the month showing distinctly the net billings, and gross billings;

(b) collections for the month showing distinctly the net billings, and gross billings collected;

12.5 The ULB may require and the Contractor, when notified, is obliged to appear in
meetings of the ULB convened to discuss the affairs of the ULB. The ULB may request the Contractor to make such presentations, reports, demonstrations or take such actions as the ULB may deem necessary with reasonable prior notice.

12.6 failure of the Contractor to comply with the provisions of this clause shall amount to a breach this OMSA, subject to clause 21 at the discretion of the ULB.

13. INSPECTION BY THE ULB

The Contractor shall allow the ULB and/or any person representing the ULB, access at anytime to:

(a) any land owned or occupied by the ULB;
(b) any assets renewed, acquired or constructed by the ULB;
(c) any assets under the contract owned by the Contractor;
(d) inspect any land, works, buildings or any other assets;
(e) make any tests, take any measurements or take any samples;
(f) take any photographs or make any plans or drawings; and
(g) inspect and, if necessary, make any copies of any records or documents referred to in clause 10 in order to ascertain whether the Contractor is complying in every respect with this OMSA.

14. INDEMNIFICATION

Provided that the Contractor, their servants and employees shall use diligence and care in carrying out their duties here under, neither they nor any of their servants and employees shall be liable for any damage to persons or property arising out of any information, advice or service supplied to the ULB or act performed for the ULB or otherwise in the course of their duties here under. The ULB shall indemnify the Contractor and every such person against all claims, demands, losses, liabilities, actions, lawsuits, costs and expenses arising directly or indirectly out of or in consequence here of or in the implementation of this OMSA.

DUTIES, RIGHTS AND OBLIGATIONS OF THE AUTHORITY

Without detracting from any duties, obligations and rights imposed on or conferred upon (whether expressly or by implication) the ULB by this Operation and Maintenance Agreement, or implied by law or commercial custom on persons similar to the ULB, the ULB shall have duties obligations or rights in the following:

15. ADJUSTMENT OF TARIFFS, FEES, RATES AND CHARGES

15.1 The Owner shall have the right and obligation to set and adjust the tariffs, fees, rates and charges to be charged under clause 9, subject to the provisions of the Second Schedule.

15.2 At the Commencement Date the water tariff is set at the level given in the Sixth Schedule to this Operation and Maintenance Agreement.

15.3 In exercising its rights under sub-clause 15.1, the ULB shall, from time to time and whenever tariff adjustments have taken place, publish a schedule of approved tariffs, fees, rates and charges and related instructions and shall furnish the Contractor with such schedule.
16. **RECOGNITION OF THE CONTRACTORS RIGHTS TO CHARGE TARIFFS AND CONNECTION FEES**

16.1 The Contractor has no right to charge individual water users connected to the piped water supply system in the Water Supply Area in accordance with Clause 9.

17. **AUDITING OF ACCOUNTS**

17.1 The ULB shall have the right to appoint an audit or to examine the accounts, books and records of the Contractor.

17.2 The ULB shall pay the costs of any audit or engaged under sub-clause 17.1.

18. **NON-INTERFERENCE WITH OPERATIONS**

The provisions in this OMSA not with standing, the ULB shall not interfere with the day to day operations of the Contractor. In particular, the ULB shall not:

(a) issue instructions to the Contractor regarding operational decisions or actions except by way of the ULB’s approved business plan or amended business plan or as required by the law;

(b) Withhold payments due to the Contractor on account of the Contractor refusing or failing to comply with instructions issued in contravention of this clause;

(b) Contravention of this clause by the ULB shall constitute a breach of this OMSA subject to termination of the OMSA under clause 21.

**MISCELLANEOUS PROVISIONS**

19. **WAIVER**

19.1 A failure, delay or indulgence on the part of either party in exercising any power or right under this OMSA does not waive that power or right.

19.2 Any single exercise of a power or right under this OMSA does not preclude any other or further exercise of it or the exercise of any other power or right under this OMSA.

20. **AMENDMENT OR VARIATION**

This OMSA may be amended or supplemented, at anytime, in writing signed by both parties.

21. **SUSPENSION AND TERMINATION**

As per provisions in Article 11 of the General Conditions

22. **TRANSFER**

22.1 The Contractor shall be responsible for transfer of all assets, equipment, customer records and other material created or maintained by the Contractor for the smooth operation and maintenance of the Water Supply System.

22.2 At least three months before expiry of the O&M Agreement, the Project Manager shall assess, with assistance from IVT and/or PMC, if required, the useful life of the assets.
pertaining to the ULB which are part of water supply area. If the remaining useful life of assets is substantially less than what it should be if these were operated as per prescribed methodology, the Contractor shall be responsible for undertaking any refurbishment or replacement as required before hand over of the system at the end of O&M Period. If the Contractor fails to undertake such refurbishment or replacement, such reasonable amount as may be recommended by the valuer or otherwise can be deducted from any payments due to the Contractor including termination payment or Performance Security.
FIRSTSCHEDULE

WATERSUPPLYAREA

Water Supply Area under this contract is the area under the jurisdiction of Municipal Council as on the bid submission date. The Contractor shall, for the full term of the Operation and Maintenance Agreement, have obligations to provide services in compliance with the terms and conditions of this Agreement to the entire Water Supply Area.
SECOND SCHEDULE

TECHNICAL SPECIFICATIONS FOR OPERATION AND MAINTENANCE SERVICES

The Contractor shall operate and maintain:

- The new assets constructed and there habilitated existing assets integrated with the new assets under the Design Build Contract in the delimited water supply area, for the duration of, and under the terms defined in the Operations and Maintenance Contract.

4.1 Technical Requirements

4.1.1 Uninterrupted supply

1) The Contractor shall ensure that water is always available at consumer end. For this:

- the Contractor shall deliver 24 hours water supply 7 days a week in the entire water supply scheme area. He shall make his own assessment of equipment and works to be part of the project to ensure such requirements—including requirement of power supply to ensure efficient and effective water supply for 24 hours for all 7 days every week during the entire contract period.

2) The Contractor may temporarily interrupt supplies referred to above whenever:

- the Contractor reasonably wishes to examine, alter, repair, maintain or construct works, and has advised customers likely to be affected, atleast 72 hours in advance of the date and time of such interruption; or

- there is, or is reasonably likely to be, a risk that would endanger human life or any part of the environment, or compromise the health or safety of any person, or the safety of any works of the ULB, or would prevent or disrupt the operation of a water treatment plant.

3) The Contractor shall not be deemed to have failed to comply with the provision above whenever an interruption to supply occurs, because of:

- the action of a third party;

- failure of the national grid electricity supply system for more than 12 hours at any of the Contractor’s head works, treatment works or pumping stations, where no stand-by generator is installed; or an act of God (force majeure)

4.1.2 Quality of Treated Water

The Contractor shall treat all water supplied to in compliance with the Indian Standard Specifications for Drinking Water IS:10500, Dated 1992 (reaffirmed 1993)

The Contractor shall ensure that the quality of water throughout the water supply system does not exceed the limits given in this standard.

4.1.3 Pressure of Water Supplies

The Contractor shall ensure that the residual pressure complies with Clause 9.2 of the Indian Manual on Water Supply and Treatment (third edition-revised and updated) by Ministry of Urban development, New Delhi, March 1999:
• the pressure in the water supply system is always sufficient to prevent back- siphoning or infiltration of water into the system;

• a minimum terminal pressure at ferrule point at a house service connection is 12.0 meters. A minimum of 6 critical measurement points shall be identified by the project manager on the basis of the design approved by Engineer-in-Chief where electronic sensors to measure the pressure and water quality shall have to be installed by the contractor.

4.1.4 Availability of Supply

The Contractor shall ensure that:

• compulsory water restrictions are not imposed on customers more than once in every 2 years; and

• major campaigns to achieve voluntary savings in consumption are conducted twice a year during O&M period.

4.1.5 Service Coverage

The Contractor shall ensure that all houses within the water supply scheme area are covered and provided with water.

4.1.6 Maintenance and Repairs

The Contractor shall on all works covered under the Operation and Maintenance agreement:

• maintain and keep the works in good repair and working condition;

• ensure that the water supply system operates effectively at all times; and

• take appropriate action within five hours of any failure in any part of the water supply system being discovered by it, or brought to its attention.

4.1.7 Physical Losses

The Contractor shall ensure that physical losses on the network are as follows

• Losses at the water treatment plant primarily associated with backwash operations are less than 5 percent per reporting period;

• Losses in the clear water conveyance system (including reservoirs) are less than 5 percent per reporting period; and

• Losses in the distribution system are less than 10% per reporting period.

The Contractor shall, therefore, during the full period of operations, undertake periodic leak detection surveys of the network and undertake necessary and prompt repair/replacements to ensure that losses are contained within the limits specified above.

4.1.8 Prevention of Pollution
The Contractor shall comply with all state and national legislation in relation to discharges or disposal of any matter for which a waste discharge permit is required.

4.2 Customer Services

4.2.1 The contractor shall make arrangements to receive complaints 24 hours a day. In addition, representatives of the Contractor shall be available at each of the Customer Service Centers, which shall be kept open between 0800 hours and 1900 hours for a minimum 6 days a week to receive complaints from users who wish to make enquiries or submit complains during the O&M Period.

**Repair and Maintenance of meters during Warranty and Maintenance period**

1. The cost of providing trouble free operation of the flow meters including labour and spare parts and other such services incurred by the Contractor during Warranty and Maintenance period shall be borne by the Contractor and cost will be included in O&M fee.

2. The warranty and maintenance period shall start after installation and commissioning of all the flowmeters. The warranty period shall be for 1 year after installation and commissioning of all the flow meters and successful completion of the work. The maintenance period shall be 60 months including one year warranty period. The Contractor shall keep all the flowmeters in working condition during warranty and maintenance period with specified accuracy level. Contractor will supply parts for the repair, and cost will be included in O&M fee. No separate payment shall be admissible for any parts provided.

3. The Contractor shall ensure trouble free operation of the flowmeters during maintenance period. The spare parts required to run the system smoothly during above period shall be made available at all the sites without any loss of time.

4. During maintenance period, the Contractor shall arrange and install standby unit or replace or repair the flowmeters at his cost. Payment for this shall be included in O&M fee.

5. During the maintenance period, Contractor shall check all the flow-meters monthly and take meter reading once in a month and submit the meter reading statements to ULB. The frequency of check shall not be longer than a month and he shall submit maintenance certificate every month. Contractor shall maintain the history/job cards for all the flowmeter and submit the same at the end of every year.

6. The maintenance staff shall be available at all the breakdown calls shall be attended within 48 hours of the communication. In case of failure to comply with the requirement to replace/repair faulty or unserviceable flowmeters promptly within seven days, the Contractor shall be liable for compensation of Rs.1000/- per day per meter, subject to a maximum of Rs.10,000/- per meter.

7. The Contractor shall not sublet/subcontract any part of work without prior approval of ULB.

8. The Contractor shall maintain the system on a continuous basis 365 days in a year.

9. The Contractor shall bring his own tools and tackles, site-testing equipment required for normal maintenance of the flowmeters.

10. Contractor shall make his own transport arrangement and accommodation of his staff.

11. Contractor shall provide at his expenses all materials / spares / services necessary for
rectifying/repairing of equipment during maintenance period.

13 After satisfactory completion of the operation and maintenance services period, the Contractor shall hand over each meter to Project Manager in working condition.

14 Additional points for Maintenance of Domestic and Wolman meters

i.) Any fitting or pipe piece required to be replaced (as damaged by the contractor) to make the fitting satisfactory for the repaired/ replaced meter will have to be provided by the Contractor at his cost. Transportation and other charges shall also be borne by the contractor.

ii.) The removed meters will be checked, repaired and tested expeditiously to maintain a continuous flow of repaired and tested meters for replacement. The meter so repaired will have accuracy as per ISO/ISS, which shall be witnessed by U LB representative.

iii.) The Contractor shall provide a meter repair facility. Contractor shall also maintain adequate staff to fulfill the maintenance responsibility. An authorized representative of the Contractor will be responsible for the entire maintenance work. He shall interact with the U LB officials to ensure smooth and satisfactory performance. The Contractor shall maintain register of complaints of water meter from U LB and will acknowledge the same with complaint number.

iv.) All the material/spares required for rectification of defective meters during Maintenance shall be supplied by the Contractor including testing and calibration of the meter at his own cost as the same is included in his maintenance charges.

v.) The water meters are mechanical devises, which normally deteriorate in performance overtime. The fact that a meter does not show outward signs of any damage and has a register that appears to be turning does not mean that the meter is performing in a satisfactory way. It is necessary to ascertain the following preventive cares for water meter after proper installation.

- Proper handling, storage and transportation of water meters.
- To clean the dirt box or strainer wherever installed.
- To replace the gaskets, if any.
- To clean the chamber in which the meter is installed and keep it free from flooding and seepage.
- To remove the meter for further internal repair/replacement if it does not show correct reading pattern.

ii.) Break down maintenance:

Replacement to broken glass, lid and fallen wiper wherever provided:

These are the only base breakdowns observed during periodical inspection. If a meter found to be not working, it shall be removed immediately and replacement installed, and the removed meter shall be sent to meter service workshop. In the meter workshop, following steps are normally to be performed to carry you the repairs.

a. Disassemble the water meter including strainer, measuring unit, regulator, registering device, etc.

b. Clean disassembled spare parts in detergent solution in warm water.
c. Inspect the cleaned parts and replace worn parts and gaskets, if any.
d. Inspect the meter body spun threads and cover threads.
e. Inspect the sealing surface on meter body and paint the meter body, if necessary.
f. Inspect the vane wheel shaft pinion, bearing and pivot.
g. Inspect the vane wheel chamber.
h. Reassemble the water meter properly after reconditioning.
i. Calibrate and test the repaired water meter for leakage and accuracy as per IS 6784
j. Make an entry in the life register of that water meter for keeping history record. For electromagnetic flowmeters in case of signal converter failure, cable failure and battery backup failure, these will be replaced by new parts/items. However in case of primary head failure, the meter shall be removed, another pipe piece put in its place to keep water supply continuous, take meter body in factory, repair it and calibrate it in factory.
THIRDSCHEDULE

ASSETS UNDER MANAGEMENT OF THE CONTRACTOR

<table>
<thead>
<tr>
<th>Type of Assets</th>
<th>Initial Assets (to be operated and maintained by the Contractor)</th>
<th>Assets to be constructed under Design-Build Services Agreement (to be operated and maintained by the Contractor)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Civil Structures</td>
<td></td>
<td>Intake well</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Water treatment plant</td>
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<tr>
<td></td>
<td></td>
<td>Elevated Service Reservoirs</td>
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<tr>
<td></td>
<td></td>
<td>Raw/clear water pump house</td>
</tr>
<tr>
<td>Pipe line with Fittings</td>
<td>Raw water pipeline</td>
<td>Clear water/feeder pipeline</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distribution network</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>Raw/clear water pump and motors</td>
<td>SCADA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Electrical transformer</td>
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<tr>
<td></td>
<td></td>
<td>Substations</td>
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<tr>
<td></td>
<td></td>
<td>Flow Meters</td>
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<tr>
<td></td>
<td></td>
<td>Water meters (system meters)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Service connections with meters</td>
</tr>
</tbody>
</table>

* Upon termination of contract the management of the above assets shall be transferred to the ULB.
FOURTH SCHEDULE

PERFORMANCE STANDARDS, CONTRACTOR FEE AND INCENTIVES

1. Contractor Fee:

1.1 The Contractor Fee shall comprise the following components during the term of the operation and maintenance period:

- Fixed O&M Fee: The amount of Fixed O&M Fee payable will be subject to the Performance Linked Adjustment as provided in Para 3.3 of this Schedule 4.

Variable O&M Fee shall be paid per cum of metered water billed to the Customers. The Variable O&M Fee shall be calculated as per Para 2 of Schedule 6 and will be linked to adjustment under Appendix 5, Section 1 of this Contract. The payment of the Fixed O&M Fee and the Variable O&M Fee shall commence from the start of the operations and maintenance period. The payments collectively here in after are referred to as “Contractor Fee”

2. Calculation of Variable O&M Fee

The Variable O&M Fee as applicable in a particular month ‘m’ of accounting year ‘n’ (1st April to 31st March) shall be computed as per the following formula:

CTm = VOFRn x VBm-1

where

- CTm = Contractor’s Variable O&M Fee (in Rupees) for month ‘m’
- VOFRn = Variable O&M Fee Rate applicable for the accounting year ‘n’, which is equivalent to the Base Rate (i.e. rate expressed in Indian Rupees per kilo litre of water billed (Rs./kl), quoted by the Contractor in its Bid, which is provided in Appendix 6, Schedule 1, and accepted by the JUIDCO), duly adjusted for the accounting year ‘n’ pursuant to the provisions contained in Appendix 5, Section 1.
- VBm-1 = aggregate “Volume of water Billed” by the Contractor to Customers in month ‘m-1’, as determined on the basis of meter reading records submitted by the Operator within 7 (seven) days from the end of that month. JUIDCO will independently verify the meter readings.

Note: The Variable O&M Fee Rate will exclude the charges payable to the Water Resources Department or any other Government authority for raw water, which shall be borne by the ULB.

3. Fixed O&M Fee & Performance Standards during Operations Period

(i) The Contractor Performance in a quarter shall be measured as per the Performance Standard stipulated in 3.1 below, and shall be rated in accordance with 3.2 below;

(ii) Each Performance Standard has a weightage provided for in 3.2 below.
### 3.1 Performance Standards

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measured By</td>
<td>Percentage of house at sixer that have a piped network within 20m from boundary wall.</td>
</tr>
<tr>
<td>Monitored By</td>
<td>ULB / JUIDCO</td>
</tr>
<tr>
<td>Allowable Exclusions</td>
<td>- Areas where extension of network has not been Approved by the Authority.</td>
</tr>
<tr>
<td></td>
<td>- Households which have completed construction within six months prior to the evaluation period.</td>
</tr>
<tr>
<td>Benchmark</td>
<td>95% of all houses in the Service Area</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meeting House Service Connection Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measured By</td>
<td>Percentage of HSCs provided within 15 days of clearance received from ULB</td>
</tr>
<tr>
<td>Monitored By</td>
<td>The electronic registry of dated requests for HSCs received, cleared by ULB and connected within 15 days of clearance, as per the signed report of the Consumer</td>
</tr>
<tr>
<td>Allowable Exclusions</td>
<td>Delays on account of the Consumer as recorded in the electronic registry</td>
</tr>
<tr>
<td>Benchmark</td>
<td>100% of requests for received for HSCs</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Continuity of Water Supply and Pressure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measured By</td>
<td>Percentage of readings measuring to more than or equal to 12 m pressure at the Critical Measuring Points (CMPs) based on a continuous pressure logged at all CMPs during the period under review in intervals of not less than one hour.</td>
</tr>
<tr>
<td>Monitored By</td>
<td>An electronic registry maintained by the Operator; the registry shall include detailed database and summary tables pressure logs for each CMP.</td>
</tr>
</tbody>
</table>
| Allowable Exclusions | i. Planned maintenance periods not exceeding 12 hours each once in a quarter.  
| Benchmark | 95% of readings at CMPs of pressure equal to or more than 12 m during the period under review.  
| 4. Parameter | Efficiency in addressing customer complaints  
| Measured By | Percentage of total number of complaints responded to within 24 hours and resolved within the allowable period (as per table below) during the period under review over the total number of complaints received during the period under review.  

| Complaints relating to water quality, no water | 24hrs  
| Complaints relating to low pressure, leaks In HSCs | 48hrs  
| Complaints related to delay in providing connection, meter not working properly, delay/errors/problems in billing and collection, change in customer database, reconnection, temporary disconnection, arrears, other complaints connected to customer database, billing | 72hrs  

| Monitored By | An electronic registry maintained by the Operator which shall include detailed data base and summary tables and including:  
| ☐Time and Date  
| ☐Complaint number  
| ☐Customer name  
| ☐Consumer Identification Number  
| ☐DMA Number  
| ☐Nature of complaint  
| ☐Action Taken Report  
<p>| ☐Time and Date of resolution of complaint |</p>
<table>
<thead>
<tr>
<th>Parameter</th>
<th>Quality of Water Supplied</th>
</tr>
</thead>
</table>

**Measured By**
   - Measured at six hourly intervals at the outlet of the water treatment plants.
2. Number of samples tested at CMPs and conforming to standards over the total number of samples at CMPs tested as per the agreed sampling protocol during the period under review. A single daily reading for water quality will be recorded at each of the CMPs, through SCADA, to monitor the following parameters: residual chlorine, PH, iron, and color.

**Monitored By**
An electronic registry maintained by the Operator; the registry shall include detailed database and summary tables to be maintained as part of the water quality surveillance protocols as agreed.

The water quality testing database shall include:
- Time and Date
- Sample location
- Sample number
- Details of water quality tests conducted
- Details of remedial actions taken in case of water quality problem
- Time and date of resumption of service level

<table>
<thead>
<tr>
<th>Allowable Exclusions</th>
<th>Deterioration in quality of raw water / bulk Treated Water at input point beyond values as mentioned in the RFP, and beyond the technical capacity of the water treatment plant.</th>
</tr>
</thead>
</table>

**Benchmark**
100%
3.2 **Weightage of Performance Standards**

The performance of the Contractor under each of the Performance Standards would be allotted a weightage, in accordance with the following table.

<table>
<thead>
<tr>
<th>S.No</th>
<th>Performance Parameter</th>
<th>Weightage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Coverage</td>
<td>10%</td>
</tr>
<tr>
<td>2.</td>
<td>Meeting HSC Requests</td>
<td>10%</td>
</tr>
<tr>
<td>3.</td>
<td>Generation of monthly bills within 30 days</td>
<td>10%</td>
</tr>
<tr>
<td>4.</td>
<td>Continuity in Supply and Pressure</td>
<td>30%</td>
</tr>
<tr>
<td>5.</td>
<td>Redressal of Customer Complaints</td>
<td>40%</td>
</tr>
<tr>
<td>6.</td>
<td>Quality of Water</td>
<td>Incidence of more than 5% samples below norms as per Indian Standard Specifications for Drinking Water IS:10500, Dated 1992 (reaffirmed 1993) in any month or 2% in any year will be termed as a material default and would result in termination procedure.</td>
</tr>
</tbody>
</table>

3.3 **Performance Linked Revenue Adjustment during Operations and Maintenance Period**

3.3.1 The Fixed O&M Fee payable for each Performance Parameter will be calculated using the weightages in section 3.2. A maximum of Thirty percent (30%) of the Fixed O&M Fee payable for each Performance Parameter will be deducted for default in meeting Performance Benchmarks listed in 3.1 above.

3.3.2 Starting from the second quarter of the Operations and Maintenance Period, the Fixed O&M Fee payable for each Performance Parameter during each month shall be reduced if the achievement under any Performance Parameter is below the Benchmark stipulated in 3.1 above. The Fixed O&M fee payable for each performance parameter will be reduced as follows.

The reduction will be 0% if the Benchmark is achieved. For each 1% default below the Benchmark, the reduction in the Fixed O&M Fee will be 2% subject to a maximum reduction of 30% of the Fixed O&M Fee payable for that Performance Parameter.
<table>
<thead>
<tr>
<th>S. No</th>
<th>% Default below Benchmark for any Performance Parameter</th>
<th>Reduction in Performance Linked Fee (%) (PW)</th>
<th>Reduction in Rs. for that particular Performance Parameter</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0%</td>
<td>0%</td>
<td>Rs.0</td>
</tr>
<tr>
<td>2</td>
<td>15% (or higher)*</td>
<td>30%</td>
<td>Rs. CTm x PW</td>
</tr>
<tr>
<td>3</td>
<td>For any value between 0% and 15%</td>
<td>Proportionately</td>
<td>Proportionately between Rs.0 and Rs. CTm x PW</td>
</tr>
</tbody>
</table>

Where CTm = Contractor Fixed Fee for the month  
PW = Performance Weightage for that particular parameter

Thus, the total Fixed O&M Fee payable for the month would be the aggregate of Fixed O&M Fee payable for each Performance Parameter reduced as above.

*Client may initiate the proceedings of termination in case the default below benchmark is beyond 15%
FIFTH SCHEDULE

REPORTING FORMAT

During the operation period the Contractor shall prepare Quarterly, Annual and final reports. All reports shall be prepared in the English and Hindi languages in hard and electronic version for submission to the ULB.

Quarterly Reports

Throughout the assignment the Contractor shall submit Quarterly Reports to the ULB by the fifteenth day of the following month. Each report will show events and summary operations for the Contractor’s activities for each of the main tasks.

The quarterly progress reports should be short and whenever possible prepared in a tabular format for easy reference and comparison. A format for this report will be submitted by the Contractor for approval by the Project Manager.

I  Number of Connections: The section will present

(a) the percentage of the population in the Water Supply Area having direct House Service Connections(HSCs)
(b) the number of new HSCs operationalized during the period, and also specifying the number of new/additional HSCs operationalized in every quarter under this Operations and Maintenance Agreement since Commencement Date
(c) The electronic registry of dated requests for HSCs received during the period; date of clearance by ULB and date of connection, as per the signed report of the Consumer
(d) the number of disconnections and reconnections
(e) the total number of water supply connections under various categories

II  Water Consumption: This section will present

(a) the total amount of water (in m³) extracted, treated, supplied and sold;
(b) the average amount of water (in m³) sold per connection per month
(c) the metered water consumption for the new connections established as part of this Operations and Maintenance Agreement; and for any additional connections agreed upon.

III  Unaccounted for Water: This section will present information on Unaccounted for Water computed

(a) as the difference between water supplied and water sold expressed as a percentage of net water supplied;
(b) as the volume of water lost per kilometer of water distribution network.

IV  Efficiency of Operations

This section will present information on the efficiency of operations showing: (a)

Staff per 1000 connections computed as
Total number of staff x 1000 / Number of connections

(b) The number of unscheduled water supply stoppages lasting more than 30 minutes

V Quality of Service – Continuity of Supply, Water Quality and Redressal of Customer Complaints

This section will present information on:

(a) Continuity of service expressed as the percentage of readings measuring more than or equal to 12m pressure at the Critical Measuring Points (CMPs), based on a continuous pressure logged at all CMPs during the period under report.

(b) Quality of water supplied, by presenting the aggregated reports of water quality tests undertaken as well as registry of SCADA data on water quality at WTP and six CMPs for the period under review.

(c) Efficiency in Addressing Customer Complaints, indicating:
   (i) Total complaints received during the reporting period
   (b) Type of complaint
   (c) DMA in which complaint occurred
   (d) Time and date of resolution of complaint

VI Pricing and Revenue Collection

This section will present information on:

(a) The average tariff in Rs per m³

(b) The connection charge in Rs per connection

(c) The collection period for accounts receivable expressed in months based on information gathered from ULB

VII Investments

This section will present a summary of the capital works carried out and the investment incurred during the period, with a breakdown of type of investments. The repair and maintenance works undertaken during the reporting period will be presented separately indicating the type of repair and maintenance work undertaken.

VIII Meter Maintenance

Submission of monthly maintenance and/or calibration report of the meters during maintenance period, including percentage of working meters.

IX Financial Performance: This section will present (all relevant information required will be procured from ULB)

(a) An audited summary balance sheet prepared in accordance with Generally Accepted Accounting Principles.

(b) An audited income statement prepared in accordance with Generally Accepted Accounting Principles. The income statement will be at a level of detail, which provides the following details: (a): Revenues (specifying Tariff revenues, Connection fee and Other income) and (b): Recurrent Costs (distinguishing between Staff costs, Repairs and maintenance, electricity, Diesel, Chemicals, Interest costs and Other costs).
X Final report

The Contractor will prepare a draft of Final report and hand it over to the ULB one month prior to the end of the Operation and Maintenance Period. There port will present a review of the Contractor’s major obligations under the Contract, as undertaken and completed/ delivered and include the necessary conclusions. Upon receipt to of the ULB’s comments and suggestions, the Contractor will prepare the finalized version of the report.
SIXTHSCHEDULE

TARIFFS AND TARIFF CHANGES

Initial Tariff at Commencement Date

At the Commencement Date of this OMSA the following tariffs shall be applicable in the Water Supply Area. A two part tariff consisting of nominal fixed charge and a variable volumetric charge (per cu.m) based on actual volume consumed every month or a Fixed Charge, as the case may be, will be charged for each connection.

This is further clarified that the tariff will be for billing purpose and this will not affect the contractor’s payments for Operation and Maintenance.

Regular Tariff Review and Adjustment

The annual increase in tariffs will be linked to the customer price index (CPI) and will be effective April 1 of each financial year.
SEVENTH SCHEDULE

LIST OF KEY STAFF FOR O&M PERIOD

(as identified by the Operator in the bid in response to contract requirements. List, with all relevant information, to be appended herewith)