

The Smart Cities Digital Payments Awards 2018
Phase II : Query Response Sheet Date : 02 Nov 2018

#	Issue Category	Queries	Response
1	Technical :Login	Log In issues on SmartNet	<i>Please use the same credentials used for submitting Phase I questionnaire on SmartNet. Note : Only qualified 72 cities would be able to submit the Phase II questionnaire on SmartNet.</i>
2	Technical :Login	Not able to login to smartnet portal, Getting message access denied	
3	Technical :Login	Login page not visible	
4	Process : Application	When Can we start uploading the responses of stage 2	<i>Yes.Forms are Live now on SmartNet (https://smartnet.niua.org/scdpa/questionnaire2)</i>
5	Process : Application	If a smart city wants to enter only one of the three contests then can they fill only one part of the questionnaire and leave rest empty	<i>City have to apply for minimum one category and maximum for three categories.All three category forms are available on SmartNet.</i>
6	General	How many smart cities applied for stage II .. Submission date is extending.	<i>72 cities are shortlisted for Phase II assessment.Submission date is extended to 15th Nov 2018.</i>
7	Process : Application	For DIU smart city ltd water charges is handled by PWD where as Urban transport is managed by OI DC and RTO. However the council is collecting the required data from them and uploading on Digipay. Please clarify whether we have to provide consolidated data in questionnaire II mentioning their revenue also or just th municipal councils data is to be given in all the three reuired categories	<i>Smart City is allowed to submit the urban transport data (servicing citizens within city's jurisdiction) along with required proofs with Certificate from Municipal Corporation Commissioner.</i>
8	Technical :Login	On clicking any of the three categories ,we are getting the blank page, NIC team please resolve this	<i>Resolved on 2 Nov 2018.Validated by NIUA.(https://smartnet.niua.org/scdpa/questionnaire2)</i>
9	General	Seems II round questionnaire has been updated from the last version. Can we get a PDF template to draft our responses rather then directly logging into the submission portal	<i>OM is uploaded on SmartNet Website along with revised questionnaire. (https://smartnet.niua.org/scdpa/questionnaire2)</i>
10	Technical :Login	We are following the same steps but after selecting the categories, the page was showing blank.	<i>Resolved on 2 Nov 2018.Validated by NIUA.(https://smartnet.niua.org/scdpa/questionnaire2)</i>